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May 15, 2019

Dear Customer:

The Texas Commission on Environmental Quality (TCEQ) has notified the Lake Buchanan TX1500037, that the drinking water being supplied to customers had exceeded the Maximum Contaminant Level (MCL) for total trihalomethanes. The U.S. Environmental Protection Agency (U.S.EPA) has established the MCL for total trihalomethanes to be 0.080 milligrams per liter (mg/L) based on locational running annual average (LRAA), and has determined that it is a health concern at levels above the MCL. Analysis of drinking water in your community for total trihalomethanes indicates a compliance value in quarter one 2019 of 0.0.083 mg/L for DBP2-01.

Trihalomethanes are a group of volatile organic compounds that are formed when chlorine, added to the water during the treatment process for disinfection, reacts with naturally -occurring organic matter in the water.

Some people who drink water containing trihalomethanes in excess of the MCL over many years may experience problems with their liver, kidney, or central nervous systems, and may have an increased risk of getting cancer.

You do not need to use an alternative water supply. However, if you have health concerns, you may want to talk to your doctor to get more information about how this may affect you.

We are taking the following actions to address this issue:

Corix Utilities just completed annual maintenance in the Lake Buchanan distribution system. During this annual maintenance period, we use chlorine only for disinfection. Once the maintenance period was completed, we returned to using chloramines for disinfection. When the sample was taken at the supply system standpipe, the standpipe contained a higher level of trihalomethanes because the conversion from chlorine to chloramine disinfection was not complete. This sample taken resulted in the exceedance. Since then the system has been well flushed and we expect our quarterly average to decrease and come back into compliance.

Please share this information with all people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions regarding this matter, you may contact Gloria Broussard at 512-663-6819

Sincerely,

A handwritten signature in black ink that reads "R. Darrin Barker".

R. Darrin Barker
President
Corix Utilities (Texas)