Middlesboro and Clinton and Adjacent Territory

Community, Town or City

P.S.C. KY. NO. 3

SHEET NO. 1

Water Service Corporation of Kentucky (Name of Utility)

CANCELLING P.S.C. KY. NO. 2 (in its entirety)

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November 9, 2009

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November 9, 2009

Month / Date / Year

**ISSUED BY** 

John Hoy

(Signature of Officer)

TITLE

Chief Regulatory Officer .

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO.

2008-00563

DATED November 9, 2009

KENTUCKY
PUBLIC SERVICE COMMISSION

JEFF R. DEROUEN EXECUTIVE DIRECTOR

TARIFF BRANCH

11/9/2009

Middlesboro and Clinton and Adjacent Territory Community, Town or City

P.S.C. KY. NO. 3

SHEET NO. 2

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KENTUCKY
PUBLIC SERVICE COMMISSION November 9, 2009 DATE OF ISSUE Month / Date / Year **JEFF R. DEROUEN** EXECUTIVE DIRECTOR DATE EFFECTIVE November 9, 2009 Month / Date John Hoy **ISSUED BY** (Signature of Off cer) Chief Regulatory Officer TITLE BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

DATED November 9, 2009

2008-00563

IN CASE NO.

11/9/2009

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

TARIFF BRANCH

Middlesboro and Clinton and Adjacent Territory

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John Hoy

(Signature of Officer)

TITLE .

Chief Regulatory Officer

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO.

2008-00563

DATED November 9, 2009

KENTUCKY

PUBLIC SERVICE COMMISSION

JEFF R. DEROUEN

**EXECUTIVE DIRECTOR** 

TARIFF BRANCH

**FFFECTIVE** 

11/9/2009

FOR -

Middlesboro and Clinton and Adjacent Territory

Community, Town or City

P.S.C. KY. NO. <u>3</u>

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Water Service Corporation of Kentucky
(Name of Utility)

CANCELLING P.S.C. KY. NO. 2 (in its entirety)

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DATE EFFECTIVE	November 9, 2009	<b>JEFF R. DEROUEN</b> EXECUTIVE DIRECTOR
ISSUED BY	Month / Date / Year  John Hoy  (Signature of Off	cer) Count Kirlly
TITLE	Chief Regulatory Officer	EFFECTIVE
BY AUTHORITY OF ORDER OF TIN CASE NO. 2008-00563	THE PUBLIC SERVICE COMMISSION DATED November 9, 2009	11/9/2009 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

<u>Middlesboro and Clinton and Adjacent Territory</u> Community, Town or City

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## TERRITORY TO WHICH RULES, REGULATIONS AND SERVICE CLASSIFICATIONS APPLY:

The Rules, Regulations, and Service Classifications contained in this tariff apply in the following:

City of Middlesboro and contiguous territory in Bell County, Kentucky City of Clinton and contiguous territory in Hickman County, Kentucky

DATE OF ISSUE

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**ISSUED BY** 

John Hoy

(Signature of Office

TARIFF BRANCH

**KENTUCKY** 

PUBLIC SERVICE COMMISSION

JEFF R. DEROUEN

TITLE

Chief Regulatoky Officer

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO.

2008-00563

DATED November 9, 2009

EFFECTIVE

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Middlesboro and Clinton and Adjacent Territory
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#### **CONTENTS**

#### **DEFINITIONS**

## DEFINITIONS APPLICABLE TO RULES AND REGULATIONS:

- (a) "Customer" shall mean any person, firm, corporation or municipality supplied by water service pursuant to these Rules and Regulations.
- (b) "Bona fide prospective customer" shall mean any owner or lessee who is to be the occupant of an existing development premises having a curb line abutting on that part of a street or public highway in which there is, or is to be, located a distribution main of the Company, who shall file a signed application for a new street service connection and for water service to such premises to be occupied.
- (c) "Company" shall mean the Water Service Corporation of Kentucky acting through its officers, managers, or other duly authorized employees or agents.
- (d) "Street service connections" shall mean a pipe with appurtenances used to conduct water from a distribution main of the Company to the curb line of the premises.
- (e) "Premises" shall mean and include:
  - (1) a building under one roof and occupied as one business or residence and served through one street service connection; or

November 9, 2009 DATE OF ISSUE KENTUCKY Month / Date / Year PUBLIC SERVICE COMMISSION DATE EFFECTIVE November 9, 2009 JEFF R. DEROUEN Month / Date / Ye **EXECUTIVE DIRECTOR** TARIFF BRANCH ISSUED BY John Hoy TITLE Chief Regulator Officer BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION 11/9/2009 IN CASE NO. 2008-00563 DATED November 9, 2009 **PURSUANT TO 807 KAR 5:011 SECTION 9 (1)** 

Middlesboro and Clinton and Adjacent Territory Community, Town or City

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#### CONTENTS

- (2) a combination of buildings in common ownership in one common enclosure or on a single tract of land not crossed by public streets, roads, or ways and occupied by one family or business and served through one street connection or through more than one such connection if in the exclusive discretion of the Company, multiple connections are advisable in providing service; or
- (3) one side of a double house having a solid vertical partition wall or each unit of a series of what are commonly known as row houses, each unit being occupied by one family or business and each served through one street service connection; or
- (4) a building having a number of apartments or offices and using halls and means of entrance in common, and served through one street service connection; or
- (5) a building previously erected as a single family residence served through one street service connection and subsequently converted into apartments or offices or a combination of such, with two or more separate halls and means of entrance not used in common, and where separate water supply plumbing would not be practicable; or
- (6) each residential or business single occupancy unit, served through one street service connection, in a building which is not a premises otherwise defined in these Rules.

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ISSUED BY

John Hoy

PUBLIC SERVICE COMMISSION

JEFF R. DEROUEN EXECUTIVE DIRECTOR

KENTUCKY

TARIFF BRANCH

TITLE

Chief Regulatory Officer

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO.

2008-00563

DATED November 9, 2009

**EFFECTIVE** 

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(7) Rates are based on single family residences or multi-family units and are not applicable to other single family residences or multi-family units. Where two or more residences or multi-family units are served through one street connection the Company may allow service to be taken through one meter if the segregation of plumbing on customer's premises would involve undue expense to the customer, but in this event the unit blocks and minimum bills of rate would be multiplied by such number of residences or units.

PROVIDED: They are located on lots having curb line abutting on that part of a street or public highway in which there is, or is to be, located a distribution main of the Company extending for at least one-half of the frontage of the lot on said street or highway.

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ISSUED BY

John Hoy

nature of Officer)

EXECUTIVE DIRECTOR

TARIFF BRANCH

**KENTUCKY** 

PUBLIC SERVICE COMMISSION

JEFF R. DEROUEN

TITLE

Chief Regulatory Officer

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO.

2008-00563

DATED November 9, 2009

**EFFECTIVE** 

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Middlesboro and Clinton and Adjacent Territory Community, Town or City

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#### CONTENTS

#### RULES AND REGULATIONS GOVERNING RENDERING OF SERVICE:

- (a) The Rules and Regulations in their entirety as hereinafter set forth or as they may hereafter be altered or amended in a regular and legal manner shall govern the rendering of water service and every customer upon signing of an application for water service or upon the taking of water service will be bound thereby.
- (b) Except fire and special temporary services, all service will be rendered on a meter basis. Residential, commercial, industrial and municipal service is only regularly available for single premises as "premises" is defined in these Rules. When the interests of other customers would not be jeopardized or prejudiced, the Company's President or a Vice President may, by writing, authorize service at regular rates to governmental or political corporations, districts, or authorities not qualifying as "premises" under these Rules. In special cases, for good causes shown, the Public Service Commission may permit deviations from this regulation.

#### 2. APPLICATIONS FOR WATER SERVICE

(a) New Street Service Connection

Upon written application by the owner, or his properly authorized agent, on forms furnished by the Company, for the immediate and continuous supply of water to premises having a curb line abutting on that part of a public street or highway in which a distribution main of the Company is located, the Company will install, own and maintain the street service connection to such premises. The company shall determine the size of all street service connections.

DATE OF ISSUE November 9, 2009 **KENTUCKY** Month / Date / Year SERVICE COMMISSION November 9, 2009 DATE EFFECTIVE JEFF R. DEROUEN Month / Date / Ye **EXECUTIVE DIRECTOR** TARIFF BRANCH John Hoy **ISSUED BY** TITLE Chief Regulatory Officer BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE NO. DATED November 9, 2009 2008-00563 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

	FOR Middlesboro and Clinton and Adjacent Territory
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- CC	ONTENTS

(b) The Company reserves the right to specify the size of the service connection for each installation.

When application for a service connection installation is made, a service connection fee shall be paid according to the following schedule. Additionally, the customer shall be responsible for actual costs of gravel, asphalt, and concrete in addition to the Service Connection fee when good engineering practices require road work in the scope of the service connection:

Less than 1 inch connection

\$920.75

1 inch and greater connection

Actual cost

## (c) Existing Street Service Connection

When any person, firm or corporation, not theretofore taking water service from the Company, applies for water service, the application shall be in writing on forms supplied by the Company. When such application is accepted by the Company, it shall constitute a contract between the applicant and the Company for service at the premises named in the application and at any other premises at which named applicant may be securing service unless a separate application for service to such other premises shall have been accepted by the Company.

Any change in the location of the contracting customer to any other premises will require notification of the Company by the Customer. The obligation of the customer to the

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Month / Date / Year	KENTUCKY PUBLIC SERVICE COMMISSION
-DATE EFFECTIVE November 9, 2009  Month / Date / Year	JEFF R. DEROUEN EXECUTIVE DIRECTOR
ISSUED BY John Hoy (Signature of Officer)	TARIFF BRANCH
TITLE Chief Regulatory Officer	Bunt Kirtley
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE NODATEDDATED	EFFECTIVE 11/9/2009

	AREA Middlesboro and Clinton and Adjacent Territory
	PSC KY NO. <u>4</u>
	SHEET NO. <u>11</u>
Water Service Corporation of Kentucky	CANCELLING PSC KY NO. <u>3</u>
(NAME OF UTILITY)	SHEET NO. <u>11</u>

Company under the existing contract will continue in full force and effect at the new location, premises or address.

The Company shall have the right to discontinue the supply of water to any premises if the owner or occupant does not have a contract for such service with the company. Within twenty-four (24) hours after such termination, the Company shall send written notification to the Customer of the reason or reasons for the termination of service.

(D) (a) A customer account set up fee of \$0.00 shall be charged for each new account.

### 2. USE OF WATER IN ACCORDANCE WITH APPLICATION:

No person or persons, corporation or partnership receiving water service from the Company will be permitted to use water for any other purposes than that for which they shall have contracted to pay as shown by their application, nor shall they supply water in any way to any other party or parties without a written permit from the President or a Vice President of the Company. An accepted application for water service to any premises shall constitute a license to the applicant to take and receive a supply of water

for said premises but only for the uses specified in such applications and the supply shall not be used except for the premises specified in the application.

DATE OF ISSUE 2 2021  MONTH / DATE / YEAR	KENTUCKY PUBLIC SERVICE COMMISSION
DATE EFFECTIVE 31 2021	Linda C. Bridwell Executive Director
ISSUED BY Sturtust SIGNATURE OF OFFICER	This Co. Sudwell
TITLE Senior Vice President, North Region	Cyrus Q. 1
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE  COMMISSION IN CASE NO. DATED:	EFFECTIVE  5/31/2021  PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

Middlesboro and Clinton and Adjacent Territory Community, Town or City

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#### **CONTENTS**

#### 4. SPECIAL APPLICATIONS FOR WATER SERVICE:

- Water for transient, temporary or special services must be specially applied for. (a)
- (b) Water for building construction purposes, when not furnished on an application for regular metered service, will be supplied under special application.

#### 5. CUSTOMER'S LIABILITY FOR CHARGES:

A customer who has made application for water service to any premises shall be held liable for all water service furnished to such premises. Any customer desiring service terminated or changed from one address to another shall give the Company three (3) working days' notice in person, writing, or by telephone.

#### 6. STREET SERVICE CONNECTIONS:

- The Company will make all connections to its mains and will specify the size, kind and (a) quality of all materials entering into the street service connections.
- The corporation cock, meter box and the street service pipe from the street main to the (b) curb line or meter box shall be furnished and installed by and shall be the property of the Company and under its sole control and jurisdiction.

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November 9, 2009

John Hoy

JEFF R. DEROUEN

**EXECUTIVE DIRECTOR** 

Month / Date / Yes

TARIFF BRANCH

KENTUCKY

PUBLIC SERVICE COMMISSION

TITLE

ISSUED BY

Chief Regulatory Officer

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO.

2008-00563

DATED November 9, 2009

<u>Middlesboro and Clinton and Adjacent Territory</u> Community, Town or City

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- (c) Where a street service connection is already laid to the curb line, or meter box, the Customer shall connect with the street service connection as laid.
- (d) The meter box shall be set in sidewalk or just inside customer's property on a level with the grade of sidewalk or yard and shall be kept accessible at all times.
- (e) The street service connection from the main to and including the meter box will be maintained by the Company at its expense.
- - (g) The Company can recover all costs associated with having to raise a water service line based on a customer's request. WSCK portion includes tap, service to meter setter, meter box and any landscaping and or pavement replacements. The customer will be billed on a time and materials basis.

#### 7. CUSTOMER'S SERVICE PIPES:

(N)

(N)

(N)

(N)

- (a) The company will specify the size, kind and quality of the materials which shall be laid between the curb line and the structure on the premises to be supplied.
- (b) The service pipe from the meter box to the place of consumption shall be furnished and installed by the Customer at his expense and risk.
- (c) The Customer's service pipe and all connections and fixtures attached thereto shall be subject to the inspection and approval of the Company before the water will be turned on.
- (d) The service pipe shall be laid below the frost line at all points and shall be placed on firm continuous earth so as to give unyielding and permanent support, and shall be installed in a trench at least two feet in a horizontal direction from any other trench wherein are laid gas pipe, sewer pipe, or other facilities, public or private, unless specifically authorized and approved by the Company.

DATE OF ISSUE July 8, 2019 **KENTUCKY** Month / Date / Year PUBLIC SERVICE COMMISSION DATE EFFECTIVE June 18, 2019 Gwen R. Pinson Executive Director Month / Date / Year ~ R. Punson ISSUED BY Steve Lubertozzi **EFFECTIVE** TITLE President 6/18/2019 BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION PURSUANT TO 807 KAR 5:011 SECTION 9 (1) IN CASE NO. 2018-00208 DATED June 18, 2019

Middlesboro and Clinton and Adjacent Territory
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#### CONTENTS

- (e) The customer shall install a stop and waste cock of a type approved by the Company on the service pipe immediately inside the foundation wall of the building supplied, and to be located so as to be easily accessible to the occupants and to provide proper drainage for all of the pipes in the building.
- (f) The Customer shall make all changes in his portion of the service pipe required on account of changes of grade, relocation of mains or other causes.
- (g) No fixtures shall be attached to or any branch made in the service pipe between the meter and the street main.
- (h) Each premises shall be supplied through an independent service pipe from a separate meter box and the applicant for service shall be solely responsible for all water used on and in said premises.
- (i) When more than one premises is supplied through a single service pipe, and violation of the Rules and Regulations of the Company with reference to either or any of the said buildings or premises shall be deemed a violation as to all and the water service shall be discontinued after the customer has been given at least ten (10) days written termination notice and reasonable opportunity allowed for each premises to attach their pipes to separately controlled service connections.
- (j) Any repairs or maintenance necessary on the Customer's service pipe or on any pipe or fixture in or upon the Customer's premises shall be performed be the Customer at his expense and risk.
- (k) In those instances where the Customer requires water pressure which differs from the standard pressure provided by the Company he shall be required to install and maintain at his own expense the necessary equipment to provide the desired pressure.

DATE OF ISSUE November 9, 2009 KENTUCKY Month / Date / Year PUBLIC SERVICE COMMISSION November 9, 2009 DATE EFFECTIVE Month / Date / Year EXECUTIVE DIRECTOR TARIFF BRANCH John Hoy ISSUED BY Chief Regulatory Officer TITLE BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE NO. 2008-00563 DATED November 9, 2009 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

Middlesboro and Clinton and Adjacent Territory Community, Town or City

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Such equipment and the installation thereof to be approved by the Company. In no event, however, shall the pressure at the Customer's service pipe under normal conditions fall below thirty (30) psig nor shall the static pressure exceed 150 psig.

## 8. PLUMBING WORK MUST BE APPROVED BY COMPANY:

All plumbing work done in connection with the Company's water mains or appurtenances shall be submitted for the inspection of the Company, and no underground work shall be covered up until inspected and approved by the Company. Whenever the Company determines that a job of plumbing is obviously defective, although not in direct violation of these Rules and Regulations, the Company will insist upon its being corrected before the water will be turned on.

#### 9. METERS AND METER INSTALLATIONS:

- (a) The company shall specify the kind and size of meter to be installed.
- (b) Meters will be furnished, installed, and removed by the Company and shall remain its property.
- (c) Each premises shall have a separate meter and the applicant for service shall be solely responsible for all water used on and in said buildings or premises.
- (d) Meters will be maintained by the Company at its expense insofar as ordinary wear is concerned, but damage due to hot weather, freezing (as a result of Customer's unauthorized removal of meter cover) or other external causes arising out of or caused by the Customer's negligence or carelessness shall be paid for by the Customer.

#### 10. METER TESTS AND TEST FEES:

(a) All meters are accurately tested before installation and are also periodically tested in accordance with the Public Service Commission's regulations. The Company may at any

DATE OF ISSUE November 9, 2009 **KENTUCKY** Month / Date / Year PUBLIC SERVICE COMMISSION DATE EFFECTIVE November 9, 2009 JEFF R. DEROUEN **EXECUTIVE DIRECTOR** Month / Date / Year TARIFF BRANCH ISSUED BY John Hoy TITLE Chief Regulatory Officer BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE NO. 2008-00563 DATED November 9, 2009 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

Middlesboro and Clinton and Adjacent Territory

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#### **CONTENTS**

concerned, but damage due to hot weather, freezing (as a result of Customer's unauthorized removal of meter cover) or other external causes arising out of or caused by the Customer's negligence or carelessness shall be paid for by the Customer.

#### 10. METER TESTS AND TEST FEES:

- (a) All meters are accurately tested before installation and are also periodically tested in accordance with the Public Service Commission's regulations. The Company may at any time remove any meter for periodic tests or for repairs or replacement and may, at its option and expense, test any meter when the Company has reason to believe that it is registering inaccurately.
- (b) The Company shall make a test of the accuracy of any meter upon written request of the Customer, provided the Customer does not request such test more frequently than once in twelve months. For such request test, the fee as estimated herein shall be paid in advance by the complaint but should the said meter be found, upon said test, to be more than two (2) percent incorrect to the prejudice of the Customer, the fee so charged shall be returned to the complaint.
- (c) For test of meters made upon request of the Customer and performed by the Company, the following fees shall be paid:

(R) Outlet 1-inch or less \$1.25

Outlet 2-inches and over 1 –inch

Cost of Test

Outlet 3-inches and over 2-inches

Cost of Test

Outlet 4-inches and over 3-inches Cost of Test

Outlets greater than 4-inches Cost of Test

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31 2021

Month / Date / Year

ISSUED BY

/s/ Steven Lubertozzi

TITLE

Senior Vice President

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. DATED

KENTUCKY

PUBLIC SERVICE COMMISSION

Linda C. Bridwell

**Executive Director** 

FFFCTIVE

5/31/2024

Middlesboro and Clinton and Adjacent Territory Community, Town or City

P.S.C. KY. NO. 3

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#### CONTENTS

payment of the fees as set forth, have a test conducted by the Company in the presence of an employee of the Commission, or by an employee of the Commission. Should the meter by found, upon said test, to be more than two (2) percent incorrect to the prejudice of the Customer, the total cost of such test shall be assumed by the Company and the amount of the fee paid shall be returned to the Customer.

- (e) For test of meters made upon complaint of the Customer and performed by the Public Service Commission, the charges therefore shall be in conformity with the rules and charges prescribed by the Commission.
- 11, 12, & 13. PUBLIC FIRE HYDRANTS (including Private Fire Hydrants) and (Fire Hydrants in Unincorporated Areas)

#### Fire Protection Generally

- 1. On or after the effective date (June 7, 1992) of administrative regulation 807 KAR 5:066 Section 10(2) fire hydrants may be installed by a Utility only if:
  - a. A Professional engineer with a Kentucky registration has certified that the system can provide a minimum free flow of 250 gallons per minute; and
  - b. The system supporting this flow has the capability of providing this flow for a period of not less than two (2) hours plus consumption at the maximum daily rate.

DATE OF ISSUE November 9, 2009 KENTUCKY Month / Date / Year PUBLIC SERVICE COMMISSION DATE EFFECTIVE November 9, 2009 JEFF R. DEROUEN Month / Date / Year EXECUTIVE DIRECTOR ISSUED BY John Hoy TITLE Chief Regulatory Officer BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE NO. 2008-00563 DATED November 9, 2009 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

Middlesboro and Clinton and Adjacent Territory Community, Town or City

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2. The location, installation, and the responsibility for maintenance of fire hydrants, public and private fire protection facilities, connecting mains, and their ownership may be subject to negotiation between the Utility and the applicant. Fire hydrants and public and private fire protection facilities shall be installed as required by the Utility and if owned by the Utility shall by subject to any conditions the Public Service Commission may impose, based upon the compensation received for this service.

## Fire Departments

Any city, county, urban-county, charter county, fire protection district, or volunteer fire protection district ("User") may withdraw water from the utility's water distribution system for the purpose of fighting fires or training firefighters at no charge on the condition that it maintains estimates of the amount of water used for fire protection and training during the calendar month and reports the amount of this water usage to the utility no later than the 15" day of the following calendar month.

Any city, county, urban-county, charter county, fire protection district, or volunteer fire protection district that withdraws water from the utility's water distribution system for fire protection or training purposes and fails to submit the required report on water usage in a timely manner shall be assessed the cost of this water.

A non-reporting user's usage shall be presumed to be 0.3 percent of the utility's total water sales for the calendar month. A non-reporting user may present evidence of its actual usage to rebut the presumed usage. The utility shall consider this evidence and may adjust the presumed usage amount accordingly.

The non-reporting user shall be billed for this usage at the lowest usage block rate regardless of customer classification that the utility charges.

DATE OF ISSUE November 9, 2009 **KENTUCKY** Month / Date / Year PUBLIC SERVICE COMMISSION DATE EFFECTIVE November 9, 2009 JEFF R. DEROUEN Month / Date / Year **EXECUTIVE DIRECTOR** TARIFF BRANCH **ISSUED BY** John Hoy TITLE Chief Regulatory Officer BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE NO. 2008-00563 DATED November 9, 2009 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

Middlesboro and Clinton and Adjacent Territory

Community, Town or City

P.S.C. KY. NO. 4

SHEET NO. 19

Water Service Corporation of Kentucky
(Name of Utility)

CANCELLING P.S.C. KY. NO. 3

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A. Non-reporting user shall also be assessed a penalty of \$20.00 for each failure to submit a report in a timely manner.

#### B. 14. DISCONTINUANCE OF WATER SERVICE:

- (a) Service rendered under any application, contract or agreement may be discontinued by the Company after proper notification in accordance with 807 KAR 5:006, Section 14 for any of the following reasons:
  - (1) For willful or indifferent waste of water.
  - (2) For failure to protect the meter and its connections from injury or damage, or for failure to protect and maintain the service pipe or fixtures on the property of the Customer in a condition satisfactory to the Company.
- (b) The water service will be discontinued to any premises on account of temporary vacancy upon request of the Customer, without in any way affecting the agreement in force, after the payment of all charges and fees due as provided for in the rates, rules and regulations of the Company.
- (c) Discontinuing the supply of water to any premises for any reason shall not prevent the Company from pursuing lawful remedies by action at law or otherwise for the collection of moneys due from the Customer.
- (d) Water service may be terminated for non-payment per section 18(d)

#### 15. RENEWAL OF WATER SERVICE AFTER DISCONTINUANCE:

When water service to any premises has been terminated for any reason other than

DATE OF ISSUE July 8, 2019 **KENTUCKY** Month / Date / Year ERVICE COMMISSION DATE EFFECTIVE June 18, 2019 Gwen R. Pinson Executive Director Month / Date / Year **ISSUED BY** Steve Lubertozzi ~ R. Punson Signature of Offic **EFFECTIVE** TITLE President 6/18/2019 BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION PURSUANT TO 807 KAR 5:011 SECTION 9 (1) IN CASE NO. 2018-00208 DATED June 18, 2019

(T)

Middlesboro and Clinton and Adjacent Territory Community, Town or City

P.S.C. KY. NO. 3

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Water Service Corporation of Kentucky
(Name of Utility)

CANCELLING P.S.C. KY. NO. 2 (in its entirety)

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temporary vacancy, it will be renewed after the acceptance of a new application and when the conditions, circumstances or practices which caused the water service to be discontinued are corrected to the satisfaction of the Company, and upon the payment of all charges due and payable by the Customer in accordance with the rates, rules and regulations. The Company will then reconnect existing service within twenty-four (24) hours, and shall install and connect new service within seventy-two (72) hours.

### 16. TURN-ON CHARGE

- (a) When it has been necessary to discontinue water service to any premises because of a violation of the Rules and Regulations or on account of the non-payment of any bill; a charge will be made to cover the expense of turning on water, and this charge together with any arrears that may be due the Company for charges against the Customer must be paid before the water will again be turned on.
- (b) If at the time of such discontinuance of service, the Customer does not have a deposit with the Company, the Company may require a deposit as a guarantee of the payment of future bills before the water will be turned on.

## 17. BILLS FOR WATER SERVICE:

(a) Customers are responsible for furnishing the Company with their correct address. Failure to receive bills will not be considered an excuse for non-payment nor permit an extension of the date when the account would be considered delinquent.

**KENTUCKY** November 9, 2009 DATE OF ISSUE PUBLIC SERVICE COMMISSION Month / Date / Year JEFF R. DEROUEN November 9, 2009 DATE EFFECTIVE **EXECUTIVE DIRECTOR** Month / Date / Ye TARIFF RRANCH **ISSUED BY** John Hoy (Signature of Officer) Chief Regulatory Officer TITLE BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION PURSUANT TO 807 KAR 5:011 SECTION 9 (1) DATED November 9, 2009. 2008-00563 IN CASE NO.

Middlesboro and Clinton and Adjacent Territory Community, Town or City

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- (b) All bills will be sent to the address entered in the application unless the Company is notified in writing by the Customer of any change of address. The Company may when possible at a future date provide for the option for Customers to have their bills sent by electronic mail upon request, which will replace paper bills, except for purposes of notice of disconnection.
- (c) If requested in writing by the Customer, the Company will send bills to and will receive payments from agents or tenants. However, this accommodation will in no way relieve the Customer of the liability for all water charges. The Company shall notify the Customer of the non-payment of water bills by such agents or tenants pursuant to applicable regulations.
- (d) Payments shall be made at the office of the Company or at such other places conveniently located as may be designated by the Company. The Company may allow payments to be made with cash, check, or credit/debit cards. If, on the bill due date, an attempt to pay the credit card or debit card is made and the card is declined for any reason, payment is still due in full on that date and will be considered late after that date. All late charges and penalties will be applied. If a customer is paying on our disconnect day and the card is denied, the same rules as above apply, in addition to service being disconnected.

When a customer makes a payment by credit card, the utility will assess a fee equal to that charged to the utility by the credit or debit card processing company to process the transaction. This fee is generally calculated using a formula applied to the balance of the amount charged to the credit or debit account but may be a flat fee per transaction. Prior to processing the transaction, the customer will be informed of the fee amount and, upon request by the customer, the formula employed to arrive at this fee amount.

(e) The company will not be bound by bills rendered under mistake of fact and to the

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ISSUED BY

John Hoy

EXECUTIVE DIRECTOR

TARIFF BRANCH

KENTUCKY
PUBLIC SERVICE COMMISSION

JEFF R. DEROUEN

TITLE

Chief Regulatory Officer

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO.

2008-00563

DATED November 9, 2009

EFFECTIVE

11/9/2009

	AREA Middlesboro and Clinton and adjacent
	PSC KY NO. 4
	SHEET NO. 22
Water Service Corporation of Kentucky	CANCELLING PSC KY NO. 3
(NAME OF UTILITY)	SHEET NO.22

quantity of service rendered.

(f) The use of water by the same customer in different premises or localities will not be combined, and each installation shall stand by itself.

#### 18. TERMS OF PAYMENT:

- (a) Special charges shall be payable upon demand.
- (b) Bills for metered service shall be rendered monthly and are due and payable when rendered.
- (c) Bills for private fire service shall be rendered monthly in advance and are due and payable when rendered.
- (d) If a bill is not paid within ten days after its due date, the Company may discontinue the water service. The Company will give at least five (5) days notice before termination for nonpayment and that service will not be terminated before 20 days after the mailing date of the original bill.
- (e) If a customer has two returned checks for non-sufficient funds, all subsequent bills must be paid in cash for a period of six months or until the credit score is returned to an acceptable level, whichever comes first.
- 19. (a) There shall be no abatement of the minimum rates due to the extended absence of the Customer without proper notice having been given to the Company.

DATE OF ISSUE January 20, 2023	KENTUCKY PUBLIC SERVICE COMMISSION
DATE EFFECTIVE December 8, 2020 MONTH / DATE / YEAR	Linda C. Bridwell Executive Director
ISSUED BY Seth Whitney SIGNATURE OF OFFICER  TITLE President, WSCK	Shide C. Budwell
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE NO. 2020-00160DATED: December 8, 2020	EFFECTIVE  12/8/2020  PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

	<i>y</i>
	PSC KY NO. 4
	SHEET NO. 23
<u> </u>	CANCELLING PSC KY NO. 3
(NAME OF UTILITY)	SHEET NO.23

(C) If test results on a Customer's meter show an average error greater than two percent (2%) fast or slow, or if a Customer has been incorrectly billed for any other reason, except in an instance where a Company has filed a verified complaint with the appropriate law enforcement agency alleging fraud or theft by a Customer, the Company shall immediately determine the period during which the error has existed, and shall recompute and adjust the Customer's bill to either provide a refund to the Customer or collect an additional amount of revenue from the underbilled Customer. The account adjustment shall be performed according to 807 KAR 5:006 Section 10(2) with corrected billing or refund as directed therein.

#### 20. BOILER AND ENGINE WATER SUPPLY:

The Company does not guarantee a sufficient or uniform pressure, or an uninterrupted supply of water, and Customers are cautioned to provide a sufficient storage of water where an absolutely uninterrupted supply must be assured; such as for steam boilers, hot water systems, gas engines, etc.

#### 21. INTERRUPTIONS IN WATER SUPPLY:

The Company may at any time shut off the water in the mains in case of accident, or for the purpose of making connections, alterations, repairs, changes, or for other reasons, and may restrict the use of water to reserve a sufficient supply for the public fire service or other emergencies whenever the public welfare may require it.

#### 22. LIABILITY OF COMPANY:

KENTUCKY PUBLIC SERVICE COMMISSION
Linda C. Bridwell
Executive Director
10 01.
Thide G. Andwell
EFFECTIVE
12/8/2020 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

<u>Middlesboro and Clinton and Adjacent Territory</u> Community, Town or City

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- (a) The company will undertake to use reasonable care and diligence in order to prevent and avoid interruptions and fluctuations in the service, but it cannot and does not guarantee that such will not occur.
- (b) The Company shall in no event be liable for any damage or inconvenience caused by reason of any break, leak or defect in the Customer's service pipe or fixtures.

#### 23. CROSS CONNECTIONS AND INTERCONNECTIONS:

- (a) A cross-connection is any pipe, valve, or other arrangement or device connecting the pipelines of the Company or facilities directly or indirectly connected therewith to and with pipes of fixtures supplied with water from any source other than the lines of the Company directly connected.
- (b) An interconnection is a plumbing arrangement, other than a cross-connection, by which continuation might be admitted or drawn into the distribution system of the Company, or into lines connected therewith, used for the conveyance of potable water.
- (c) No cross-connection or interconnection will be made by Customer without the approval of the State Health Department and the Company.
- (d) The Company shall require the use of an approved protective device on the service line serving the premises to assure that any contamination that may originate in the customer's premises is contained therein. The methods of installation of backflow protective devices shall be approved by the Company. Any and all cost incurred with the installation and maintenance of cross-connection control devices and appurtenances shall be borne by the customer

DATE OF ISSUE November 9, 2009 KENTUCKY Month / Date / Year SERVICE COMMISSION November 9, 2009 DATE EFFECTIVE JEFF R. DEROUEN Month / Date / Year **EXECUTIVE DIRECTOR** TARIFF BRANCH ISSUED BY John Hoy (Signature of Officer) TITLE Chief Regulatory Officer BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE NO. DATED November 9, 2009 2008-00563 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

Middlesboro and Clinton and Adjacent Territory Community, Town or City

P.S.C. KY. NO. 3

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(Name of Utility)

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#### 24. GENERAL

- (a) The service pipes, meters and fixtures on the Customer's premises shall at all reasonable hours be accessible to the Company for observation or inspection.
- (b) No person shall turn the water on or off at any street valve, corporation cock, meter or other street connections, or disconnect or remove any meter without the consent of the Company. Penalties provided by law for any such action will by rigidly enforced.
- (c) Employees or agents of the Company are expressly forbidden to demand or accept any compensation for and service rendered to its Customers except as covered in these Rates, Rules and Regulations.
- (d) No employee or agent of the Company shall have the right or authority to bind it by any promise, agreement of representation contrary to the letter or intent of these Rules and Regulations.
- (e) Any complaint against the service or employees of the Company should be made at the office of the Company and preferably in writing. If a complaint either written, in person or by telephone is not resolved, the Company shall advise the individual of his right to file a complaint with the Public Service Commission and provide him/her with their address and telephone number.

### 25. APPROVAL OF THE RULES AND REGULATIONS:

All Rules and Regulations of the Company are subject to the approval of the Public Service Commission of the State of Kentucky and if any part thereof should be adjudged to be in

**KENTUCKY** November 9, 2009 DATE OF ISSUE PUBLIC SERVICE COMMISSION Month / Date / Year JEFF R. DEROUEN November 9, 2009 DATE EFFECTIVE **EXECUTIVE DIRECTOR** Month / Date / Y TARIFF BRANCH ISSUED BY John Hoy gnature of Officer) TITLE Chief Regulatory Officer BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION PURSUANT TO 807 KAR 5:011 SECTION 9 (1) DATED November 9, 2009 IN CASE NO. 2008-00563

Middlesboro and Clinton and Adjacent Territory Community, Town or City

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CANCELLING P.S.C. KY. NO. 2 (in its entirety)

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violation of any rule or order made by the Commission, then that particular part shall be ineffective but without in any way affecting the other portions thereof.

#### 26. MAIN EXTENSIONS:

- (a) The company will extend existing distribution mains a distance of fifty (50) feet for each bona fide prospective customer, making application for service connection and water service there from for a period of one year or more under these Rules and Regulations. Such extensions will be made without cost to such customer(s).
- (b) When an extension greater than fifty (50) feet in length for each bona fide prospective customer is required or requested such extension will be made under the terms of an "Extension Deposit Agreement" as hereinafter set forth. The Company shall have the exclusive right to determine the type and size of mains to be installed and of the related facilities required to render adequate service.
- (c) In determining the length of any extension required pursuant hereto the terminal point of such extension shall, in all cases, be at that point in the curb line of the last lot on which is located a premises to be served which is equidistant from the side property lines of said lot.
- (d) Before water lines are laid in new subdivisions, the subdivider shall furnish the Water Company with a plat (or plan) or the subdivision approved by the City-County Planning and Zoning Commission, and the plat (or plan) shall have been recorded in the County Court.

DATE OF ISSUE

November 9, 2009 Month / Date / Year

DATE EFFECTIVE

November 9, 2009

Month / Date / Yes

ISSUED BY

John Hoy

(Signature of Office

KENTUCKY
PUBLIC SERVICE COMMISSION

JEFF R. DEROUEN EXECUTIVE DIRECTOR

TARIFF BRANCH

TITLE

Chief Regulatory Officer

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11/9/2009

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO.

2008-00563

DATED November 9, 2009

Middlesboro and Clinton and Adjacent Territory

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P.S.C. KY. NO. <u>3</u>

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Water Service Corporation of Kentucky (Name of Utility)

CANCELLING P.S.C. KY. NO. 2 (in its entirety)

## CONTENTS

## 27. FORM OF EXTENSION AGREEMENT:

Water Service Corp. of Kentucky Extension Deposit Agreement Developer Extension

This Contract made and	entered into this the	day of	
,200	by and between Water Service Corpo	oration of Kentucky, referred to as the Company, and	i
	referred to as the Custon	mer.	
Whereas, Customer des	ires water service to be made available	le to, which is located as show	wn
on the attached plat, and which h	as been approved by all local, state or	r other regulatory, planning and zoning, or other	
governmental agencies prior to s	ubmission to the Company and,		
Whereas, Company is v	villing to allow Customer to construct	t and install this water main extension from its existin	ıg
main located on	as shown on the atta	ached map or plat,	
NOW, THEREFORE, t	he Company and Customer mutually a	agree:	
proposed main extension. All plapplicable regulatory agencies. type, location and size of mains render adequate service consisted.  The Customer shall rein	ans and specifications must conform to The Company shall have the exclusive to be installed and any related facilities and with its tariffs and Public Service Co	ed in the review of the proposed plans prior to beginning	he
DATE OF ISSUE  DATE EFFECTIVE  ISSUED BY	November 9, 2009 Month / Date / Year  November 9, 2009  Month / Date / Year  John Hoy  (Signature of O	KENTUCKY PUBLIC SERVICE COMMISSION  JEFF R. DEROUEN EXECUTIVE DIRECTOR  TARIFF BRANCH  Officer)	
TITLE	Chief Regulatory Officer	EFFECTIVE	ł
BY AUTHORITY OF ORDER OF	THE PUBLIC SERVICE COMMISSION		ŀ
IN CASE NO 2008-00563	DATED November 9, 2009	PURSUANT TO 807 KAR 5:011 SECTION 9 (1)	

Middlesboro and Clinton and Adjacent Territory

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P.S.C. KY. NO. 4

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(Name of Utility)

CANCELLING P.S.C. KY. NO. 3

#### CONTENTS

The Customer, after approval by the Company of the plans, shall install at its cost all facilities necessary for the extension of service to the designated development.

The Company shall have the right to inspect the installation of the facilities and the materials at all times during construction. No facilities shall be covered or backfilled until approved by the Company.

If the Customer fails to complete the project or fails to complete the project according to the approved plans, the Company may complete the project or correct any deficiencies in workmanship or materials. The Company shall give Customer sixty (60) days' notice to correct any deficiencies. The Customer shall be liable for any costs incurred by the Company for completion of such work.

The Customer shall also be responsible for the federal and state income tax liability resulting from the contribution in aid of construction. No later than at the time of completion of the construction, the Customer shall provide to the Company the estimated amount of the Company's federal and state income tax liability for the project to be contributed to the Company. The federal and state income tax liability will be calculated as follows:

TAX IMPACT = R / 1.0-R X (F+P)

(1) R = Applicable marginal rate of Federal and State Corporate Income Tax.

(2) R shall be determined as follows:

R = ST + FT (1-ST)

ST = Applicable marginal rate of State Corporate Income Tax

FT = Applicable marginal rate of Federal Income Tax

- (3) F = Dollar Amount of charges paid or contributions to a utility as contributions in aid of construction which must be included in taxable income of the utility.
- (4) P = Dollar amount of property or monies conveyed to utility which must be included in taxable income of the utility.

DATE OF ISSUE

February 9, 2018
Month / Date / Year

DATE EFFECTIVE

March\_11, 2018

Month / Date / Year

ISSUED BY

Steve Lubertozzi

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SERVICE COMMISSION

Twen R. Punso

Gwen R. Pinson

TITLE

President

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO.

DATED

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3/11/2018

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

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Middlesboro and Clinton and Adjacent Territory
Community, Town or City

P.S.C. KY. NO. 1

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(Name of Utility)

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The final project cost for the extension shall be the actual invoiced cost of materials, equipment, labor and other associated costs. Final documentation of the total project costs shall be presented to the Company within ninety (90) days of completion of the construction, along with "as built" plans of the construction certified by the Customer's engineer that all construction was performed as required by the plans and specifications. Upon receipt of the final project costs from the Customer, the Company shall review those costs and once accepted shall approve the project costs as the amount to be refunded as specified below. If the calculation of the Company's federal and state income tax liability was underestimated after the Company accepts the final project costs, the Customer shall provide the additional tax liability. If the calculation of the Company's federal and state income tax liability was overestimated after the Company accepts the final project costs, the Company shall refund the difference in estimated and actual tax liability.

No later than at the time of completion of the construction, the Customer shall provide Company an easement sufficient to install, repair or construct facilities and to distribute water to the customers connected to the main extension. The grant of easement may be included in the recorded plat. The Customer shall also provide written notification to the Company of the contribution and dedication of the facilities to the Company for use in providing water service.

For each customer connected to this main extension, the Company will refund to Customer a sum equivalent to fifty (50) feet of the final project cost, including federal and state income tax liability, of this extension. Total refunds shall not exceed the final project cost. This refund applies only to customers connected to the water main shown on the attached plat.

Refunds to the Customer shall be made in December of each year for those customers connected to this water main extension. It shall be the Customer's responsibility to notify the Company no later than November 1 of each year of the names and addresses of the customers connected to the extension in that year. In no event shall the refund be extended beyond ten (10) years from the date of this contract. The Company shall not be required to refund a sum greater than the final project cost.

DATE OF ISSUE

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March 11, 2018

Month / Date / Year

ISSUED BY

Steve Lubertozzi

WXIIC

SERVICE COMMISSION

wen R. Punson

Gwen R. Pinson

(Signature of Office) Executive

TITLE President

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO.

DATED

EFFECTIVE

3/11/2018

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

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Middlesboro and Clinton and Adjacent Territory

Community, Town or City

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Water Service Corporation of Kentucky
(Name of Utility)

CANCELLING P.S.C. KY. NO. 3

CO	NTENTS
Nothing in this agreement shall give any rithis water main extension or facilities installed by	ight, title or interest in the ownership or operation of the Company.
IN WITNESS WHEREOF, the parties have execu	ited this agreement,
WATER SERVICE CORPORATION OF KENT	UCKY
BY: WITNESS:	
CUSTOMER	
BY: WITNESS:	
COMMONWEALTH OF KENTUCKY	
COUNTY OF	
The foregoing instrument was signed before me bafter each was sworn and each acknowledged the	y and signature to be his/her free act and in accord with law.
My commission expires:	Notary Public

DATE OF ISSUE

February 9, 2018 Month / Date / Year

DATE EFFECTIVE

March 11, 2018

Month / Date / Year

ISSUED BY

Steve Lubertozzi

(Signature of Officer

**KENTUCKY** 

SERVICE COMMISSION

Steven R. Punson

Gwen R. Pinson Executive Director

TITLE

President

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO.

DATED

EFFECTIVE

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Middlesboro and Clinton and Adjacent Territory

Community, Town or City

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(Name of Utility)

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#### 28. SERVICE CHARGE:

The following charges will be made by the Company to cover the cost incurred in reconnecting the meter or service when the Customer's service has been disconnected:

(D)	(a)	For non-payment of bills
(D)	(b)	For violation of the Company's Rules and Regulations after the Customer has qualified for and requested that the service be reconnected \$0.00
(D)	(c)	At his request and at any time subsequently within 12 months is reconnected at the same location
(D)	(d)	After hours call outs

These charges are to be paid by customer before or at the time service is reconnected.

#### 29. CUSTOMER'S DEPOSITS:

The Company may require a minimum cash deposit other guarantee to secure payment of bills. Service may be refused or discontinued for failure to pay the requested deposit. Interest, as prescribed by KRS 278.4601, will be paid annually either by refund or credit to the Customer's bill, except that no refund or credit will be made if the Customer's bill is delinquent on the anniversary date of the deposit.

The deposit may be waived upon a Customer's showing of satisfactory credit or payment history, and required deposits will be returned after one (1) year if the Customer has established a satisfactory payment record for that period. If a deposit has been waived or returned and the customer fails to maintain a satisfactory payment record, a deposit may then by required. The Company may require a deposit in addition to the initial deposit if the Customer's classification of service changes or if there is a substantial change in usage. Upon termination of service, the deposit, any principal amounts, and any interest earned and owing will be credited to the final bill with any remainder refunded to the Customer.

In determining whether a deposit will be required or waived, the following criteria will be considered:

PUBLIC SERVICE COMMISSION DATE OF ISSUE 2 2021 Linda C. Bridwell Month / Date / Year **Executive Director** 31 2021 DATE EFFECTIVE Month / Date / Year ISSUED BY /s/ Steven Lubertozzi TITLE Senior Vice President BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION **PURSUANT TO 807 KAR 5:011 SECTION 9 (1)** IN CASE NO. DATED

Middlesboro and Clinton and Adjacent Territory Community, Town or City

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#### **CONTENTS**

- 1. Previous payment history with the Company. If the Company has no previous history with the Company, statements from other utilities, banks, etc. may be presented by the Customer as evidence of good credit.
- 2. Whether the Customer has an established income or line or credit.
- 3. Length of time the Customer has resided or been located in the area.
- 4. Whether the customer owns property in the area.
- 5. Whether the customer has filed bankruptcy proceedings within the last seven years.
- 6. Whether another customer with a good payment history is willing to sign as a guarantor for an amount equal to the required deposit.

If a deposit is held longer than 18 months, the deposit will be recalculated at the Customer's request based on the Customer's actual usage. If the deposit on account differs from the recalculated amount by more than \$10.00 for a residential customer or 10 percent for a non-residential customer, the Company may collect any underpayment and shall refund any overpayment by check or credit to the Customer's bill. No refund will be made if the Customer's bill is delinquent at the time of the recalculation.

### **Deposits**

Customer's deposits shall be based upon actual usage of the Customer at the same or similar premises for the most recent 12-month period, if such information is available. If usage information is not available, the deposit will be based on the average bills of similar Customers and premises in the system. The deposit amount shall not exceed 2/12 of the Customer's actual or estimated annual bill where bills are rendered monthly, 3/12 where bills are rendered bimonthly, or 4/12 where bills are rendered quarterly.

**KENTUCKY** DATE OF ISSUE November 9, 2009 PUBLIC SERVICE COMMISSION Month / Date / Year JEFF R. DEROUEN November 9, 2009 DATE EFFECTIVE **EXECUTIVE DIRECTOR** Month / Date / Yes TARIFE BRANCH **ISSUED BY** John Hoy hature of Officer) TITLE Chief Regulatory Officer BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION PURSUANT TO 807 KAR 5:011 SECTION 9 (1) DATED November 9, 2009 2008-00563 IN CASE NO.

Middlesboro and Clinton and Adjacent Territory Community, Town or City

P.S.C. KY. NO. 3

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Water Service Corporation of Kentucky
(Name of Utility)

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#### 30. CUSTOMER BILL OF RIGHTS

As a residential Customer of a regulated public utility in Kentucky, you are guaranteed the following rights subject to Kentucky Revised Statutes and the provisions of the Kentucky Public Service Commission Administration Regulations:

- You have the right to service, provided you (or a member of your household whose debt was accumulated at your address) are not indebted to the utility.
- You have the right in inspect and review the utility's rates and tariffed operating procedures during the utility's normal office hours.
- You have the right to be present at any routine utility inspection of your service condition.
- You must be provided a separate, distinct disconnect notice alerting you to a possible disconnection of your service if payment is not received.
- You have the right to dispute the reasons for any announced termination of your service.

**KENTUCKY** DATE OF ISSUE November 9, 2009 Month / Date / Year PUBLIC SERVICE COMMISSION November 9, 2009 DATE EFFECTIVE **EXECUTIVE DIRECTOR** Month / Date / Yea **ISSUED BY** John Hoy Chief Regulatory Officer TITLE BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE NO. 2008-00563 DATED November 9, 2009

₱ FOR

Middlesboro and Clinton and Adjacent Territory Community, Town or City

P.S.C. KY. NO. 3

SHEET NO. 33

Water Service Corporation of Kentucky
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CANCELLING P.S.C. KY. NO. 2 (in its entirety)

#### **CONTENTS**

- You have the right to negotiate a partial payment plan when your service is threatened by disconnection for non-payment.
- You have the right to maintain your utility service for up to thirty (30) days upon presentation of a medical certificate issued by a health official.
- You have the right to prompt (within 24 hours) restoration of your service when the cause for discontinuance of the service has been corrected.
- You have the right to contact the Public Service Commission regarding any dispute that you have been unable to resolve with your utility (Call Toll Free 1-800-772-4636).)

## **CONTRACT FOR WATER SERVICE**

DATE	_		
NAME	ADDRESS		
PHONE			
SOCIAL SECURITY OR OTHER I.D. NO			
• •	te is accepted by and between the the following stipulations and agr	-	
DATE OF ISSUE	November 9, 2009 Month / Date / Year	KENTUCKY PUBLIC SERVICE COMMISSION	
DATE EFFECTIVE	November 9, 2009	JEFF R. DEROUEN EXECUTIVE DIRECTOR	
ISSUED BY	Month / Date / Year  John Hoy  (Signature of Office)	TARIFF BRANCH	
TITLE	Chief Regulatory Officer	EFFECTIVE	
BY AUTHORITY OF ORDER OF T IN CASE NO. 2008-00563	THE PUBLIC SERVICE COMMISSION  DATED November 9, 2009	<b>11/9/2009</b> PURSUANT TO 807 KAR 5:011 SECTION 9 (1)	

Middlesboro and Clinton and Adjacent Territory Community, Town or City

P.S.C. KY. NO. 5

SHEET NO. 34

Water Service Corporation of Kentucky
(Name of Utility)

(D)

CANCELLING P.S.C. KY. NO.4

#### **CONTENTS**

- 1. Public Service Commission rules and regulations as set forth in 807 KAR 5 and Kentucky Department for Natural Resources, Division of Water standards and laws must be observed and adhered to, and may be viewed upon request by the applicant.
- 2. The applicant agrees to pay a \$\_\_\_\_\_meter deposit, which will be refunded with interest when the applicant ceases to be a water customer and all accounts are paid in full.
- 3. One household may be served by one meter. The company reserves the right to terminate service at the meter if addition of other houses or mobile homes is suspected.
- 4. Company employees, possessing proper identification have right of egress and ingress for meter reading, maintenance and repair activities as they are warranted.
- 5. Water bills are due to be paid between the first and the tenth of each month at the Company office. If not paid in full by the twentieth, service is subject to disconnection. An additional meter deposit may be required and a service charge must be paid before service may be restored.
  - 6. The water customer is responsible for water service lines from the meter to the dwelling. Installation, repair, and water loss are the responsibility of the Customer.
  - 7. Customer service lines and connections must be inspected by Company personnel to insure against cross-connections and inadequate materials for drinking water.
  - 8. Customer service lines shall be of at least ¾ inch pipe or larger, and shall be at least 160 pounds pressure with 200 psi preferred. Service line shall be buried at least 24 inches to prevent freezing. Encasement pipe may be required at the discretion of the Company.
  - 9. No galvanized fittings may be used on Customer lines.
  - 10. A cut-off valve outside the meter box must be installed on the Customer's service line for the Customer's use.
  - 11. A check valve to prevent back flow in case of water outage must be installed in Customer's service line

DATE OF ISSUE <u>December 22, 2020</u>

Month / Date / Year

DATE EFFECTIVE December 8, 2020

Month / Date / Year

ISSUED BY Steve Lubertozzi

(Signature of Officer

TITLE President

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE NO. 2020-00160 DATED December 8, 2020

PUBLIC SERVICE COMMISSION

Linda C. Bridwell Executive Director

6. Andwell

EFFECTIVE

Middlesboro and Clinton and Adjacent Territory Community, Town or City

P.S.C. KY. NO. 3

SHEET NO. 35

Water Service Corporation of Kentucky (Name of Utility)

CANCELLING P.S.C. KY. NO. 2 (in its entirety)

#### **CONTENTS**

- 12. A plumbing inspection permit from the local Health Department must be shown before installation of a meter.
- The company agrees to supply potable water with adequate pressure to the Customer meter. 13. If water must be off for a planned outage Customers will be notified. In case of emergency water line repair or unforeseen water outage, the Company will restore service as soon as possible.
- Upon fulfilling contract terms and desiring to discontinue water service, the Customer must 14. give written notice in person or via telephone pursuant to 807 KAR 5:006 Section 12(1) of discontinuance at the Company office at least three days prior to the date on which disconnection is desired. If such notice is not given, the customer will remain liable for water used and service rendered to the premises by the Company until said notice is received by the Company office.

CONTRACT APPROVED BY:		
Applicant/Customer		
Company Representative		
CUSTOMER BILL FORM (All Customers)		
See Attached		

DATE OF ISSUE

November 9, 2009

Month / Date / Year

DATE EFFECTIVE

November 9, 2009

Month / Date / Yea

**ISSUED BY** 

**EXECUTIVE DIRECTOR** 

**KENTUCKY** 

PUBLIC SERVICE COMMISSION

JEFF R. DEROUEN

John Hoy

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

TITLE

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO.

2008-00563

DATED November 9, 2009

Chief Regulatory Officer

## Utilities, Inc.

Water Service Corp of Kentucky

Phone: (606) 248-5730 Collections: (606) 248-5730 Customer Service: (606) 248-5730

www.uiwater.com

Bill Date			Please Pay
11/17/2008	6343110000	12/15/2008	\$ 17.00
Name Name		Primary Telep	phone # (606)
Service Address	MIDDLESBORO:	KY: 40965	
Activity Since Last Bill			
Previous Balance	•		\$15.32
Payments received as	of 11/17/2008		\$-15.32
Balance as of 11/17/2	008		\$0.00
Residential Water Service	•		
1,000 gallons at \$6,74	per 1,000 gallons		\$6.74
Next 3,600 gallons at	\$2.71 per 1,000 gallons		\$9 76
City School Tax at 3%			\$0.50
Total Residential Water	er Service		\$17.00
Total Amount Due			\$17.00

Meter Reading Meter # 43497
Current 150000 11/13/2008
Previous 145400 10/15/2008
Usage 4,600 Gallons
Number of Days: 29
Average Daily Use: 159 Gallons
Average Daily Cost: \$ 0.59

Billing History

The payment for this bill is due upon receipt.

Make check payable to: Water Service Corp of Kentucky

Messages

Utilities. Inc.

2335 Sanders Road Northbrook, IL 60062





Due Date: PUBLIBIZ STERVICE COMMISSION

Please Pay \$ 17.00 F KENTUCKY

EFFECTIVE

6/10/2008

PURSUANT TO 807 KAR 5:011

Water Service Corp of SEQUERN 9 (1)

PO BOX 24

Charlotte N

Infull Py

Light Lexecutive Director

Middlesboro and Clinton and Adjacent Territory Community, Town or City

P.S.C. KY. NO. 3

SHEET NO. 36

Water Service Corporation of Kentucky
(Name of Utility)

CANCELLING P.S.C. KY. NO. 2 (in its entirety)

#### **CONTENTS**

### MONITORING OF CUSTOMER USAGE

At least once annually the Company will monitor the usage of each Customer according to the following procedure:

- (1) The Customer's annual usage for the most recent 12-month period will be compared with the annual usage for the 12 months immediately preceding that period.
- (2) If the annual usage for the two periods are substantially are same or if any difference is known to be attributed to unique circumstances, such as unusual weather conditions, common to all Customers, no further review will be done.
- (3) If the annual usages differ by twenty (20) percent or more and cannot be attributed to a readily identified common cause, the Company will compare the Customer's monthly usage records for the 12-month period with the monthly usage for the same months of the preceding year.
- (4) If the cause for the usage deviation cannot be determined from analysis of the Customer's meter reading and billing records, the Company will contact the Customer by telephone or in writing to determine whether there have been changes such as different number of household members or work staff, additional or different appliances, changes in business volume, or known leaks in the Customer's service line.
- (5) Where the deviation is not otherwise explained, the Company will test the Customer's meter to determine whether it shows an average error greater than 2 percent fast or slow.
- (6) The Company will notify the Customers of the investigation, its findings, and any refunds

KENTUCKY DATE OF ISSUE November 9, 2009 PUBLIC SERVICE COMMISSION Month / Date / Year November 9, 2009 DATE EFFECTIVE Month / Date / Year **ISSUED BY** John Hoy of Officer) TITLE Chief Regulatory Officer BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION PURSUANT TO 807 KAR 5:011 SECTION 9 (1) DATED November 9, 2009 IN CASE NO. 2008-00563

Middlesboro and Clinton and Adjacent Territory

Community, Town or City

P.S.C. KY. NO. 6

SHEET NO. 37

Water Service Corporation of Kentucky
(Name of Utility)

CANCELLING P.S.C. KY. NO. 5

#### **CONTENTS**

or back billing in accordance with 807 KAR 5:006, Section 10(4) and (5).

In addition the annual monitoring, the Company will immediately investigate usage deviations brought to its attention as a result of its on-going meter reading or billing process or customer inquiry.

#### SCHEDULE OF SPECIAL SERVICE CHARGES

The following charges for special services shall be made:

- (D) 1. <u>Service Reconnection Charge.</u> A charge of \$0.00 shall be made for all service reconnections made during regular working hours, except that there shall be no connection charges made for service on the original installation of facilities.
  - 2. <u>Meter Reading Recheck Charge.</u> Withdrawn
- (I) 3. Non Sufficient Funds Charge: Any check returned for NSF shall incur a charge of \$50.00.
  - 4. Tampering Fee: Applies when it is deemed a customer willfully took action to interfere, alter or compromise the accuracy, registration or indication of a service meter or service facility or willfully caused damage to such a device of facility to obtain illicit service. The Company can recover all costs associated with having to replace and or repair such meter and fixtures attached. The customer will be billed on a time and materials basis.
- (R) 5. Meter Test. Upon request, the Customer may have his meter tested provided request by the
   (T) Customer is not more frequent than once each twelve months, subject to the fee provided in this tariff. If such test shows the meter to be more than two percent fast, the bill shall be adjusted
   (T) accordingly. If the periodic testing requirement of 807 KAR 5:006 has not been met for the meter tested, no charge will be made for the test regardless of results of the test.
  - 6. <u>PSC</u> Meter Test Complaint. Any Customer of the Company may request a meter test by written application to the Kentucky Public Service Commission.

DATE OF ISSUE April 28, 2021 **KENTUCKY** Month / Date / Year PUBLIC SERVICE COMMISSION DATE EFFECTIVE May 31, 2021 Linda C. Bridwell **Executive Director** Month / Date / Year ISSUED BY Steve Lubertozzi TITLE Senior Vice President BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE NO. DATED PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

	PSC KY NO. <u>11</u>	
	SHEET NO. <u>38</u>	
Water Service Corporation of Kentucky (NAME OF UTILITY)	CANCELLING PSC KY NO. 10	
	SHEET NO.38	

### **RATES**

The following rates and charges are prescribed for the customers in the area served by Water Service Corporation of Kentucky. All other rates and charges not specifically mentioned herein shall remain the same as those in effect under authority of the Commission prior to the effective date of this Order.

# Monthly Water Rates

# Service Charge Per Month Rates For All Service Areas

## **Volumetric**

AREA Middlesboro and Clinton and Adjacent Territory

	Meter Size	Monthly Charge	All Service Areas
(I)	5/8"	\$13.27	First 100,000 gallons \$.005765 per gallon (I)
(I)	3/4"	\$13.27	All over 100,000 gallons \$.003978 per gallon (I)
(I)	1"	\$33.18	Wholesale Water Rate \$.002489 per gallon (N
(I)	1.5"	\$66.35	
(I)	2"	\$106.16	
(I)	3"	\$199.04	
(I)	4"	\$331.74	
(I)	6"	\$663.47	

DATE OF ISSUE January 14, 2020  MONTH / DATE / YEAR	PI
DATE EFFECTIVE December 8, 2020 MONTH / DATE / YEAR	
ISSUED BY SGNATURE OF OFFICER	
TITLE Senior Vice President, North Region	$\mathcal{C}$
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION	
IN CASE NO 2020 00160 DATED: December 9, 2020	

KENTUCKY PUBLIC SERVICE COMMISSION

> Linda C. Bridwell Executive Director

> > EFFECTIVE

	PSC KY NO. 11 SHEET NO. 39	Territory
Water Service Corporation of Kentucky (NAME OF UTILITY)	CANCELLING PSC KY NO. 10  SHEET NO.39	
Monthly Fire Protection Charges		
Middlesboro municipally owned hydrants	\$8.58 per hydrant	(I)
Private Hydrants or Sprinkler Systems	\$38.82 per hydrant or sprinkler	(I)

\$3.86 per customer

(I)

Ambleside Private Fire Surcharge\*

DATE OF ISSUE December 22, 2020  MONTH / DATE / YEAR	PUBLIC SERVICE COMMISSION
DATE EFFECTIVE December 8, 2020 MONTH/DATE/YEAR	Linda C. Bridwell Executive Director
ISSUED BY SIGNATURE OF OFFICER TITLE President, WSCK	Kride G. Budwell
TITLE TESIGEN, WOCK	
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE NO.2020-00160DATED: December 8, 2020	EFFECTIVE  12/8/2020  PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

<sup>\*</sup>Surcharge is only applicable to those customers residing in the Ambleside subdivision in Middlesboro, KY

Middlesboro and Clinton and Adjacent Territory Community, Town or City

P.S.C. KY. NO. 8

SHEET NO. 40

Water Service Corporation of Kentucky (Name of Utility)

CANCELLING P.S.C. KY. NO. 7

#### **CONTENTS**

#### **CUSTOMER COMPLAINTS**

Complaints may be made to the Area Manager whose decision may be appealed to the Water Service Corporation of Kentucky Regional Manager. Such appeal shall be in writing within ten (10) days of the date of the decision by the Manager stating the nature of the complaint and supporting evidence. These decisions may be brought before the Public Service Commission in accordance with 807 KAR 5:006, Section 9.

**DATE OF ISSUE** 

May 31, 2016 Month / Date / Year

DATE EFFECTIVE

May 31, 2016

Month / Date / Yea

**KENTUCKY** 

PUBLIC SERVICE COMMISSION

(Signature of Officer)

Aaron D. Greenwell ACTING EXECUTIVE DIRECTOR

TITLE

**ISSUED BY** 

President of Water Service Corporation of Kentucky

TARIFF BRANCH

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. 2015-00382

DATED May 31, 2016

5/31/2016

Middlesboro and Clinton and Adjacent Territory

Community, Town or City

P.S.C. KY. NO. 8

SHEET NO. 41

Water Service Corporation of Kentucky (Name of Utility)

CANCELLING P.S.C. KY. NO. 7

#### **CONTENTS**

## WATER SHORTAGE RESPONSE PLAN Water Service Corporation of Kentucky

\*\*\*See file titled Water Shortage Response Plan for the full Water Shortage Response Plan.\*\*\*

DATE OF ISSUE May 31, 2016

Month / Date / Year

May 31, 2016 DATE EFFECTIVE

Month / Date / Year

(Signature of Officer)

**KENTUCKY** 

PUBLIC SERVICE COMMISSION

**Aaron D. Greenwell** ACTING EXECUTIVE DIRECTOR

TITLE President of Water Service Corporation of Kentucky

TARIFF BRANCH

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. 2015-00382

**ISSUED BY** 

DATED May 31, 2016

5/31/2016