

# **GREAT BASIN WATER CO.**

**TARIFF NO. 1-W**

**TARIFF SCHEDULES**

Applicable to

**WATER SERVICE**

Applying to the following:

**Cold Springs** – Reno, NV – Washoe County

**Pahrump**, NV – Nye County

**Spanish Springs** – Reno, NV – Washoe County

**Spring Creek**, NV – Elko County

Mailing Address

1240 E. State St., Ste. 115  
Pahrump, NV 89048

These tariff rules and schedules have been regularly filed with the  
**PUBLIC UTILITIES COMMISSION OF NEVADA**  
and are the effective rates and rules of this Utility.

## RULES AND REGULATIONS

The following rules and regulations applying to water service supplied by Great Basin Water Co. to its Customers have been approved by the Public Utilities Commission of Nevada. Under the law of the State of Nevada, the Company is not permitted to supply service to any Customer who does not comply with all of these regulations and no officer, inspector, solicitor, agent or employee of the Company has any authority to waive, alter, or amend in any respect, these rules and regulations or any part thereof.

Filing Accepted  
Effective

**JAN 12 2017**

Public Utilities Commission  
of Nevada

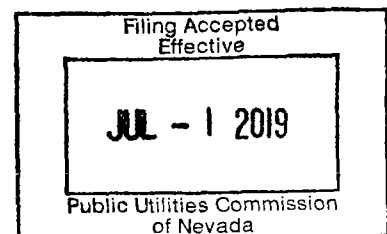
Tariff No. 1-W (Water)

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Issued by:  
 Wendy Barnett, President  
 Great Basin Water Co.



Great Basin Water Co.  
 1240 E. State St., Ste. 115  
 Pahrump, NV 89048

FIFTH REVISED PUCN Sheet No. 2  
 Cancels  
 FOURTH REVISED PUCN Sheet No. 2

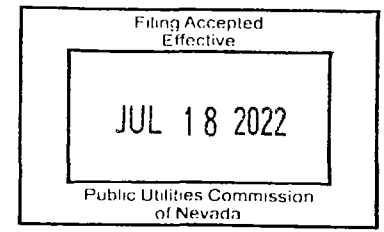
Tariff No. 1-W (Water)

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ORIGINAL PUCN Sheet No. 3  
Cancels  
PUCN Sheet No. \_\_\_

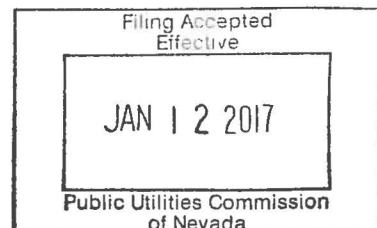
Tariff No. 1-W (Water)

PRELIMINARY STATEMENT  
EXPLANATION OF SYMBOLS

- (N) – To signify new material including listing, rate, rule or regulation.
- (C) – To signify changes listing, rule or regulation which may affect rates or charges.
- (T) - To signify change in wording or a typo of text but no change in rate, rule or regulation.
- (D) – To signify discontinued material, including listing, rate, rule or regulation.
- (I) – To signify increase to a rate.
- (R) – To signify reduction to a rate.
- (L) – To signify material relocated from or to another part of the tariff schedules with no change in text, rate, rule or regulation.

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Tariff No. 1-W (Water)

RULE NO. 1  
DEFINITIONS

When used in these Rules and Regulations and Tariff Schedules, the following terms shall have the meanings defined below:

APARTMENTS: Residences constructed for multi-residential use in the same building or buildings under single ownership. Water use for residential units is separated from the water use required for other activities in the apartment complex such as landscaping, common facilities, and other uses associated with the apartment complex. Each building shall be separately metered.

APPLICANT: The Person, firm, association, corporation, or governmental agency applying for water service.

APPLICATION: The process of applying for service which is required by all Customers to receive service.

AVERAGE MONTH: Thirty (30) days.

BANKING AGREEMENT: An agreement designating the terms under which a developer may dedicate water rights to the utility for future development.

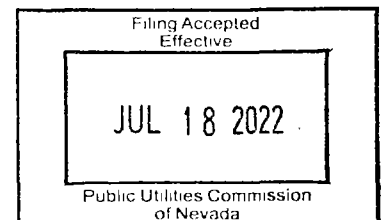
BASE RATE: That portion of the charge for the service representing all or part of the fixed costs, which remain constant regardless of the quantity of water consumed and can be expressed separately for billing purposes. The "Base Rate" is the minimum charge for services.

BILLING PERIOD: An average month except for special services.

BUSINESS HOURS: Monday through Friday, excluding federal and state holidays, from 7:30 am to 4:00 pm.

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FIRST REVISED PUCN Sheet No. 5  
Cancels  
ORIGINAL PUCN Sheet No. 5

Tariff No. 1-W (Water)

RULE NO. 1  
DEFINITIONS (Continued)

COMMERCIAL  
LANDSCAPING:

Use for irrigation and watering of plants, lawns and related improvements for uses other than normal outside use on single-family, residential, mobile home estates or duplex units. These uses include common areas, outside uses at multi-family complexes and mobile home parks. Landscaping at commercial, irrigation and industrial projects will be included in the total project demand.

COMMISSION:

Public Utilities Commission of Nevada.

COMMODITY CHARGE:

The fee assessed by the Utility based on the Customer's total water consumption for a Billing Period; does not include System Improvement Rate and Deferred Water Service Adjustment.

COMPANY:

GREAT BASIN WATER CO. (GBWC) acting through its duly authorized officers or employees within the scope of their respective duties. See Utility.

CONDOMINIUMS, TOWNHOUSES AND APARTMENTS:

Residences constructed for multiple-residential use in the same building or buildings. Units may be individually or collectively owned. Water use for the residential units is separated from the water use required for other activities in the condominium/townhouse complex such as landscaping, common facilities, and other uses associated with the condominium/townhouse complex. Each unit will be separately metered.

CONNECTION CHARGE:

A "Connection Charge" is for all services provided by Utility in establishing a new service connection.

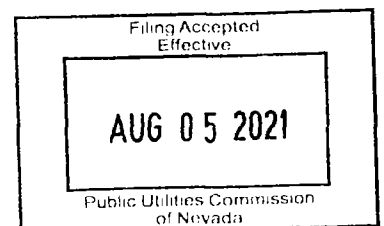
CONSTRUCTION WATER:

That water taken from the Utility Water System at any point, which is used in quantity for any type of construction requiring wetting, mixing water, dust control, flooding or other operation. Such water may be used at the point of diversion by any mechanical or other means to another construction location for use.

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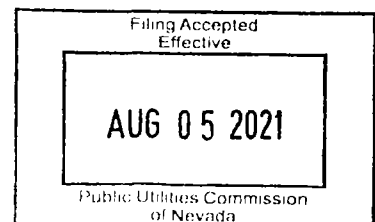


Tariff No. 1-W (Water)

<u>RULE NO. 1</u> <u>DEFINITIONS (Continued)</u>	
<u>CONSUMER:</u>	The actual user of water service.
<u>CORRECTIONAL FACILITY, LARGE-SCALE:</u>	Any local detention facility, county jail, state prison, reformatory or other correctional center, including without limitation any facility for the detention of juvenile offenders, operated by or under the supervision of the federal government, the State or a subdivision of the State for the custody, care or training of persons convicted of a crime or accused of a crime with a capacity of 1,000 persons or more.
<u>CUBIC FOOT:</u>	This is the volume of water which occupies one cubic foot. The cubic foot is equal to 7.481 gallons.
<u>CUSTOMER:</u>	The Person in whose name service is rendered as evidenced by the signature on the application or contract for that service, or in the absence of a signed instrument, by the receipt and payment of bills regularly issued in his name regardless of the identity of the actual user of the service.
<u>DATE OF PRESENTATION:</u>	The date upon which a bill or notice is mailed or postmarked or delivered to the Customer by the Utility.
<u>DAY:</u>	A calendar day.
<u>DEFERRED WATER SERVICE ADJUSTMENT:</u>	The volumetric surcharge or surcredit used to recover or refund costs of providing service pursuant to NRS 704.663(2). The rate is subject to review and change on a yearly basis in accordance with the calculation approved by the Commission.
<u>DIVISIONS OF GREAT BASIN WATER CO.:</u>	Cold Springs (formerly Utilities, Inc. of Nevada) Pahrump (formerly Utilities, Inc. of Central Nevada) Spanish Springs (formerly Sky Ranch Water Service) Spring Creek (formerly Spring Creek Utility, Co.)

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Tariff No. 1-W (Water)

RULE NO. 1  
DEFINITIONS (Continued)

DUPLEX: A building constructed for residential occupancy for two separate families, with no commercial activity on the premises, on the same lot. Each unit must be separately metered and shall pay the rates for Residential Customers. Connection, capacity and supply fees must be paid for each unit. Water use includes landscaping for each unit.

ELDERLY: Any residential water consumer, age sixty-two (62) years or older, as defined by NAC 704.3065, who resides at the service address.

EXPANDED SERVICE: Service representing an increase in volume or capacity of service provided at locations previously served by Utility. Customers or Applicants changing type of service, expanding the physical premises and/or changing fixtures shall apply for expanded service with the Utility.

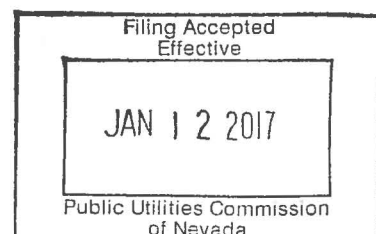
ESPECIALLY DANGEROUS TO HEALTH:  
As defined by NAC 704.3916, likely to cause serious impairment to the health of a person who appears to be unable to manage his own resources, carry out activities of daily living or protect himself from neglect or hazardous situations without assistance from others. That inability may be indicated, among other ways, by feebleness, advanced aged, physical disability or handicap, mental incapacity, infirmity or serious illness.

ESTABLISHMENT OF SERVICE FEE:  
An "Establishment of Service Fee" is for all services provided by Utility in establishing a new customer to an existing account.

FIXTURE: Receptacles, devices, instrumentalities and apparatus intended to receive water, liquids, sewage or waste and discharge same in a drain pipe or special waste pipe which is connected for conveyance to and disposal in the Utility wastewater system (as applicable).

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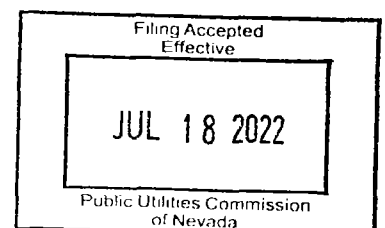
Tariff No. 1-W (Water)

RULE NO. 1  
DEFINITIONS (Continued)

<u>FLXTURE UNIT:</u>	An arbitrary unit assigned to different types of plumbing fixtures and used to estimate flow rate requirements and/or estimated consumption.
<u>GALLON:</u>	A unit used in liquid measure which occupies two hundred thirty-one (231) cubic inches.
<u>GUARANTOR:</u>	As defined by NAC 704.309, means a person who assumes liability for the payment of the bill of a Customer in an amount not to exceed the appropriate amount of the deposit for the account of the Customer.
<u>HANDICAPPED PERSON:</u>	Any person who has physical or mental disability as described in NRS 615.110 or a substantial handicap to employment as defined in NRS 615 .130.
<u>HOUSE PIPING:</u>	All piping and fittings installed within the house or building up to and including the last fitting inside or outside the wall.
<u>INQUIRER:</u>	Any person who submits to the Utility an inquiry regarding the availability of water service.
<u>INTENT TO SERVE:</u>	A letter from Utility which states that Utility will serve subject to the Utility's Tariff Rule No. 21, Water Rights, and indicating that water service will be provided to the Applicant upon satisfaction of the conditions and payment of all fees consistent with this Tariff. This letter may be referred to as a "Will Serve Commitment."
<u>LANDSCAPING</u>	Use for irrigation and watering of plants, lawns and related improvements for uses other than normal outside use on single-family, residential, mobile homes estate, or duplex lots. These uses include common areas, outside uses at multi-family complexes and mobile home parks. Landscaping at commercial and industrial projects will be included in the total project demand.
<u>LAW:</u>	A rule or rules established and enforced by Federal, State, County, or Municipal authorities.

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Tariff No. 1-W (Water)

RULE NO. 1  
DEFINITIONS (Continued)

LINE EXTENSION FACILITIES:

"Line Extension Facilities" are facilities constructed by Utility or a Developer pursuant to Rule No. 9.

LINE EXTENSION OR MODIFICATION:

The construction and installation of new, or modification of existing, production, storage, transmission, or distribution facilities to provide Expanded or New Service to an Applicant.

LINE EXTENSION OR MODIFICATION, COMMERCIAL, INDUSTRIAL AND LARGE-RESIDENTIAL:

A "Commercial, Industrial and Large-Residential Service Extension or Modifications" is an extension of, or modification to, the Utility's water system made for the purpose of providing service to any commercial, industrial, or residential facility other than a single quadplex, triplex, duplex or single-family residence.

LINE EXTENSION OR MODIFICATION, SMALL-RESIDENTIAL:

A "Small-Residential Service Extension or Modification" is any extension of, or modification to, the Utility's water system made for the purpose of providing service to a single quadplex, triplex, duplex or single-family residence.

METER SERVICE:

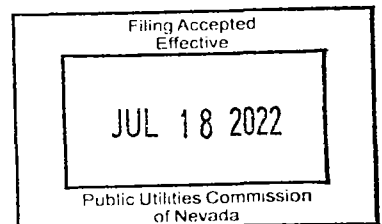
Service for which charges are computed based on measured quantities of water. All water service shall be metered.

METER INSTALLATION:

The installation of a meter in a meter box and all equipment and material contained in a meter box necessary for the Customer to connect to the water system. Only Utility or Utility's designee may install a meter. All new meters will be Automated Meter Reading (AMR).

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Tariff No. 1-W (Water)

RULE NO. 1  
DEFINITIONS (Continued)

MOBILE HOME ESTATE LOT (PAHRUMP):

An independent parcel zoned for occupancy by a mobile home. Residential use only, with no commercial activity which impacts water use being conducted from the residence. Includes landscaping for a single-family use.

MOBILE HOME PARK LOT (PAHRUMP):

An individual mobile home lot or space within a properly zoned mobile home park. Water for the residential use is separated from the water use required for other improvements in the mobile home park such as landscaping, common facilities, and other uses associated with the overall facility.

MODULAR HOUSING – ADULT COMMUNITY (PAHRUMP):

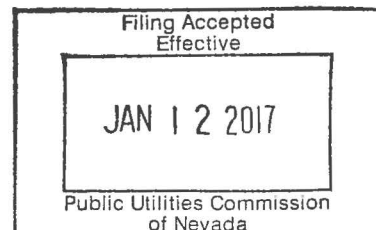
A Modular Housing – Adult Community is planned unit development (a) consisting of individually owned lots on which manufactured homes (as that term is defined by NRS 118B.015) or modular houses are located (b) that is an age restricted development operated for occupancy in compliance with the housing for older persons exemption under the federal Fair Housing Act. No residential lot within the Modular Housing – Adult Community shall exceed four thousand (4,000) square feet and the average size of all residential lots shall not exceed three thousand (3,000) square feet. Water use for Other Outside Uses shall be separated from water use for residential lots.

MODULAR HOUSING – ADULT COMMUNITY LOT (PAHRUMP):

An individual residential lot within a Modular Housing – Adult Community. Water use for such shall be (a) limited to minimal landscaping, such as natural desert flora watered by drip-irrigation system, and (b) separated from the Other Outside Uses within the Modular Housing – Adult Community.

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Tariff No. 1-W (Water)

RULE NO. 1  
DEFINITIONS (Continued)

MULTI-FAMILY HOUSING:

Multi-Family building(s) under a single ownership. Water use for the residential units shall be metered separately from the water use required for other activities in the complex such as landscaping, common facilities and other uses associated with the overall complex.

NEW SERVICE:

Service provided at a location not previously served.

OTHER OUTSIDE USES:

Uses associated with any residential development other than Single-Family Residence, mobile home estate or duplex units which are not in the residence itself. This would include common area improvements, swimming pools and other facilities as a part of Multi-Family Residence or mobile home park complexes. Commercial and industrial outside uses will be included in the total project demand. Other Outside Uses shall be separately metered and are subject to separate Service, Base Rate, Commodity, Connection, Supply and Capacity charge

PERMANENT SERVICE:

Service which, in the opinion of the Utility, is of a permanent and established character. The use of water service may be continuous, intermittent or seasonal in nature.

PERSON:

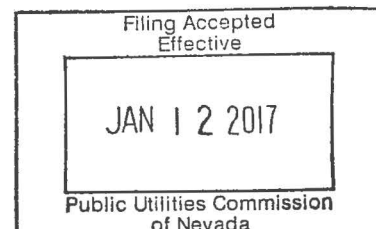
Any individual, partnership, corporation, governmental agency, or other organization operating as a single business entity.

POUNDS PER SQUARE  
INCH GAUGE (PSIG):

Unit of measure to indicate the pressure on a surface. PSIG refers to a pressure gauge which has been calibrated to read zero at sea level.

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Tariff No. 1-W (Water)

RULE NO. 1

DEFINITIONS (Continued)

PREMISES:

All of the real property employed in a single, integrated activity operating under one name in one or more buildings or locations, provided that such buildings and/or locations are situated on a single unit of property.

PRIVATE WATER FACILITY:

Any private well, tank, fire protection device, cross connection protection device, pressure reducer device, fire hydrant or other water equipment not operated by Utility.

PUBLIC UTILITIES COMMISSION:

The Public Utilities Commission of Nevada.

QUALIFIED CONTRACTOR:

A "Qualified Contractor" is one who meets the Utility's requirements. Utility shall maintain a list of all Qualified Contractors and make such list available to all Customers, Applicants and prospective applicants.

RE-APPORTIONMENT PAYMENT:

A "Re-apportionment Payment" is a payment made by the Utility to a Customer who made a Line Extension Payment as provided for in Rule No. 9.

RECREATION WATER  
(SPRING CREEK):

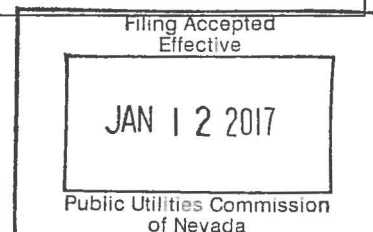
Including, but not limited to, the non-consumptive use, except for evaporation, of surface water for boating, fishing, swimming, as well as that water used at the Golf Course, including irrigation waters Marina, Parklands, and any other amenities owned by the Spring Creek Recreation Corporation for the benefit of the property owners of the Spring Creek Association.

RV PARK:

A Recreational Vehicle Park must be properly approved as a Recreational Vehicle park. RV park lots will be considered a commercial use. A recreational vehicle on any other parcel for temporary or permanent residential use will be evaluated on the basis of the type of lot on which it is placed.

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Tariff No. 1-W (Water)

RULE NO. 1  
DEFINITIONS (Continued)

SERVICE CLASSIFICATION:

1. Non-Residential Service to Customers engaged in selling, warehousing or distributing a commodity, in some business activity, or in a profession or in some form of economic or social activity (offices, stores, clubs, hotels, restaurants, etc.) or to Customers engaged in a process which creates or changes raw or unfinished materials into another form or product (factories, mills, machine shops, etc.; i.e. extracting, fabricating or processing activities.) and for purposes that do not come directly under another Service Classification.
2. Irrigation Service to Customers for agricultural, floral-cultural or horticultural use.
3. Residential Service to a residential Customer which includes single family residences and single family modular homes, which are separately metered.
  - a. For any commercial and residential use on the same premise where the commercial use as estimated is less than fifty percent (50%) of the total.
4. Multi-Family Service to a residential Customer which includes duplexes, condos, townhouses, and multi-family.
5. Water Irrigation Transmission Service is provided pursuant to the Commission's January 10, 2005, Order in Docket No. 04-4008, subject to the Stipulation entered into by the parties of record and Exhibit A thereto, the Amended Purchase/Option Agreement approved by the Commission in Docket No. 04-4008 for water irrigation transmission service to Mountain Falls.

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SERVICE CONNECTION:

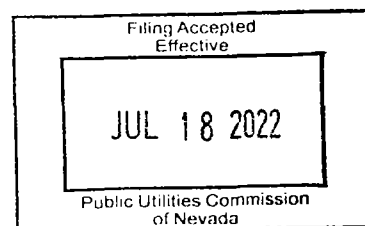
The point of connection between the Utility's facilities and the Customer's facilities, including all of the pipe, fittings, valves, meter and box necessary to make the connection normally at meter connection.

SERVICE LINE:

The water conduit, including all pipe, fittings and valves and appurtenant materials for the transmission of water from a point on the Utility's mains at which a tap is made, to the service connection.

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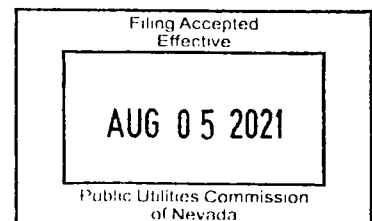
Tariff No. 1-W (Water)

<u>RULE NO. 1</u> <u>DEFINITIONS (Continued)</u>	
<u>SINGLE FAMILY RESIDENCE:</u>	Shall mean any number of individuals living together as a single housekeeping unit family residence; a building used exclusively by one family.
<u>SYSTEM IMPROVEMENT RATE:</u>	Volumetric charge associated with an approved eligible capital investment project assessed pursuant to NRS 704.663(3). The rate is subject to review and change on a yearly basis in accordance with the calculation approved by the Commission.
<u>SPECIAL CUSTOMER LINES:</u>	Lines and facilities installed, owned and maintained by the Customer to connect to Utility's existing main.
<u>STANDARDS:</u>	"Standards" are the design, construction and installation standards and specifications adopted and maintained by Utility for the design, construction and installation of water production, treatment, storage, transmission and distribution facilities.
<u>TARIFF SCHEDULES:</u>	The entire body of effective rates, charges and rules collectively of the Utility, as set forth herein.
<u>TARIFF SHEET:</u>	An individual sheet of the tariff schedules.
<u>TAX-GROSS-UP</u>	A "Tax-Gross-Up Payment" is a payment within the meaning of NAC 704.6512 and 704.652 and calculated pursuant to NAC 704.6532.
<u>TEMPORARY SERVICE:</u>	Service to premises, enterprises, or activities which are temporary in character, and where it is known in advance that the service will be of limited duration.
<u>THIRD PARTY:</u>	1. Any Person who is willing to accept notification of the pending discontinuance of service of a residential customer and be given the opportunity to arrange to pay the Customer's bill,

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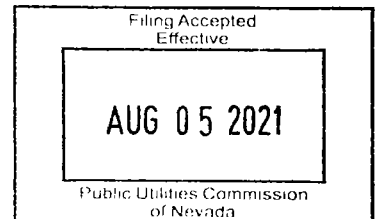
Tariff No. 1-W (Water)

<u>RULE NO. 1</u> <u>DEFINITIONS (Continued)</u>	
<u>THIRD PARTY (Continued):</u>	2. Any Person paid by the Utility to the benefit of a singular Customer, Applicant or prospective applicant, including but not limited to, third party payment processing, third party water rights research, third party engineering, third party legal fees, third party contractor, third party inspection. All such Third Party fees will be the responsibility of the Customer, Applicant or prospective applicant to directly benefit from these third party services.
<u>TURN ON / TURN OFF FEE:</u>	This is the fee to turn water service on or off regardless whether voluntarily or involuntarily. This fee is included in the "Establishment of Service Fee", if applicable, when service is being established. Only Utility or Utility's designee may turn on / turn off water service.
<u>VOLUMETRIC CHARGES:</u>	Any charge applied to the Customer's bill which is based on the amount of water consumed during the billing period.
<u>UTILITY:</u>	Corporate name, GREAT BASIN WATER CO.
<u>WILL SERVE COMMITMENT:</u>	See "Intent to Serve."
<u>YARD PIPING:</u>	All piping between the house piping and the service connection.

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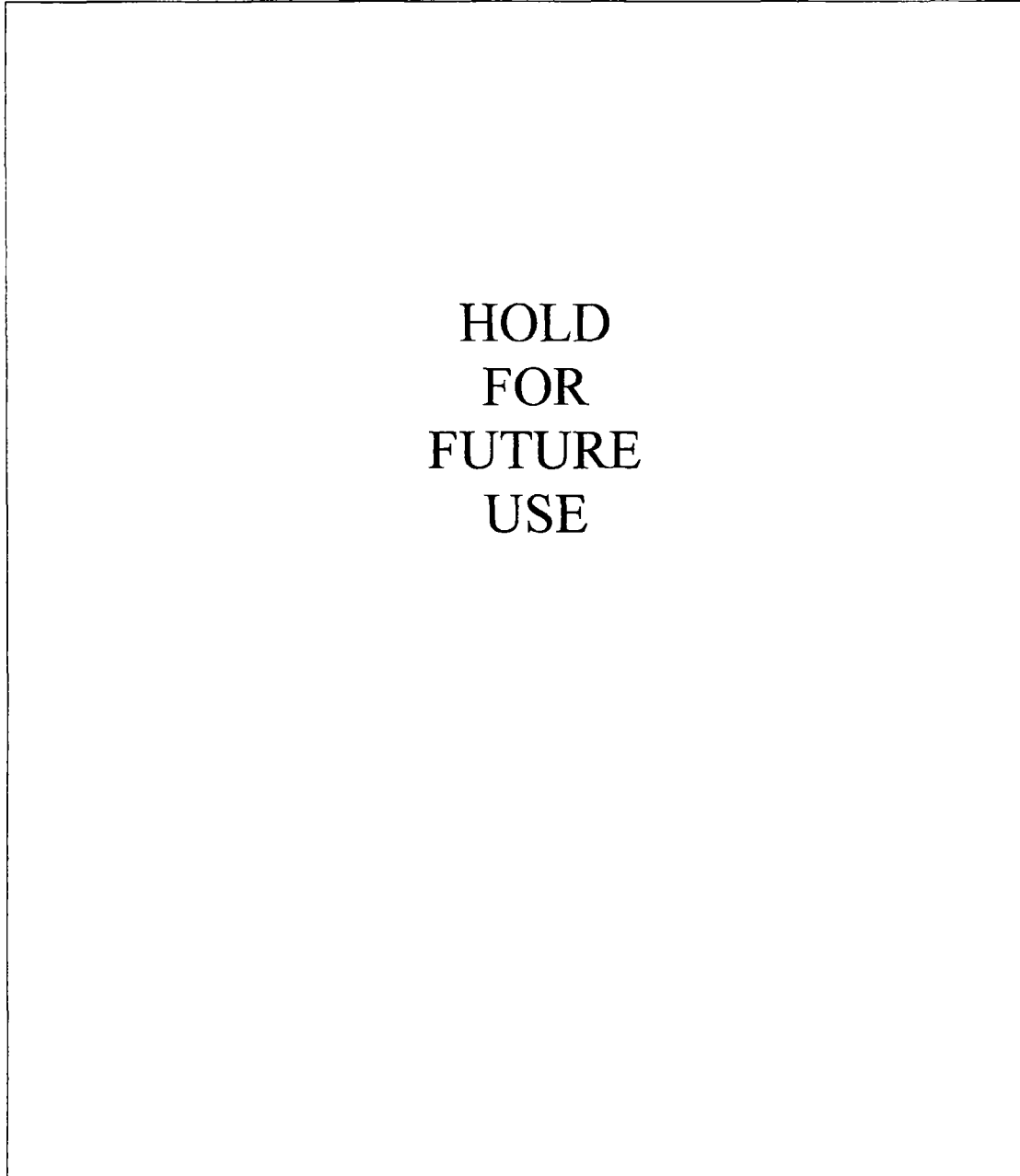




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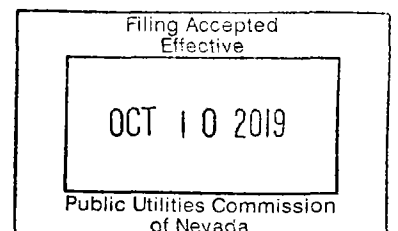
FIRST REVISED PUCN Sheet No. 16  
Cancels  
ORIGINAL PUCN Sheet No. 16

Tariff No. 1-W (Water)



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Tariff No. 1-W (Water)

RULE NO. 2

DESCRIPTION OF SERVICE – COLD SPRINGS - SPANISH SPRINGS

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A. QUANTITIES

1. Reliability

The Utility will supply water service at Customer's service connection line dependably and safely in adequate quantities to meet the reasonable needs and requirements of Customer.

2. Pressures

The distribution system, in conjunction with production, storage and pressure control facilities, must be capable of maintaining, during periods of maximum day demand, a minimum residual pressure of 40 pounds per square inch throughout the distribution system. Static pressure must not exceed 100 pounds per square inch at the lowest elevation in any pressure zone. During periods of fire flow, the residual pressure at any point in the distribution system must not fall below 20 pounds per square inch.

a. Utility Responsibility

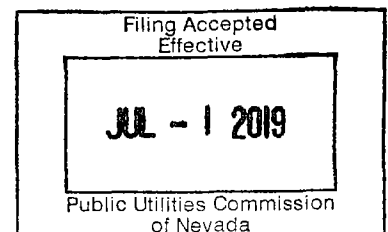
Upon request, Utility will provide to the Customer Standards and Specification approved by Utility for either a point of use booster pump to provide increased pressure, or for a point of use pressure regulator to provide reduced pressure. Only point of use pressure devices on the approved Standards and Specifications are permitted to be attached to the Utility's system.

In addition, upon request, Utility will provide to Customer a list of plumbers licensed to install the pressure device.

The foregoing Standards and Specifications list of plumbers will be provided solely for the convenience of the Customer and are offered without any representation or guarantee that the products and personnel identified in such documents will meet the Customer's requirements. Customer's acceptance of such documents from the Utility shall constitute customer's acknowledgment that Utility shall in no event be responsible for: (i) the performance of any point of use pressure device selected and installed by Customer, or (ii) for the work of any plumber or other contractor hired by Customer.

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Tariff No. 1-W (Water)

RULE NO. 2  
DESCRIPTION OF SERVICE

A. QUANTITIES (Continued)

b. Customer Responsibility

All point of pressure devices will be installed on the Customer's side of the meter, will be the property of the Customer, and will be maintained at the Customer's expense. All costs and liabilities for installing and operating a point of use pressure device are the responsibility of the Customer including any damage to Utility's distribution system.

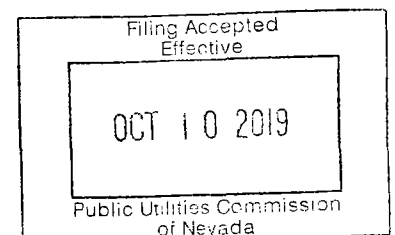
Customer is not permitted to install any point of use pressure device which is not contained in Utility's Standards and Specification without prior written consent of the Utility which can be denied at the Utility's sole discretion.

B. QUALITY

Whenever furnished for human consumption or for domestic uses, the Utility will provide water that meets the standards of the Nevada Division of Environmental Protection, Bureau of Safe Drinking Water.

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Tariff No. 1-W (Water)

RULE NO. 3  
APPLICATION FOR SERVICE

A. APPLICATION FOR SERVICE

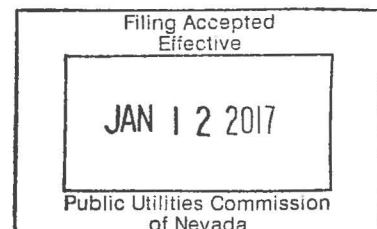
1. Contents

Each Applicant for service will be required to make application verbally or in writing, in accordance with the forms prescribed by the Utility. The utility application will set forth:

- a. Date and place of application.
- b. Location of premises to be served.
- c. Size and location of desired service.
- d. Date Applicant will be ready for service.
- e. Purposes for which service is to be used.
- f. Address to which bills are to be mailed or delivered.
- g. Evidence to establish Applicant is owner or tenant of, or agent for, the premises.
- h. Rate Schedule or schedules applicable to the service requested by the Applicant.
- i. Such information as the Utility may reasonably require.
- j. The application or the depositing of any sum of money by the Applicant shall not require Utility to render service until the expiration of such time reasonably required by Utility to determine if Applicant has complied with the provision of these Rules and Regulations or the time reasonably required by Utility to install the required service facilities.
- k. Provide proof of identity in the form of a government issued picture identification.
- l. If Applicant is making application for a new development, the Applicant must provide a completed developer agreement worksheet in the form requested by Utility.

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Tariff No. 1-W (Water)

RULE NO. 3  
APPLICATION FOR SERVICE (Continued)

A. APPLICATION FOR SERVICE (Continued)

2. Purpose

The application is merely a request for service and does not bind the Applicant to take service for a period of time longer than that upon which the flat rate charge, minimum charge, or readiness to serve charge of the applicable rate schedule is based; neither does it bind the Utility to serve except under these Rules and Regulations set forth in this Tariff.

B. INDIVIDUAL LIABILITY FOR JOINT SERVICE

Two or more parties who join in one application or service shall be jointly and severally liable for payment of bills and shall be billed by means of single periodic bills.

C. CHANGE IN CUSTOMER'S EQUIPMENT OR OPERATIONS

A Customer making any material changes in the size, character or extent of the equipment or operations for which the Utility's service is utilized, shall immediately file with the Utility a new Application for additional service.

D. SPECIAL CASES

Utility will require a written contract with appropriate guarantees from Applicants whose unusual characteristics of load would require excessive investment in facilities or whose requirements for service are of a special nature.

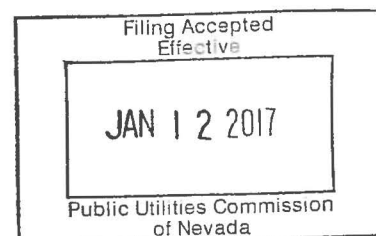
E. CONDITIONS FOR REFUSAL

Applications for service through existing or new service connections may be rejected if:

- a. The applicant has additional account(s) with Utility and any are delinquent.
- b. The purpose of the applicant, in the opinion of Utility, is to circumvent discontinuance of service in another name because of nonpayment of bills or other infractions of these rules.

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ORIGINAL PUCN Sheet No. 21  
Cancels  
PUCN Sheet No. \_\_\_

Tariff No. 1-W (Water)

RULE NO. 4  
NOTICES

A. NOTICE TO CUSTOMERS

1. In Writing

Notice to a Customer will normally be in writing and will be delivered or mailed to the Customer's last known address.

2. Exception

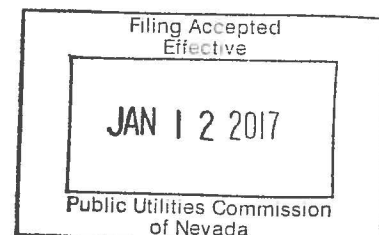
In emergencies, or when circumstances warrant, the Utility, where feasible, will endeavor to promptly notify the Customer affected and may make such notification orally, either in person or by telephone.

B. NOTICE FROM CUSTOMERS

A Customer will give notice in writing to the Utility at its commercial office.

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Tariff No. 1-W (Water)

RULE NO. 5  
RENDERING AND PAYMENT OF BILLS

A. RENDERING OF BILLS

Bills for service will be rendered to each Customer on a monthly basis, unless otherwise approved by the Commission.

1. Metered Service

- a. Bills for metered service will show at least the reading of the meter at the end of the period for which bill was rendered, the date of such reading, and the number of gallons of water used during such period.
- b. The usage registered by each individual meter shall be billed separately except in those instances where Utility's operating convenience or necessity requires the use of more than one meter to supply customer's premises.
- c. If, for reasons beyond its control, Utility is unable to read Customer's meter on the scheduled reading date, Utility may bill Customer for estimated consumption during the billing period, subject to adjustment at the time the meter is next read.

2. Proration of Bills

- a. The monthly charges applicable to opening periods, closing bills and bills rendered for periods corresponding to less than twenty-five (25) days or more than thirty-five (35) days shall be computed as follows:

i. Proration of Bills

The amount of the charge will be prorated on the basis of the ratio of the number of days in the average billing period. Charges based on the measured quantity of usage for metered service shall be added to such prorated amounts.

ii. Average Billing Period

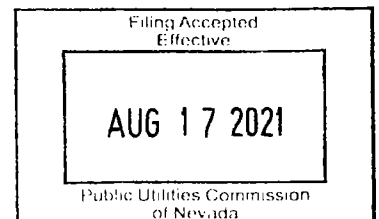
The number of days in an average monthly billing period is defined as thirty (30) days.

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Tariff No. 1-W (Water)

RULE NO. 5  
RENDERING AND PAYMENT OF BILLS (Continued)

B. PAYMENT OF BILLS

Bills for service are due and payable as indicated by the due date on the bill and payment will be made to any representative of Utility authorized to make collections. Payment of closing bills shall be made at the time of presentation. Bills not paid within twenty (20) calendar days from the due date will be considered a late payment. A late fee pursuant to Rule No. 22 will be assessed five (5) days after the due date. Service may be terminated pursuant to Rule No. 6 of this Tariff.

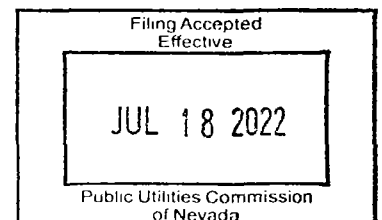
C. ADJUSTMENT OF BILLS FOR ERRORS

1. When it is found that an error or omission exists in billing and the date of such error or omission can be reliably established, billing adjustments shall be made according to the following:
  - a. Refunds for overpayment shall be computed back to but not beyond the established date on which the error or omission commenced.
  - b. Payments for undercharge shall be computed back to but not beyond the established date, provided, however, that in no case where the error or omission is due to the fault of the Utility, shall a bill for undercharge be rendered for a period exceeding three (3) billing cycles.
2. Indeterminate Billing Period
  - i. All Customers - When it is found that an error or omission exists in billing and the date on which the error or omission occurred cannot be readily established, the non-AMR Customer shall receive a refund for the overcharge or shall pay Utility for the undercharge therefrom for a period back to the 1st day of the month of April or the most

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Tariff No. 1-W (Water)

RULE NO. 5  
RENDERING AND PAYMENT OF BILLS (Continued)

C. ADJUSTMENT OF BILLS FOR ERRORS (Continued)

2. Indeterminate Billing Period (Continued)

i. (continued) recent known good read. Adjustments shall be based on the applicable lowest tiered gallons amount first for each month being adjusted billed at the applicable lowest tiered rate and then the balance of the consumption being billed at the applicable second tiered rate. In the case of undercharge the Utility shall not bill for a period exceeding three (3) billing cycles.

ii. Customer Communications – Customer bills will be annotated for any adjustments for an indeterminate billing period.

3. Unauthorized Service

When it is found that an error or omission exists in billing and such error or omission is due to unmetered or unauthorized use of the utility service resulting from actions by other than an authorized Utility employee, billings for undercharge shall be computed back to the date on which the unauthorized use commenced. In addition, fees, charges and/or penalties may be assessed pursuant to Rule No. 15 H.

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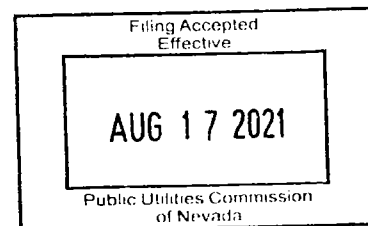
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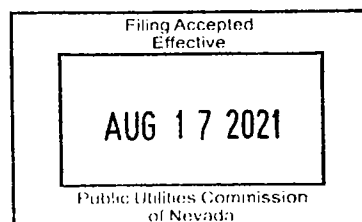


Tariff No. 1-W (Water)

<p><u>RULE NO. 5</u> <u>RENDERING AND PAYMENT OF BILLS (Continued)</u></p> <p>C. <u>ADJUSTMENT OF BILLS FOR ERRORS (Continued)</u></p> <p>4. <u>Calculation of Billing Adjustments</u></p> <p>Bills for this purpose shall be based upon (a) Customer's prior use; (b) Customer's subsequent use correctly metered; (c) Utility's experience with other Customers of the same class; and/or, (d) the general characteristics of Customer's operations.</p> <p>D. <u>THIRD PARTY PROCESSING FEES</u></p> <p>The Customer will be responsible for all third party fees for processing the payment of bills. Processing fees are applicable to E-check, debit and credit card payments. Payment methods and applicable processing fees are available on the back of the monthly bill and on the website: <a href="https://www.myutility/us/greatbasinwaterc/customer-service/payment-options">https://www.myutility/us/greatbasinwaterc/customer-service/payment-options</a></p>	<p>N   N   L   L</p>
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Great Basin Water Co.



Tariff No. 1-W (Water)

RULE NO. 6  
DISCONTINUANCE AND RESTORATION OF SERVICE

A. TURN ON / TURN OFF GENERAL INFORMATION

1. Turn On / Turn Off Fee

Where service has been discontinued for any reason other than a problem with Utility owned facilities, Utility will charge the Turn On / Turn Off Fee(s) pursuant to Rule No. 22.

2. To Be Made at Other Than Regular Working Hours

Utility will endeavor to make reconnections during Business hours on the day of the request if conditions permit, otherwise reconnections will be made during Business Hours on the next regular working day following the day the request is made.

3. To Be Made at Other Than Regular Working Hours

When a Customer has requested that the reconnection be made at other than Business Hours, the Utility will reasonably endeavor to so make the reconnection if practicable under the circumstances but will be under no obligation to do so, unless an emergency exists.

4. To Be Made with Person of Legal Age on Premise

When services are restored for any reason, a person 18 years of age or older must be present in the premises. At the Utility's discretion a waiver may be signed by the customer in lieu of having an adult present.

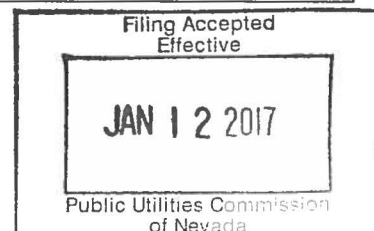
B. CUSTOMER'S REQUEST FOR DISCONTINUANCE OF SERVICE

1. With Notice

A Customer requesting service to be discontinued shall give notice not less than five (5) days prior to thereof to the Utility. Charges for service will be required to be paid until the requested date of discontinuance or such later date as will provide not less than the required five (5) days advance notice.

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Tariff No. 1-W (Water)

RULE NO. 6  
DISCONTINUANCE & RESTORATION OF SERVICES  
(Continued)

B. CUSTOMER'S REQUEST FOR DISCONTINUANCE OF SERVICE (Continued)

2. Without Notice

When such notice is not given, the Customer will be required to pay for service until five (5) days after the Utility has knowledge that the Customer has vacated the premises or otherwise has discontinued water service.

3. Costs

The Utility will charge pursuant to Rule No. 22, Section A., inclusive, for this service.

C. DISCONTINUANCE OF SERVICE BY UTILITY

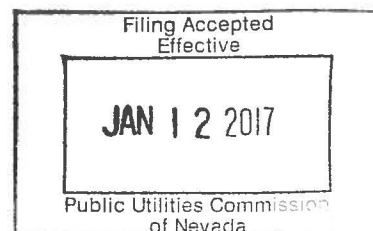
1. Without Prior Notice

The Utility may discontinue service without prior notice only:

- a. If an unsafe or hazardous condition is found to exist on the Customer's premises;
- b. If the use of water thereon by apparatus, appliances, equipment or otherwise is found to be detrimental or damaging to the Utility or to its Customers.
- c. Upon the order of any court, or any other authorized public authority;
- d. If the acts of the Customer or the conditions upon the Customer's premises are such as to indicate to the Utility an intention to defraud it, has diverted water service for unauthorized use, or obtained service without the specific authorization of the Utility;
- e. If the Utility has tried diligently to meet the notice requirements of Paragraphs D.1 and D.2 below, but has not been able to give such a notice;
- f. If an event (a force majeure) occurs which could not have been reasonably anticipated or controlled and which requires the discontinuance of the service;

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Tariff No. 1-W (Water)

RULE NO. 6

DISCONTINUANCE AND RESTORATION OF SERVICE (Continued)

C. DISCONTINUANCE OF SERVICE BY UTILITY (Continued)

- g. If the location where service is provided has been abandoned at the determination of the Utility;
- h. If the customer obtained service without the specific credit authorization of the Utility.

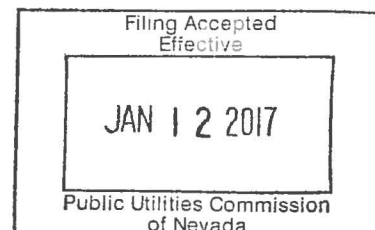
2. With Prior Notice

Except as provided in Section E below and after adequate notice has been given pursuant to Paragraphs D.1 and D.2 below, the Utility may discontinue service to a customer without his permission for the following reasons:

- a. Non-payment of delinquent bills;  
Turn On / Turn Off fees pursuant to Rule No. 22 shall apply;
- b. Failure to make a security deposit, and installment payment on a delinquent bill or security deposit or to provide a guarantee, when required;
- c. Negligent or wasteful use of water on Customer's premises;
- d. Violation of the rules and regulations of Utility's tariff;
- e. Failure to pay a delinquent bill for service which the Customer received at a previous location;
- f. If a Customer receives service at more than one location, a Utility may discontinue service to it at any or all of the locations for its failure to pay a delinquent bill at any of the locations. However, domestic service will not be discontinued because of nonpayment of bills for other classes of service.

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RULE NO. 6

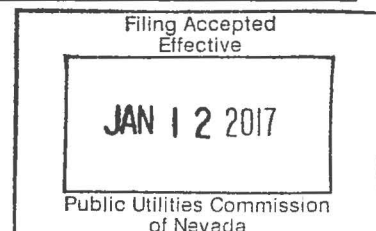
DISCONTINUANCE AND RESTORATION OF SERVICE (Continued)

D. NOTICE

1. Where notice is required, the Utility shall provide to the Customer written notice of its intended action at least ten (10) calendar days before the date of discontinuance is to occur.
  - a. If the Utility receives no corrective action response to its initial notice of proposed discontinuance, Utility shall provide a second notice at least forty-eight (48) hours before the date discontinuance is to occur.
2. The initial notice of proposed discontinuance shall be personally served or shall be mailed by first class mail to the last known address of the Customer. Service of notice shall be deemed complete as of the date of mailing or personal delivery. The second notice may be communicated to the Customer in person, or may be communicated by telephone to a person who is eighteen (18) years of age or older and is a resident at the address where service is being provided, or may be posted on the door of such residence.
3. The initial and any second notice of an intended termination of service must contain the following information in plain language, with the information listed in paragraphs (i) and (j) presented in a larger type size than the balance of the notice:
  - a. An identification of the account affected by the intended termination;
  - b. The date on which the intended termination will occur;
  - c. The address of the location where service will be terminated;
  - d. The reason for the intended termination, if the intended termination is for nonpayment, a statement designating the bill as one for actual or estimated use and specifying the total amount owed, the period over which that amount was incurred, and the minimum payment required to avoid termination;
  - e. The procedures which are available to dispute or appeal from the intended termination, specifying the address and telephone number of the utility's or landlord's office which is responsible for handling complaints or inquiries;

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RULE NO. 6  
DISCONTINUANCE AND RESTORATION OF SERVICE (Continued)

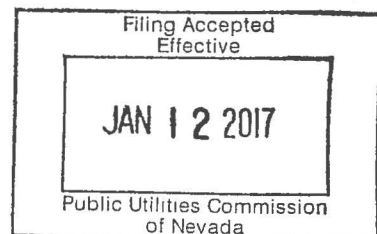
D. NOTICE (Continued)

3. (Continued)

- f. A statement that the Utility will promptly investigate any complaint or dispute and give the customer its written decision on the matter;
- g. A statement advising the customer of the procedures available to dispute or appeal the discontinuance notice and specifying the office address and telephone number of the Utility or representatives responsible for handling complaints or inquiries;
- h. A statement that the Utility will promptly investigate any complaint or dispute and render its decision to the Customer; in writing, if requested;
- i. A list of the names, addresses, and phone numbers of the governmental agencies or other organizations that have notified Utility that they will render assistance to Customers unable to pay their bills;
- j. A statement that the existence of a health emergency, as defined in Paragraph E.1 below, may delay discontinuance;
- k. A statement that if the Customer wishes to dispute the facts or interpretation of the rule(s) relied upon by the Utility to discontinue service, the Customer must communicate with the Consumer Division of the Commission;
- l. A statement explaining that service will not be discontinued prior to resolution of the dispute, if the Customer pays the questioned portion of the bill at the time the dispute arises and pays all subsequent bills;
- m. An explanation of payment arrangements, if any, the Utility may offer to its Customers having difficulty in paying their bills;
- n. An explanation of the Utility's fee schedule and procedures for reconnecting service.

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Tariff No. 1-W (Water)

RULE NO. 6  
DISCONTINUANCE AND RESTORATION OF SERVICE (Continued)

D. NOTICE (Continued)

4. Notification of Third Persons

Utility shall, upon the written request of a residential Customer, make reasonable efforts to notify a third party designated by such Customer of the proposed discontinuance by forwarding a duplicate discontinuance notice to the third party address provided to the Utility. The third person need not pay the bill. The Utility shall incur no liability for failure to provide such third party notice and may discontinue service without regard to the third party notice.

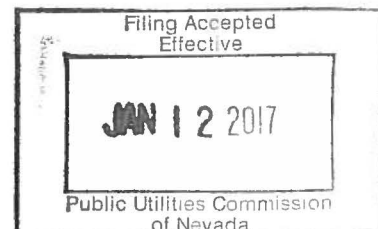
5. Multi-Residential Complex

If the Utility has reason for termination of service and intends to terminate service to a mobile home park or multi-unit residential complex, the Utility shall use its best efforts to notify the occupants of each family dwelling unit located within the park or complex of the Utility's intended action. The Utility shall use its best efforts to notify the occupants by posting on the door of each such unit a written notice which states:

- a. The reason for the termination of service;
- b. The deadline for making any delinquent payments or for taking any corrective action that is necessary to avoid the termination of service;
- c. The date scheduled for the termination of service in the event that any delinquent payments are not made or corrective action is not taken;
- d. The Utility shall provide the notice to the occupants of a multi-unit residential complex at the same time the Utility provides notice to the Customer of record for the complex.

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Pahrump, NV 89048

ORIGINAL PUCN Sheet No. 31  
Cancels  
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RULE NO. 6

DISCONTINUANCE AND RESTORATION OF SERVICE (Continued)

E. RESTRICTIONS ON RESIDENTIAL SERVICE DISCONTINUANCE

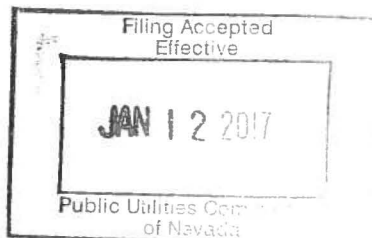
1. Health Emergency

Utility shall postpone discontinuance of service to the residential customers for thirty (30) days from the date of the receipt of the following items:

- a. A statement from a licensed physician or public health official stating that any discontinuance of service would be especially dangerous to the health of such Customer or any other person who is a permanent resident of the premises and would constitute an emergency affecting the health of such person. The statement must be in writing and must show the address where service is provided and the name of the person whose health would be especially endangered, must clearly describe the nature of the emergency, and must contain the name, title and signature of the physician or official certifying the emergency. The certification may initially be made by telephone if a written statement is forwarded to the Utility within five (5) days.

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Tariff No. 1-W (Water)

RULE NO. 6

DISCONTINUANCE AND RESTORATION OF SERVICE (Continued)

E. RESTRICTIONS ON RESIDENTIAL SERVICE DISCONTINUANCE (Continued)

1. Health Emergency (Continued)

b. A statement signed by such Customer:

- i. That such Customer is unable to pay for such service in accordance with the requirements of Utility's billings; or
- ii. That such Customer is unable to pay for such service only in installments. For purposes of this rule, Utility shall allow installment payments to be made over a period of not more than ninety (90) days.

c. The postponement may be extended for an additional thirty (30) day period upon receipt by Utility of an additional medical certificate prior to the expiration of the original thirty (30) day postponement. After receipt of the renewed medical certificate, Utility may discontinue service only after it has provided the Customer with another ten (10) day notice and forty-eight (48) hour notice as set forth in Paragraph D.1 above.

d. Prior to expiration of the postponement, Customer must arrange with Utility to pay his bills in accordance with these rules.

e. In the event that Utility postpones discontinuance of service because of an oral statement from a person specified in Paragraph E.1 above and such statement not be confirmed by written certification as specified, or if a certification has expired, Utility may discontinue service upon forty-eight (48) hour notice.

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