

RCA NO. 118

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SHEET NO. 1

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State of Alaska
Regulatory Commission of Alaska

GOLDEN HEART UTILITIES, INC.

TITLE PAGE

GOLDEN HEART UTILITIES, INC.

PO BOX 80370

FAIRBANKS, AK 99708-0370

WATER SERVICE

APPLICABLE TO ENTIRE SERVICE AREA

RATES, RULES AND REGULATIONS

TARIFF #2

CANCELING GHU TARIFF #1

PURSUANT TO:

TARIFF ADVICE NO: 30-118

EFFECTIVE: January 19, 2006

ISSUED BY: Dan Gavora GOLDEN HEART UTILITIES, INC.

BY: Dan Gavora
Dan Gavora

Title: President/CEO

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REGULATORY COMMISSION OF ALASKA

GOLDEN HEART UTILITIES, INC.

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TARIFF ADVICE NO: 147-118 EFFECTIVE: 10/03/2025

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY: /s/ Oran Paul Title: President

Oran Paul

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TARIFF ADVICE NO: 30-118

EFFECTIVE: January 19, 2006

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY: 
Dan Gavora

Title: President/CEO

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PURSUANT TO:

TARIFF ADVICE NO: 132-118 EFFECTIVE: 9/7/2023

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY: /s/ Oran Paul

Title: President

Oran Paul

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N

Pursuant to U-15-089(18)/U-15-091(18)/U-15-092(18)

TARIFF ADVICE NO:

73-118

EFFECTIVE:

May 26, 2016

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY:



Title: President

Oran Paul

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SHEET NO. 6

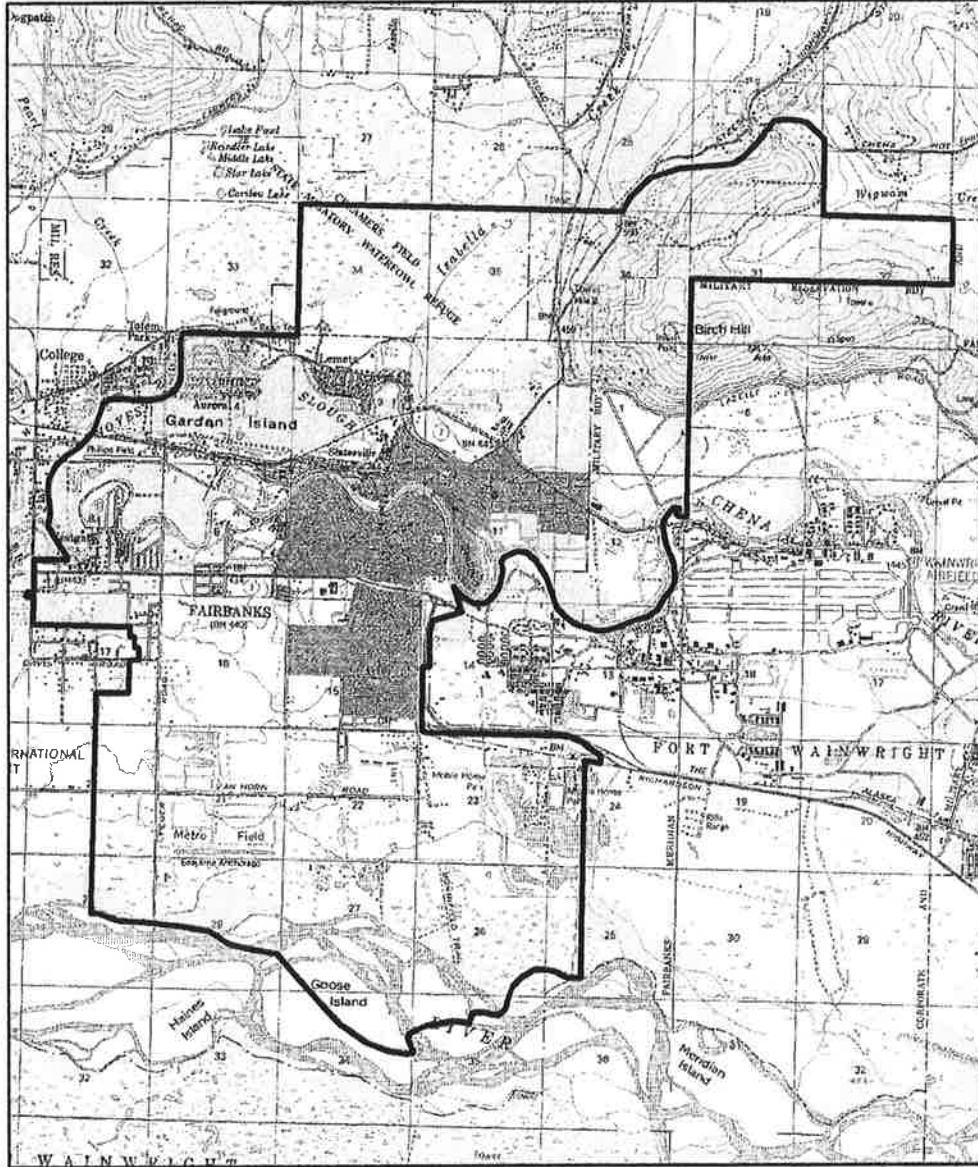
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GOLDEN HEART UTILITIES, INC.
SERVICE AREA MAP (WATER)

STATE OF ALASKA
REGULATORY COMMISSION OF ALASKA

GOLDEN HEART UTILITIES, INC. WATER SERVICE AREA



Golden Heart Utilities Water Service Area

PURSUANT TO: U-08-120(2)
TARIFF ADVICE NO.

EFFECTIVE February 26, 2009

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY: *Dan Gavora*
Dan Gavora

Title: President/CEO

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STATE OF ALASKA
REGULATORY COMMISSION OF ALASKA

GOLDEN HEART UTILITIES, INC.
SERVICE AREA (WATER)

GOLDEN HEART UTILITIES, INC. SERVICE AREA DESCRIPTION

T1N R1E Sections: That portion of 30 lying South of Chena Hot Springs Road and the Steese Highway; N1/2 of 31; N1/2 32

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T1S R1W Sections: 1; 2; 3; 4 except that portion of NW1/4 lying West of Noyes Slough; that portion of 5 lying South of Noyes Slough; 8 except for that portion lying West of the Noyes Slough and North of the Chena River, and except for that portion of the N1/2 of the SW1/4 (Chena Wayside Campground); 9; 10; the N1/2 of 11; the SE1/4 of 11 except for that portion lying South of the left bank of the Chena River; the N1/2 of the SW1/4 of 11; The S1/2 of the SW1/4 of 11 except for that portion lying South of the left bank of the Chena River and lying East of the centerlines of the Steese Expressway and the Richardson Highway; that portion of 12 lying North and West of the left bank of the Chena River; that portion of 13 lying North of the left bank of the Chena River; that portion of the N1/2 of the NW1/4 of 14 lying West of the centerline of the Richardson Highway; 15; 16; that portion of 17 including the N1/2 of N1/2, the SE1/4 except for the NW1/4, the SE1/4 of NE1/4 except for a portion more particularly described as the W1/2 of Block 13 and Block 16 of the E. M. Jones Subdivision; that portion of the NE1/4 of 18 more particularly described as Lots 1 and 2 of Block One of West Addition Fairwest Subdivision, filed in the Fairbanks Recording District on January 24, 1968, as instrument No. 64-486; E1/2 of 20; 21; 22; 23; the W1/2 of the NW1/4 of 24; the W1/2 of the SW1/4 of 24; that portion of the W1/2 of the NE1/4 of the NW1/4 of 24 lying South of the South right-of-way of the New Richardson Highway and lying North of the North right-of-way of the Old Richardson Highway; and those portions of W1/2 of W1/2 of 25, 26, 27, 28, E1/2 of 29, 34, and 35 lying North of the right bank of the Tanana River

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(All of the above with reference to the Fairbanks Meridian)

PURSUANT TO: U-08-120(2)

TARIFF ADVICE NO:

EFFECTIVE: February 26, 2009

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY: 
Dan Gavora

Title: President/CEO

RCA NO. 118

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GOLDEN HEART UTILITIES, INC.

SERVICE AREA (WATER)

GOLDEN HEART UTILITIES, INC. SERVICE AREA DESCRIPTION (continued)

T1N R1W Sections: That portion of SE1/4 of 25 lying South and East of the Steese Highway; 34; 35; and 36

(All of the above with reference to the Fairbanks Meridian)

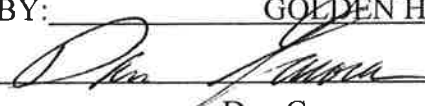
PURSUANT TO:

TARIFF ADVICE NO: 30-118

EFFECTIVE: January 19, 2006

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY:



Dan Gavora

Title: President/CEO

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STATE OF ALASKA
REGULATORY COMMISSION OF ALASKA

GOLDEN HEART UTILITIES, INC.

RULES & REGULATIONS

1.4 Definitions

The following terms wherever used in this tariff, have the following meaning unless otherwise clearly stated.

Account: The separate service and billing record established by the Utilities for each parcel to which it provides water service. The account is identified by number, and contains information such as: the customer's name and address, the size of the meter, and any amounts due to/from the customer.

Accredited Sprinkler System: A sprinkler system that meets the most recent applicable standards established by the National Fire Protection Association (NFPA). The system must be installed in all areas of the building being protected except for those exceptions specifically allowed by the NFPA.

Actual Costs: The true final cost of labor, material and overhead used to complete a main extension or addition of facilities, including the costs for property acquisition, design and engineering, legal fees, permit fees, administrative overhead and construction.

Advance-In-Aid-of-Construction: An advance made by or on behalf of customers or others for the purpose of construction, which is to be refunded wholly or in part.

Alaska Digline: 811 Alaska Digline, Inc. is a one number, centralized pre-excavation messaging center. A free service offered by the Utilities to help prevent damages to underground services.

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AMR: *abbrev.* Automatic meter read, a device installed by the Utilities that transmits an electronic radio signal for the purpose of obtaining a meter reading, which is used to compute a customer's monthly usage.

Applicant: A person requesting water service from the Utilities.

PURSUANT TO:

TARIFF ADVICE NO: 89-118 EFFECTIVE: **September 18, 2017**

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY:  Title: President

Oran Paul

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July 24, 2023

STATE OF ALASKA
REGULATORY COMMISSION OF ALASKA

GOLDEN HEART UTILITIES, INC.

RULES & REGULATIONS

1.4 Definitions (continued)

Backflow: When water that has been supplied to a customer re-enters the distribution system. N

Beneficial Owner: A person who has acquired equitable title to the property, has the right to collect rents, or has the right to take possession following a default action by the prior owner. L

Billing Period: An interval of about one month between successive meter reading dates (except for beginning or final billing periods). L

(L) Definitions previously located on ORIGINAL Tariff Sheet # 11

PURSUANT TO:

TARIFF ADVICE NO: 132-118 EFFECTIVE: 9/7/2023

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY: /s/ Oran Paul Title: President

Oran Paul

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July 24, 2023

STATE OF ALASKA
REGULATORY COMMISSION OF ALASKA

GOLDEN HEART UTILITIES, INC.

RULES & REGULATIONS

1.4 Definitions (continued)

L

CIAC: *abbrev.* Contribution-In-Aid-of-Construction, any amount of money, services, or property received by a water utility from any person or governmental agency that is provided at no cost to the Utilities. It represents any addition or transfer to the capital of the Utilities, and is used to offset the acquisition, improvement, or construction costs of the Utilities' property, facilities, or equipment used to provide utility services to the public. Contributions received from governmental agencies and others for relocation of water mains or other plant facilities are also included.

Commercial Service: Service that is used primarily for business purposes and not residential service. If the customer advertises the business through signage, newspapers, or in a variety of other media forms, then the entire service will be considered commercial.

Condominium: A single service with a single meter with an association responsible for bill payment to a building with individually owned dwelling or business units.

Construction Deposit: Cash payment to the Utilities for extension of Utilities' mains and improvements, either onsite or for a main extension.

Cross-Connection: An actual or potential connection between a potable (safe) and non-potable (contaminated) water supply.

N

CUC: *abbrev.* College Utilities Corp., one of the subjects of this tariff.

Curtailment: Restriction of utility service due to short term emergency shortages due to drought, natural disaster or human caused catastrophe.

Customer: An individual, firm, corporation, partnership, institution, or association receiving water service from the Utilities.

(L) Definitions for *Beneficial Owner* and *Billing Period*, previously shown here on ORIGINAL Tariff Sheet # 11, have been transferred to ORIGINAL Tariff Sheet #10.1.

PURSUANT TO:

TARIFF ADVICE NO: 132-118 EFFECTIVE: 9/7/2023

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY: /s/ Oran Paul Title: President

Oran Paul

RCA NO. 118

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State of Alaska
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GOLDEN HEART UTILITIES, INC.

RULES AND REGULATIONS

1.4 Definitions (continued)

Delinquent: Payment has not been received by the Utilities within 40 days from the date the bill is rendered.

Developer Agreement: The Utilities' mains may be extended within the Utilities' certificated service area, pursuant to a Development Agreement. The developer will be responsible under the Development Agreement to pay all costs of the system required to service the development.

Duplex Residential Service: Service to a building that contains two dwelling units. If the Utilities have knowledge or the customer advertises the building through signage, newspapers, or in a variety of other media forms, then the entire service will be considered duplex residential.

Dwelling: A building designed and used only for residential purposes that contains one or more dwelling units.

Dwelling Unit: A building or a portion thereof, providing independent and complete living quarters, including cooking, sleeping and toilet facilities.

PURSUANT TO:

TARIFF ADVICE NO: 30-118

EFFECTIVE: January 19, 2006

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY: 
Dan Gavora

Title: President/CEO

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STATE OF ALASKA
REGULATORY COMMISSION OF ALASKA

GOLDEN HEART UTILITIES, INC.

RULES AND REGULATIONS

1.4 Definitions (continued)

Estimated Costs (Cost to Construct): The Utilities shall estimate the cost of labor, material, and overhead to complete a main extension or addition of facilities. The Utilities strive to ensure that their estimates are within plus or minus 15% of actual cost. However, material availability, weather, location, and terrain conditions often make actual cost difficult to estimate. The customer may elect to finance exploration costs in order for the Utilities to provide a more accurate estimate.

T

If the actual costs of construction of a main line extension or addition of facilities exceed the written estimate provided by the Utilities, no charges in excess of the written estimate plus 15% may be collected by the Utilities from the customer unless the additional charges are the result of additional construction work requested or authorized by the customer subsequent to the initial written estimate. Other than additional costs necessitated by the customer, actual costs in excess of 115% of the initial written estimate shall be borne by the Utilities. If the actual costs of construction for the customer's share are less than the written estimate, the customer will be charged the lesser amount and, if the costs are prepaid, the difference between the actual cost of the construction and the advance payment made by the customer will be refunded to the customer.

TARIFF ADVICE NO: 147-118 EFFECTIVE: 10/03/2025

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY: /s/ Oran Paul Title: President

Oran Paul

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State of Alaska
Regulatory Commission of Alaska

GOLDEN HEART UTILITIES, INC.
RULES AND REGULATIONS

1.4 Definitions (continued)

GHU: *abbrev.* Golden Heart Utilities, Inc., one of the subjects of this tariff.

Landlord: A person who rents or leases a building to others.

Main Extension: A section of main, going from an existing main line to a new point.

Meter Tampering: The illegal act of damaging, bypassing, removing or altering of a meter, automatic meter reading devices or any other Utilities owned facility or equipment for which it is the customer's responsibility to provide a safe, warm, protected environment.

Month: An interval of approximately 30 days between successive normal meter reading dates.

Multiple Residential Service: Service to a building that contains more than two dwelling units. If the Utilities have knowledge or the customer advertises the structure through signage, newspapers, or a variety of other media forms, then the entire service will be considered multiple residential and classified as a multiple residential account.

Offsite: Facilities which provide service to a larger portion of, or the entire service area normally located off the neighborhood site. These facilities include wells, reservoirs for storage of water, treatment plants, water circulating pump stations, transmission mains, and other necessary plant to bring water to the neighborhood distribution system.

Onsite: Facilities which provide service to a smaller portion of a service area normally located on the neighborhood site. These facilities include fire hydrants, water mains 12" and under in diameter for GHU, and water mains 8" and under in diameter for CUC, and service connections located on the neighborhood site to receive water service. Water service may be delivered to the onsite system from a transmission main located off the neighborhood site.

PURSUANT TO:

TARIFF ADVICE NO: 30-118 EFFECTIVE: January 19, 2006

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY:  Title: President/CEO
Dan Gavora

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REGULATORY COMMISSION OF ALASKA

GOLDEN HEART UTILITIES, INC.

RULES AND REGULATIONS

1.4 Definitions (continued)

Parcel: An area of land enclosed by boundaries established lawfully by conveyance or plat of record that has not been divided lawfully by a subsequent conveyance or plat of record.

Past Due: Payment that has not been received by the Utilities within 25 days from the date the bill is rendered.

Pitorifice: Device used on the dual service line to effect circulation of water and to prevent freezing.

Property Loop: A pitorifice service loop or circulating service line stub typically extended from the utility main to the property line.

Property Owner: A person who owns a parcel of land either by legal title or beneficial ownership.

PRV: *abbrev.* Pressure reducing valve, a device that reduces the Utilities' water pressure to acceptable household standards.

RCA: *abbrev.* Regulatory Commission of Alaska, the state agency that regulates public utilities. The RCA was established on July 1, 1999, by the Alaskan State Legislative enactment to replace the Alaska Public Utilities Commission.

RCC: *abbrev.* Regulatory cost charge, a surcharge applied to all regulated customer billings to pay the Utilities' share of the RCA budget.

Rendered Bill: A bill for service that has been issued to a customer; unless personally delivered by the Utilities, a bill is rendered on the date it is postmarked, or electronically noticed to the customer. Bills are calculated using rates and charges in effect at the time the bills are rendered.

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TARIFF ADVICE NO: 147-118 EFFECTIVE: 10/03/2025

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY: /s/ Oran Paul Title: President

Oran Paul

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State of Alaska
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GOLDEN HEART UTILITIES, INC.

RULES AND REGULATIONS

1.4 Definitions (continued)

Saddle: Device used to connect customer service line to the Utilities' main, installed and owned by the Utilities.

Service: The furnishing of water treatment and distribution to a given location.

Service Line: The pipe, valves and fittings extending from the Utilities main to a building, installed by the customer, a qualified contractor, or the Utilities, owned and maintained by the customer.

Shall: Means "must" and makes the action referred to mandatory.

Single Residential Service: Water service to a single dwelling.

Tenant or Renter: A person who pays rent to occupy or use a building.

Townhouse: A building with two or more dwelling units and connected by one or more common walls with each unit having a separate service line, meter and billing.

Unit: One dwelling or residential living space, or for commercial buildings, 1,000 square feet of floor space.

Utilities: Shall mean Golden Heart Utilities, Inc. and/or College Utilities Corp., or their duly appointed representative, sometimes referred to as the Utilities.

Water Main or Main: The pipe, usually a minimum of 4" in diameter, located in a street, road, alley or easement for the distribution of water, installed, owned and maintained by the Utilities.

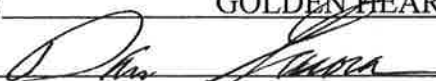
PURSUANT TO:

TARIFF ADVICE NO: 30-118

EFFECTIVE: January 19, 2006

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY:



Dan Gavora

Title: President/CEO

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STATE OF ALASKA
REGULATORY COMMISSION OF ALASKA

GOLDEN HEART UTILITIES, INC.

RULES & REGULATIONS

1.5 SYMBOLS

Under 3 AAC 48.360 (g) the purpose and effect of every tariff revision must be indicated on the tariff by the use of the following symbols to the right of the text to which they apply:

C - to denote a changed condition or regulation;

D - to denote a discontinued rate, regulation, or condition;

I - to denote an increase;

L - to denote that material has been relocated from or to another sheet or place in the tariff with no change in text, rate, rule, or condition;

N - to denote a new rate, regulation, condition, or sheet;

R - to denote a reduction;

S - to denote reissued matter;

T - to denote a change in text for clarification

TARIFF ADVICE NO: 147-118

EFFECTIVE: 10/03/2025

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY: /s/ Oran Paul

Title: President

Oran Paul

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STATE OF ALASKA
REGULATORY COMMISSION OF ALASKA

GOLDEN HEART UTILITIES, INC.

NATURE OF SERVICE

2. NATURE OF SERVICE

2.1 Water Treatment Plant

Golden Heart Utilities, Inc. owns, operates, and maintains water treatment facilities at Fairbanks, Alaska to furnish treated, chlorinated water in accordance with standards established and controlled by the Alaska Department of Environmental Conservation and the United States Environmental Protection Agency. College Utilities Corp. receives its water from Golden Heart Utilities, Inc.

2.2 Water Distribution

The Utilities construct, own, operate, and maintain water transmission and distribution lines for conveyance of treated water to their customers.

2.3 Special Contracts

The Utilities have no special contracts in force at this time.

D

D – The special contract between CUC and UAF has been replaced by CUC Tariff Sheet #12 under CPCN 97

PURSUANT TO:

TARIFF ADVICE NO: 124-118

EFFECTIVE: **November 25, 2022**

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY: /s/ Oran Paul

Title: President

Oran Paul

RCA NO. 118

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SHEET NO. 18

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Regulatory Commission of Alaska

GOLDEN HEART UTILITIES, INC.

SERVICE FEES

3. SERVICE FEES

3.1 Responsibility for Payment

(a) All persons receiving service from the Utilities shall be obligated to pay for such service in accordance with the appropriate rate schedules.

(b) Failure to receive a bill or delinquent notice addressed to the then current billing address of the customer in the records of the Customer Service office of the Utilities will not prevent charges for service from becoming delinquent, or excuse the obligation to pay the charges.

(c) In the case of a landlord-tenant relationship, the landlord shall be held liable for all billings. The billing shall not be rendered directly from the Utilities to the tenant without written authorization from the property owner, except for the following entities, the University of Alaska, Fairbanks North Star Borough, City of Fairbanks, Alaska Railroad Corporation, and the Fairbanks International Airport. The property owner remains responsible for the account when the bills are sent to the tenant. If a tenant is delinquent in paying for utility service, the Utilities, at their option, may void the arrangement of rendering the bill to the tenant.

(d) Property Ownership Transfer at Customer's Request: If a customer, either in person, by telephone, electronically, or in writing, requests that billing for service be transferred to a new applicant due to property ownership change, the Utilities may hold that customer responsible for all services up to the later of the date the ownership transfer is to be made or three working days after the customer places the request.

PURSUANT TO:

TARIFF ADVICE NO: 30-118

EFFECTIVE: January 19, 2006

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY: 
Dan Gavora

Title: President/CEO

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REGULATORY COMMISSION OF ALASKA

GOLDEN HEART UTILITIES, INC.

SERVICE FEES

3.2 Disconnect and Reconnect Charges

When the Utilities disconnect the customer’s service line under any of the options in Section 3.8, the disconnection and estimated reconnection costs, the delinquent amount, deposits or any related Utility costs must be paid before the service is restored. The Utilities reserve the right to refuse new or reconnected service to a customer at the same or any other location until all monies due the Utilities have been paid. The Utilities will not be responsible for any damages that occur as a result of discontinuance of service. See Schedule of Water Non-Recurring Fees Rule 3.2.

3.3 Monthly Billing

The Utilities will bill monthly for services rendered.

a) Electronic Billing

Unless specifically requested as provided in (b) of this section, customers will receive their bills in an electronic format that is available for viewing via the internet. Electronic bills shall be deemed rendered on the date of the electronic notification by the Utility.

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b) Service by Mail

Customers may request to have paper bills mailed to them. No customer who wishes to receive their bill by mail will be denied this service after their request is made.

C
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Customers may pay the Utilities more than the amount due; the Utilities will accept such payments and show the payment as a credit on the next bill.

CIAC charges for service shall be paid by the customer when the saddles are installed on the main. Monthly charges for service shall commence from the date the premises are connected with the Utilities’ facilities carrying the water service. A Customer is liable for payment of service to the premises until physically disconnected from the system or an approved property loop has been installed. See also Section 3.8, Physical Disconnection From Utilities’ Main, and Section 4.5, Effective Date.

T

TARIFF ADVICE NO: 147-118 EFFECTIVE: 10/03/2025

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY: /s/ Oran Paul Title: President

Oran Paul

RCA NO. 118

ORIGINAL

SHEET NO. 20

CANCELING

SHEET NO.

RECEIVED

JAN 17 2006

State of Alaska
Regulatory Commission of Alaska

GOLDEN HEART UTILITIES, INC.

SERVICE FEES

3.4 Billing Disputes

(a) The customer shall pay all current undisputed charges and promptly request a billing adjustment of the disputed amount. The request may be by telephone but shall be followed with a written request. The Utilities shall respond to the substance of each service complaint or other customer correspondence within 10 working days of its receipt. If the Utilities do not resolve a complaint to the customer's satisfaction, the customer may refer the matter to the RCA at the following address:

Regulatory Commission of Alaska
701 West 8th Avenue, Suite 300
Anchorage, Alaska 99501
907-276-6222 or 1-800-390-2782.

(b) The customer shall file appeals to the RCA on the Utilities' resolution notice, with the Utilities being provided a copy of the appeal at the following address:

Golden Heart Utilities, Inc. or College Utilities Corp.
PO Box 80370
Fairbanks, AK 99708-0370
907-479-3118

(c) A customer may dispute an item on the Utilities' bill and withhold payment of the disputed portion only until the dispute has been resolved. Billing dispute appeals denied by the RCA shall be paid in full or payment arrangements satisfactory to the Utilities made within 15 working days of receipt of the RCA decision.

PURSUANT TO:

TARIFF ADVICE NO:

30-118

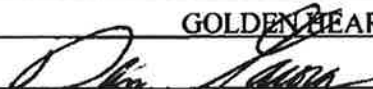
EFFECTIVE:

January 19, 2006

ISSUED BY:

GOLDEN HEART UTILITIES, INC.

BY:



Dan Gavora

Title: President/CEO

CANCELING

ORIGINAL

SHEET NO. 21

RECEIVED

JUN 27 2017

STATE OF ALASKA
REGULATORY COMMISSION OF ALASKA

GOLDEN HEART UTILITIES, INC.

SERVICE FEES

3.5 Past Due Accounts and Delinquent Accounts

Past due accounts shall be charged interest at the rate of 10.5% a year (.875% a month). An account is past due if not paid within 25 days after the date the bill is rendered. Interest will commence on the 26th day. A bill will be considered delinquent if not paid within 40 days after the date rendered.

The amount due and payable by the customer may include costs and actual attorney fees incurred by the Utilities for collection of any amounts that become delinquent. See Schedule of Water Non-Recurring Fees Rule 3.5. N
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3.6 Ownership Change

(a) If the building to which service is rendered changes ownership, the new owner shall be required to reapply as under Section 4.2.

(b) New owner means an owner with separate and distinct legal title from the customer of the Utilities, or a beneficial owner, under a contract of sale, deed of trust, or other similar document, which beneficial owner has equitable title to the property, or the right to collect rents and profits from the property of the customer of the Utilities, or the right to take possession of the property following default under a contract of sale, deed of trust, or other similar document.

3.7 Financing of Service Fees

Overdue monthly service fee accounts may be financed at the option of the Utilities. Deferred payment agreements with customers will be in writing. The Utilities will offer comparable terms and conditions to customers with similar payment problems. In determining a reasonable deferred payment schedule, the Utilities and customer shall consider the following conditions, size of the delinquent account; customer's ability to pay; customer's payment history; length of time the debt has been outstanding; circumstances that resulted in the outstanding debt; and any other relevant factors related to the circumstances of the customer. Allowable finance charges will apply to unpaid balance.

PURSUANT TO:

TARIFF ADVICE NO: 87-118 EFFECTIVE: August 21, 2017

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY: Oran Paul Title: President

Oran Paul

CANCELING

ORIGINAL

SHEET NO. 22

RECEIVED

APR 16 2015

STATE OF ALASKA
REGULATORY COMMISSION OF ALASKA

GOLDEN HEART UTILITIES, INC.

SERVICE FEES

3.8 Physical Disconnection from Utilities' Main

(a) Upon Customer's Request

(1) Customer shall notify the Utilities in writing 30 days in advance of intent to physically disconnect service.

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(2) Customer is liable for payment for all water service to the premises until the earlier of 30 days after written request has been received at the Utilities' office or the disconnection by the utility occurs. Customer is responsible for the Utilities' costs to disconnect service.

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(b) Utility Disconnection Without Notice: The Utilities will disconnect service to a customer without advance written notice for any of the following reasons. Customer is responsible for the Utilities' costs to disconnect service.

(1) An immediate hazard exists which threatens the safety or health of the customer, the general population, the Utilities' personnel or facilities.

(2) The Utilities have evidence of meter tampering or fraud by the customer.

(3) A customer has failed to comply with curtailment procedures imposed by the Utilities during emergency supply shortages.

PURSUANT TO:

TARIFF ADVICE NO: 71-118

EFFECTIVE: June 8, 2015

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY: 

Title: President

Oran Paul

CANCELING

SHEET NO.

RECEIVED

JAN 17 2006

State of Alaska
Regulatory Commission of Alaska

GOLDEN HEART UTILITIES, INC.

SERVICE FEES

3.8 Physical Disconnection from Utilities' Main (continued)

(c) Utility Disconnection with Notice: The Utilities will commence disconnection procedures in accordance with the notice procedures in Section 3.8(d) for any of the following reasons. Customer is responsible for the Utilities' costs to disconnect service.

(1) A customer has failed to pay for utility service within 40 days after initial rendering of the bill and the customer has not entered into a deferred payment agreement with the Utilities.

(2) A customer has failed to meet or maintain the Utilities' deposit requirements.

(3) A customer has knowingly and continually failed to provide the Utilities with reasonable access to their meter, equipment, or property.

(4) A customer has breached a special contract between the Utilities and the customer for utility service.

(5) Disconnection is required in order for the Utilities to comply with an order or regulation of a governmental agency with proper jurisdiction.

(6) Where there is any installation which, in the opinion of the Utilities, is hazardous to the operation of the Utilities' system or its service to other members.

PURSUANT TO:

TARIFF ADVICE NO: 30-118

EFFECTIVE: January 19, 2006

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY: 
Dan Gavora

Title: President/CEO

CANCELING

ORIGINAL

SHEET NO. 24

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STATE OF ALASKA
REGULATORY COMMISSION OF ALASKA

GOLDEN HEART UTILITIES, INC.
SERVICE FEES

3.8 Physical Disconnection from Utilities' Main (continued)

(d) General Policy for Notice of Disconnection

(1) This provision does not apply to customers being disconnected without notice or to customers in default of a deferred payment agreement.

(2) At least 15 days before the scheduled date of disconnection, the Utilities will mail or deliver to the customer a written notice of intent to disconnect service. The Utilities will simultaneously forward a copy of the disconnection notice to any landlord and/or any third party designated by the customer on a service application. The disconnection notice will contain all the information required by Title 3 of the Alaska Administrative Code Section 52.450(c) (1).

T

(3) Not less than three working days prior to disconnection the Utilities will make reasonable attempts to contact the customer by telephone or by visit of an authorized Utilities' representative to the premises about to be disconnected. If by telephone, the Utilities will keep records of all attempted and completed telephone contacts showing at least the time, the person making the attempt, and the outcome. If by visit to the premises, the Utilities' authorized representative will hand-deliver a "Disconnect Notice" to the customer, or if no personal contact is possible, leave the notice in a prominent place. The Disconnect Notice or completed telephone call will provide the customer with information required by Title 3 of the Alaska Administrative Code Section 52.450(c) (3).

(4) If the customer lives 25 or more miles from the nearest location from which the Utilities deliver notices and if telephone contact cannot be made, the Utilities will mail the customer no less than five working days prior to disconnection a first class, postage prepaid letter as an alternative to the hand-delivered Disconnect Notice.

PURSUANT TO:

TARIFF ADVICE NO: 71-118

EFFECTIVE: June 8, 2015

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY: Oran Paul
Oran Paul

Title: President

RCA NO. 118

ORIGINAL

SHEET NO. 25

CANCELING

SHEET NO.

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JAN 17 2006

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Regulatory Commission of Alaska

GOLDEN HEART UTILITIES, INC.

SERVICE FEES

3.8 Physical Disconnection from Utilities' Main (continued)

(5) If the Utilities have been informed that a residence is occupied by a person seriously ill, elderly, handicapped, or dependent on life support systems, the Utilities shall provide at least 30 days notice before the scheduled date of disconnection. In any case in which the Utilities are notified after issuance of a termination notice that a customer's residence is occupied by a person seriously ill, elderly, handicapped, or dependent on life support systems, the Utilities shall extend the disconnection date by 15 days and notify the customer of the extension.

3.9 Restoration of Service

The Utilities shall restore service within three working days after correction of the conditions that resulted in the disconnection. Correction may include execution of a deferred payment agreement. (See Section 3.7). If service is restored during a period other than regular working hours at the customer's request, the Utilities may impose an after-hours charge for reconnection. The customer is responsible for all of the Utilities' costs of disconnection and reconnection of the service line to the Utilities' main.

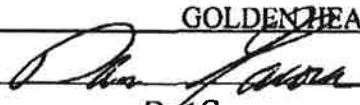
PURSUANT TO:

TARIFF ADVICE NO: 30-118

EFFECTIVE: January 19, 2006

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY:



Dan Gavora

Title: President/CEO

RCA NO. 118

ORIGINAL

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SHEET NO.

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JAN 17 2006

State of Alaska
Regulatory Commission of Alaska

GOLDEN HEART UTILITIES, INC.

SERVICE FEES

3.10 Apportionment

(a) **Unmetered Accounts:** For new connections and changes in ownership that occur at any time other than the first day of the month, service shall be charged for the apportionment at a daily rate, determined by the current flat rate water charge divided by 30 days and rounded to the nearest cent. Said charges shall accrue or be determined from the day service is discontinued, changed or commences.

(b) **Metered Accounts:** For new connections and changes in ownership that occur at any time other than the billing date, when service is initiated or when accounts are final billed, the minimum monthly charge will automatically be prorated based on the changeover date.

3.11 Vacancies

Except as stated in Section 3.10, the monthly charges of the Utilities shall not be adjusted or apportioned for a vacancy, except in case of a unit being out of service for more than one month as a result of an act of God. Said fee shall be apportioned provided that the Utilities have been notified at the time the vacancy, as a result of such an act, occurs.

3.12 Services Billed as Unit

All charges owed by any customer at an individual service location for wastewater and water service rendered by the Utilities shall be billed as a unit on one statement. However, the charges may be paid separately.

PURSUANT TO:

TARIFF ADVICE NO: 30-118

EFFECTIVE: January 19, 2006

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY: 
Dan Gavora

Title: President/CEO

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OCT 27 2005

State of Alaska
Regulatory Commission of Alaska

GOLDEN HEART UTILITIES, INC.

SERVICE FEES

3.13 Returned Checks/Failed Bank Draft

Any check/bank draft which has been given to the Utilities for any purpose, and is returned by the financial institution is subject to a fee for each utility account for which payment was tendered. Any returned checks/failed bank draft shall be considered as non-payment until redeemed. If, within a twelve-month period, more than one check/bank draft presented by an individual is dishonored, that customer may be denied the privilege of paying for services by personal check/bank draft, and may thereafter be required to pay in cash or by other means approved by the Utilities. See Schedule of Non-Recurring Fees Rule 3.13.

3.14 Aggregate Computation

Service fees shall be computed in aggregate only when several service lines of a single customer utilize one customer owned service line and one meter to receive water service from the Utilities' main.

3.15 Final Balances

Final balances due the Utilities or customer of \$5.00 or less, resulting from a terminated billing, will not be processed. Upon customer request, the Utilities will make refunds of \$5.00 or less.

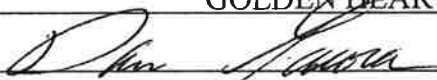
PURSUANT TO:

TARIFF ADVICE NO: 30-118

EFFECTIVE: January 19, 2006

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY:



Dan Gavora

Title: President/CEO

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ORIGINAL

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MAY 14 2015

STATE OF ALASKA
REGULATORY COMMISSION OF ALASKA

GOLDEN HEART UTILITIES, INC.

SERVICE FEES

3.16 Estimated Bills

(a) If the Utilities are unable to read a meter at the usual or scheduled time due to locked premises, weather conditions, road conditions, presence of dangerous animals, inoperable/inaccurate meters, customer denying access or other circumstances that make it not reasonably feasible to read the meter, the Utilities will issue an estimated bill.

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(b) If, for a reason described in Section 3.16(a), the Utilities are unable to read a meter during a scheduled meter reading cycle, the Utilities shall estimate the consumption for the billing period considering, where applicable, the customer's usage during the same month of the previous year or the amount of usage during the preceding month or months.

(c) The Utilities may discontinue service if unable to read the meter at the usual or scheduled time due to conditions created by the customer. See also Section 4.4(h)(2), Inspection by Utilities of Premises. If discontinuation of service is warranted, the Utilities will follow general procedures for disconnection with notice as described in Section 3.8(c).

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(d) Adjustment of the estimated billing to actual use will be made when the next actual meter reading is obtained.

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D- After a second consecutive month of estimating a customer's bill, the Utilities must obtain an accurate reading of the meter unless the meter is inaccessible due to severe weather or other dangerous conditions.

PURSUANT TO:

TARIFF ADVICE NO:

71-118

EFFECTIVE:

June 8, 2015

ISSUED BY:

GOLDEN HEART UTILITIES, INC.

BY:



Oran Paul

Title: President

PCA NO. 118

ORIGINAL

SHEET NO. 29

CANCELING

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JAN 17 2006

State of Alaska
Regulatory Commission of Alaska

GOLDEN HEART UTILITIES, INC.

SERVICE FEES

3.17 Separate Computation

Service Fees shall be computed separately for each service line of a single customer under the applicable Rate Schedules of this tariff except as provided in Section 3.14.

3.18 Separate Computation for Two or More Customers

Service fees shall be computed separately for each customer when two or more customers utilize a single service line.

3.19 Records Research and Copies

(a) Copies of records furnished to a customer at his/her request shall be provided without charge for the first ten pages. Customers will be charged for copies in excess of ten as shown in the Schedule of Water Non-Recurring Fees Rule 3.19.

(b) Customer requests for research of records that are not readily available will be charged at an hourly rate for the time required to fill the request. See Schedule of Water Non-Recurring Fees Rule 3.19.

PURSUANT TO:

TARIFF ADVICE NO: 30-118

EFFECTIVE: January 19, 2006

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY:


Dan Gavora

Title: President/CEO

RCA No. 118

23rd Revision

Sheet No. 30

Canceling

22nd Revision

Sheet No. 30

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JUN 23 2025

STATE OF ALASKA
REGULATORY COMMISSION OF ALASKA

GOLDEN HEART UTILITIES, INC.

3.20 Regulatory Cost Charge

The Regulatory Cost Charge is a special surcharge applied to all regulated retail customer billings to pay the Utility's share of the budget of the Commission.

Regulatory Cost Charge

0.937% of billing

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Pursuant to U-25-009(2)

Effective July 1, 2025

Issued By: Golden Heart Utilities, Inc.

By: Anna Merrill

Title: Director of Regulatory Affairs

CANCELLING

1st REVISION

SHEET NO. 31

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OCT 31 2016

STATE OF ALASKA
REGULATORY COMMISSION OF ALASKA

GOLDEN HEART UTILITIES, INC.

APPLICATION & AGREEMENT

4. APPLICATION & AGREEMENT

4.1 Application: New Service (Properties Not Connected To System)

(a) Any person desiring to purchase water service from the Utilities shall make application upon a printed form furnished for that purpose, signed by the applicant and filed in the office of the Utilities. The application shall contain a legal description of the premises where such water service is desired, together with relevant details as requested by the Utilities. See Schedule of Non-Recurring Fees 4.1. In submitting an application, the customer agrees to accept service under the terms and conditions of this tariff.

(b) Written Agreement Condition of Service: No person shall construct any connection to the water main or the Utilities' water system, without first entering into a written agreement with the Utilities.

(c) Date Restriction: Applications to purchase water service are accepted year round, but no installation will be undertaken between September 15 and May 1 unless approved by the utility and the applicant agrees to pay any excess cost of installation due to weather conditions during that period.

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PURSUANT TO:

TARIFF ADVICE NO:

82-118

EFFECTIVE:

December 15, 2016

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY:

O. Paul

Title: President

Oran Paul

CA NO. 118

ORIGINAL

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SHEET NO.

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JAN 17 2006

State of Alaska
Regulatory Commission of Alaska

GOLDEN HEART UTILITIES, INC.

APPLICATION & AGREEMENT

4.2 Application: Property Changeover (Properties Connected To System)

(a) Change of Ownership: Upon purchasing a property that is connected to the Utilities' system, the new property owner will contact the Utilities. The Utilities will confirm ownership, request customer contact information, determine security deposit requirements, and schedule a property changeover inspection. If the new property owner fails to contact the Utilities, the Utilities will confirm ownership and transfer responsibilities for utility payment into the property owner's name. The Utilities will contact the new property owners. This application for service and the Utilities' acceptance may be verbal provided however that the applicant must have established credit or provide a security deposit. See Schedule of Non-Recurring Fees 4.2.

(b) Change of Renter: At the option of the Utilities, upon written request of the property owner, the Utilities can issue the bill to the renter. The owner or new renter will contact the Utilities and provide customer contact information. The Utilities will ensure the Responsibility for Payment Form is current and schedule a meter read. See Schedule of Non-Recurring Fees 4.2.


PURSUANT TO:

TARIFF ADVICE NO: 30-118

EFFECTIVE: January 19, 2006

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY:



Dan Gavora

Title: President/CEO

RECEIVED

JUN 27 2017

STATE OF ALASKA
REGULATORY COMMISSION OF ALASKA

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1st REVISION

SHEET NO. 33

GOLDEN HEART UTILITIES, INC.

APPLICATION & AGREEMENT

4.3 Application: Conditions (All Customers)

(a) In the absence of an executed agreement or other written agreement, such a verbal agreement shall be conclusively presumed to exist if water service is made available by the Utilities for use by the customer or the customer's premises. The furnishing of service by the Utilities may not be construed as a waiver of the requirement of satisfying other requirements established by these rules and regulations.

(b) An applicant for water service, either new service or a property changeover, shall be required to pay all previous indebtedness, if any, to the Utilities for which he is responsible, before new service will be connected.

(c) The Utilities reserve the right to refuse service to an applicant for water service, either new service or a property changeover, whom is indebted to the Utilities and attempts by some agency relationship, or otherwise, to obtain new service until payment is made of all money due to the Utilities or has made arrangements acceptable to the Utilities for payment.

(d) An applicant, either new service or a property changeover, shall be deemed responsible for any and all delinquencies or indebtedness upon the account relating to the property to which utility service is rendered from the earlier of the following dates.

(1) The applicant acquired beneficial title or ownership to the property.

(2) The applicant acquired legal ownership to the property.

(e) A fee will be charged to initiate an account for new service. See Schedule of Non-Recurring Fees Rule 4.1. A fee will be charged to change ownership on an existing service or recognize changes under the applicable Responsibility for Payment Form. See Schedule of Non-Recurring Fees Rule 4.2.

(f) An applicant, either new service or a property changeover, shall be responsible for all billings for services under the terms and conditions of this tariff including costs and actual attorney fees incurred by the Utilities for collection of any amounts that become delinquent.

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PURSUANT TO:

TARIFF ADVICE NO: 87-118

EFFECTIVE:

August 21, 2017

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY: Oran Paul

Title: President

Oran Paul

CANCELING

ORIGINAL

SHEET NO. 34

RECEIVED

APR 16 2015

STATE OF ALASKA
REGULATORY COMMISSION OF ALASKA

GOLDEN HEART UTILITIES, INC.

APPLICATION & AGREEMENT

4.4 Agreement Terms and Conditions

The application agreement, provided for in the preceding section, shall constitute an agreement, on the part of the applicant, with the Utilities regarding the following. T

- (a) Payment: To pay for the water service applied for; at the rates, in the manner, and for the time specified, in such agreement.
- (b) Charges: Shall reserve to the Utilities the right to charge and collect the rates provided for in the tariff.
- (c) Rate Changes: To change the rates at any time in conformance with covenants made to the Regulatory Commission of Alaska.
- (d) Limiting Responsibility: Shall provide that the Utilities shall not be held responsible for any damage by fire, flooding, or other causes resulting from defective piping, fixtures, or appliances on the premises supplied with water and installed by any owner or occupant of such premises.
- (e) Limiting Liability: That inspection of piping, fixtures, and appliances shall not constitute any liability against the Utilities or the employees thereof for damages to persons or property resulting from defective piping, fixtures, or appliances installed by the owner or occupant of such premises.
- (f) Service Interruption: Shall provide that in case the supply of water service shall be interrupted or fail by reason of accident, or any other cause whatsoever, the Utilities shall not be liable for damages for such interruptions or failures.
- (g) Interruption Not Breach of Contract: Nor shall such failure or interruption for any reasonable period of time be held to constitute a breach of contract on the part of the Utilities, or in any way relieve the receiver of said service from performing the obligations of his/her agreement.

PURSUANT TO:

TARIFF ADVICE NO: 71-118

EFFECTIVE: June 8, 2015

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY: Oran Paul

Title: President

Oran Paul

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ORIGINAL

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APR 16 2015

STATE OF ALASKA
REGULATORY COMMISSION OF ALASKA

GOLDEN HEART UTILITIES, INC.
APPLICATION & AGREEMENT

4.4 Agreement Terms and Conditions (continued)

(h) Inspection by Utilities of Premises:

(1) A customer shall permit properly identified Utility employees to enter the customer's premises at all reasonable hours for inspection, sampling, testing or records examination. The Utilities may inspect a customer's facilities to determine system integrity and compliance with the requirements of this tariff, provisions of the City of Fairbanks General Code related to the Utilities' service or the Uniform Plumbing Code. The Utilities may set up on a customer's property devices that are necessary for sampling, testing, inspecting, compliance monitoring, records examination and copying or metering.

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(2) If a customer does not provide properly identified Utility employees reasonable access to the customer's premises as required by this Rule, at the time requested by the Utilities, the Utilities will notify the customer by door hanger or other written notice of the obstruction of access. In addition, the Utilities may attempt to notify occupants of a dwelling by telephone, or other means reasonably calculated to provide notice of a restricted access. If access is not available after the expiration of 24 hours from posting or delivery of other written notice, the Utilities may discontinue service until assurance of future access, satisfactory to the Utilities, has been provided.

PURSUANT TO:

TARIFF ADVICE NO: 71-118

EFFECTIVE: June 8, 2015

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY: Oran Paul

Oran Paul

Title: President

CA NO. 118

ORIGINAL

SHEET NO. 35.1

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SHEET NO.

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JAN 17 2006

State of Alaska
Regulatory Commission of Alaska

GOLDEN HEART UTILITIES, INC.
APPLICATION & AGREEMENT

4.4 Agreement Terms and Conditions (continued)

(i) Service Line Maintenance Responsibility:

(1) The customer service line shall be kept in repair by the owner or occupant of the premises who is responsible for all breaks in the line and for any damages resulting incidentally therefrom, other than those caused by acts of the Utilities.

(2) In the case of a frozen water service, the customer shall be responsible for thawing the service line from the main to the building, unless the freezing condition can be subsequently demonstrated to have been the result of a malfunction of the Utilities' system. In the case of joint use of a customer line, all users will be jointly responsible. Leaks in the customer owned water service line will be handled in accordance with the terms and conditions of Section 6.1(c).

PURSUANT TO:

TARIFF ADVICE NO: 30-118

EFFECTIVE: January 19, 2006

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY: 

Dan Gavora

Title: President/CEO

CANCELING

ORIGINAL

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STATE OF ALASKA
REGULATORY COMMISSION OF ALASKA

GOLDEN HEART UTILITIES, INC.

APPLICATION & AGREEMENT

4.4 Agreement Terms and Conditions (continued)

(j) **Illegal Use:** No one, without first applying for service and receiving written approval from the Utilities, will be allowed to make connections to the Utilities' mains or to make alterations in any conduit, pipe, or other fitting connecting directly therewith, or to turn water service off or on for any premises. Such unauthorized activities by a user, or anyone subject to the control of the user, will subject the user to the actual expense of repairing the facility, and in addition, to any damage resulting therefrom. There shall be a minimum fee for each call occasioned by such unauthorized activities. See Schedule of Non-Recurring Fees Rule 4.4(j).

T

(k) **After Hours Service Calls:** After-hours service calls are those on holidays, Saturdays, Sundays, and between the hours of 4:30 pm and 8:00 am Monday through Friday. Payment of after-hours minimum callout fee will be required. See Schedule of Non-Recurring Fees Rule 4.4(k).

T

(l) **Normal Service Calls:** Normal service calls are those between 8:00 am and 4:30 pm, Monday through Friday. Payment of a minimum callout fee will be required. See Schedule of Non-Recurring Fees Rule 4.4(l).

(m) **Customer Complaints:** The Utilities shall make every attempt to respond as soon as possible to the substance of each service complaint and other customer correspondence but no longer than 10 working days after its receipt. If the Utilities do not resolve a complaint to the customer's satisfaction, the customer may refer the matter to the Regulatory Commission of Alaska at the following address:

Regulatory Commission of Alaska
701 W 8th Avenue, Suite 300
Anchorage, Alaska 99501
907-276-6222 or 1-800-390-2782

(n) **Meters:** To allow the Utilities to install meter(s) to register the water used.

PURSUANT TO:

TARIFF ADVICE NO: 71-118

EFFECTIVE: June 8, 2015

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY: Oran Paul

Title: President

Oran Paul

CANCELING

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State of Alaska
Regulatory Commission of Alaska

GOLDEN HEART UTILITIES, INC.

APPLICATION & AGREEMENT

4.4 Agreement Terms and Conditions (continued)

(o) Emergency Repairs: Water may be shut off by the Utilities at any time for emergency repairs, extensions, or other necessary purposes. The Utilities shall give reasonable notice whenever feasible. In the event of a shut off under this section, the Utilities shall not be liable to the customer for any loss or damage which may be caused by failure of the Utilities to deliver water. This section shall not be construed to absolve the Utilities from any liability for failure to discharge its public duties.

(p) Shut-off Valve In Building: All persons, prior to receiving service from the Utilities, shall provide a separate shut-off valve inside the building or structure for which service is requested. The valve shall be located on the service line entering the building, ahead of any branch lines, where it is readily accessible in the event of emergency.

(q) Fire Hydrants: No person except Utilities' personnel shall use any fire hydrant, (with the exception of fire department personnel in the case of a fire), without first submitting application and receiving written approval from the Utilities and agreeing to payment of the appropriate charges. In no event shall any wrench or tool be used on any fire hydrant other than a Utility-approved hydrant wrench.

PURSUANT TO:

TARIFF ADVICE NO: 30-118

EFFECTIVE: January 19, 2006

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY: 

Dan Gavora

Title: President/CEO

RCA NO. 118

ORIGINAL

SHEET NO. 38

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Regulatory Commission of Alaska

GOLDEN HEART UTILITIES, INC.

APPLICATION & AGREEMENT

4.5 Effective Date

All agreements shall take effect from the date they are signed unless a different date is specified in the agreement. Rates will be charged and bills rendered for water service from the date or dates the premises were connected with the Utilities' facilities carrying the water service.

4.6 Agreement Termination

All agreements shall be binding for the period specified in the agreements and shall continue in effect 30 days after written notice of discontinuance is filed in the office of the Utilities, and until all charges and penalties imposed have been paid in full.

PURSUANT TO:

TARIFF ADVICE NO: 30-118

EFFECTIVE: January 19, 2006

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY: 

Dan Gavora

Title: President/CEO

CANCELING

ORIGINAL SHEET NO. 39

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STATE OF ALASKA
REGULATORY COMMISSION OF ALASKA

GOLDEN HEART UTILITIES, INC.

DEPOSIT REQUIREMENTS

5. DEPOSIT REQUIREMENTS

5.1 Security Deposit

(a) At time of making application for water service, all applicants, with the exception of those qualifying for waiver under 5.1(b), shall be required to deposit with the Utilities at their office, an amount of money which shall not be less than those listed on the Schedule of Non-Recurring Fees for Water Deposits Rule 5.1 or more than the amount equivalent to two months estimated service fees, which amount shall be derived and computed by the Utilities.

(b) The deposit will be waived for all applicants who meet the Utilities' credit rating report standards or who have established a satisfactory payment record with the Utilities. Once a satisfactory payment record has been established with the Utilities, no security deposits are required for the same customer on additional services. A customer shall be deemed to have established and maintained a satisfactory payment record when they have paid all utility bills promptly for a period of two consecutive calendar years with no more than one payment past due during the previous 12 consecutive months.

T

PURSUANT TO:

TARIFF ADVICE NO: 124-118

EFFECTIVE: **November 25, 2022**

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY: /s/ Oran Paul

Title: President/CEO

Oran Paul

RCA NO. 118

ORIGINAL

SHEET NO. 40

CANCELING

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JAN 17 2006

State of Alaska
Regulatory Commission of Alaska

GOLDEN HEART UTILITIES, INC.

DEPOSIT REQUIREMENTS

5.2 Security Deposit Refund

(a) Security deposits will be refunded within 25 days after the disconnection of service or 25 days after the transfer of ownership has been received. Any charges, arrears, or penalties shall be deducted from the amount of the deposit prior to this refund.

(b) The Utilities will retain a customer deposit for a maximum of two years, providing that in the interim period, the Utilities have not been forced to disconnect that customer's services for reasons of delinquency in payment of charges, and that the customer has not been past due more than once in the previous 12 consecutive months.

5.3 Interest on Security Deposit

The Utilities shall pay interest on deposits over \$100. Deposits will be placed in an interest bearing account and will be refunded at the interest rate earned by the Utilities at the time of the refund.

PURSUANT TO:

TARIFF ADVICE NO: 30-118

EFFECTIVE: January 19, 2006

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY:



Title: President/CEO

Dan Gavora

CANCELING

SHEET NO.

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OCT 27 2005

State of Alaska
Regulatory Commission of Alaska

GOLDEN HEART UTILITIES, INC.

POLICIES & CONDITIONS OF SERVICE

6. POLICIES & CONDITIONS OF SERVICE

6.1 Availability of Water Service

Whenever a Utilities' water main is available to furnish water, or a main is laid adjacent to improved property, any property owner after applying and paying all fees may have installed, or cause to be installed at his/her expense, a connection to said main. Said connection shall be installed in a manner consistent with the Utilities' standard of design, quality of materials, and construction as shown in the Utilities' Standards of Construction and Service Line Standards for such service. Water service shall not be furnished unless, and until, the Utilities approve the installation.

(a) Service Availability: Water service will be made available to those applicants whose property is adjacent to existing water distribution lines, or extensions thereto, provided that it is determined by the Utilities that such service will not jeopardize service to existing customers, nor in any way impair the function of the water system. The granting and continuance of all water service shall be the sole responsibility of the Utilities. The Utilities shall not authorize continuance of service to applicants or customers who are delinquent in payment of their utility bills, or who fail to comply with the Utilities' regulations.

(b) CIAC Fees Due Prior to Service: Water service shall be made available to applicants only if applicable on-site and off-site CIAC fees have been paid, or if acceptable arrangements for payment have been made with the Utilities. CIAC fees shall be applied to the entire benefiting property abutting the water main where the customer's service line is to be connected and any proximate benefiting property receiving water service by means of this new water service connection such as adjoining property with service to work shops, garages, wash racks, mobile home and RV facilities, cabins, or other similar improvements. The CIAC fees will be applied to these adjoining properties even if serviced by temporary connections or on a seasonal basis. CIAC fees shall also be applied to areas such as parking facilities that are an integral part of the benefiting property receiving service.

PURSUANT TO:

TARIFF ADVICE NO: 30-118

EFFECTIVE: January 19, 2006

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY:



Dan Gavora

Title: President/CEO

CANCELING

ORIGINAL SHEET NO. 42

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AUG 19 2025

STATE OF ALASKA
REGULATORY COMMISSION OF ALASKA

GOLDEN HEART UTILITIES, INC.

POLICIES & CONDITIONS OF SERVICE

6.1 Availability of Water Service (continued)

(c) Service Line Problems: If a condition exists in a customer owned service line that adversely affects the Utilities' mains or operations, the Utilities will provide notice to the customer to make the necessary repairs. If no response is received from the customer within 24 hours of notice, the Utilities will either disconnect the service on a time and materials basis at the customer's expense or repair the leak on a time and materials basis at the customer's expense.

(d) Problems: If a problem occurs with a customer owned service line, the customer shall first call the Utilities to verify main line status. Failure to contact the Utilities will absolve the Utilities from any costs associated with the repair.

(e) Disconnection of Other Water Source: Upon connection to the Utilities' water service, all other sources of water supply on the premises, shall be physically disconnected and completely segregated from the Utilities' water system.

(f) All pipe/tubing, fittings, flux and solder, pumps and other appurtenances in the service shall meet the requirements of the National Sanitation Foundation/American National Standards Institute (NSF/ANSI) 61 and comply with the "lead free" requirement of Section 1417 of the Safe Drinking Water Act that is codified in 40 CFR 143. No location that does not meet these standards shall be connected to the Utilities' distribution system.

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(g) Resale or Redistribution of Water: The Utilities' water is provided only for the benefit of the premises actually connected and billed. A customer may not sell any of the water furnished by the Utilities unless the customer meets State regulatory requirements and has executed an agreement with the Utilities for the resale of water. A customer may not furnish or provide water with or without charge to another premise located in an area where a service connection or turn-on could be applied for or to the occupants of such premises without written permission from the Utilities.

TARIFF ADVICE NO: 147-118 EFFECTIVE: 10/03/2025

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY: /s/ Oran Paul Title: President

Oran Paul

CANCELLING

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OCT 27 2005

State of Alaska
Regulatory Commission of Alaska

GOLDEN HEART UTILITIES, INC.

POLICIES & CONDITIONS OF SERVICE

6.2 Service Connections

(a) Inspection

(1) New Service: Prior to construction of a new service connection, the customer is required to notify the Utilities of the planned service connection. The Utilities shall, before connecting any premises with the water system, require the piping, fixtures and appliances to be in proper condition. The service line shall be installed in accordance with the Utilities' Service Line Standards. The first inspection shall be done prior to insulation and the second inspection shall be done after insulation and prior to backfill. The customer is required to contact the Utilities to schedule inspections. See Schedule of Non-Recurring Fees Rule 6.2(a).

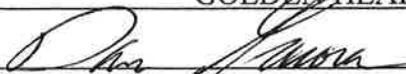
(2) Existing Service: Prior to performing any modifications or repairs to an existing service connection, a customer is required to notify the Utilities of the planned modifications or repairs. All modifications or repairs of existing service connections must be inspected by the Utilities first prior to insulation and second after insulation and prior to backfill. Upon an inspection that reveals the piping, fixtures and appliances are installed in accordance with the Utilities' Service Line Standards, the Utilities will approve repairs and reconnect an existing premises with the water system. The customer is required to contact the Utilities to schedule inspections. See Schedule of Non-Recurring Fees Rule 6.2(a).

TARIFF ADVICE NO: 30-118

EFFECTIVE: January 19, 2006

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY:



Dan Gavora

Title: President/CEO

RCA NO. 118

ORIGINAL

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CANCELING

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OCT 27 2005

State of Alaska
Regulatory Commission of Alaska

GOLDEN HEART UTILITIES, INC.
POLICIES & CONDITIONS OF SERVICE

6.2 Service Connections (continued)

(a) Inspection

(3) Compliance: If a service connection or service line is installed and backfilled without the Utilities' inspection and approval, the Utilities may require proof that the service connection or service line complies with the Utilities' Service Line Standards, which may include excavation of the service connection or service line at the customer's expense. The customer is responsible for the safe keeping of and adherence to the Utilities specifications of all interior meters, valves or other facilities used in connection with rendering service. Customers who fail to adhere to the Utilities' Service Line Standards or other requirements of this tariff shall be responsible for the actual costs of repairs, damages, and necessary inspection fees. See Schedule of Non-Recurring Fees Rule 6.2(a).

PURSUANT TO:

TARIFF ADVICE NO: 30-118

EFFECTIVE: January 19, 2006

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY: 
Dan Gavora

Title: President/CEO

CANCELING

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OCT 27 2005

State of Alaska
Regulatory Commission of AlaskaGOLDEN HEART UTILITIES, INC.
POLICIES & CONDITIONS OF SERVICE

6.2 Service Connections (continued)

(b) Point of Connection: The point of connection, materials, fittings and equipment to be installed by the customer in order to connect his/her premises with the water system shall be as specified by the Utilities. The customer shall be required to provide all materials necessary, in accordance with the Utilities' Service Line Standards, and perform all required excavation and backfill to properly connect premises to the water system, except that the Utilities shall provide and install saddles, pit orifices, and thaw wire.

(c) Size of Service Piping: The determination of the size of service piping shall be made by the customer subject to approval by the Utilities.

(d) Service Line Saddle: Each residential customer in single or multiple type dwelling and each small commercial customer shall be entitled to two 3/4" connection saddle and pit orifice. The Utilities reserve the right to charge the Utilities' costs associated with oversizing due to size of service.

(e) Title to Service Line: Title to the building water service line from the main to the customer's building is, and shall at all times remain, the sole property of the customer.

(f) Grounding: No electrical grounding shall be allowed to Utilities' services or mains.

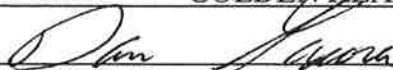
PURSUANT TO:

TARIFF ADVICE NO: 30-118

EFFECTIVE: January 19, 2006

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY:



Dan Gavora

Title: President/CEO

CA NO. 118

ORIGINAL

SHEET NO. 46

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GOLDEN HEART UTILITIES, INC.

POLICIES & CONDITIONS OF SERVICE

State of Alaska
Regulatory Commission of Alaska

6.3 Financing CIAC

The Utilities, subject to the availability of funds and an acceptable credit rating for the customer, may provide for installment payments of Contribution In Aid of Construction. The Utilities may require, as a condition of such financing, a mortgage that shall charge interest at prevailing rates on the total amount financed herein. Further, the Utilities may discontinue service for failure of a customer to pay any installment when it falls due, following the same notice provisions as for service billings in Section 3.8(c) of this tariff. The customer will be subject to payment of the disconnection and reconnection charges as provided in Schedule of Non-recurring Fees Rule 3.2.

PURSUANT TO:

TARIFF ADVICE NO:

30-118

EFFECTIVE:

January 19, 2006

ISSUED BY:

GOLDEN HEART UTILITIES, INC.

BY:



Dan Gavora

Title: President/CEO

RCA NO. 118

ORIGINAL

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Regulatory Commission of Alaska**

GOLDEN HEART UTILITIES, INC.

POLICIES & CONDITIONS OF SERVICE

6.4 Fire Service

Fire mains installed from the Utilities' main to structures requiring fire service shall be installed consistent with the Utilities' Standards of Construction and Service Line Standards. No other connections or use of water from said fire main shall be allowed. Approved testing devices and alarm devices for maintenance and operation of sprinkler systems shall be allowed. Unauthorized use of water from a fire service connection, i.e., sprinkler line, shall subject user to disconnection of said service.

PURSUANT TO:

TARIFF ADVICE NO: 30-118

EFFECTIVE: January 19, 2006

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY:



Dan Gavora

Title: President/CEO

RCA NO. 118

ORIGINAL

SHEET NO. 48

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SHEET NO.

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OCT 27 2005

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Regulatory Commission of Alaska

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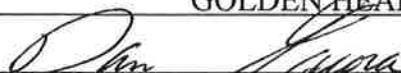
PURSUANT TO:

TARIFF ADVICE NO: 30-118

EFFECTIVE: January 19, 2006

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY:



Dan Gavora

Title: President/CEO

RCA NO. 118

ORIGINAL

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Regulatory Commission of Alaska

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PURSUANT TO:

TARIFF ADVICE NO: 30-118

EFFECTIVE: January 19, 2006

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY: 

Dan Gavora

Title: President/CEO

RECEIVED

AUG 02 2017

STATE OF ALASKA
REGULATORY COMMISSION OF ALASKA

GOLDEN HEART UTILITIES, INC.

POLICIES & CONDITIONS OF SERVICE

6.5 Reconstruction of Utilities' Facilities

(a) This rule shall apply to the moving, resetting, removal or reconstruction of valve boxes, hydrants, or other facilities in all areas of the Utilities' service area. When streets and/or roads follow construction of the Utilities' facilities, the Utilities will make every effort to set valve boxes at the appropriate locations where they may occur in the streets so that affected parties will be able to pave or improve streets without further disturbance or moving of Utilities' facilities. This will be done at no additional expense. In order to qualify for the presetting of Utilities' facilities to approximate street grades, the affected party will have to furnish the exact expected grade of the finished improvement (be it street, curb, etc.) at the exact location that the Utilities propose to install said facility.

(b) If the Utilities install any of the above mentioned facilities in areas where roads, driveways or other improvements are neither contemplated nor known by the Utilities, anyone desiring said facilities to be raised, lowered, or moved, at some future time, will have to pay the Utilities' cost for accomplishing said work.

(c) If the affected parties make changes to the existing roadway or driveway that requires that facilities be moved, or that raises or lowers the street grade in such a way as to require the Utilities' facilities to be raised, lowered, or moved, the affected party will have to pay the Utilities' costs for accomplishing said work.

6.6 Notice for Locates

(a) In accordance with Alaska Statutes 42.30.400 the Utilities shall require notice prior to any excavation near the Utilities' mains. To request a line locate, call 811 (Alaska Digline) not less than two (2) nor more than fifteen (15) full business days prior to excavation.

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PURSUANT TO:

TARIFF ADVICE NO:

89-118

EFFECTIVE:

September 18, 2017

ISSUED BY:

GOLDEN HEART UTILITIES, INC.

BY:

Oran Paul

Title: President

Oran Paul

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SHEET NO.

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Regulatory Commission of AlaskaGOLDEN HEART UTILITIES, INC.
POLICIES & CONDITIONS OF SERVICE

6.7 Townhouse/Condominium Complex

(a) Townhouses

(1) Townhouses may not be master metered.

(2) Connections after June 1, 1984 shall be made to each dwelling unit and shall be treated as a standard connection as described in the Utilities' Service Line Standards. Individual billings will be rendered.

(3) Townhouses constructed prior to June 1, 1984 will be considered by the Utilities as individual ownerships of dwelling units unless there is a joint agreement for payment and maintenance of the service line.

(b) Condominiums: A single connection with a single utility meter with individually owned condominium dwelling units or business units shall be allowed. Responsibility for billing and payment shall be the responsibility of the developer of the complex who shall make application for service. This responsibility shall continue until such time as a duly formed Homeowners or Property Owners Association is formed. Such Association may then make application for service and assume full responsibility for payment and maintenance and all Rules and Regulations contained herein as in the case of individual ownership.

PURSUANT TO:

TARIFF ADVICE NO: 30-118

EFFECTIVE: January 19, 2006

ISSUED BY: GOLDEN HEART UTILITIES, INC.BY: 

Dan Gavora

Title: President/CEO

CANCELING

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OCT 27 2005

State of Alaska
Regulatory Commission of Alaska

GOLDEN HEART UTILITIES, INC.
POLICIES & CONDITIONS OF SERVICE

6.8 Metering

(a) Meter Installation: Meters will be installed by the Utilities in accordance with the Utilities' requirements.

(1) AMR devices are installed by the Utilities. The AMR transponder, on the customer premises, transmits the monthly meter read with an electronic radio signal.

(2) Any tampering or damage to any metering device shall result in a charge as described in the Schedule of Non-Recurring Fees Rule 6.8(a) in addition to the costs associated with repairing or replacing the metering equipment.

PURSUANT TO:

TARIFF ADVICE NO: 30-118

EFFECTIVE: January 19, 2006

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY: 
Dan Gavora

Title: President/CEO

RCA NO. 118

ORIGINAL

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State of Alaska
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GOLDEN HEART UTILITIES, INC.

POLICIES & CONDITIONS OF SERVICE

6.8 Metering (continued)

(b) Meter Bypass

(1) A meter bypass will be installed for all 2" or larger meters. A meter bypass may be installed for meters less than 2" only if the Utilities determine that the bypass is necessitated by considerations of public health or welfare. A meter bypass shall be sealed in the closed position at the time the meter is installed by the Utilities.

(2) The bypass may be used only during periods when the meter has been removed for repair and only on the express authorization of the Utilities. If a seal is removed and a bypass valve is opened without the permission of the Utilities, the customer shall be billed for the period during which the bypass was operative at the average monthly consumption for the preceding year plus 20%. In addition, the Utilities may discontinue service until such time as adequate assurances are provided that the unauthorized use of the bypass valve will not occur in the future.

PURSUANT TO:

TARIFF ADVICE NO: 30-118

EFFECTIVE: January 19, 2006

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY:



Dan Gavora

Title: President/CEO

CA NO. 118

ORIGINAL

SHEET NO. 54

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POLICIES & CONDITIONS OF SERVICE

State of Alaska
Regulatory Commission of Alaska

6.8 Metering (continued)

(c) Meter Standards and Testing

(1) Meters provided by the Utilities will conform to the specifications and tolerances established by the American Water Works Association for meters.

(2) If a customer requests a meter accuracy check, he must pay charges as stated in Schedule of Non-Recurring Fees Rule 6.8(c). Should the meter, upon testing by the Utilities, prove inaccurate by more than 2% and there is no evidence of meter tampering, the charges will be refunded and billing adjusted. The customer will be furnished a test report stating the accuracy factor of the tested meter.

(d) Adjustment of Bills for Meter Over-Register: If a meter in service is tested and found to have over-registered the amount of water delivered by more than 2%, the Utilities shall recalculate the bills for service from the known date of error, and shall make a refund or credit for the entire over-registered amount if it exceeds \$5.00. If the beginning date of error is unknown, the Utilities shall refund or credit the most recent customer of record for the billed error for the period since the meter was last tested, not to exceed six months, or the period during which the most recent customer of record received service through the meter, whichever period is less.

PURSUANT TO:

TARIFF ADVICE NO: 30-118

EFFECTIVE: January 19, 2006

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY: 
Dan Gavora

Title: President/CEO

CANCELING

ORIGINAL

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REGULATORY COMMISSION OF ALASKA

GOLDEN HEART UTILITIES, INC.

POLICIES & CONDITIONS OF SERVICE

6.8 Metering (continued)

(e) Adjustment of Bills for Meter Under-Register: If a meter in service is tested and found to have under-registered the amount of water delivered to the customer, the Utilities may charge for the under-billings for usage not to exceed six (6) months of billings.

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(f) Make-Up Bills:

(1) The Utilities may render a "make-up" bill for service inadvertently not billed as a result of a Utility billing error. Services that were not billed as a result of an estimated billing are not considered a make-up bill under this section and an adjusted bill will be issued as provided for in Section 3.16.

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(2) The initial make-up bill must be issued within six months after provision of the previously unbilled service. The period for payment of the make-up bill may, at the option of the customer, extend at least as long as the period during which the excess amount accrued; or extend as long as necessary so that the quantity of service billed in any one billing period is not greater than 150 percent of the normal estimated quantity for that period.

PURSUANT TO:

TARIFF ADVICE NO: 71-118

EFFECTIVE: June 8, 2015

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY: Oran Paul

Title: President

Oran Paul

CANCELING

ORIGINAL

SHEET NO. 56

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AUG 08 2014

STATE OF ALASKA
REGULATORY COMMISSION OF ALASKA

GOLDEN HEART UTILITIES, INC.
POLICIES & CONDITIONS OF SERVICE

6.9 Joint/Common Service Line Connections

(a) The Utilities Standards of Construction state that a service connection shall serve no more than one lot. No service connection may cross a lot line other than for which it is intended to provide service. A structure shall be served by a single service connection. Where multiple buildings occupy a single lot there shall be one service connection for each building on a lot, unless the Utilities approve the branch service extension in writing.

(b) If two or more customers are supplied through a single building water service connection that was not installed in accordance with the Utilities' standards, any violation of the rules and regulations of the Utilities by either or any of such customers shall be a violation as to all and the Utilities may take such action as can be taken for a single customer. See Sections 3.8(b)(c), 4.4(j) and 6.1(c).

6.10 Damage to Utility Facilities or Equipment

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Any customer responsible for damaging Utility facilities or equipment may be billed and shall pay for repairs or rehabilitation of any damage, including the cost of replacing facilities or equipment damaged beyond repair. See Schedule of Water Non-Recurring Fees Rule 6.10.

PURSUANT TO:

TARIFF ADVICE NO: 67-118 EFFECTIVE: August 14, 2014

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY: 

Title: President

Oran Paul

CANCELING

ORIGINAL

SHEET NO. 57

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STATE OF ALASKA
REGULATORY COMMISSION OF ALASKA

GOLDEN HEART UTILITIES, INC.

COURTESY LEAK ADJUSTMENT

6.11 COURTESY LEAK ADJUSTMENT

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The Utilities are not responsible for monitoring customer usage, notifying customers of leaks, or locating leaks. All repairs are the responsibility of the owner/occupant unless the damage can be shown to have been caused by acts of the Utilities.

(a) Water leak adjustments must be requested by contacting the Utilities' Customer Service Department within three months of completing plumbing repairs to fix the leak or five months from the date the leak was discovered, whichever occurs sooner. Requests must be accompanied by a plumber's receipt or other proof of the repair. Water usage must have returned to a normal level of usage before an adjustment request can be reviewed.

(b) To be considered for an adjustment, the consumption will need to exceed twice the average monthly usage over the previous twelve (12) month period. This monthly average will not include any bills that have been estimated or that have fewer days than the normal 28-33 day billing cycle, or for periods of zero usage and/or non-occupancy of premise. If insufficient history exists, a class average may be used.

(c) The Utilities will not consider adjustments for the use of irrigation, pools, or ice rinks.

(d) If a leak occurs on a readily available water pipe (toilet leak, leaking faucet, leaking hose bib, etc) the Utilities will credit 50 percent of the excess water and wastewater consumption charges for residential customers. Excess is defined as the metered gallons above the calculated average.

(e) If a leak occurs in a non-accessible area such as underground lines, pipes within walls, or hot water heaters, and it is verified by the Utilities to have not gone down the sewer, the Utilities will credit 50 percent of the excess water consumption charges and 100 percent of the excess wastewater consumption charges for residential customers.

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PURSUANT TO:

TARIFF ADVICE NO: 128-118

EFFECTIVE:

May 12, 2023

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY: /s/ Oran Paul

Oran Paul

Title: President/CEO

CANCELING

SHEET NO.

GOLDEN HEART UTILITIES, INC.

COURTESY LEAK ADJUSTMENT

RECEIVED**MAR 24 2023**STATE OF ALASKA
REGULATORY COMMISSION OF ALASKA

6.11 COURTESY LEAK ADJUSTMENT (continued)

(f) For all customer classes, 100 percent of the excess wastewater consumption charges will be credited back if the Utilities can verify the leak did not enter the sewer system.

(g) Financial adjustments associated to billed usage/consumption will be allowed one (1) time per rolling two (2) year period. Should a customer have a second leak which is greater than 125% of the previous adjustment, based on dollar value, within the two-year time frame for a leak adjustment, the customer may appeal to the Utilities for an additional leak adjustment, net of the previous adjustment. A second adjustment will not be considered for improper repair of the first.

(h) When a leak continues for three (3) or more billing periods, there will be no adjustment for the third or subsequent billing period.

(i) If a leak was caused by a third party (theft, vandalism, contractor error, etc.) and is reimbursable or otherwise covered by the third party or insurance, then no adjustment will be made by the Utilities.

(j) After all documentation has been received by the Utility, a determination will be made regarding what type of leak occurred and if it is adjustable, and then a letter will be sent to the mailing address on file within the billing system stating approval or disapproval of the leak and the reasoning behind the decision. All adjustments are final and will be made at the sole discretion of the Utilities.

PURSUANT TO:

TARIFF ADVICE NO: 128-118

EFFECTIVE: **May 12, 2023**ISSUED BY: GOLDEN HEART UTILITIES, INC.BY: /s/ Oran PaulTitle: President/CEO

Oran Paul

CANCELING

ORIGINAL

SHEET NO. 58

RECEIVED

MAY 26 2015

**STATE OF ALASKA
REGULATORY COMMISSION OF ALASKA**

GOLDEN HEART UTILITIES, INC.

SERVICE LINE REQUIREMENTS

7. SERVICE LINE REQUIREMENTS

7.1 General

(a) As a guide for the applicant or his/her engineer and/or contractor regarding an installation, the Utilities have prepared Service Line Standards, a current copy of which is available to all customers at the Utilities' office or on their website at www.akwater.com. These standards are modified from time to time, generally on an annual basis during the first quarter of the year. When substantive revisions occur, the Utilities will publicly notice its customers. These standards will be enforced. It is the responsibility of the individual to ensure they have the most recent version of the Utilities' Service Line Standards.

(b) Service lines must comply with the most recent Edition of the Uniform Plumbing Code and the Utilities' Service Line Standards. If there is a difference between standards, the higher standard will prevail.

(c) Except for extended service agreements approved under the provisions of Section 8.9 of this tariff, a service connection shall serve no more than one parcel, and no service connection may cross a parcel line other than that for which it is intended to provide service unless an easement has been provided. Where multiple buildings occupy a single parcel, there shall be one service connection for each building on a parcel, unless the Utilities have approved a branched service extension in writing.

(d) A property loop may be installed at the sole discretion, judgment and with written permission of the utility. In such circumstances, the customer shall pay for the installation of the property loop, and shall thereafter retain ownership of and liability for the property loop. The utility shall record at the Records Office (Fairbanks District) a notice of non-compliance of utility service line hookup in accordance with the utility service line standards. This will notify all interested parties that the service stub exists and is the property owner's responsibility.

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PURSUANT TO:

TARIFF ADVICE NO:

71-118

EFFECTIVE: June 8, 2015

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY:

Oran Paul

Title: President

Oran Paul

CANCELING

1st REVISION

SHEET NO. 59

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APR 16 2015

STATE OF ALASKA
REGULATORY COMMISSION OF ALASKA

GOLDEN HEART UTILITIES, INC.
SERVICE LINE REQUIREMENTS

7.2 Scope of Utilities' Personnel Work

(a) The Utilities' personnel will shut off main lines, remove insulation from the main lines, install saddles, pit orifices and thaw wire, and reactivate the main line. No person, other than the Utilities' personnel, shall attempt to make a hole in any Utility main or attempt to install a saddle.

(b) Utility personnel will inspect the service line twice, once just prior to insulation and once just after insulation but prior to backfill. See Schedule for Non-Recurring Charges Rule 6.2(a). T

7.3 Protection of Utilities' Equipment

(a) The circulating loop owned by the customer and meter owned by the Utilities must be installed in a warm, accessible location and remain so during the life of the service. Care and caution will be exercised by the customer to locate the interior portion of the circulating water tree; (shutoff valve, check valve, PRV, and water meter) in a location where the temperatures will not drop below freezing. Circulation in the Utilities' mains, and thus the customer owned service lines cannot prevent freeze-up if temperatures at the location of the circulating tree dip below freezing.

(b) The customer is responsible at all times for protecting the water service line and the loop within the building from freezing and/or breaking and from any other damage that may occur. See Schedule of Water Non-Recurring Fees Rule 7.3(b).

(c) The customer is responsible for the safekeeping and appropriate use of Utility facilities and equipment and the customer shall take all reasonable precautions against damage to or interference with the intended function of Utility facilities and equipment. See also Damage to Utility Facilities Policy 6.10.

PURSUANT TO:

TARIFF ADVICE NO: 71-118

EFFECTIVE: June 8, 2015

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY: Oran Paul
Oran Paul

Title: President

CANCELING

SHEET NO.

RECEIVED

OCT 27 2005

State of Alaska
Regulatory Commission of AlaskaGOLDEN HEART UTILITIES, INC.
SERVICE LINE REQUIREMENTS

7.4 Cooling Chiller Requirements

- (a) Heat transfer to the Utilities' water system will be allowed through dual wall exchangers, potable to potable water, in accordance with the requirements set forth in the Utilities' standards for service lines.
- (b) The cooling water is interruptible by the Utilities, i.e., if the water service is temporarily interrupted to the facility, the cooling system will not be available.
- (c) The customer is responsible for all costs associated with the design, approval, installation, operation, and maintenance of the facility.
- (d) The Utilities will have design approval, construction inspection and operation approval authority.
- (e) The Utilities will inspect the device at least monthly, at the customer's expense, to insure proper operation and maintenance. The charge for this inspection will be set forth in Rate Schedule 471.
- (f) If the cooling chiller is found to not be operating properly, the customer will immediately suspend service and repair the device or service to the device will be permanently terminated.
- (g) A test will be performed on potability of chiller water at reasonable intervals by the Utilities at the customer's expense.


PURSUANT TO:

TARIFF ADVICE NO: 30-118

EFFECTIVE: January 19, 2006

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY:



Dan Gavora

Title: President/Manager

RECEIVED**July 24, 2023**STATE OF ALASKA
REGULATORY COMMISSION OF ALASKA

GOLDEN HEART UTILITIES, INC.

SERVICE LINE REQUIREMENTS

7. SERVICE LINE REQUIREMENTS

7.5 Cross-Connection Control Program

(a) The purpose and scope of the Cross-Connection Control Program is to protect the Utility's water supply from contamination by the identification and mitigation of backflow risks from each service connection. Backflow occurs when water that has been supplied to a customer re-enters the distribution system, typically from a sudden drop in pressure, which can introduce hazards to other customers. In order to mitigate these hazards, some service connections may require the installation of one or more cross-connection control devices or backflow prevention assemblies. The Utility will be responsible for determining the need for all cross-connection control devices or backflow prevention assemblies and reserves the right to determine the type and location of device or assembly. All required devices or assemblies are to be installed and maintained in accordance with the Utility's Cross Connection Control Program¹, Uniform Plumbing Code with local amendments, and 18 AAC 80.025. The Utility will assure that the assemblies or devices remain in place and functioning by requiring periodic testing and reporting of these test results to the Utility. Any cross-connection control devices or assemblies deemed necessary by the Utility to prevent entry of contaminants to the water system shall be installed, tested, and maintained at the customer's expense.

(b) The Utility is mandated by law to protect the water system, therefore no water service connection to any premises shall be installed or maintained unless it is in accordance with the requirements of the cross-connection protection of this tariff, the Uniform Plumbing Code with local amendments, and 18 AAC 80.025. Service of water to any premises with a cross-connection shall be discontinued if a backflow prevention assembly has not been installed, tested, and maintained, or it is found that the backflow prevention assembly has been removed or bypassed, or an unprotected cross-connection otherwise exists on the premises. Service will not be restored until such conditions or defects are corrected in conformance with this tariff, the Uniform Plumbing Code with local amendments, and 18 AAC 80.025. Customers shall permit a properly identified Utility representative to enter the customer's premises at all reasonable times for random testing and inspection to ascertain that no cross-connection contamination risk exists.

¹ More information and full program available online at www.myutility.us/akwater/water-safety/cross-connections

PURSUANT TO:

TARIFF ADVICE NO: 132-118

EFFECTIVE: 9/7/2023

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY: /s/ Oran Paul

Title: President

Oran Paul

CANCELING

ORIGINAL SHEET NO. 61

RECEIVED

JUN 27 2023

STATE OF ALASKA
REGULATORY COMMISSION OF ALASKA

GOLDEN HEART UTILITIES, INC.

MAIN EXTENSION POLICY

8. MAIN EXTENSION POLICY

8.1 Extension of Existing Facilities - Zone 1

Zone 1: A portion of the Utilities' service area to which domestic service is provided, all of the service area not included in Zones 2 or 3.

A request for extension(s) of existing facilities into unserved areas may be initiated by the owner(s) of property that would benefit and receive service from the extended facilities. The Utilities may survey the affected property owner(s) to determine those desiring service and those who would be willing to participate in funding their proportionate share of the estimated construction costs. The method used to compute the CIAC and line extension amounts will be in accordance with Section 8.10 Benefited Area and the Rate Schedule GHU WCIAC-1.1 or CUC WCIAC-1.1 depending on the service area. If all the benefited property owners are not willing to participate, those desiring service will determine if they want to advance funds to cover the allocated cost of the non-participants. Advances will be subject to a reimbursement agreement per Section 8.2.

8.2 Reimbursement Agreement - Zone 1

Property owner(s) requesting an extension of existing facilities will finance the entire onsite construction costs with a customer advance and construction deposit that will be reimbursed in whole or in part by the Utilities as other benefiting properties connect to the extension within five (5) years after December 31 of the year in which construction of the extension was completed. The original participating owner(s) to the agreement, or their successors if applicable, will be reimbursed for advances over the onsite CIAC charge allocated to their properties. Reimbursement will be distributed based on the same percentage of each participating owner's original advance to the total advance. No interest will be paid on the deposit. Customer advance and construction deposits that are no longer eligible for refund (i.e. have exceeded the five- (5-) year limit) will become the property of the Utilities and will be recorded as CIAC. The Utilities may elect to participate with the original participating owner(s) in the agreement. If the Utilities elect to participate it will be reimbursed along with the original participating owners to the agreement on a prorated basis, or as otherwise agreed in writing.

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PURSUANT TO:

TARIFF ADVICE NO: 131-118 EFFECTIVE: August 14, 2023

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY: Oran Paul Title: President

CANCELING

ORIGINAL SHEET NO. 62

RECEIVED

JUN 27 2023

STATE OF ALASKA
REGULATORY COMMISSION OF ALASKA

GOLDEN HEART UTILITIES, INC.

MAIN EXTENSION POLICY

8.3 Extension of Existing Facilities - Zone 2

Zone 2: The Alaska Railroad Reserve, a portion of GHU’s service area to which industrial fire flows are provided.

A request for extension(s) of existing facilities shall be initiated by petition signed by the owner(s) or lessee(s), of 90% of the proposed benefiting area or properties. GHU, at its option, may extend its facilities for less than 90% of the property owner(s) or lessee(s). The method used to compute the CIAC will be in accordance with Section 8.10 Benefited Area.

8.4 Reimbursement Agreement – Zone 2

In the event an extension request contains less than the required 90% participation, the applicants may enter into a reimbursement agreement with GHU. Under this arrangement, the person(s) desiring the extension will finance the entire construction cost with a customer advance and construction deposit, and will be reimbursed in whole or in part by GHU as other benefiting properties connect to the extension within five (5) years after December 31 of the year in which construction of the extension was completed. The original person(s) to the agreement, or their successors if applicable, will be reimbursed for amounts provided over and above the standard CIAC charge. No interest will be paid on this amount. Customer advance and construction deposits that are no longer eligible for refund (i.e. have exceeded the five- (5-) year limit) will become the property of GHU and will be recorded as CIAC. GHU may elect to participate with the original participating owner(s) in the agreement. If GHU elects to participate it will be reimbursed along with the original participating owner(s) to the agreement on a prorated basis, or as otherwise agreed in writing.

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PURSUANT TO:

TARIFF ADVICE NO: 131-118 EFFECTIVE: August 14, 2023

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY: Oran Paul Title: President

CANCELING

ORIGINAL SHEET NO. 63

RECEIVED

JUN 27 2023

STATE OF ALASKA
REGULATORY COMMISSION OF ALASKA

GOLDEN HEART UTILITIES, INC.

MAIN EXTENSION POLICY

8.5 Extension of Existing Facilities - Zone 3

Zone 3: The Fairbanks International Airport Reserve, a portion of CUC's service area to which industrial fire flows are provided.

A request for extension(s) of existing facilities shall be initiated by petition signed by the owner(s) or lessee(s), of 90% of the proposed benefiting area or properties. CUC, at its option, may extend its facilities for less than 90% of the property owner(s) or lessee(s). The method used to compute the CIAC will be in accordance with Section 8.10 Benefited Area.

8.6 Reimbursement Agreement - Zone 3

In the event an extension request contains less than the required 90% participation, the applicants may enter into a reimbursement agreement with CUC. Under this arrangement, the person(s) desiring the extension will finance the entire construction cost with a customer advance and construction deposit, and will be reimbursed in whole or in part by CUC as other benefiting properties connect to the extension within five (5) years after December 31 of the year in which construction of the extension was completed. The original person(s) to the agreement, or their successors if applicable, will be reimbursed for amounts provided over the CIAC. No interest will be paid on this amount. Customer advance and construction deposits that are no longer eligible for refund (i.e. have exceeded the five- (5-) year limit) will become the property of CUC and will be recorded as CIAC. CUC may elect to participate with the original participating owner(s) in the agreement. If CUC elects to participate it will be reimbursed along with the original participating owner(s) to the agreement on a prorated basis, or as otherwise agreed in writing.

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PURSUANT TO:

TARIFF ADVICE NO: 131-118 EFFECTIVE: August 14, 2023

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY: Oran Paul Title: President

EA NO. 118

ORIGINAL

SHEET NO. 65

CANCELING

SHEET NO.

GOLDEN HEART UTILITIES, INC.

MAIN EXTENSION POLICY

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State of Alaska
Regulatory Commission of Alaska

8.7 Extension of Existing Facilities by Development Agreement (continued)

(e) The developer shall pay to the Utilities as consideration for connection to the Utilities' existing system the offsite CIAC charge as computed in the Development Agreement, according to the Utilities' tariff.

(f) Developers may request to have oversized water mains and circulation station facilities included under the Development Agreement Contract. Should the Utilities, at their option, grant the request, the facilities would be contributed to the Utilities, and the developer would not be reimbursed by the Utilities for these offsite facilities.

(g) Should GHU require the installation of a pipe larger than a standard 12" diameter, GHU shall pay to the developer the cost of oversizing the facility except at the Alaska Railroad Reserve. The oversizing cost shall be computed on the differential price on pipe, tee's, ell's, fittings, valves, and insulation, according to the price listing maintained by GHU and updated at least annually. GHU will not be responsible for additional costs involved in installation, design or overhead of the oversized facility.

(h) Should CUC require the installation of a pipe larger than a standard 8" diameter, CUC shall pay to the developer the cost of oversizing the facility except at the Fairbanks International Airport. The oversizing cost shall be computed on the differential price on pipe, tee's, ell's, fittings, valves, and insulation, according to the price listing maintained by CUC and updated at least annually. CUC will not be responsible for additional costs involved in installation, design or overhead of the oversized facility.

PURSUANT TO:

TARIFF ADVICE NO: 30-118

EFFECTIVE: January 19, 2006

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY: 

Title: President/CEO

Dan Gavora

CANCELING

ORIGINAL SHEET NO. 66

RECEIVED

JUN 27 2023

STATE OF ALASKA
REGULATORY COMMISSION OF ALASKA

GOLDEN HEART UTILITIES, INC.

MAIN EXTENSION POLICY

8.8 Extension of Existing Facilities by the Customer without a Development Agreement

Water mains may be extended within the Utilities' certificated service areas, pursuant to a request by a customer without a Development Agreement. The customer will be responsible under this section, to pay all costs of the system required to service the customer's project, and will be reimbursed in whole or in part by the Utilities as other benefiting properties connect to the extension within five (5) years after December 31 of the year in which construction of the extension was completed. The original customer, or its successor if applicable, will be reimbursed for amounts provided over the CIAC. No interest will be paid on this amount. Customer advance and construction deposits that are no longer eligible for refund (i.e. have exceeded the five- (5-) year limit) will become the property of the Utilities and will be recorded as CIAC. The Utilities may elect to participate with the original customer in the extension. If the Utilities elect to participate, it will be reimbursed along with the original customer on a prorated basis, or as otherwise agreed in writing. Extensions of the Utilities' system under this section will be accomplished under the following conditions:

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- (a) The Utilities shall furnish all labor, materials and equipment necessary for the construction of water mains and facilities necessary for the customer's project. The Utilities shall accomplish all design, engineering, staking, and shall obtain all necessary governmental agency approval of plans, specifications, etc., including final approval after preparation of as-builts. The Utilities shall also obtain all necessary permits, and rights-of-way, for the project. All of the above shall be at the expense of the customer.
- (b) Ownership of all water mains and necessary facilities shall accrue to the Utilities after construction of the water system has been completed.
- (c) The customer shall pay to the Utilities as consideration for connection to the Utilities' existing system the offsite CIAC charge as computed according to the Utilities' tariff.

PURSUANT TO:

TARIFF ADVICE NO: 131-118 EFFECTIVE: August 14, 2023

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY: Oran Paul Title: President

RCA NO. 118

ORIGINAL

SHEET NO. 67

CANCELING

SHEET NO.

RECEIVED

JAN 17 2006

State of Alaska
Regulatory Commission of Alaska

GOLDEN HEART UTILITIES, INC.

MAIN EXTENSION POLICY

8.9 Extended Service Connection

In cases where the Utilities are providing water service in the vicinity of property desiring service but mains have not yet and cannot yet be installed immediately contiguous to the subject property, and cannot yet be installed under a main extension agreement, the potential customer may be eligible for service by agreeing to the following terms and conditions:

- (a) A standard service line connection shall be installed at a point on the main designated by the Utilities.
- (b) The service line shall be installed by the customer, at his/her expense.
- (c) The customer is responsible for maintenance of extended service line.
- (d) At the time of application for service, customer shall pay to the Utilities the offsite CIAC charge in effect at that time.
- (e) At such time as distribution mains are extended or installed to a point contiguous to the property being served, the property owner agrees to connect to the new onsite main at his/her expense and pay the appropriate onsite CIAC charges. If the Utilities determine the extended service connection has no adverse affect on the Utilities' transmission/distribution mains the customer may continue to be connected to the Utilities' transmission/distribution mains with the extended service, after having paid the onsite CIAC.
- (f) During the interim period, until such described water mains are installed, the customer acknowledges and accepts full responsibility for all and any conditions which may affect his/her extended, temporary service connection, from the point he/she starts the installation at the existing water main to his/her premises.

PURSUANT TO:

TARIFF ADVICE NO: 30-118

EFFECTIVE: January 19, 2006

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY:


Dan Gavora

Title: President/CEO

CANCELING

SHEET NO.

GOLDEN HEART UTILITIES, INC.
MAIN EXTENSION POLICY

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State of Alaska
Regulatory Commission of Alaska

8.10 Benefited Area

(a) The benefited area to be utilized by the Utilities for main extensions consists of all of the property abutting the proposed main from the end of the existing system through the area or areas desiring service. The benefited area shall include the property to be serviced, that is, property abutting on both sides of the main or right-of-way in which the main is constructed. The benefited area shall contain all area required by the Utilities to complete service loops, intra system ties or otherwise provide for an integrated system. The benefited area does include but is not limited to all improvements to the benefiting property and includes lawns, gardens, fences, garages, wash racks, parking facilities, designated wet lands, and other similar areas and improvements.

(b) However, if the Utilities are prohibited by a governmental agency from constructing water connections under any portion of a road right-of-way, only those properties that can actually be served will be included in the benefited area.

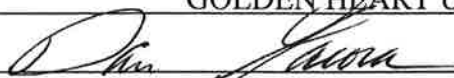
PURSUANT TO:

TARIFF ADVICE NO: 30-118

EFFECTIVE: January 19, 2006

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY:



Dan Gavora

Title: President/CEO

CANCELING

SHEET NO.

RECEIVED

OCT 27 2005

State of Alaska
Regulatory Commission of Alaska

GOLDEN HEART UTILITIES, INC.
MAIN EXTENSION POLICY

8.11 Contribution of Fire Hydrants to Utilities

(a) Water service can be provided through a master meter to an onsite water distribution system if all facilities receiving service are owned by a single entity or covered by a condominium style association agreement. The Onsite System normally constructed, owned, maintained, and operated by the Utilities will be constructed to Utilities' standards, but can be constructed, owned, maintained, and operated by the Onsite entity.

(b) In this event, it is required that all fire hydrants and connecting gate valves be contributed to the Utilities in order for the Utilities to maintain control of fire hydrants, associated plant and insurance fire ratings, and to provide proper maintenance so as not to cause a detriment to the Fire Protection Classification of the entire service area. The Utilities will then own, operate, and maintain the fire hydrants and gate valves of the Onsite System.

PURSUANT TO:

TARIFF ADVICE NO: 30-118

EFFECTIVE: January 19, 2006

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY: 
Dan Gavora

Title: President/CEO

RCA NO. 118

ORIGINAL

SHEET NO. 70

CANCELING

SHEET NO.

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OCT 27 2005

State of Alaska
Regulatory Commission of Alaska

GOLDEN HEART UTILITIES, INC.

RULE & RATE CHANGES

9. RULE & RATE CHANGES

The Utilities reserve the right at any time to alter, amend, change, or add to these rules, regulations, and conditions of service, or to substitute other rules and regulations, and to change rates, subject to the approval of the Regulatory Commission of Alaska, or other regulatory body having jurisdiction thereof.

PURSUANT TO:

TARIFF ADVICE NO: 30-118

EFFECTIVE: January 19, 2006

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY: 

Dan Gavora

Title: President/CEO

RECEIVED

July 31, 2025

STATE OF ALASKA
REGULATORY COMMISSION OF ALASKA

GOLDEN HEART UTILITIES, INC.

RATE SCHEDULE

RATE SCHEDULE NUMBER 4615
MULTIPLE RESIDENTIAL UNITS / METERED WATER SERVICE

APPLICABLE TO:

All multiple residential metered water customers, triplex units or larger.

RATES:

Customer fixed fee, public fire protection fee and meter charge shall be the minimum monthly fee as determined by the meter size.

Usage charge shall be in addition to the minimum monthly fee and based upon consumption measured by the water meter.

Usage rate per 1,000 gallons: \$15.19 I

<u>Meter Size</u>	<u>Customer Fixed Fee</u>	<u>Public Fire (1)</u>	<u>Meter Charge</u>	<u>Minimum Monthly Fee</u>	
3/4"	\$17.22	\$28.32	\$19.11	\$64.65	I
1"	\$17.22	\$28.32	\$30.53	\$76.07	I
1 1/2"	\$17.22	\$28.32	\$60.96	\$106.50	I
2"	\$17.22	\$28.32	\$97.53	\$143.07	I
3"	\$17.22	\$28.32	\$182.92	\$228.46	I
4"	\$17.22	\$28.32	\$252.77	\$298.31	I
6"	\$17.22	\$28.32	\$609.72	\$655.26	I
8"	\$17.22	\$28.32	\$1,118.84	\$1,164.38	I

(1) Public Fire Protection per unit: \$3.54 I
(8 unit average)

Pursuant to: U-24-030(11)/U-24-031(11) EFFECTIVE: August 29, 2025

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY: /s/ Oran Paul Title: President
Oran Paul

RECEIVED

July 31, 2025

STATE OF ALASKA
REGULATORY COMMISSION OF ALASKA

GOLDEN HEART UTILITIES, INC.

RATE SCHEDULE

**RATE SCHEDULE NUMBER 4612
COMMERCIAL METERED WATER SERVICE**

APPLICABLE TO:

All commercial water customers.

RATES:

Customer fixed fee, public fire protection fee and meter charge shall be the minimum monthly fee as determined by the meter size.

Public Fire Protection fee shall be in addition to the minimum monthly fee and charged to all commercial water customers without accredited sprinkler systems installed within the building.

Public Fire Protection fee rate: \$5.20/ per 1000 square feet of building space. Rate commences on the date the roof is placed on the building.

Private Fire Protection fee shall be charged to all commercial water customers with an accredited sprinkler system installed within the building (See rate schedules 4621 & 46213).

Usage charge shall be in addition to the minimum monthly fee and based upon consumption measured by the water meter.

Usage rate per 1,000 gallons: \$15.99

Meter Size	Customer Fixed Fee	Meter Charge	Minimum Monthly Fee
3/4"	\$19.52	\$23.79	\$43.31
1"	\$19.52	\$39.73	\$59.25
1 1/2"	\$19.52	\$79.21	\$98.73
2"	\$19.52	\$126.77	\$146.29
3"	\$19.52	\$237.90	\$257.42
4"	\$19.52	\$396.56	\$416.08
6"	\$19.52	\$792.88	\$812.40
8"	\$19.52	\$1,268.67	\$1,288.19
10"	\$19.52	\$1,823.66	\$1,843.18

Pursuant to: U-24-030(11)/U-24-031(11) EFFECTIVE: August 29, 2025

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY: /s/ Oran Paul Title: President
Oran Paul

RCA NO. 118

3rd Revision

SHEET NO. 77

CANCELING

2nd Revision

SHEET NO. 77

GOLDEN HEART UTILITIES, INC.

RATE SCHEDULE

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STATE OF ALASKA
REGULATORY COMMISSION OF ALASKA

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PURSUANT TO: U-11-077(17)/U-11-078(17)

TARIFF ADVICE NO: 51-118

EFFECTIVE: August 1, 2012

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY: O. H. Paul

Oran Paul

Title: Vice President

CANCELING

RECEIVED

July 31, 2025

STATE OF ALASKA
REGULATORY COMMISSION OF ALASKA

GOLDEN HEART UTILITIES, INC.

RATE SCHEDULE

RATE SCHEDULE NUMBER 46131
INDUSTRIAL / METERED WATER SERVICE
(AURORA ENERGY)

APPLICABLE TO:

Industrial sales to Aurora Energy Power Plant with metered water service.

RATES:

Customer fixed fee and meter charge shall be the minimum monthly fee as determined by the meter size.

Public Fire Protection fee shall be in addition to the minimum monthly fee and charged to Aurora Energy for building space without accredited sprinkler systems installed.

Public Fire Protection fee rate: \$4.98/ per 1000 square feet of building space. Rate commences on the date the roof is placed on the building.

R

Usage charge shall be in addition to the minimum monthly fee and based upon consumption measured by the water meter.

Usage rate per 1,000 gallons: \$9.90

R

Meter Size	Customer Fixed Fee	Meter Charge	Minimum Monthly Fee
3/4"	\$54.71	\$23.33	\$78.04
1"	\$54.71	\$38.97	\$93.68
1 1/2"	\$54.71	\$77.70	\$132.41
2"	\$54.71	\$124.38	\$179.09
3"	\$54.71	\$233.36	\$288.07
4"	\$54.71	\$389.03	\$443.74
6"	\$54.71	\$777.81	\$832.52
8"	\$54.71	\$1,244.54	\$1,299.25

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Pursuant to: U-24-030(11)/U-24-031(11) EFFECTIVE: August 29, 2025

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY: /s/ Oran Paul
Oran Paul

Title: President

CANCELING

RECEIVED

July 31, 2025

STATE OF ALASKA
REGULATORY COMMISSION OF ALASKA

GOLDEN HEART UTILITIES, INC.

RATE SCHEDULE

**RATE SCHEDULE NUMBER 4616
CONSTRUCTION METERED WATER SERVICE**

APPLICABLE TO:

All customers using water for construction purposes, generally from a fire hydrant.

RATES:

All water for construction purposes shall be metered. The contractor shall apply for service in writing and be solely responsible for the meter until returned, undamaged, to the Utility. Outdoor hydrant meters shall be returned to the Utility by September 20th or as determined by the Director of Operations.

Customer fixed fee and meter charge shall be the minimum monthly fee as determined by the meter size.

Usage charge shall be in addition to the minimum monthly fee and based upon consumption measured by the water meter.

Usage rate per 1,000 gallons: \$31.18 R

<u>Meter Size</u>	<u>Customer Fixed Fee</u>	<u>Meter Charge</u>	<u>Minimum Monthly Fee</u>	
3/4"	\$14.00	\$18.85	\$32.85	R
1"	\$14.00	\$31.48	\$45.48	R
1 1/2"	\$14.00	\$62.74	\$76.74	R
2"	\$14.00	\$100.41	\$114.41	R
3"	\$14.00	\$188.42	\$202.42	R

Pursuant to: U-24-030(11)/U-24-031(11) EFFECTIVE: August 29, 2025

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY: /s/ Oran Paul
Oran Paul

Title: President

RCA NO. 118

7th REVISION

SHEET NO. 80

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6th REVISION

SHEET NO. 80

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GOLDEN HEART UTILITIES, INC.

RATE SCHEDULE

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Pursuant to Order U-15-091(1)/U-15-092(1)

TARIFF ADVICE NO: 73-118

EFFECTIVE: July 1, 2015

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY: 0-7-P-1

Oran Paul

Title: President

RCA NO. 118

13th REVISION

SHEET NO.

83

CANCELING

12th REVISION

SHEET NO.

83

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July 31, 2025

STATE OF ALASKA
REGULATORY COMMISSION OF ALASKA

GOLDEN HEART UTILITIES, INC.

RATE SCHEDULE

RATE SCHEDULE NUMBER 46213
PRIVATE FIRE PROTECTION / CONNECTION

APPLICABLE TO:

All water customers with accredited sprinkler systems installed within the building.

RATES:

<u>Connection to the Utility Main in Inches</u>	<u>Monthly Fee</u>	
3"	\$13.30	I
4"	\$28.36	I
6"	\$82.40	I
8"	\$175.61	I
10"	\$315.84	I
12"	\$510.13	I

Rate commences on the date the roof is placed on the building.

Pursuant to: U-24-030(11)/U-24-031(11) EFFECTIVE: August 29, 2025

ISSUED BY: _____ GOLDEN HEART UTILITIES, INC. _____

BY: _____ /s/ Oran Paul _____ Title: _____ President _____
Oran Paul

CANCELING

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July 31, 2025

STATE OF ALASKA
REGULATORY COMMISSION OF ALASKA

GOLDEN HEART UTILITIES, INC.

RATE SCHEDULE

RATE SCHEDULE NUMBER 4613
INDUSTRIAL METERED WATER SERVICE
(WATER HAULERS)

APPLICABLE TO:

All bulk water hauler customers.

RATES:

Customer fixed fee, public fire protection fee and meter charge shall be the minimum monthly fee as determined by the meter size.

Public Fire Protection fee shall be in addition to the minimum monthly fee and charged to all industrial water hauler without accredited sprinkler systems installed within the building.

Public Fire Protection fee rate: \$5.70/ per 1000 square feet of building space. Rate commences on the date the roof is placed on the building. I

Usage charge, as defined on Sheet 84.1, shall be in addition to the minimum fee, and shall be based upon the actual consumption.

<u>Meter Size</u>	<u>Customer Fixed Fee</u>	<u>Meter Charge</u>	<u>Minimum Monthly Fee</u>	
3/4"	\$31.31	\$7.59	\$38.90	I
1"	\$31.31	\$18.98	\$50.29	I
1 1/2"	\$31.31	\$37.99	\$69.30	I
2"	\$31.31	\$60.73	\$92.04	I
3"	\$31.31	\$113.88	\$145.19	I
4"	\$31.31	\$189.85	\$221.16	I

Pursuant to: U-24-030(11)/U-24-031(11) EFFECTIVE: August 29, 2025

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY: /s/ Oran Paul Title: President
Oran Paul

RCA NO. 118

7th REVISION

SHEET NO. 84.1

CANCELING

6th REVISION

SHEET NO. 84.1

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July 31, 2025

STATE OF ALASKA
REGULATORY COMMISSION OF ALASKA

GOLDEN HEART UTILITIES, INC.

RATE SCHEDULE

RATE SCHEDULE NUMBER 4613
INDUSTRIAL METERED WATER SERVICE
(WATER HAULERS) CONTINUED

RATES: Continued

Usage charge: \$/1,000 gal

<u>Usage</u>	<u>Charge</u>	
0 - 100,000	\$12.58	I
100,001 - 500,000	\$12.24	I
500,001 - 1,000,000	\$11.84	I
1,000,001 - 3,000,000	\$11.42	I
3,000,001 - 5,000,000	\$11.01	I
Over 5,000,000	\$10.44	I

Pursuant to: U-24-030(11)/U-24-031(11) EFFECTIVE: August 29, 2025

ISSUED BY: _____ GOLDEN HEART UTILITIES, INC. _____

BY: _____ /s/ Oran Paul _____ Title: _____ President _____
Oran Paul

CANCELING

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July 31, 2025

STATE OF ALASKA
REGULATORY COMMISSION OF ALASKA

GOLDEN HEART UTILITIES, INC.

RATE SCHEDULE

**RATE SCHEDULE NUMBER 467
INTERDEPARTMENTAL SALES / METERED WATER SERVICE**

APPLICABLE TO:

All buildings owned by Golden Heart Utilities' wastewater company receiving water service.

RATES:

Customer fixed fee, public fire protection fee and meter charge shall be the minimum monthly fee as determined by the meter size.

Public Fire Protection fee shall be in addition to the minimum monthly fee and charged to all commercial water customers without accredited sprinkler systems installed within the building.

Public Fire Protection fee rate: \$5.20/ per 1000 square feet of building space. Rate commences on the date the roof is placed on the building.

Usage charge shall be in addition to the minimum monthly fee and based upon consumption measured by the water meter.

Usage rate per 1,000 gallons: \$15.99 I

<u>Meter Size</u>	<u>Customer Fixed Fee</u>	<u>Meter Charge</u>	<u>Minimum Monthly Fee</u>	
3/4"	\$19.52	\$23.79	\$43.31	I
1"	\$19.52	\$39.73	\$59.25	I
1 1/2"	\$19.52	\$79.21	\$98.73	I
2"	\$19.52	\$126.77	\$146.29	I
3"	\$19.52	\$237.90	\$257.42	I
4"	\$19.52	\$396.56	\$416.08	I
6"	\$19.52	\$792.88	\$812.40	I
8"	\$19.52	\$1,268.67	\$1,288.19	I

Pursuant to: U-24-030(11)/U-24-031(11) EFFECTIVE: August 29, 2025

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY: /s/ Oran Paul Title: President
Oran Paul

APUC NO. 118

ORIGINAL

SHEET NO. 88

CANCELING

SHEET NO.

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OCT 27 2005

State of Alaska
Regulatory Commission of Alaska

GOLDEN HEART UTILITIES, INC.

RATE SCHEDULE

RATE SCHEDULE NUMBER 471
MISCELLANEOUS SERVICE REVENUE - APPLIANCE INSPECTION

APPLICABLE TO:

All buildings receiving water cooler chiller services.

RATES:

\$35.00 per month for inspection of each cooling chiller device.

PURSUANT TO:

TARIFF ADVICE NO: 30-118

EFFECTIVE: January 19, 2006

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY: 

Dan Gavora

Title: President/CEO

RCA NO. 118

ORIGINAL

SHEET NO. 89

CANCELING

SHEET NO.

GOLDEN HEART UTILITIES, INC.

RATE SCHEDULE

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State of Alaska
Regulatory Commission of Alaska

RATE SCHEDULE NUMBER WCIAC-1.1
ONSITE
CONTRIBUTION IN AID OF CONSTRUCTION (CIAC)
SERVICE NOT AVAILABLE

APPLICABLE TO:

Customers in the service area with lots, which do not have service available directly from existing mains. In order to serve the customer, the Utility will need to perform major expansion of its main lines.

Onsite CIAC portion limited to cost to construct an equivalent 12" diameter main, except at the Alaska Railroad Reserve, where onsite will be the full cost of main of required diameter.

The oversizing cost shall be computed on the differential purchase price on pipe, tee's, ell's, fittings, valves, and insulation.

RATE:

Systems constructed shall be charged for the onsite portion, if applicable, on the basis of prorating to the benefited property 100% of the actual cost incurred by the Utility, including overhead and interest during construction.

Additionally, a charge for offsite CIAC at a rate of two and one half cents (\$.025) per square foot of assessable area shall be charged prior to connection to the Utility main. (For treatment, wells, reservoirs and transmission main components). See Rate Schedule WCIAC-3.

The cost of connection saddles shall be included in the Offsite CIAC fee.

PURSUANT TO:

TARIFF ADVICE NO:

EFFECTIVE: January 19, 2006

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY:



Dan Gavora

Title: President/CEO

CANCELING

ORIGINAL SHEET NO. 90

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JUN 27 2023

STATE OF ALASKA
REGULATORY COMMISSION OF ALASKA

GOLDEN HEART UTILITIES, INC.

RATE SCHEDULE

RATE SCHEDULE NUMBER WCIAC-3
OFFSITE
CONTRIBUTION IN AID OF CONSTRUCTION (CIAC)

APPLICABLE TO:

All customers qualifying under Onsite CIAC Rate Schedule WCIAC –1.1.

RATES:

Two and one half cents (\$.025) per square foot of tract being served.

SPECIAL CONDITIONS:

Owners of residential properties containing a single one family residence may elect to limit their offsite CIAC to a designated one-half acre. The Offsite CIAC on the remaining property may thus be postponed until the remainder is developed.

Customers who are currently connected to GHU’s system will not be charged Offsite CIAC.

GHU will not charge Offsite CIAC for properties located within the Fairbanks town site area, which is described as being bounded on the north by the Chena River, south by Airport Road, west by Lathrop Street and east by the New Steese Highway. This special condition applies to all properties that are located within the town site, or “core area” regardless as to whether or not they are currently receiving utility service.

GHU will charge Offsite CIAC to properties located anywhere within its service area in the event GHU can show proof that the Offsite CIAC or Tie-in Charges have not been paid to either GHU or the City of Fairbanks, or have not been assessed or are not subject to a city assessment.

See Section 1.4 for definitions of Offsite, Onsite, and Contributions in Aid of Construction. T

PURSUANT TO:

TARIFF ADVICE NO: 131-118 EFFECTIVE: August 14, 2023

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY: Oran Paul Title: President

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SHEET NO. 91

STATE OF ALASKA
REGULATORY COMMISSION OF ALASKA

GOLDEN HEART UTILITIES, INC.

NON-RECURRING FEES

SCHEDULE OF WATER NON-RECURRING FEES

<u>RULE</u>	<u>SERVICE</u>	<u>CHARGE</u>	
3.2	DISCONNECT/RECONNECT	Based on Utilities' Costs	
3.5	DELINQUENT ACCOUNT COLLECTION	Based on Utilities' Costs	N
3.8	PHYSICAL DISCONNECTION NOTICE	\$17.50 Per Utility/Per Acct.	
3.13	RETURNED CHECKS/ FAILED BANK DRAFT	\$12.50 Per Utility/Per Acct.	
3.19	RECORDS RESEARCH COPIED SHEETS AFTER FIRST 10	\$30.69 Per Hour \$.08 Per Side/Page	
4.1	NEW SERVICE ACCOUNT	\$33.75	
4.2	ACCOUNT CHANGEOVER RENTER ACCOUNT APPLICATION	\$26.25 \$26.25	
4.4(j)	ILLEGAL USE (Unauthorized Activity)	\$200.00 Minimum	
4.4(k)	AFTER HOURS SERVICE CALLOUTS (For callouts of more than two hours, charges are based on actual time and equipment rates).	\$250.00 Min./2 Hrs or Less	
4.4(l)	NORMAL SERVICE CALLOUTS (For callouts of more than one hour, charges are based on actual time and equipment rates).	\$90.00 Min./1 Hr or Less	

TARIFF ADVICE NO: 87-118

EFFECTIVE:

August 21, 2017

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY: Oran Paul

Oran Paul

Title: President

CANCELING

ORIGINAL SHEET NO. 92

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State of Alaska
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GOLDEN HEART UTILITIES, INC.

NON-RECURRING FEES

SCHEDULE OF WATER NON-RECURRING FEES (continued)

<u>RULE</u>	<u>SERVICE</u>	<u>CHARGES</u>
5.1	Security Deposit	
	RESIDENTIAL SERVICE	\$50.00 per meter
	MULTI RESIDENTIAL SERVICE Includes apartments where all utilities are charged on one account. Where each unit is individually metered, deposits will be computed at the residential single unit rate, with a separate account established for each unit.	\$50.00 per unit
	COMMERCIAL OR INDUSTRIAL SERVICE	\$250.00 per connection
	TEMPORARY SERVICE Construction, Industrial or Commercial use	Based on Utilities' Costs
	IMPAIRED CREDIT Maximum	2 months estimated service

L¹ Material previously located on Sheet 91

PURSUANT TO:

TARIFF ADVICE NO: 31-118 EFFECTIVE: January 23, 2006

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY:  Title: President/CEO
Dan Gavora

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MAY 0.9 2017

STATE OF ALASKA
REGULATORY COMMISSION OF ALASKA

GOLDEN HEART UTILITIES, INC.

NON-RECURRING FEES

SCHEDULE OF WATER NON-RECURRING FEES
CONTINUED

<u>RULE</u>	<u>SERVICE</u>	<u>CHARGES</u>
6.2 (a)	SERVICE CONNECTION INSPECTION Charge is for two inspections: 1) prior to field applied insulation and 2) prior to backfill. Additional inspections required due to the customer will be charged based upon Utilities' Costs.	\$90.00
6.8 (a)	METER TAMPERING	\$200
6.8 (c)	METER TESTING AT CUSTOMER'S REQUEST (refundable if meter proves inaccurate by more than 2%)	
	3/4" through 1" meters	\$50.00
	1 1/2" or larger meters	Utilities' Costs
6.10	DAMAGE TO UTILITY FACILITIES or EQUIPMENT	Utilities' Costs
7.3 (b)	PROTECTION OF UTILITIES' EQUIPMENT (the customer is responsible for repairs to the water service line and the circulating loop owned by the customer)	Utilities' Costs

Charges for materials and services that have not been specifically provided in this tariff will be billed at cost, including labor, transportation, materials, or other applicable direct and indirect costs and overhead.

N
N
N

PURSUANT TO:

TARIFF ADVICE NO: 86-118

EFFECTIVE:

June 23, 2017

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY: 

Title: President

Oran Paul

CANCELING

SHEET NO.

RECEIVED**July 24, 2023**STATE OF ALASKA
REGULATORY COMMISSION OF ALASKA

GOLDEN HEART UTILITIES, INC.

NON-RECURRING FEES

SCHEDULE OF WATER NON-RECURRING FEES CONTINUED

CROSS-CONNECTION PENALTIES				
Violation	Initial 30 days	60 days after discovery of violation	120 days after discovery of violation	121+ days from violation
Initial Appointment Missed	Cost of the visit - if customer fails to reschedule or contact the Utility prior to inspection.	Additional penalties may apply if the circumstances fit another category below.		
Unauthorized Cross-Connection	The Utility shall notify the customer by letter upon discovery.	The Utility shall fine the customer \$100 at the end of the 1 st 60 days. *The Utility shall issue a warning letter including a deadline and potential penalties.	The utility shall issue a violation letter, \$400 Fine, and a disconnect date. **Disconnect activities may commence. (At the discretion of the Utility)	\$20 per day until disconnection.
Improper Installation or Equipment Failure (Unapproved and/or damaged assemblies)	The Utility shall notify the customer by letter upon discovery.	The Utility shall fine the customer \$100 at the end of the 1 st 60 days. *The Utility shall issue a warning letter including a deadline and potential penalties.	The utility shall issue a violation letter, \$400 Fine, and a disconnect date. **Disconnect activities may commence. (At the discretion of the Utility)	\$20 per day until disconnection.
Failure to Meet Annual Inspection Requirements	The Utility shall notify customers by letter on or after due date.	The Utility shall fine the customer \$50 at the end of the 1 st 60 days. *The Utility shall issue a warning letter - including a deadline and potential penalties.	The utility shall issue a violation letter, \$400 Fine, and a potential disconnect date. **Disconnect activities may commence. (At the discretion of the Utility)	\$20 per day until disconnection.

*The utility may develop an individual schedule and associated timeline for customers who contact the Utility with unique circumstances.

**Costs for disconnects are the responsibility of the customer. Additionally, the disconnection and estimated reconnection costs, the delinquent amount, and any other Utility cost must be paid before the service is restored.

PURSUANT TO:

TARIFF ADVICE NO: 132-118

EFFECTIVE: 9/7/2023

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY: /s/ Oran Paul

Title: President

Oran Paul

N

N

CANCELING

68th REVISION

SHEET NO.

95

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REGULATORY COMMISSION OF ALASKA

GOLDEN HEART UTILITIES, INC.

COST OF ENERGY ADJUSTMENT

d. Determination of Water Cost of Energy Adjustment:

CURRENT COST OF ENERGY PROJECTION:

	GHU	CUC	USA	Total Cost Projection	
Purchased Power	\$ 1,215,978	\$ 340,745	\$ -	\$ 1,556,723	
Purchased Heat	\$ 327,201	\$ -	\$ -	\$ 327,201	
Purchased Natural Gas	\$ 25,156	\$ 9,151	\$ -	\$ 34,307	
Transportation	\$ 24,953	\$ 11,351	\$ 2,125	\$ 38,429	
Total Energy Cost (a)	\$ 1,593,289	\$ 361,247	\$ 2,125	\$ 1,956,660	I

CURRENT SALES VOLUMES PROJECTION:

	GHU	CUC	Total Sales Projection	
Residential Unmetered	-	-	-	
Residential Metered	140,246,699	67,387,711	207,634,409	
Duplex Metered	41,587,021	10,017,117	51,604,137	
Multiple Residential	149,522,594	38,345,850	187,868,444	
Commercial	227,152,913	57,555,770	284,708,683	
Bulk Water Haulers	10,354,121	60,270,190	70,624,311	
Aurora/UAF	23,166,025	119,458,000	142,624,025	
Construction Hydrant	1,075,569	859,429	1,934,997	
Interdept. Metered	5,806,697	197,425	6,004,122	
Total Sales Volume (b)	598,911,638	354,091,490	953,003,129	I

ENERGY ADJUSTMENT RATE CALCULATION:

1. Total Projected Energy Cost	\$ 1,956,660	
2. Balancing Account Balance at 12/31/2025	\$ (352,262)	R
3. Total (1+2)	\$ 1,604,398	
4. Projected Total Sales Volume (in thousands)	953,003	
5. Projected Cost of Energy per 1000 gallons (3/4)	\$ 1.68352	
6. Base Cost of Energy per 1000 gallons	\$ 2.49988	
7. Cost of Energy Adjustment per 1000 gallons (5-6)	\$ (0.81636)	R

TARIFF ADVICE NO: 151-118

EFFECTIVE: 2/1/2026

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY: /s/ Oran Paul

Oran Paul

Title: President

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GOLDEN HEART UTILITIES, INC.

COST OF ENERGY ADJUSTMENT

e. Cost of Energy Filing Requirements and Supporting Documents:

N

The utility shall submit each cost of energy adjustment request as a tariff filing within 45 days after the end of each quarter year. The filing shall include:

1. Copy of invoices supporting the purchased power, purchased heat, purchased natural gas and transportation expense (limited to fuel used in utility-owned vehicles);
2. Gallons sold by utility, by customer class, by month;
3. Fluctuation analysis and explanation for changing month-to-month costs by category;
4. The Cost of Energy calculation;
5. Documentation in support of projected costs and sales for the future period;
6. Calculation of monthly balances in the cost-of-energy balancing account; and
7. Revised tariff sheets.

Within 45 days after the last day of any month in which the absolute value of the cost-of-energy balancing account balance exceeds 10 percent of the utility's annual allowed energy adjustment costs, the utility shall submit a Cost of Energy tariff filing.

N

PURSUANT TO:

TARIFF ADVICE NO: 44-118 EFFECTIVE: February 1, 2010

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY: Oran Paul Title: C.O.O.

Oran Paul

CANCELING

SHEET NO. 97

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**STATE OF ALASKA
REGULATORY COMMISSION OF ALASKA**

GOLDEN HEART UTILITIES, INC.

PLANT REPLACEMENT IMPROVEMENT SURCHARGE MECHANISM

PLANT REPLACEMENT AND IMPROVEMENT SURCHARGE MECHANISM
(PRISM)

N

a. Applicability:

To recover the reasonable and prudent fixed costs incurred to repair, improve, or replace certain non-revenue producing plant placed in service between general rate cases. The costs of extending facilities to serve new customers are not recoverable through the PRISM.

b. Eligible Property:

The PRISM-eligible property will consist of the following:


- Service saddles, valves and other appurtenances required for customer connection to Utility mains, meters, and hydrants installed as in-kind replacements.
- Mains and valves installed as replacements for existing facilities that remain in service beyond reasonable service life, are in prematurely deteriorated condition, or are required to be upgraded to meet quality of service standards and applicable law.
- Main extensions installed to eliminate dead ends and to implement solutions to water supply problems that present a significant health or safety concern for customers currently receiving service from the utility.
- Main replacement, cleaning and relining projects.
- Unreimbursed costs related to highway relocation projects where the utility must involuntarily relocate facilities.
- Other capitalized costs related to plant described above.

c. Effective Date:

The PRISM rate will become effective for bills rendered on or after October 1, 2016.

Pursuant to U-15-089(19)/U-15-091(19)/U-15-092(19) EFFECTIVE: June 16, 2016

ISSUED BY: GOLDEN HEART UTILITIES, INC

BY: 

Oran Paul

Title: President

CANCELING

SHEET NO. 98

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JUN 08 2016

**STATE OF ALASKA
REGULATORY COMMISSION OF ALASKA**

GOLDEN HEART UTILITIES, INC.

PLANT REPLACEMENT IMPROVEMENT SURCHARGE MECHANISM

d. Computation:

N

The initial charge in this tariff is 0.00%. The PRISM rate to become effective October 1, 2016, shall be calculated to recover the fixed costs of eligible plant additions that have not previously been reflected in the rate base calculation and will have been placed in service between January 1, 2015, and July 31, 2016. Thereafter, the PRISM will be updated semi-annually by tariff advice filing to reflect eligible plant placed in service during the six-month periods ending two months prior to the effective date of each PRISM update.

Effective Date
of Change
April 1
October 1

Date to which PRISM-eligible
Plant Additions reflected
January 31
July 31

The fixed costs of eligible PRISM projects will consist of depreciation, return, and taxes (State, Federal and local) plus any correction or adjustment requested and approved by the commission.

Depreciation: The depreciation expense shall be calculated by applying the annual accrual rates determined by the most recently approved or accepted depreciation study to the original cost of PRISM-eligible plant.

Return: The after tax return shall be calculated using the approved capital structure and weighted average cost of capital in the utility's most recent general rate case.


Taxes: The income taxes shall be calculated using the statutory State and Federal income tax rates. Property taxes shall be calculated using the local tax rates currently in effect.

The plant improvement surcharge rate will be expressed as a percentage, carried to two decimal places, that is applied to all classes of service as a percentage of each customer's billed revenue.

The percentage is calculated by dividing the total annual eligible fixed costs (divided by two) by the projected semi-annual revenue.

Pursuant to U-15-089(19)/U-15-091(19)/U-15-092(19) EFFECTIVE: June 16, 2016

ISSUED BY: GOLDEN HEART UTILITIES, INC

BY: 

Oran Paul

Title: President

RECEIVED

MAR 31 2026

STATE OF ALASKA
REGULATORY COMMISSION OF ALASKA

GOLDEN HEART UTILITIES, INC.

PLANT REPLACEMENT AND IMPROVEMENT SURCHARGE MECHANISM

d. Computation: (continued)

Formula: The formula for calculating the plant replacement surcharge percentage is as follows:

$$\text{PRISM} = \frac{((EP \times \text{WACC}) + \text{Dep} + \text{Taxes} + e) \div 2}{\text{PSAR}} = \frac{\text{Semi-Annual Costs}}{\text{PSAR}}$$

Where:

EP =	The original cost of PRISM eligible plant net of accumulated depreciation. To the extent bonus depreciation is applicable to eligible plant, an adjustment will be made to subtract related ADIT.	\$ 8,188,366	I
WACC =	The weighted average cost of capital approved in the utility's most recent general rate case.	8.1525%	
Dep =	The depreciation expense related to PRISM eligible plant.	\$ 142,001	I
Taxes =	The state and federal statutory tax rates applied to the equity return, and local property taxes applicable to the PRISM eligible plant.	\$ 190,761	I
e =	The amount calculated under the annual reconciliation or any correction or adjustment of actual entries used in the calculation of the surcharge rate.	\$ (14,154.84)	R
PSAR =	The projected semi-annual revenues to be collected from customers.	\$ 10,021,263	I

PRISM SURCHARGE RATE CALCULATION =

1 Eligible Plant costs	\$ 8,188,366						
2 Weighted Average Cost of Capital	8.1525%						
3 Total Return (1 x 2)	\$ 667,557						
4 Depreciation	\$ 142,001						
5 Taxes	\$ 190,761						
6 Other	\$ (14,155)						
7 Total Semi-Annual Costs (3+4+5+6)÷2	\$ 493,082						
8 PSAR	\$ 10,021,263	PRISM Rate (7÷8) =		4.92%			I

TARIFF ADVICE NO: 152-118

EFFECTIVE:

4/13/2026

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY: /s/ Oran Paul
Oran Paul

Title: President

CANCELING

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JUN 08 2016

STATE OF ALASKA
REGULATORY COMMISSION OF ALASKA

GOLDEN HEART UTILITIES, INC.

PLANT REPLACEMENT IMPROVEMENT SURCHARGE MECHANISM

e. Consumer Protections:

N

Surcharge Cap: The PRISM rate may not exceed 7.5 percent of the amount billed to customers under the otherwise applicable tariff rates.

Semiannual Reconciliation: The utility will reconcile all plant improvement surcharge revenue to eligible fixed costs on a semiannual basis. Any over or under collection will be included as an eligible fixed cost reduction or increase in the next PRISM rate update following the reconciliation.

Cap reset: The PRISM rate must be reset to zero at the effective date of revised base rates set in a general rate case that incorporates the capital costs previously recovered through the plant improvement surcharge. The surcharge rate may also be reset to zero or another reduced rate that the commission establishes by order, if the commission, based on annual report data or otherwise, finds that the utility's earned rate of return, including surcharge revenues, exceeds the rate of return used to calculate the surcharge rate.

Customer Notice: The utility will notify customers by bill insert before filing periodic revisions of a surcharge rate.

Long-term Infrastructure Improvement Plan: The utility will file a long-term infrastructure improvement plan no less often than every five years. The original plan is included with the initial tariff filing. The updated plan requirements, as described in 3 AAC 52.815(c), will be filed no later than March 31.

Asset Optimization Plan: Within one year after filing the initial long-term infrastructure improvement plan, and annually thereafter by March 31, the utility shall file an asset optimization plan as described in 3 AAC 52.815(d).

Pursuant to U-15-089(19)/U-15-091(19)/U-15-092(19)

EFFECTIVE:

June 16, 2016

ISSUED BY: GOLDEN HEART UTILITIES, INC

BY: 

Title: President

Oran Paul