

Dear Cold Springs Customers,

Great Basin Water Co. (GBWC) is requesting that the Public Utility Commission of Nevada (PUCN) grant a rate increase that would become effective following consumer sessions, public hearings and scrutiny by the Commission. While we acknowledge that there is never a good time to increase the rates we charge, it has been nearly 10 years since our last adjustment to the rates for your homes and businesses. ***Under the proposed new rates, safe and reliable water delivered to you will still cost less than a penny per gallon.***

The company has made nearly \$2.4 million in substantial investments since the last general rate case, in improving the system that serves you to ensure continued high levels of performance of the system now and in the future. For that reason, we must seek an increase in both the monthly base cost and the rate charged for water used. Details of the rate increase are included in the attached notice. All projects were reviewed and deemed prudent by the PUCN before they were undertaken. The project listed below along with others completed are fully detailed at <http://www.myutility.us/GBWC/notices>

- AMR (Automated Meter Reading)
AMR is meter reading by radio-waves. Benefits of AMR include, increased data accuracy, reduced operations costs, better customer service and more accurate billing. GBWC will replace all manual read meters with AMR meters over time.
- PRV Sump Pumps-Well 1 Project
The installation of sump pumps in a PRV vault was necessary for safety and reliability of service as ground water percolated into the vault.
- Back-up Generator Projects at Wells 1, 7, 8 and Tank 4 Booster Station
The backup power at these wells was completed to ensure service reliability.
- Cathodic Protection (Tank 1, 3 and 4)
Cathodic Protection is a technique used to control corrosion and extends the life of tanks mitigating the need for expensive tank replacements.

The rate increase that we have requested in our application to the PUCN reflects the actual cost of providing water service and are comparable to adjacent systems and statewide averages.

At Great Basin Water Co., we are committed to providing safe, reliable and cost-effective service to our customers, a safe, challenging and enjoyable work environment for our employees, and a fair return for our shareholders; all with the underlying commitment to act with integrity, protect the environment and enhance the communities we serve.

A public hearing will be held on this matter on a date that will be announced soon. At that time, GBWC staff will provide details on our request and be available to answer questions you may have.



Dear Spanish Springs Customers,

Great Basin Water Co. (GBWC) is requesting that the Public Utility Commission of Nevada (PUCN) grant a rate increase that would become effective following consumer sessions, public hearings and scrutiny by the Commission. ***Under the proposed new rates, safe and reliable water delivered to you will still cost less than a penny per gallon.***

The company has made over \$1 million in substantial investments since the last general rate case, in improving the system that serves you to ensure continued high levels of performance of the system now and in the future. For that reason, we must seek an increase in both the monthly base cost and the rate charged for water used. Details of the rate increase are included in the attached notice. All projects were reviewed and deemed prudent by the PUCN before they were undertaken. The project listed below along with others completed are fully detailed at <http://www.myutility.us/GBWC/notices>

- o **AMR (Automated Meter Reading)**
AMR is meter reading by radio-waves. Benefits of AMR include, increased data accuracy, reduced operations costs, better customer service and more accurate billing. GBWC has replaced all manual read meters with AMR meters.
- o **Suki Well Rehab Project**
Production from this well had been declining and GBWC investigated the reason behind this. The column pipe, electric wiring, submersible motor, pump and shroud were replaced restoring production to a reliable, acceptable level.
- o **Bridle Path Well Rehab Project**
Similar to the Suki Well, production in the Bridle Path Well was declining and GBWC investigated. The well was sealed off at a higher level, and the pump, motor and column pipe were replaced. The backup power at these wells was completed to ensure service reliability.

The rate increase that we have requested in our application to the PUCN reflects the actual cost of providing water service and are comparable to adjacent systems and statewide averages.

At Great Basin Water Co., we are committed to providing safe, reliable and cost-effective service to our customers, a safe, challenging and enjoyable work environment for our employees, and a fair return for our shareholders; all with the underlying commitment to act with integrity, protect the environment and enhance the communities we serve.

A public hearing will be held on this matter on a date that will be announced soon. At that time, GBWC staff will provide details on our request and be available to answer questions you may have.



BEFORE THE PUBLIC UTILITIES COMMISSION OF NEVADA

NOTICE OF APPLICATION OF GREAT BASIN WATER CO. FOR AUTHORITY TO ADJUST ITS ANNUAL REVENUE REQUIREMENT FOR WATER RATES CHARGED TO ALL CLASSES OF CUSTOMERS IN THE COLD SPRINGS AND SPANISH SPRINGS DIVISIONS AND FOR OTHER RELIEF PROPERLY RELATED THERETO

NOTICE IS HEREBY GIVEN that Great Basin Water Co. – Cold Springs Division (“GBWC-CSD”) and Great Basin Water Co. – Spanish Springs Division (“GBWC-SSD”) (collectively the “Company”) have filed with the Public Utilities Commission of Nevada (“PUCN” or “Commission”), as Docket 18-11014, an application requesting that the Commission authorize the Company to increase its annual revenue requirement for water service in the Cold Springs Division in the amount of \$625,122; to increase its annual revenue requirement for water service in the Spanish Springs Division in the amount of \$262,472; and to grant other relief properly related thereto. The Application is filed pursuant to authority which includes NRS 704.100, 704.110, and 704.663, and NAC 703.2201-2481, and 704.63385.

The Commission may set rates which may be higher or lower than the rates proposed in the application. The proposed adjustments for each class of customer and class of service are as follows:

COLD SPRINGS DIVISION

GBWC-CSD proposes an increase of approximately 59.15% (or \$625,122) to its annual revenue requirement for its water service division, for a total revenue requirement of \$1,681,938. Specifically, the proposed modifications to commodity charges for water customers are as follows:

Water Service (Base Rate)

Meter Size (inches)	Present Base Rate	Proposed Base Rate	Percent Change
5/8”	\$11.00	\$15.30	+39.12%
3/4”	\$11.00	\$15.30	+39.12%
1”	\$16.00	\$22.26	+39.12%
1-1/2”	\$25.00	\$34.78	+39.12%
2”	\$31.00	\$43.13	+39.12%
3”	\$43.00	\$59.82	+39.12%
4”	\$52.00	\$72.34	+39.12%

Water Service Commodity Charge

Metered Consumption	Present Charge (per 1,000 gallons)	Proposed Charge (per 1,000 gallons)	Percent Change
Tier 1 (0 to 5,000 gallons)	\$0.95	\$1.69	+77.9%
Tier 2 (5,001 to 175,000 gallons)	\$1.60	\$2.86	+78.8%
Tier 3 (More than 175,000 gallons)	\$2.44	\$4.33	+77.5%

SPANISH SPRINGS DIVISION

GBWC-SSD proposes an increase of approximately 85.56% (or \$262,472) to its annual revenue requirement for its water service division, for a total revenue requirement of \$569,126. Specifically, the proposed modifications to commodity charges for water customers are as follows:

Water Service (Base Rate)

Meter Size (inches)	Present Base Rate	Proposed Base Rate	Percent Change
5/8"	\$18.42	\$31.85	+72.91%
3/4"	\$18.42	\$31.85	+72.91%
1"	\$26.46	\$45.75	+72.91%
1.5"	\$38.10	\$65.88	+72.91%
2"	\$38.10	\$65.88	+72.91%

Water Service Commodity Charge

Metered Consumption	Present Charge (per 1,000 gallons)	Proposed Charge (per 1,000 gallons)	Percent Change
1-6,000 gallons	*	\$2.35	n/a
6,001-10,000 gallons	*	\$2.85	n/a
10,001 to 20,000 gallons	\$1.26	\$2.85	+126.2%
20,001 to 50,000 gallons	\$1.54	\$2.85	+85.1%
50,001 to 80,000 gallons	\$2.01	\$2.85	+41.8%
More than 80,000 gallons	\$2.01	\$3.55	+76.7%

The Application also requests, among other things, authority to implement a general revenues decoupling methodology for GBWC-CSD and GBWC-SSD, and a repression adjustment for GBWC-SSD.

Additional information may be obtained from the Commission or at the Company's offices as follows:

- Relevant filings are available for public viewing at the Commission's website (<http://puc.nv.gov>) and at the offices of the Commission: 1150 East William Street, Carson City, Nevada 89701 and 9075 West Diablo

Drive, Suite 250, Las Vegas, Nevada 89148. To receive any further notices in this matter, a person must request in writing to be placed on the service list for this proceeding.

- A complete copy of the Application is available for public viewing in hard copy or electronic format at the Company's business offices at (1) 1005 Terminal Way, Ste. 294, Reno, NV 89502, (2) 14891 Lamoille Hwy, Spring Creek, NV 89815, and (3) 1240 E State Street #115, Pahrump, NV 89048, in a location that is easily accessible to the public and provides for convenient inspection.

The Commission may approve rates as proposed by the Company or decrease or increase rates as necessary to provide that such rates are just and reasonable.