CALIFORNIA PUBLIC UTILITIES COMMISSION
DIVISION OF WATER AND AUDITS

Advice Letter Cover Sheet

Utility Name: Suburban Water Systems

District: n/a

CPUC Utility #: U – 339-W

Advice Letter #: 415-W

Tier: ☒ 1 ☐ 2 ☐ 3 ☒ Compliance

Authorization: D.24-12-030, D.25-07-012

Date Mailed to Service List: November 7, 2025

Protest Deadline (20th Day): November 27, 2025

Review Deadline (30th Day): December 7, 2025

Requested Effective Date: December 7, 2025

Rate Impact: Net under-collection $80,607

Description: Suburban requests an authorization to amortize the net under/over-collection in the Water Revenue Adjustment Mechanism (WRAM) Balancing Account through a one-time surcharge/refund in the San Jose Hills and Whittier/La Mirada Service Areas, respectively.

The protest or response deadline for this advice letter is 20 days from the date that this advice letter was mailed to the service list. Please see the "Response or Protest" section in the advice letter for more information.

Utility Contact: Kiki Carlson
Phone: (626) 543-2553
Email: kiki.carlson@nexuswg.com

Utility Contact: Carmelitha Bordelon
Phone: (626) 543-2547
Email: carmelitha.bordelon@nexuswg.com

DWA Contact: Tariff Unit
Phone: (415) 703-1133
Email: Water.Division@cpuc.ca.gov

DWA USE ONLY

DATE	STAFF	COMMENTS

[ ] APPROVED [ ] WITHDRAWN [ ] REJECTED

Signature: _____ Comments: _____

Date: _____

Suburban Water Systems
1325 N. Grand Ave. Ste. 100, Covina, CA 91724-4044
Phone: 626.543.2500, Fax: 626.331.4848
www.suburbanwatersystems.com

VIA EMAIL

U-339-W

ADVICE LETTER NO. 415-W November 7, 2025

PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Suburban Water Systems (Suburban) hereby transmits for filing the following changes in its tariff schedules applicable to its service area and which are attached hereto:

CPUC Sheet No.	Title of Sheet	Canceling CPUC Sheet No.
2055-W	Schedule SJ-1 (Continued), San Jose Hills Service Area, Residential Metered Service	1838-W
2056-W	Schedule WLM-1 (Continued), Whittier/La Mirada Service Area, Residential Metered Service	1841-W
2057-W	Table of Contents	2054-W

This advice letter seeks Commission authorization for Suburban to update the Water Revenue Adjustment Mechanism (WRAM) balances in compliance with Ordering Paragraph 11 of Decision (D.) 24-12-030 issued on December 23, 2024, which states:

> *"11. Suburban Water System's (Suburban) Special Request 9 to update current Water Revenue Adjustment Mechanism (WRAM) balances pursuant to D.20-08-047 is approved. Suburban shall file a Tier 1 Advice Letter to update the WRAM balances."*

Suburban has updated the WRAM account balances from August 2022 to September 2025, utilizing the 2024 and 2025 water rates authorized in D.25-07-012 and approved advice letter 406-W-A, respectively.

In addition, the drought surcharges previously collected from the residential customers were applied to offset the WRAM account balances, along with the residual amount previously authorized, which led to an under-collection of $243,459 in San Jose Hills Service Area, and an over-collection of $162,851 in Whittier/La Mirada Service Area.

To amortize this WRAM account balances, Suburban requests a one-time surcharge of $0.473 and a one-time surcredit of $0.379 per 100 cubic feet water consumption applied to the quantity rates for San Jose Hills and Whittier/La Mirada, respectively.

Detail work papers supporting the surcharge/refund have been provided to Water Division.

Tier Designation and Effective Date

This is a Tier 1 filing – the advice letter is a compliance advice letter. Suburban requests processing by the Commission's Water Division so the surcharge/refund will become effective on December 7, 2025.

In compliance with Water Industry Rule 4.1 of General Order 96-B, a copy of this advice letter has been mailed or electronically transmitted to all interested and affected parties as detailed in Attachment A.

Protest and Responses

Anyone may respond to or protest this advice letter. A response supports the filing and may contain information that proves useful to the Commission in evaluating the advice letter. A protest objects to the advice letter in whole or in part and must set forth the specific grounds on which it is based. These grounds are:

(1) The utility did not properly serve or give notice of the advice letter;
(2) The relief requested in the advice letter would violate statute or Commission order, or is not authorized by statute or Commission order on which the utility relies;
(3) The analysis, calculations, or data in the advice letter contain material error or omissions;
(4) The relief requested in the advice letter is pending before the Commission in a formal proceeding; or
(5) The relief requested in the advice letter requires consideration in a formal hearing, or is otherwise inappropriate for the advice letter process; or
(6) The relief requested in the advice letter is unjust, unreasonable, or discriminatory (provided that such a protest may not be made where it would require relitigating a prior order of the Commission.)

A protest shall provide citations or proofs where available to allow staff to properly consider the protest.

A response or protest must be made in writing or by electronic mail and must be received by the Water Division within 20 days of the date this advice letter is filed. The address for mailing or delivering a protest is:

Tariff Unit, Water Division, 3rd floor
California Public Utilities Commission,
505 Van Ness Avenue, San Francisco, CA 94102
Water.Division@cpuc.ca.gov

On the same date any protest or response is submitted to the Water Division, the respondent or protestant must serve a copy of the protest or response to: Suburban Water Systems, Kiki Carlson, Director of Regulatory Affairs, 1325 N. Grand Ave., Suite 100, Covina, CA 91724-4044, and email to kiki.carlson@nexuswg.com

Cities and counties that need Board of Supervisors or Board of Commissioners approval to protest should inform the Water Division, within the 20-day protest period, so that a late filed protest can be entertained. The informing document should include an estimate of the date the proposed protest might be voted on.

Replies: The utility shall reply to each protest and may reply to any response. Each reply must be received by the Division of Water and Audits within 5 business days after the end of the protest period, and shall be served on the same day to the person who filed the protest or response.

If you have not received a reply to your protest within 10 business days, contact Suburban Water Systems at (626) 543-2500.

This filing will not cause the withdrawal of service, nor conflict with other schedules or rules.

Sincerely,

/s/Kiki Carlson

Kiki Carlson
Director, Regulatory Affairs

Enclosures

SUBURBAN WATER SYSTEMS
Distribution List

Director Of Public Works
City of Whittier
13230 E. Penn Street
Whittier, CA 90602

City Attorney
City of Whittier
13230 E. Penn Street
Whittier, CA 90602

Joe Matthews
La Habra Heights County Water District
Joe@Lhhcwd.com

City Clerk
City of Azusa
Annette.Juarez@Azusaca.gov

City Clerk
City of Covina
125 East College Blvd.
Covina, CA 91723

Director of Public Works
City of Buena Park
6650 Beach Blvd.
Buena Park, CA 90621

Bill Robinson
Upper San Gabriel Valley M.W.D.
1146 East Louisa Avenue
West Covina, CA 91790-1346

City Attorney
City of West Covina
1444 West Garvey Ave. South
West Covina, CA 91790

The Prinden Corporation
P.O. Box 712
Park Ridge, NJ 07656-0712

City Clerk
City of West Covina
1444 W. Garvey Ave. South
West Covina, CA 91790

City Clerk
City of La Mirada
P.O. Box 828
La Mirada, CA 90638

City Attorney
City of Baldwin Park
14406 E. Pacific Ave.
Baldwin Park, CA 91706

County Clerk
Orange County
10 Civic Center Plaza, 3rd. Floor
Santa Ana, CA 92701

City Attorney
City of Covina
125 East College Blvd.
Covina, CA 91723

City of Santa Fe Springs
Department of Public Works
11710 E. Telegraph Road
Santa Fe Springs, CA 90670

City Attorney
City of La Habra
P.O. Box 337
La Habra, CA 90633

City Clerk
City of Baldwin Park
14406 E. Pacific Ave.
Baldwin Park, CA 91706

Orchard Dale County Water District
13819 East Telegraph Road
Whittier, CA 90604

SUBURBAN WATER SYSTEMS
Distribution List

City Attorney
City of La Mirada
P.O. Box 828
La Mirada, CA 90638

County Counsel
Orange County
10 Civic Center Plaza, 3rd. Floor
Santa Ana, CA 92701

City Clerk
City of Glendora
116 East Foothill Blvd.
Glendora, CA 91741

City Clerk
City of Walnut
P.O. Box 682
Walnut, CA 91788-0682

Jandy Macias, General Manager
Valley County Water District
jmacias@vcwd.org

Audrey F. Jackson
Golden State Water Company
AFJackson@gswater.com

Rowland Water District
gsanchez@rwd.org

California Domestic Water Company
lnoriega@caldomestic.com

City Clerk
City of La Habra
cc@lahabraca.gov

City of Azusa
Assistant General Manager – Water Operations
Melissa.Barbosa@azusaca.gov

County Clerk
Los Angeles County
12400 Imperial Hwy, Room 2001
Norwalk, CA 90650

City Clerk
City of La Puente
15900 East Main St.
La Puente, CA 91744

City Attorney
City of Glendora
116 East Foothill Blvd.
Glendora, CA 91741

City Attorney
City of Walnut
P.O. Box 682
Walnut, CA 91788-0682

Liberty Utilities
AdviceLetterService@LibertyUtilities.com

City Clerk, Julie Gutierrez-Robles
City of Industry
jgrobles@cityofindustry.org

Valencia Heights Water Co.
dmichalko@vhwc.org

Carmen Fleming
Walnut Valley Water District
cfleming@wvwd.com

California Advocates Office Water Branch
California Public Utilities Commission
PublicAdvocatesWater@cpuc.ca.gov

City Clerk
City of La Puente
mtorres@lapuente.org

SUBURBAN WATER SYSTEMS
Distribution List

Brett DeBie
Golf Course Superintendent
South Hills Country Club
2655 S. Citrus Street
West Covina, CA 91791
bdebie@southhillscountryclub.org

Jeff Boand
O'Donnell Chevrolet – Buick
1312 Golden Vista Drive
West Covina, CA 91791
Jboand007@aol.com

Ronald Moore
Golden State Water Company
Regulatory Affairs Department
630 E. Foothill Blvd.
San Dimas, CA 91709
RKMoore@gswater.com

The Public Advocates Office
California Public Utilities Commission
Richard.Raushmeier@cpuc.ca.gov
Hani.Moussa@cpuc.ca.gov

City of Compton Water Department
205 W. Willowbrook
Compton, CA 90220
ccornwell@comptoncity.org

Los Angeles County Supervisor District 2
for Willowbrook and unincorporated LA
500 West Temple Street, Room 866
Los Angeles, CA 90012
HollyJMitchell@bos.lacounty.gov

Schedule SJ-1
(Continued)

SAN JOSE HILLS SERVICE AREA
RESIDENTIAL METERED SERVICE

SPECIAL CONDITIONS

6. As authorized by the California Public Utilities Commission (C.P.U.C.), pursuant to D.19-05-029, all non Low Income Ratepayer Assistance (LIRA) bills are subject to a surcharge of $0.025 per 100 cubic feet, for a 12-month period, beginning with the effective date of Advice Letter 335-W. This surcharge will recover the under-collected balance in the LIRA Program as of September 30, 2016.

7. As authorized by the California Public Utilities Commission (C.P.U.C.) pursuant to D.19-05-029, all bills are subject to a surcredit of $0.080 per 100 cubic feet for a 12-month period, beginning with the effective date of Advice Letter 335-W. This surcredit will refund the overcollected balance in the Water Revenue Adjustment Mechanism (WRAM) Balancing Account.

8. As authorized by the California Public Utilities Commission (C.P.U.C.), all bills are subject to surcharge of $0.204 per 100 cubic feet. This surcharge will amortize the shortfall in revenue between the interim rates implemented on January 1, 2018 and pursuant to Decision 19-05-029 the rates approved in Advice Letter 335-W which became effective on July 6, 2019. This surcharge shall commence on August 7, 2019 and remain in effect for an estimated 24-month period or until the shortfall in revenue is fully amortized. (D)

9. As authorized by the California Public Utilities Commission (C.P.U.C.) pursuant to D.24-12-030 and D.25-07-012, all bills are subject to a one-time surcharge of $0.473 per 100 cubic feet of water used. This surcharge applies to all water bills rendered on the effective date of Advice Letter 415-W, which will amortize the under-collection balance in the Water Revenue Adjustment Mechanism (WRAM) Balancing Account. (N) | | | | (N)

10. As authorized by the California Public Utilities Commission (C.P.U.C.), all bills are subject to surcharge of $0.031 per 100 cubic feet of water consumed. This surcharge will amortize the under-collection balance in the Allocated Parent Company IT Rate Base Memorandum Account related to the 2019 and 2020 Information Technology capital expenditures. The surcharge will commence on the effective date of Advice Letter 365-W, and will remain in effect for an estimated 19-month period or until the under-collection balance is fully amortized.

(Continued)

Schedule WLM-1
(Continued)

WHITTIER/LA MIRADA SERVICE AREA
RESIDENTIAL METERED SERVICE

SPECIAL CONDITIONS

6. As authorized by the California Public Utilities Commission (C.P.U.C.), pursuant to D.19-05-029, all non Low Income Ratepayer Assistance (LIRA) bills are subject to a surcharge of $0.025 per 100 cubic feet, for a 12-month period, beginning with the effective date of Advice Letter 335-W. This surcharge will recover the under-collected balance in the LIRA Program as of September 30, 2016.

7. As authorized by the California Public Utilities Commission (C.P.U.C.) pursuant to D.19-05-029, all bills are subject to a surcredit of $0.141 per 100 cubic feet for a 12-month period, beginning with the effective date of Advice Letter 335-W. This surcredit will refund the overcollected balance in the Water Revenue Adjustment Mechanism (WRAM) Balancing Account.

8. As authorized by the California Public Utilities Commission (C.P.U.C.), all bills are subject to surcharge of $0.157 per 100 cubic feet. This surcharge will amortize the shortfall in revenue between the interim rates implemented on January 1, 2018 and pursuant to Decision 19-05-029 the rates approved in Advice Letter 335-W which became effective on July 6, 2019. This surcharge shall commence on August 7, 2019 and remain in effect for an estimated 36-month period or until the shortfall in revenue is fully amortized.

9. A surcredit of $0.006 per 100 cubic feet of water used is to be applied to the monthly bills of all metered customers, excluding those customers receiving a Low Income Ratepayer Assistance (LIRA) credit, commencing on the effective date of Advice Letter 359-W, for approximately 12 months period. (D)

10. As authorized by the California Public Utilities Commission (C.P.U.C.) pursuant to D.24-12-030 and D.25-07-012, all bills are subject to a one-time surcredit of $0.379 per 100 cubic feet of water used. This surcredit applies to all water bills rendered on the effective date of Advice Letter 415-W, which will amortize the over-collection balance in the Water Revenue Adjustment Mechanism (WRAM) Balancing Account. (N)

11. As authorized by the California Public Utilities Commission (C.P.U.C.), all bills are subject to surcharge of $0.031 per 100 cubic feet of water consumed. This surcharge will amortize the under-collection balance in the Allocated Parent Company IT Rate Base Memorandum Account related to the 2019 and 2020 Information Technology capital expenditures. The surcharge will commence on the effective date of Advice Letter 365-W, and will remain in effect for an estimated 19-month period or until the under-collection balance is fully amortized.

(Continued)

TABLE OF CONTENTS

Subject Matter of Sheet	Cal. P.U.C. Sheet No.	
Title Page	1903-W	
Table of Contents	2057-W, 1997-W, 2040-W	(T)
Preliminary Statement	1904-W, 1487-W, 1488-W, 1628-W – 1633-W, 1795-W 1635-W, 2015-W, 1796-W – 1799-W, 1695-W, 1737-W, 1800-W, 1944-W, 1850-W, 1851-W, 1920-W, 1922-W, 1924-W, 1941-W – 1942-W, 1961-W 2026-W, 2027-W	
Service Area Maps:		
San Jose Hills Service Area – Tariff Areas	1340-W	
Whittier/La Mirada Service Area – Tariff Areas	2016-W	
Rate Schedules:		
Schedule SJ-1, San Jose Hills Service Area – Residential Metered Service	1975-W, 1982-W, 2055-W, 2041-W, 2047-W	(C)
Schedule SJ-2, San Jose Hills Service Area – Non-Residential Metered Service	1976-W, 1984-W, 2048-W 1839-W, 2042-W	
Schedule SJ-3, San Jose Hills Service Area – Recycled Water Metered Service	1977-W, 1986-W, 1987-W, 1831-W, 2049-W, 2050-W	
Schedule WLM-1, Whittier/La Mirada Service Area – Residential Metered Service	1978-W, 1989-W, 2056-W, 2044-W 2051-W	(C)
Schedule WLM-2, Whittier/La Mirada Service Area – Non-Residential Metered Service	1979-W, 1991-W, 1842-W, 2045-W 2052-W	
Schedule No. CAP-1, San Jose Hills and Whittier/La Mirada Service Areas, Customer Assistance Program (CAP)	2019-W, 2053-W	
Schedule No. UF, P.U.C. Reimbursement Fee	1973-W	
Schedule No. 4, Private Fire Protection Service	1980-W, 1422-W, 2005-W	
Schedule No. 4A, Fire Hydrant Service on Private Property	1981-W, 1766-W, 2006-W	
Schedule No. 5, Public Fire Protection Service	880-W	
Schedule No. 9-CF, Construction and Tank Truck Service	881-W	
Schedule No. 14.1, Water Shortage Contingency Plan	1854-W – 1860-W	
Schedule No. FF, Fire Flow Testing Charge	1349-W	
Summary List of Contracts and Deviations	960-W	

(Continued)