



1812 Centre Creek Dr.
Suite 100
Austin, Texas
United States 78754

T 877.718.4396
www.corixtexas.com

Dear Customers,

On March 16, 2020, Corix Utilities (Texas), Inc. ("CUTX") filed a request with the Public Utility Commission of Texas ("PUCT") and other regulators to increase water and wastewater rates for its Texas customers.

Since our last rate request, we have made significant investments in our systems and have also experienced increased operations and maintenance expenses due to higher testing and chemical costs, increased maintenance activities, higher labor costs, and increased regulatory compliance costs. Because our current rates do not accurately reflect our actual costs to provide service, the requested increase is necessary at this time.

CUTX's rates are subject to the approval of the PUCT. We have requested that rates take effect for all customers on April 20, 2020, which at least 35 days after the filing of its application. However, **no change in rates will take effect until it is approved by the applicable regulatory authority.** The attached "Customer Notice" provides further information about this filing, including a description of the change in rates, instructions on how to review the entire application and how to protest the proposed rate change.

While we understand that there is never a good time to raise rates, this increase is necessary to allow us to continue to meet our shared goals of providing outstanding wastewater service and safe and reliable drinking water delivered to your taps. It also ensures safe working conditions for our staff and continued prudent business practices.

We welcome any feedback from our customers, whether it is about our proposed rates or about our services. You can contact us at (877-718-4396) from 8:00 a.m. to 5:00 p.m. Monday through Friday, or email us at askcorixtexas@corix.com.

Respectfully,

CUTX Management

PUCT DOCKET NO.50557
NOTICE OF PROPOSED RATE CHANGE
PURSUANT TO
TEXAS WATER CODE §§ 13.1871 AND 13.18715

Corix Utilities (Texas) Inc.	Water 13227	Wastewater 21081
Company Name	CCN Number(s)	

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at interchange.puc.texas.gov. You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least [number of] ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. **See Protest Form on the next page for instructions on how to protest.**

EFFECTIVE DATE OF PROPOSED INCREASE: April 20, 2020
(must be at least 35 days after notice is provided to customers and 35 days after application is filed)
 (Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

Reason(s) for Proposed Rate Change:

Increased revenue requirement to recover cost of improvements and increased expenses.

BILLING COMPARISON

Water

Existing	5,000 gallons:	\$ 61.75 /mo		Proposed	5,000 gallons:	\$ 79.75 /mo
Existing	10,000 gallons:	\$ 75.50 /mo		Proposed	10,000 gallons:	\$ 117.25 /mo

Sewer

Existing	5,000 gallons:	\$ /mo		Proposed	5,000 gallons:	\$ /mo
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Northeast Washington County Water System
 Subdivision(s) or System(s) Affected by Rate Change

1812 Centre Creek Dr. Suite 100	Austin	Texas	78754
Company Address	City	State	Zip

512-306-4000
 Company Phone Number

SE Region Water - \$316,213	March 16, 2020
Annual Revenue Increase	Date Notice Delivered

February 14, 2019	13 th to the 17 th
Date of Last Rate Change	Date Meters Typically Read

PUCT DOCKET NO. 50557

RATEPAYER PROTEST

If you wish to PROTEST the proposed rate change, you must submit this form and 10 copies to:

**Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326**

Unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing, no hearing will be held and the rates will be effective as proposed.

CUSTOMER INFORMATION (to be completed by customers submitting protests)

First Name: _____ Last Name: _____

Phone Number: _____ Fax Number: _____

Address, City, State: _____

Location where service is received: _____

(if different from the mailing address)

Please fill out the following:

I wish to PROTEST the following proposed rate action/s:

Water Rate Change Sewer Rate Change Both Water and Sewer Rate Change

Other (please specify below)

Signature of Protestor:

_____ Date: _____

**Si desea informacion en Espanol, puede llamar al
1-888-782-8477**

**Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance
Hotline at
512-936-7136**

NOTICE OF PROPOSED RATE CHANGE –WATER

CURRENT RATES			PROPOSED RATES		
Monthly base rate including 0 gallons			Monthly base rate including 0 gallons		
Meter Size:			Meter Size:		
RESIDENTIAL			RESIDENTIAL		
5/8"	\$	48.00	5/8"	\$	56.00
3/4"	\$	54.59	3/4"	\$	84.00
1"	\$	136.45	1"	\$	140.00
1 1/2"	\$	272.90	1 1/2"	\$	280.00
2"	\$	436.62	2"	\$	448.00
3"	\$	N/A	3"	\$	840.00
GALLONAGE CHARGE:			GALLONAGE CHARGE:		
TIER	VOLUME	CHARGE per 1000 gals.	TIER	VOLUME	CHARGE per 1000 gals.
Tier 1	0 to 10000 gals.	\$2.75 /1000 gals.	Tier 1	0 to 5000 gals.	\$4.75 /1000 gals.
Tier 2	10001 gals. and up	\$7.25 /1000 gals.	Tier 2	5001 to 15000 gals.	\$7.50 /1000 gals.
Tier 3			Tier 3	15001 gals. and up	\$9.77 /1000 gals.
Tier 4					
MISCELLANEOUS FEES			MISCELLANEOUS FEES		
Tap Fee	\$120.00		Tap Fee	\$800.00	
Reconnect fee: Non-payment	\$25.00		Reconnect fee: Non-payment (Maximum - \$25.00)	\$ 25.00	
Customer's Request	\$45.00		Customer's Request	\$ 50.00	
Transfer Fee	\$20.00		Transfer Fee	\$ 20.00	
Late Charge	10%		Late charge:	10%	
Returned Check Charge	\$25.00		Returned Check Charge	\$ 30.00	
Deposit	\$50.00		Deposit (Maximum \$50.00)	\$ 50.00	
Meter test fee	\$25.00		Meter test fee (Maximum - \$25.00)	\$ 25.00	

Regulatory Assessment of 1% is added to base rate and gallonage charges. Additional fees and meter sizes may be shown on a separate page.

If applicable, list any bill payment assistance programs to low income ratepayers.

We do not have any assistance programs currently available.