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March 31, 2026

VIA E-FILING

Andrew S. Johnston
Executive Secretary
Maryland Public Service Commission
6 Saint Paul St., 16th Floor
Baltimore, Maryland 21202

Re: Case Nos. 9212 and 9423 – Pinto and Highland Estates
Water Cost and Consumption Data Quarterly Report —
2025 Fourth Quarter Unaccounted-for Water (“UFW”)
Report, Surcharge Reconciliation, Action Reports, and
Request to Pause UFW Surcharge Mechanism

Dear Mr. Johnston:

Enclosed for filing on behalf of Maryland Water Service, Inc. (“MWS”) Pinto and Highland Estates water systems please find: (a) the report of monthly purchased water information covering the fourth quarter of 2025 (**Exhibit 1**); (b) the UFW surcharge reconciliation filing for calendar year 2025 (**Exhibit 2**); (c) the UFW Action Reports for the Fourth Quarter of 2025 (**Exhibit 3**); and (d) the proposed customer notices related to the Pinto and Highland Estates surcharges (**Exhibit 4**). MWS submits the enclosed filings pursuant to paragraph 16 of the Settlement Agreement filed in Case No. 9212, section (3)E of the Settlement Agreement filed in Case No. 9423, and the procedures contained in its tariff to reconcile estimated UFW losses (estimated through the company’s bulk purchased water rate) with actual losses. Also enclosed are the redlined and clean copy tariff pages depicting the new surcharge related to the Pinto and Highland Estates water systems, which MWS requests that the Commission accept for filing is not paused for one year as requested below (**Exhibit 5**).

The adjusted 2025 UFW levels for Pinto and Highland Estates were 4% and 6%, respectively. Pursuant to the reconciliation calculations outlined in its tariff, MWS determined that it under-recovered its water costs for both the Pinto and Highland Estates water systems in calendar year 2025. Specifically, MWS under-recovered \$5,968.57 for the Pinto water system and \$1,197.60 for the Highland Estates water system.

The primary cause for the under-recovery is due to the delay in implementation of the city and county bulk water rate price increases that were effective July 1, 2025, but were not passed

along to the customers until November 19, 2025.¹ The under-recovery noted above was a function of timing and was not a function of UFW, as there was an approximate 4.5-month delay in the passthrough of new rates. MWS accordingly requests that the Commission authorize a one-year pause of the UFW surcharge mechanism for both the Pinto and Highland Estates water systems.

In the alternative, if the Commission does not approve the requested pause, MWS respectfully requests that the Commission authorize the following surcharges based on the 2025 reconciliation data. For the Pinto water system, the under-recovery of \$5,968.57, allocated 50% to fixed charges and 50% to volumetric charges pursuant to the tariff, would result in a monthly fixed surcharge of \$0.27 per customer and a volumetric surcharge of \$0.085 per 1,000 gallons, to be implemented for a 12-month period. For the Highland Estates water system, the under-recovery of \$1,197.60 would result in a volumetric surcharge of \$0.94 per 1,000 gallons, to be implemented for a 12-month period. Please note that the proposed Highland Estates surcharge of \$0.94 per 1,000 gallons represents a 47.5% reduction from the \$1.79 per 1,000 gallons surcharge currently in effect.

Please feel free to contact me if you have any questions about this matter.

Respectfully submitted,

/s/

David W. Beugelmans

Enclosures

cc: Parties on service lists (Case Nos. 9212 and 9423)

¹ This was approved by Commission letter order dated November 19, 2025 (#10, 11/19/25 AM; ML# 323260, TW-46).

Exhibit 1

MWS - Pinto/Allegany County Tax & Utility Office						Volume								
Costs						Volume								
Line No.	Month	Invoices		Billings		Month	Invoices		Consumption		Adjustments	Adjusted UFW *	Adjusted UFW %	
		Pinto Costs [2]		Pinto Recovery	Unrecovered Costs		% of Unrecovered Costs	Pinto Purchased Volume	Pinto Sold Volume [1]	Unadjusted UFW				Unadjusted UFW %
1	January	\$ 30,284		\$ 32,807	\$ (2,523)	-8%	January	3,469,000	3,267,634	201,366	6%	89,490	111,876	3%
2	February	25,343		27,543	(2,200)	-9%	February	2,903,000	2,743,314	159,686	6%	127,720	31,966	1%
3	March	28,041		29,902	(1,861)	-7%	March	3,212,000	2,978,245	233,755	7%	70,560	163,195	5%
4	April	26,635		28,468	(1,833)	-7%	April	3,051,000	2,835,512	215,488	7%	88,770	126,718	4%
5	May	26,915		29,581	(2,666)	-10%	May	3,083,000	2,953,708	129,292	4%	91,810	37,482	1%
6	June	27,325		28,293	(968)	-4%	June	3,130,000	2,817,991	312,009	10%	89,040	222,969	7%
7	July	34,173		30,049	4,124	12%	July	3,230,000	2,992,936	237,064	7%	91,910	145,154	4%
8	August	31,602		29,560	2,042	6%	August	2,987,000	2,944,234	42,766	1%	24,840	17,926	1%
9	September	35,506		29,368	6,139	17%	September	3,356,000	2,925,075	430,925	13%	62,500	368,425	11%
10	October	32,417		28,435	3,982	12%	October	3,064,000	2,836,729	227,271	7%	25,480	201,791	7%
11	November	27,159		29,994	(2,835)	-10%	November	2,567,000	2,754,037	(187,037)	-7%	23,820	(210,857)	-8%
12	December	41,632		37,065	4,567	11%	December	3,935,000	3,045,591	889,409	23%	465,490	423,919	11%
13	Total	\$ 367,034		\$ 361,065	\$ 5,969	2%		37,987,000	35,095,007	2,891,993	8%	1,251,430	1,640,563	4%

MWS - Highland Estates/Mayor City Council of Cumberland						Volume								
Costs						Volume								
Line No.	Month	Invoices		Billings		Month	Invoices		Consumption		Adjustments	Adjusted UFW **	Adjusted UFW %	
		Highland Costs [4]		Highland Recovery	Unrecovered Costs		% of Unrecovered Costs	Highland Purchased Volume	Highland Sold Volume [3]	Unadjusted UFW				Unadjusted UFW %
1	January	\$ 1,356		\$ 1,406	\$ (50)	-4%	January	127,160	112,326	14,834	12%	600	14,234	11%
2	February	1,198		1,117	81	7%	February	89,760	89,193	567	1%	5,600	(5,033)	-6%
3	March	1,315		1,281	34	3%	March	112,200	102,278	9,922	9%	600	9,322	8%
4	April	1,253		1,246	7	1%	April	104,720	99,524	5,196	5%	600	4,596	4%
5	May	1,321		1,365	(44)	-3%	May	112,200	109,056	3,144	3%	600	2,544	2%
6	June	1,523		1,575	(52)	-3%	June	134,640	125,974	8,666	6%	600	8,066	6%
7	July	1,855		1,526	329	18%	July	134,640	121,684	12,956	10%	600	12,356	9%
8	August	1,709		1,421	289	17%	August	119,680	113,491	6,189	5%	600	5,589	5%
9	September	1,543		1,341	202	13%	September	119,680	107,076	12,604	11%	600	12,004	10%
10	October	1,545		1,212	333	22%	October	104,720	96,873	7,847	7%	600	7,247	7%
11	November	1,397		1,297	101	7%	November	97,240	94,434	2,806	3%	600	2,206	2%
12	December	1,508		1,539	(31)	-2%	December	104,720	99,782	4,938	5%	600	4,338	4%
13	Total	\$ 17,523		\$ 16,326	\$ 1,198	7%		1,361,360	1,271,691	89,669	7%	12,200	77,469	6%

[1] Pinto consumption has been prorated into calendar months.

[2] Pinto reports monthly cost data based on the monthly invoices.

[3] Highland Estates consumption has been prorated into calendar months.

[4] Highland Estates cost has been prorated into calendar months.

* Adjusted UFW for Pinto are water losses that cannot be attributed to the wastewater treatment plant, main breaks & leaks, flushing, or other adjustments.

** Adjusted UFW for Highland Estates are water losses that cannot be attributed to main breaks & leaks, flushing, or other adjustments.

Maryland Water Services, Inc.
 Highland Estates
 Purchased Water from The City of Cumberland
 January 1, 2025 through December 31, 2025

Schedule 6

Table A					
Account #740083740 (Naves Crossroad)					
Line	(A)	(B)	(C)	(D)	(E)
No.	Service Period	PV	Usage	Usage (Gals.)	Usage
	on Supplier Invoice	Number	(Cu. Feet)	C * 7.48052	Charge
1	12/21/2024-01/26/2025		19,000	142,130	\$ 1,581.64
2	1/26/2025-2/23/2025		13,000	97,247	\$ 1,198.67
3	2/23/2025-3/24/2025		14,000	104,727	\$ 1,236.14
4	3/24/2025-4/21/2025		13,000	97,247	\$ 1,167.04
5	4/21/2025-5/27/2025		18,000	134,649	\$ 1,512.54
6	5/27/2025-6/21/2025		13,000	97,247	\$ 1,167.04
7	6/21/2025-7/28/2025		23,000	172,052	\$ 2,229.29
8	7/28/2025-8/25/2025		15,000	112,208	\$ 1,566.09
9	8/25/2025-9/21/2025		13,000	97,247	\$ 1,400.29
10	9/21/2025-10/27/2025		18,000	134,649	\$ 1,814.79
11	10/27/2025-11/23/2025		11,000	82,286	\$ 1,243.49
12	11/23/2025-12/22/2025		13,000	97,247	\$ 1,400.29
13	12/23/2025-1/26/2025		17,000	127,169	\$ 1,731.89
14				1,496,104	

Table B		
Line	(A)	(B)
No.	Service Period	Usage
	on Filing	Charge
1	January	\$ 1,356.34
2	February	\$ 1,197.75
3	March	\$ 1,314.77
4	April	\$ 1,253.42
5	May	\$ 1,321.13
6	June	\$ 1,522.57
7	July	\$ 1,854.83
8	August	\$ 1,709.47
9	September	\$ 1,542.81
10	October	\$ 1,545.31
11	November	\$ 1,397.27
12	December	\$ 1,507.63
13		<u>\$ 17,523.31</u>

Maryland Water Services, Inc.
 Highland Estates
 Purchased Water from The City of Cumberland
 January 1, 2025 through December 31, 2025

Schedule 7

Table A										
Line No.	Service Period on Filing	Current Month Service Period	Days in Current Invoice	Invoice Usage Charge	Prorated Charge	Next Month Service Period	Days in Next Invoice	Invoice Usage Charge	Prorated Charge	Usage Charge
1	January	36	26	\$ 1,581.64	\$ 1,142.30	28	5	\$ 1,198.67	\$ 214.05	\$ 1,356.34
2	February	28	23	\$ 1,198.67	\$ 984.62	29	5	\$ 1,236.14	\$ 213.13	\$ 1,197.75
3	March	29	24	\$ 1,236.14	\$ 1,023.01	28	7	\$ 1,167.04	\$ 291.76	\$ 1,314.77
4	April	28	21	\$ 1,167.04	\$ 875.28	36	9	\$ 1,512.54	\$ 378.14	\$ 1,253.42
5	May	36	27	\$ 1,512.54	\$ 1,134.41	25	4	\$ 1,167.04	\$ 186.73	\$ 1,321.13
6	June	25	21	\$ 1,167.04	\$ 980.31	37	9	\$ 2,229.29	\$ 542.26	\$ 1,522.57
7	July	37	28	\$ 2,229.29	\$ 1,687.03	28	3	\$ 1,566.09	\$ 167.80	\$ 1,854.83
8	August	28	25	\$ 1,566.09	\$ 1,398.29	27	6	\$ 1,400.29	\$ 311.18	\$ 1,709.47
9	September	27	21	\$ 1,400.29	\$ 1,089.11	36	9	\$ 1,814.79	\$ 453.70	\$ 1,542.81
10	October	36	27	\$ 1,814.79	\$ 1,361.09	27	4	\$ 1,243.49	\$ 184.22	\$ 1,545.31
11	November	27	23	\$ 1,243.49	\$ 1,059.27	29	7	\$ 1,400.29	\$ 338.00	\$ 1,397.27
12	December	29	22	\$ 1,400.29	\$ 1,062.29	35	9	\$ 1,731.89	\$ 445.34	\$ 1,507.63
13		35	26	\$ 1,731.89	\$ 1,286.55	9	26	\$ -	\$ -	\$ 1,286.55
										\$ 17,523.31

Exhibit 2

Maryland Water Service, Inc.
2025 UFW Recovery

A

B

MWS - Pinto Cost Data		
Line No.	Month	Pinto Costs
1	2025 - 1	30,284.37
2	2025 - 2	25,343.19
3	2025 - 3	28,040.76
4	2025 - 4	26,635.23
5	2025 - 5	26,914.59
6	2025 - 6	27,324.90
7	2025 - 7	34,173.40
8	2025 - 8	31,602.46
9	2025 - 9	35,506.48
10	2025 - 10	32,417.12
11	2025 - 11	27,158.86
12	2025 - 12	41,632.30
13	Total	367,033.66

MWS - Pinto: 2024 Recovery		
14	Total Actual Under(Over)-recovered cost	5,968.57
15	Total Incurred Cost	367,033.66
16	Allowable UFW Cost as Percent of Total Estimated Cost (Line 14 / Line 15)	1.63%
17	Actual "Adjusted UFW Allowance" for 2025 (Line 13 X Line 16)	5,968.57

MWS - Highland Estates Cost Data		
Line No.	Month	H.E. Costs
1	2025 - 1	1,356.34
2	2025 - 2	1,197.75
3	2025 - 3	1,314.77
4	2025 - 4	1,253.42
5	2025 - 5	1,321.13
6	2025 - 6	1,522.57
7	2025 - 7	1,854.83
8	2025 - 8	1,709.47
9	2025 - 9	1,542.81
10	2025 - 10	1,545.31
11	2025 - 11	1,397.27
12	2025 - 12	1,507.63
13	Total	17,523.31

MWS - Highland Estates: 2025 Recovery		
14	Allowable UFW Cost as Percent of Total Cost	N/A
15	Allowable UFW Water Cost for 2025	N/A
16	Pre-funding of Allowable UFW Cost Percentage	N/A
17	Less: Pre-funding of Allowable UFW Cost Percentage	N/A
18	Allowable UFW Costs for 2025	N/A
19	Total Actual Under(Over)-recovered cost	1,197.60
20	Total Incurred Cost	17,523.31

**Maryland Water Service, Inc.
Consolidated Reconciliation**

Line No.	Item	Amount
<u>Pinto - Reconciliation:</u>		
1	2025 Under-Recovery	\$ 5,968.57
2	Fixed Allocation - 50%	\$ 2,984.29
3	Volumetric Allocation - 50%	\$ 2,984.29
4	Customer Count	927
5	Gallons Sold (Calendar Year 2025)	<u>35,095,007</u>
6	Fixed Surcharge (Line 2/Line 4) divided by 12 ¹	<u>\$0.27</u>
7	Volumetric Surcharge (Line 3/Line 5)*1000 ¹	<u><u>\$0.0850</u></u>
<u>Highland- Estates Reconciliation :</u>		
8	2025 Under-Recovery	\$ 1,197.60
9	Gallons Sold (Calendar Year 2025)	<u>1,271,691</u>
10	Volumetric Surcharge (Line 8/Line 9)*1000 ²	<u><u>\$ 0.94</u></u>

Notes:

¹ - Fixed and Volumetric surcharges to be implemented for a 12-month period once approved

² - Surcharge of \$.94 per 1000 gallons to be implemented for a 12-month period once approved

Exhibit 3

MARYLAND WATER SERVICE, INC. – HIGHLAND ESTATES WATER SYSTEM 2025 4TH QUARTER UNACCOUNTED-FOR-WATER REPORT

Introduction and Background

Highland Estates serves approximately 39 customer accounts. MWS notes that the Highland Estates system is over 43 years old and consists of approximately 5,280 linear feet of water mains. These main lines consist of mostly Transite and ductile iron pipe - as opposed to modern pipe material such as PVC- and may be susceptible to leaks/breaks due to their age. In addition, the geology of the soils in the Highland Estates service area (e.g., hard clay soil and rocks fail to absorb water and impede the flow of water up to the surface) and the range of water pressures created by the mountainous topography of the area adversely affect the ability of MWS to locate and repair leaks and breaks.

In mid-2009, the following tiered process was instituted by the company and updated in January of 2018 to address UFW. In compliance with its self-imposed policies, all steps listed below were carried out in the 4th quarter of 2025 and the results are listed later in this document.

2025 4th Quarter UFW Remedial Actions

In the 4th quarter of 2025, MWS undertook various actions as part of the "tiered" process listed above to address UFW. MWS executed these tiered processes as appropriate in response to UFW levels. On a daily basis, MWS performed daily reads of water supply usage and monitored the supplier meter and pump station bulk meter for any abnormalities. On a monthly basis, MWS reviewed UFW information and daily bench sheets and provided PSC Engineering with reports following our billing cycles. On an ongoing basis MWS staff uses water supply meters to identify the likely presence of system leaks. MWS then assesses the nature of the possible leaks that result in system water loss.

5. TIERED PROCESS FOR UNACCOUNTED FOR WATER (UFW)

5.1 Leak detection schedule

- 1) On a daily basis MWS will perform reads of supplier water meters and pump station bulk meters and will evaluate weekly for any abnormalities over 20% when compared against the previous week's readings to determine if the system has any significant leaks.
- 2) On a monthly basis MWS will review UFW information and daily bench sheets and will provide PSC Engineering with reports following our billing cycles to show existing UFW.
- 3) On an ongoing basis MWS staff will use water supply meters to attempt to identify the likely presence of system leaks. MWS will then assess the nature of the possible leaks that result in system water loss and will assess the financial and technical merit of the response. Upon identifying these leaks, Staff will take the necessary steps to address the leaks as quickly as possible. Any leaks which generate any sort of public health risk will be given top priority.

5.2 Leak detection response program

- 1) When the UFW is greater than 10% and less than 20% based on our monthly reports, the staff of MWS will begin spot checking lines for leaks utilizing internal leak detection equipment, as well as continuing Items 1, 2 and 3 of 5.1.
- 2) When the UFW levels are greater than 20%, MWS shall begin conducting a system-wide leak sweep utilizing internal leak detection equipment, as well as continuing Items 1, 2, and 3 of 5.1 and Item 1 of 5.2. If necessary, MWS will bring in additional outside staffing to assist in conducting this system-wide leak sweep.
 - a. Under normal conditions a system wide leak sweep for the Pinto system should take 7 to 10 days.
 - b. Under normal conditions a system wide leak sweep for the Highland Estates system should take 1 to 2 days.
 - c. Leaks and breaks cannot be restored without first performing utility location and notification of the affected customers. Time must be allowed to locate, set up, then restore or replace damaged piping.
 - d. The company expects to complete a staff acoustic leak sweep of the entire water system within 10 days for the Pinto water system and within 2 days for the Highland Estates water system. If no sources of UFW have been found and UFW levels remain above 20 percent after the completion of a staff acoustic leak sweep of the water system, then outside vendors will be engaged for acoustic leak sweep quotes. Upon receiving the quotes, the company will perform a cost comparison of the cost of the unaccounted-for-water and the cost of the outside acoustic leak sweep and will forward a copy of its findings to Commission Staff. If the outside acoustic leak sweep is the more cost-effective choice, the company will proceed with the outside acoustic leak sweep, however the company has no control over scheduling since the company uses more than one vendor for acoustic leak detection. All vendors will be contacted and the vendor who can arrive in the shortest time frame with the most cost-effective price will be selected to do the acoustic leak sweep. Acoustic leak sweep time will be 7 to 10 days for the Pinto water system and 1 to 2 days for the Highland Estates water system after the vendor arrives on site.
- 3) In the unlikely event that no significant leaks are found using staff and an acoustic leak detection vendor, the company will then evaluate the use of a helium style leak detection program which while effective, is considerably more costly than an acoustic leak sweep by an outside vendor. Due to the cost of a helium style leak detection program, communication with the Commission Staff and possibly Commission approval may be necessary prior to starting the helium style leak detection program.

5.3 Annual water audits and Trending Analysis

- 1) An annual water audit report will be generated from the monthly water reports generated and provided to the Maryland PSC.
- 2) All areas of restoration and replacement due to leaks and breaks will be documented on system maps for trending analysis for possible asset replacement.

MWS In-House Leak Detection Equipment

When needed, MWS staff performed in house leak detection utilizing a Zonescan and/or an Aquascope leak detector.

The Zonescan leak detection equipment is audio and correlating equipment used to help identify possible leaks in valves, hydrants, and distribution lines by using sound to listen for leaks. If a leak exists, the Zonescan equipment will alert the user of the equipment to the presence of a possible leak by an identifiable deviation in sound patterns. The Zonescan equipment will not indicate the severity of a leak nor the gallons per minute of water lost. The Zonescan data set does not indicate the specific results of any particular survey and is simply a log or record of when and where this equipment was used. This Zonescan data resulted in one repair order.

The Aquascope leak detector is electronically enhanced acoustic leak detection equipment that uses a ground microphone and headphones to identify segments of a distribution system that may have a leak or break. The listener is assisted in locating breaks or leaks through sound patterns. On the dates included in the chart attached, MWS staff utilized the Aquascope leak detector to spot check for main leaks/breaks.

MWS Highland Estates 2025 4th Quarter UFW Events

Date Found	Address	Estimated Gallons Lost	Reason for Loss	Date Replaced/Repaired	Comments
					None

**MARYLAND WATER SERVICE, INC. - PINTO WATER SYSTEM
2025 4TH QUARTER UNACCOUNTED-FOR-WATER REPORT**

Introduction and Background

Maryland Water Service (MWS) - Pinto serves approximately 980 water customers. MWS notes that the Pinto system is over 45 years old and consists of approximately 126,720 linear feet of water mains. These main lines consist of mostly Transite and ductile iron pipe - as opposed to modern pipe material such as PVC – and may be susceptible to leaks/breaks due to their age. In addition, the geology of the soils in the Pinto service area (e.g., hard clay soil and rocks fail to absorb water and impede the flow of water up to the surface) and the range of water pressures created by the mountainous topography of the area adversely affect the ability of MWS to locate and repair leaks and breaks.

In mid-2009, the following tiered process was instituted by the company and updated in January of 2018 to address UFW. In compliance with its self-imposed policies, all steps listed below were carried out in the 4th quarter of 2025 and the results are listed later in this document.

2025 4th Quarter UFW Remedial Actions

In the 4th quarter of 2025, MWS undertook various actions as part of the "tiered" process listed above to address UFW. MWS executed these tiered processes as appropriate in response to UFW levels. On a daily basis, MWS performed daily reads of water supply usage and monitored the supplier meter and pump station bulk meter for any abnormalities. On a monthly basis, MWS reviewed UFW information and daily bench sheets and provided PSC Engineering with reports following our billing cycles. On an ongoing basis MWS staff uses water supply meters to identify the likely presence of system leaks. MWS then assesses the nature of the possible leaks that result in system water loss.

**5. TIERED PROCESS FOR UNACCOUNTED FOR WATER
(UFW)**

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- 2) On a monthly basis MWS will review UFW information and daily bench sheets and will provide PSC Engineering with reports following our billing cycles to show existing UFW.
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MWS In-House Leak Detection Equipment

When needed, MWS staff performed in house leak detection utilizing a Zonescan and/or an Aquascope leak detector.

The Zonescan leak detection equipment is audio and correlating equipment used to help identify possible leaks in valves, hydrants, and distribution lines by using sound to listen for leaks. If a leak exists, the Zonescan equipment will alert the user of the equipment to the presence of a possible leak by an identifiable deviation in sound patterns. The Zonescan equipment will not indicate the severity of a leak nor the gallons per minute of water lost. The Zonescan data set does not indicate the specific results of any particular survey and is simply a log or record of when and where this equipment was used. This Zonescan data resulted in one repair order.

The Aquascope leak detector is electronically enhanced acoustic leak detection equipment that uses a ground microphone and headphones to identify segments of a distribution system that may have a leak or break. The listener is assisted in locating breaks or leaks through sound patterns. On the dates included in the chart attached, MWS staff utilized the Aquascope leak detector to spot check for main leaks/breaks.

MWS Pinto 2025 4th Quarter In-House Leak Detection

Date	Address/Street	Service Connections/Mains	Equipment Used	Results
12-22-2025	Middle Zone	Service connections and mains	Visual inspection	None
12-23-2025	Middle Zone	Service connections and mains	Visual inspection	None
12-26-2025	Middle Zone	Hydrants	Ground Mic	Found leak
12-27-2025	Middle Zone	Service connections and mains	Zonescan and Ground mic	None
12-28-2025	Middle Zone	Service connections and mains	Zonescan	None
12-29-2025	Middle Zone	Service connections and mains	Zonescan	None

MWS Pinto 2025 4th Quarter UFW Events

Date Found	Address	Estimated Gallons Lost	Reason for Loss	Date Replaced/Repaired	Comments
10-2025	High Zone Tank	22,320	Leak	On going	0.5 GPM X 31 days
11-2025	High Zone Tank	21,600	Leak	On going	0.5 GPM X 30 days
12-2025	High Zone Tank	22,320	Leak	On going	0.5 GPM X 31 days
12-26-2025	Robertson LN& McMullen Hwy	43,200	leak	12-26-2026	Leaking blow off valved shut
12-31-2025	14208 Cunningham DR	398,000	Leak	12-31-2025	18.4 GPM X 15 days valved off

Exhibit 4

MARYLAND WATER SERVICE, INC. — HIGHLAND ESTATES

Notice of Approval of
2025 Unaccounted-for-Water Reconciliation Surcharge

After considering this matter at a XXXXX XX, 2026 Administrative Meeting, the Public Service Commission of Maryland (the "Commission") approved the 2025 Unaccounted-for-Water reconciliation surcharge to be effective XXXXX XX, 2026. Pursuant to this approval, customers of the Maryland Water Service, Inc. ("MWS") Highland Estates system will be charged a volumetric surcharge consisting of a \$0.94 per 1,000 gallons. The surcharge will remain in place for a period of 12 months.

MWS purchases the water it supplies to Highland Estates customers from the City of Cumberland and is authorized by the Commission to recover the costs of the water it purchases from Pinto customers. In addition to the water that is actually delivered through a customer's meter, most water systems generally lose a certain amount of unmetered water each year because of leaks, breaks, flushing, fire protection services and other causes. This lost water is referred to as unaccounted-for-water (or "UFW").

MWS's current Commission-approved retail service tariff authorizes it to include a 15% adjustment on the wholesale water rate charged by its water supplier as an estimate of UFW costs. MWS is required to report to the Commission on a quarterly basis monthly data on its revenues, purchased water costs, gallons sold and UFW levels. Moreover, on an annual basis, MWS is required to submit its actual water sold and water purchased data to the Commission so that Commission Staff can verify all costs incurred by MWS and reconcile any resulting UFW surcharge or credit.

Please note the revised UFW surcharge of \$0.94 per 1,000 gallons is a 47.5% reduction from the \$1.79 per 1,000 gallons surcharge previously authorized.

As a public utility, the rates charged and service provided by MWS are fully-regulated by the Commission. MWS takes its responsibilities very seriously and it is required to demonstrate to the Commission each year that it has acted prudently in providing adequate service to Highland Estates customers. MWS will continue to strive to provide excellent service and eliminate UFW losses as much as possible.

If you have any questions, please contact MWS at (844) 310-6660.

Maryland Water Service, Inc.

Date: XXXXX XX, 2026

MARYLAND WATER SERVICE, INC. — PINTO

Notice of Approval of
2025 Unaccounted-for-Water Reconciliation Surcharge

After considering this matter at a XXXXX XX, 2026 Administrative Meeting, the Public Service Commission of Maryland (the "Commission") approved the 2025 Unaccounted-for-Water reconciliation surcharge to be effective XXXXX XX, 2026. Pursuant to this approval, customers of the Maryland Water Service, Inc. ("MWS") Pinto system will be charged a monthly fixed surcharge of \$0.27 per customer and a volumetric surcharge of \$0.085 per 1,000 gallons. The surcharges will remain in place for a period of 12 months.

MWS purchases the water it supplies to Pinto customers from the Allegany County Tax & Utility Office and is authorized by the Commission to recover the costs of the water it purchases from Pinto customers. In addition to the water that is actually delivered through a customer's meter, most water systems generally lose a certain amount of unmetered water each year because of leaks, breaks, flushing, fire protection services and other causes. This lost water is referred to as unaccounted-for-water (or "UFW").

MWS's current Commission-approved retail service tariff authorizes it to include a 15% adjustment on the wholesale water rate charged by its water supplier (i.e., Allegany County) as an estimate of UFW costs. MWS is required to report to the Commission on a quarterly basis monthly data on its revenues, purchased water costs, gallons sold and UFW levels. Moreover, on an annual basis, MWS is required to submit its actual water sold and water purchased data to the Commission so that Commission Staff can verify all costs incurred by MWS and reconcile any resulting UFW surcharge or credit.

As a public utility, the rates charged and service provided by MWS are fully-regulated by the Commission. MWS takes its responsibilities very seriously and it is required to demonstrate to the Commission each year that it has acted prudently in providing adequate service to Pinto customers. MWS will continue to strive to provide excellent service and eliminate UFW losses as much as possible.

If you have any questions, please contact MWS at (844)-310-6660.

Maryland Water Service, Inc.

Date: XXXXX XX, 2026

Exhibit 5

UNACCOUNTED-FOR-WATER (“UFW”) RECONCILIATION

The Utility will impose, as a separate line item on the customer’s bill, a UFW Reconciliation Surcharge or Refund for purposes of reconciling total water sold and total water purchased by the Utility for the preceding calendar year.

Fifty (50) percent of the UFW Reconciliation Surcharge is comprised of a fixed charge per customer per connection (“UFW Fixed Charge”) and fifty (50) percent of the UFW Reconciliation Surcharge is comprised of a volumetric charge based on usage (“UFW Volumetric Charge”). The UFW surcharge shall be as follows:

UFW Fixed Charge 202 45 :	0. 00 <u>27</u> per month per connection
UFW Volumetric Charge 202 45 :	\$0. 0000 <u>0850</u> per 1,000 gallons

For purposes of determining the UFW Reconciliation Surcharge or Refund, the Utility shall submit, annually and by March 31 of each year, the water sold and water purchased data to the Maryland Public Service Commission. Estimated losses will be reconciled with actual losses pursuant to Utility’s annual UFW Reconciliation Surcharge or Refund true-up filing.

The Utility shall be entitled to request and obtain up to 30 additional days beyond March 31 to submit its filing, for good cause shown.

The Utility will begin collecting the 202~~54~~ UFW Reconciliation Surcharge on 5/1/202~~65~~ for twelve consecutive months until full recovery has been achieved. On 5/1/202~~76~~ the 202~~54~~ UFW Surcharge will expire and will no longer be included on customer bills.

UTILITY UFW QUARTERLY REPORTING REQUIREMENTS

On a quarterly basis, the Utility shall submit within 60 days of the end of a quarter, an informational filing with the Maryland Public Service Commission. This filing shall provide reports of monthly data on revenues, purchased water costs, gallons purchased and sold, monthly and cumulative UFW, and under or over recovery of costs, the Utility’s activities related to the resolution of any water losses. The fourth quarter report (covering October through December of each calendar year) shall be filed within 90 days of the end of the quarter and may coincide with the annual UFW Reconciliation Surcharge filing.

ISSUED: ~~May-March 23~~1, 202~~56~~

SIGNED: ~~Nathaniel Spriggs~~Justin Kersey

EFFECTIVE: ~~May-April 30~~4, 202~~56~~

TITLE: President

UNACCOUNTED-FOR-WATER (“UFW”) RECONCILIATION SURCHARGE

The Utility will charge, as a separate line item on the customer’s bill, a UFW Reconciliation Surcharge for purposes of reconciling total water sold and total water purchased by the Utility for the preceding calendar year.

The UFW Reconciliation Surcharge is comprised of a volumetric charge based on usage. The UFW surcharge shall be as follows:

UFW Reconciliation Surcharge 202~~45~~: \$~~1-79.94~~ per
1,000 gallons

For purposes of the UFW Reconciliation Surcharge, the Utility shall submit, annually and by March 31 of each year, the water sold and water purchased data to the Maryland Public Service Commission. Estimated losses will be reconciled with actual losses pursuant to Utility’s annual UFW Reconciliation Surcharge true-up filing.

The Utility shall be entitled to request and obtain up to 30 additional days beyond March 31 to submit its filing, for good cause shown.

The Utility will begin collecting the 202~~54~~ UFW Reconciliation Surcharge on 05/01/202~~65~~ for twelve consecutive months until full recovery has been achieved. On 05/01/202~~76~~ the 202~~54~~ UFW Surcharge will expire and will no longer be included on customer bills.

UTILITY UFW QUARTERLY REPORTING REQUIREMENTS

On a quarterly basis, the Utility shall submit within 60 days of the end of a quarter, an informational filing with the Maryland Public Service Commission. This filing shall provide reports of monthly data on revenues, purchased water costs, gallons purchased and sold, monthly and cumulative UFW, and under or over recovery of costs, the Utility’s activities related to the resolution of any water losses. The fourth quarter report (covering October through December of each calendar year) shall be filed within 90 days of the end of the quarter and may coincide with the annual UFW Reconciliation Surcharge filing.

ISSUED: ~~May-March 23~~, 202~~65~~

SIGNED: ~~Nathaniel Spriggs~~ Justin Kersey

EFFECTIVE: ~~May-April 30~~, 202~~56~~

TITLE: President