



## Annual Water Quality Report 2020

### Message from Bryce Mendenhall, President

Dear Green Ridge Utilities, Inc. Customers,

I am pleased to share your Annual Water Quality Report for 2020. This report is designed to inform you of the quality of water we delivered to you over the past year. As your community water utility, we fully appreciate our role in the local community. We want you to understand the efforts we make to continually improve the water treatment process and protect our water resources. This report includes information to keep you informed of what's working and where we continue to work hard to deliver safe, reliable, and cost-effective service.

**We are proud to share this report which is based on water quality testing through December 2020. We continually strive to supply water that meets or exceeds all federal and state water quality regulations.**

Our dedicated team of local water quality experts works every day to ensure that you, our customer, are our top priority and that we are providing the highest quality service – now and in the years to come.

Best regards,

***Este informe contiene información muy importante sobre su agua beber. Tradúzcalo ó hable con alguien que lo entienda bien.***

### COVID-19 Response

According to the Centers for Disease Control and Prevention (CDC) and the US Environmental Protection Agency (EPA), the virus that causes COVID-19 has not been detected in drinking water. Conventional water treatment methods that use disinfection, such as those provided by Green Ridge Utilities, Inc., should remove or inactivate the virus that causes COVID-19 as they do for other pathogens.

**Based on current evidence, the risk to water supplies remains low. Customers can continue using and drinking tap water as usual.**

The EPA also encourages the public to help keep household plumbing and our nation's water infrastructure operating properly by only flushing toilet paper. Disinfecting or other sanitary wipes, including those labeled as "flushable" and other non-toilet paper items, should NOT be flushed in toilet. For more information, visit the CDC at <https://www.cdc.gov/coronavirus/2019-ncov/php/water.html> and EPA at <https://www.epa.gov/coronavirus/coronavirus-and-drinking-water-and-wastewater>.

### Source of Drinking Water

Our wells draw from the Port Deposit Gneiss aquifer in Harford County. An aquifer is a geological formation that contains water. Through May 2020, we also purchased water from the Harford County Water System. Harford County draws water from several sources. The Perryman Water Plant draws water from the Potomac group aquifer. The Abingdon Water Plant draws surface water from the Susquehanna River or the Loch Raven Reservoir and the County's Havre de Grace Water Plant draws water from the Susquehanna River.

### Source Water Assessment (SWA)

The Maryland Department of the Environment (MDE) has completed a Source Water Assessment for the water system.

The source for Green Ridge Utilities water supply is an unconfined, Piedmont aquifer known as the Port Deposit Gneiss. The Source Water Assessment area for the Green Ridge Utilities wells were delineated using U.S. EPA approved methods specifically designed for each source. Potential sources of contamination within the assessment area were identified based on site visits, database reviews, and land use maps. Well information and water quality data were also reviewed. Figures showing land use and potential contaminant sources within the SWA area and an aerial photograph of the well locations are enclosed in the full (SWA) report.

The susceptibility analysis of the Green Ridge Utilities water supply was based on the review of the water quality data, potential sources of contamination, aquifer characteristics, and well integrity. It was determined that the Green Ridge Utilities water supply is susceptible to contamination by nitrates, and radionuclides, but is not susceptible to volatile organic compounds (VOCs), synthetic organic compounds (SOCs), microbiological contaminants, and other regulated inorganic compounds (IOCs).

If you would like to review the report or have any other questions or concerns regarding it please call our office at (844) 310-6660.

**[We ask that all our customers help us protect our water sources which are the heart of our community, our way of life and our children's future.](#)**

**Visit us online at [www.uiwater.com/maryland](http://www.uiwater.com/maryland) to view the Water Quality Reports. Also visit our website for water conservation tips and other educational material.**

## EPA Wants You To Know

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

### **Contaminants that may be present in source water include:**

- A. **Microbial contaminants**, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
- B. **Inorganic contaminants**, such as salts and metals, which can be naturally-occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.
- C. **Pesticides and herbicides**, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.
- D. **Organic chemical contaminants**, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems.
- E. **Radioactive contaminants**, which can be naturally occurring or be the result of oil and gas production and mining activities.

### **What measures are in place to ensure water is safe to drink?**

In order to ensure that tap water is safe to drink, the EPA prescribes regulations, which limit the amount of certain contaminants in water provided by public water systems. The Food and Drug Administration (FDA) regulations establish limits for contaminants in bottled water, which must provide the same protection for public health.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline at 1-800-426-4791.

### **Special notice from EPA for the elderly, infants, cancer patients and people with HIV/AIDS or other immune system problems**

**Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. USEPA/CDC guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the Safe Drinking Water Hotline (1-800-426-4791).**

### **Information Concerning Lead in Water**

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials

and components associated with service lines and home plumbing. Green Ridge Utilities, Inc. is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at [www.epa.gov/safewater/lead](http://www.epa.gov/safewater/lead).

Water that remains stationary within your home plumbing for extended periods of time can leach lead out of pipes joined with lead-containing solder as well as brass fixtures or galvanized pipes. Flushing fixtures has been found to be an effective means of reducing lead levels. The flushing process could take from 30 seconds to 2 minutes or longer until it becomes cold or reaches a steady temperature. Faucets, fittings, and valves, including those advertised as "lead-free," may contribute lead to drinking water. Consumers should be aware of this when choosing fixtures and take appropriate precautions. Visit the NSF Web site at [www.nsf.org](http://www.nsf.org) to learn more about lead-containing plumbing fixtures.

### **Drain Disposal Information**

Sewer overflows and backups can cause health hazards, damage home interiors, and threaten the environment. A common cause is sewer pipes blocked by grease, which gets into the sewer from household drains. Grease sticks to the insides of pipes. Over time, the grease can build up and block the entire pipe. Help solve the grease problem by keeping this material out of the sewer system in the first place:

- Never pour grease down sink drains or into toilets. Scrape grease into a can or trash.
- Put strainers in sink drains to catch food scraps / solids for disposal.

### **Prescription Medication and Hazardous Waste**

Household products such as paints, cleaners, oils, and pesticides, are considered to be household hazardous waste. Prescription and over-the-counter drugs poured down the sink or flushed down the toilet can pass through the wastewater treatment system and enter rivers and lakes (or leach into the ground and seep into groundwater in a septic system). Follow the directions for proper disposal procedures. **Do not flush hazardous waste or prescription and over-the-counter drugs down the toilet or drain.** They may flow downstream to serve as sources for community drinking water supplies. Many communities offer a variety of options for conveniently and safely managing these items. For more information, visit the EPA website at: [www.epa.gov/hw/household-hazardous-waste-hhw](http://www.epa.gov/hw/household-hazardous-waste-hhw).

**The Safe Drinking Water Act** was passed in 1974 due to congressional concerns about organic chemical contaminants in drinking water and the inefficient manner by which states supervised and monitored drinking water supplies. Congress' aim was to assure that all citizens served by public water systems would be provided high quality water. As a result, the EPA set enforceable standards for health-related drinking water contaminants. The Act also established programs to protect underground sources of drinking water from contamination.

**Understanding This Report** In order to help you understand this report, we want you to understand a few terms and abbreviations that are contained in it.

Action level (AL)	The concentration of a contaminant which, if exceeded, triggers treatment or other requirements that a water system must follow.
Action level goal (ALG)	The level of a contaminant in drinking water below which there is no known or expected risk to health. ALG's allow for a margin of safety.
Compliance Level (CL)	Is the value used to determine compliance with MCL or TT. The CL for contaminants can be a maximum test value, an average, or meeting a condition for a certain percentage of the time.
EPA	Environmental Protection Agency.
Intestinal Parasites	Microorganisms like Cryptosporidium and Giardia lamblia can cause gastrointestinal illness (e.g., diarrhea, vomiting, cramps). In 2004, two samples of untreated river water showed the presence of Giardia lamblia and Cryptosporidium. None were found in the treated drinking water.
Maximum Contaminant Level (MCL)	The highest level of a contaminant that is allowed in drinking water. MCL's are set as close to the MCLG's as feasible using the best available treatment technology.
Maximum Contaminant Level Goal (MCLG)	The "goal" is the level of a contaminant in drinking water below which there is no known or expected risk to health. MCLG's allow for a margin of safety.
Maximum Residual Disinfectant Level (MRDL)	The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.
Maximum Residual Disinfectant Level Goal (MRDLG)	The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.
Not applicable (N/A)	Not applicable.
Not Detected (ND)	Analysis or test results indicate the constituent is not detectable at minimum reporting limit.
Parts per million (ppm) or Milligrams per liter (mg/l)	One part per million corresponds to one minute in two years or a single penny in \$10,000.
Parts per billion (ppb) or Micrograms per liter (ug/l)	One part per billion corresponds to one minute in 2,000 years or a single penny in \$10,000,000.
Picocuries per liter (pCi/L)	A measure of radioactivity in the water.
Running Annual Average (RAA)	Calculated running annual average of all contaminant levels detected.
Standard units (S.U.)	Is a measurement of that particular regulated contaminant
Nephelometric Turbidity Units (NTU)	A measure of water clarity. Turbidity in excess of 5 NTU is just noticeable to the average person
Treatment Technique (TT)	A treatment technique is a required process intended to reduce the level of a contaminant in drinking water.

**Help Protect our Resources**

Help put a stop to the more than **1 trillion gallons of water lost annually** nationwide due to household leaks. These easy to fix leaks waste the average family the amount of water used to fill a backyard swimming pool each year. Plumbing leaks can run up your family's water bill an extra 10 percent or more, but chasing down these water and money wasting culprits is as easy as 1—2—3. Simply check, twist, and replace your way to fewer leaks and more water savings:

- ⇒ **Check** for silent leaks in the toilet with a few drops of food coloring in the tank, and check your sprinkler system for winter damage.
- ⇒ **Twist** faucet valves; tighten pipe connections; and secure your hose to the spigot. For additional savings, twist a WaterSense labeled aerator onto each bathroom faucet to save water without noticing a difference in flow. They can save a household more than 500 gallons each year—equivalent to the amount water used to shower 180 times!
- ⇒ **Replace** old plumbing fixtures and irrigation controllers that are wasting water with WaterSense labeled models that are independently certified to use 20 percent less water and perform well.

For more information visit [www.epa.gov/watersense](http://www.epa.gov/watersense)

**Monitoring Your Water**

We routinely monitor for contaminants in your drinking water according to Federal and State laws. The tables below lists all the drinking water contaminants that were detected in the last round of sampling for each particular contaminant group. The

presence of contaminants does not necessarily indicate that water poses a health risk. **Unless otherwise noted, the data presented in the table is from testing done January 1 through December 31, 2020.** The EPA or the State requires us to monitor for certain contaminants less than once per year because the concentrations of these contaminants are not expected to vary significantly from year to year. Some of the data, though representative of the water quality, maybe more than one year old. *MCLs are set at very stringent levels. To understand the possible health effects described for many regulated contaminants, a person would have to drink 2 liters of water every day at the MCL level for a lifetime to have a one-in-a-million chance of having the described health effect.*

**If You Have Questions Or Want To Get Involved**

Green Ridge Utilities, Inc. does not currently hold regular public meetings. Should the Utility hold a public meeting, you will be notified through the mail or public notice. Please call customer service at (844) 310-6660 if you have any questions. You may also call Talad Said or Allen Webb at (410) 638-3939 for questions on the Harford County test results or visit [www.harfordcountymd.gov/782/Water-Sewer](http://www.harfordcountymd.gov/782/Water-Sewer) [choose Water Quality Report ] for additional information.

## Water Quality Test Results Green Ridge Utilities, Inc.

### Inorganic Contaminants

Contaminants (units)	Year Sampled	MRDL Violation Y/N	Your Water	Range Low High	MCLG	MCL	Likely Source of Contamination
Barium (ppm)	2019	N	0.0212	ND - 0.0212	2	2	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits.
Nitrate (as Nitrogen) (ppm)	2020	See Violation Table	5	3.91 - 4.78	10	10	Runoff from fertilizer use; leaching from septic tanks, sewage; erosion of natural deposits.

**Nitrate** in drinking water at levels above 10 ppm is a health risk for infants of less than six months of age. High nitrate levels in drinking water can cause blue baby syndrome. Nitrate levels may rise quickly for short periods of time because of rainfall or agricultural activity. If you are caring for an infant, you should ask for advice from your health care provider.

### Stage 1 Disinfection Byproduct Compliance (\*Based on a Running Annual Average)

Contaminant (units)	Year Sampled	MCL Violation Y/N	Your Water	Range Low High	MCLG	MCL	Likely Source of Contamination
HAA5 (ppb) [Total Haloacetic Acids]	2020	N	18	10.78 - 25.6	N/A	60	By-product of drinking water chlorination
TTHM (ppb) [Total Trihalomethanes]	2020	N	24	17.4 - 30.4	N/A	80	By-product of drinking water chlorination
Chlorine (ppm)	2020	N	1.4	1.1 - 1.4	MRDLG = 4	MRDL = 4	Water additive used to control microbes

### Radioactive Contaminants

Combined Radium 226/228 (pCi/L)	2020	N	0.3	0.3 - 0.3	0	5	Erosion of natural deposits.
Gross Alpha excluding Radon and Uranium (pCi/L)	2020	N	5.5	5.5 - 5.5	0	15	Erosion of natural deposits.

### Lead and Copper

Contaminants (units)	Collection Date	90th Percentile of all samples collected	# of sites exceeding the Action Level	MCLG	AL	Likely Source of Contamination
Copper (ppm) (90th percentile)	2020	1.183	*2	1.3	1.3	Corrosion of interior plumbing, Erosion of natural deposits

**Copper** is an essential nutrient, but some people who drink water containing copper in excess of the action level over a relatively short amount of time could experience gastrointestinal distress. Some people who drink water containing copper in excess of the action level over many years could suffer liver or kidney damage. People with Wilson's Disease should consult their personal doctor.

### PFAS Testing

Green Ridge Utilities, Inc. continues efforts to conduct statewide drinking water testing for Per- and Polyfluoroalkyl Substances (PFAS). These man-made compounds are used in the manufacturing of products resistant to water, grease or stains including firefighting foams, cleaners, cosmetics, paints, adhesives and insecticides. PFAS can migrate into the soil, water, and air and is likely present in the blood of humans and animals all over the world. The Environmental Protection Agency (EPA) has established a health advisory level at 70 parts per trillion.

For more information visit <https://www.epa.gov/ground-water-and-drinking-water/drinking-water-health-advisories-pfoa-and-pfos>.

Green Ridge Utilities, Inc. is committed to providing safe, reliable, and cost-effective drinking water services to all of our customers.

### PFAS Results (All results reported as Nanograms per liter (ng/L))

Contaminant	Sample Date	Range of Detect	Average	EPA Advisory	Below HAL
PFOS	2020	2.1 - 2.6	2.3	70	Yes
PFOA	2020	3.3 - 6.6	4.6	70	Yes
Combined PFOS + PFOA	2020	5.4 - 8.9	6.9	70	Yes

### Terms and Abbreviations:

- **PFOS** – Perfluorooctane Sulfonate
- **PFOA** – Perfluorooctanoic Acid
- **Health Advisory Level (HAL)** – To provide Americans, including the most sensitive populations, with a margin of protection from a lifetime of exposure to PFOA and PFOS from drinking water, EPA established the health advisory levels at 70 parts per trillion.
- **Ng/L** – Nanograms per liter (ng/L) which equals Parts per trillion (ppt) – One part per trillion corresponds to one minute in 2,000,000 years, or a single penny in \$10,000,000,000.
- **ND (No Detect)** - No detection means the constituent is not detectable at the minimum reporting limit. 2.0 ng/L is the minimum level the lab is reporting a detection for these parameters.

## Violations

Please see the following violation that Green Ridge Utilities, Inc. received in 2020.

### Nitrate [measured as Nitrogen]

Violation Type	Violation Begin	Violation End	Violation Explanation
MONITORING, ROUTINE MAJOR	01/01/2020	12/31/2020	We failed to test our water for the contaminant and period indicated. Because of this failure, we cannot be sure of the quality of our drinking water during the period indicated. Nitrate samples were collected outside of the sampling period and results were below EPA MCL.

## 2020 Water Quality Test Results - Harford County DPW

### Inorganic Contaminants

Contaminants	MCLG	MCL	CL*	Range Low	Range High	Violation	Typical Source
Barium (ppm)	2	2	0.12	ND	0.12	No	Discharge of drilling wastes, Discharge from metal refineries, Erosion of natural deposits.
Chromium (ppb)	100	100	2.00	ND	2.00	No	Discharge from steel and pulp mills; erosion of natural deposits
Fluoride (ppm)	4	4	0.93	ND	0.93	No	Water additive which promotes strong teeth; erosion of natural deposits; discharge from fertilizer and aluminum factories. Avg = 0.47
Nitrate (ppm of Nitrogen)	10	10	4.50	1.25	4.50	No	Runoff from fertilizer use; leaking from septic tanks, sewage; erosion of natural deposits.

### Disinfectant & Disinfection By-Products

Haloacetic Acids (HAA5) (ppb)	NA	60	21	5.47	22.99	No	Byproduct of drinking water disinfection. CL=highest locational running annual average.
Total Trihalomethanes (TTHMs) (ppb)	NA	80	39.0	10.5	51.3	No	Byproduct of drinking water disinfection. CL=highest locational running annual average.

### Microbiological Contaminants

Turbidity (NTU) TT ≤ 0.3 in 95% of samples in a month. Never > 1.0	N/A	TT	100%	0.013	0.182	No	From soil runoff.
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### Organic Contaminants

Total Organic Carbon (ppm)	N/A	TT	CL by % removal Range 0.6 to 2.52			No	TOC has no health effects, but can provide a medium for formation of disinfection byproducts.
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### Radioactive Contaminants

Combined Radium (226 & 228) (pCi/L)	0	5	3.2	3.2	3.2	No	Erosion of natural deposits.
Gross Alpha (pCi/L)	0	15	4.3	4.3	4.3	No	Erosion of natural deposits.

\***Compliance Level (CL)** – Is the value used to determine compliance with MCL or TT. The CL for contaminants can be a maximum test value, an average, or meeting a condition for a certain percentage of the time.

**Unregulated parameters** are monitored in order to assist EPA in determining where certain contaminants occur and whether additional regulations may be necessary:

Unregulated Contaminants	Avg.	Low	High	Typical Source
Manganese (ppm)	0.013	ND	0.035	Erosion of natural deposits.
Perfluoro-n-Octanoic Acid (ppt)	<1.8	ND	2.5	Firefighting foams, industrial waste sites.
Sodium (ppm)	32.5	11.7	74.6	Erosion of natural deposits; Sodium salts used in water treatment.



## PUBLIC NOTICE FOR January 2020 to December 2020

### Monitoring and Reporting Violation of the Safe Drinking Water Act

#### GREENRIDGE SUBDIVISION

2020 CCR  
date of notice

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not your drinking water meets health standards. During **January 1, 2020 to December 31, 2020**, we did not complete testing for **NITRATE** and therefore cannot be sure of the quality of our drinking water during that time.

- A** - Reason(s) for failure to collect, test, and report January 2020 to December 2020 results for nitrate:
- B** - Reason(s) for failure to report January 2020 to December 2020 test results for nitrate:

Samples were missed by our contracted sample collector and no communication was made to collect the missing sample. We collected quarterly nitrate samples from Station 2 and results for 2020 were below the EPA MCL. We failed to collect the annual nitrate sample from Stations 1 and 3 during the 2020 calendar year. We collected nitrate samples from Stations 1 and 3 on February 17, 2021 and results were below the EPA MCL.

Additional testing will be conducted during 2021. For additional information contact

Mathew LoPorto at 410-286-5534  
contact name telephone number

*Please share this information with all other people who drink this water, especially those who do not receive this notice directly (for example: people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place, distributing copies by hand, or mail.*

Date Distributed: With 2020 CCR (June 2020)

**MD0120011**

#### Please check and complete when appropriate:

- Public notification will appear in our 2020 CCR.  
DATE
- Other www.uiwater.com/maryland/water-quality-reports