# Water and Wastewater Rate Change



Sunshine Water Services requested a change in local water and wastewater rates. Our request was reviewed by the Florida Public Service Commission and a final decision has been issued for new rates across our service area, to be effective after issuing the attached notice.

Increasing rates is a difficult decision. We make every effort to keep operating costs to a reasonable minimum while maintaining critical infrastructure for public health, everyday needs, and during severe weather conditions. This necessary rate adjustment supports:

- continued safe and reliable service
- necessary infrastructure improvements; and
- continued compliance with federal, state, and local environmental regulations.

Utilities are an integral component of our country's critical utility infrastructure. Since our last rate case in 2020, the company has invested approximately \$104 million in our water and wastewater systems, which provide essential services needed every day. Our ability to ensure safe and reliable water and wastewater service to both our residential and commercial customers must be maintained to protect public health.

## Rate Change Timeline

The rates shall be effective for service rendered as of the Commission's stamped approval date on the tariff sheets provided the customers have received notice. If the effective date of the new rates falls within a regular billing cycle, the initial bills at the new rate may be prorated. The old rates shall be prorated based on the number of days in the billing cycle before the effective date of the new rates. The new rates shall be prorated based on the number of days in the billing cycle on or after the effective date of the new rates.

### **Rate Change Information**

The following pages include the rate changes that have been approved by the Commission. If you have any questions, please contact our Customer Experience department at (866) 842-8432, use our customer portal, My Utility Account, or visit us online at www.myutility.us/sunshinewater.

# NOTICE TO CUSTOMERS OF SUNSHINE WATER SERVICES COMPANY AND ALL OTHER INTERESTED PERSONS DATED: May 19, 2025

On May 6, 2025, the Florida Public Service Commission ("Commission") approved an increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties, Florida Sunshine Water Services Company ("Utility"). A schedule of Commission approved rates and charges are set forth below.

#### **WATER RATES**

|  | Utility's Rates Prior | Utility's<br>Proposed | Commission<br>Approved |
|--|-----------------------|-----------------------|------------------------|
|  |                       |                       |                        |
|  | To Filing             | Final Rates           | Rates                  |
| Residential and General Service                |                       |                       |                        |
| Base Facility Charge by Meter Size             |                       |                       |                        |
| 5/8" x 3/4"                                    | \$13.57               | \$16.63               | \$16.61                |
| 3/4"   | \$20.36               | \$24.80               | \$24.92                |
| 1"   | \$33.93               | \$41.59               | \$41.53                |
| 1-1/2"   | \$67.85               | \$83.17               | \$83.05                |
| 2"   | \$108.56              | \$133.06              | \$132.88               |
| 3"   | \$217.12              | \$266.14              | \$265.76               |
| 4"   | \$339.25              | \$415.84              | \$415.25               |
| 6"   | \$678.50              | \$831.67              | \$830.50               |
| 8"   | \$1,085.60            | \$1,330.68            | \$1,328.80             |
| 10"  | \$1,967.65            | \$2,411.84            | \$2,408.45             |
| Charge per 1,000 gallons - Residential Service |                       |                       |                        |
| 0-4,000 gallons                                | \$1.90                | \$2.33                | \$2.34                 |
| 4,001-12,000 gallons                           | \$2.84                | \$3.49                | \$3.50                 |
| Over 12,000 gallons                            | \$4.76                | \$5.84                | \$5.84                 |
| Charge per 1,000 gallons - General Service     | \$3.23                | \$3.96                | \$3.95                 |
| Private Fire Protection Service                |                       |                       |                        |
| 1 1/2"   | \$67.85               | \$83.17               | \$83.05                |
| 2"   | \$108.56              | \$133.06              | \$132.88               |
| 3"   | \$217.12              | \$266.14              | \$265.76               |
| 4"   | \$339.25              | \$415.84              | \$415.25               |
| 6"   | \$678.50              | \$831.67              | \$830.50               |
| 8"   | \$1,085.60            | \$1,330.68            | \$1,328.80             |
| 10"  | \$1,967.65            | \$2,411.84            | \$2,408.45             |
|  |                       |                       |                        |

### **WASTEWATER RATES**

|  | <b>Utility's</b>      | <b>Utility's</b> | Commission        |
|--|-----------------------|------------------|-------------------|
|  | Rates Prior To Filing | Proposed         | Approved<br>Rates |
|  |                       | Final Rates      |                   |
| Residential Service (RS1)                    |                       |                  |                   |
| All Meter Sizes                              | \$34.99               | \$40.59          | \$40.59           |
| Charge per 1,000 gallons (8,000 gallon cap)  | \$5.59                | \$6.48           | \$6.48            |
| Residential Service (RS2)                    |                       |                  |                   |
| All Meter Sizes                              | \$70.01               | \$81.22          | \$81.22           |
| Charge per 1,000 gallons (16,000 gallon cap) | \$5.59                | \$6.48           | \$6.48            |
| Residential Service (RS3)                    |                       |                  |                   |
| Flat Rate                                    | \$62.95               | \$73.03          | \$73.19           |
| Residential Service (RS4)                    |                       |                  |                   |
| Flat Rate                                    | \$125.91              | \$146.07         | \$146.07          |
| Residential Reuse Service (RSS1)             |                       |                  |                   |
| All Meter Sizes                              | \$10.21               | \$11.84          | \$11.84           |
| Charge per 1,000 Gallons                     | \$1.92                | \$2.23           | \$2.23            |
| General Service (GS1)                        |                       |                  |                   |
| Base Facility Charge by Meter Size           |                       |                  |                   |
| 5/8" x 3/4"                                  | \$34.99               | \$40.59          | \$40.59           |
| 3/4"   | \$52.49               | \$60.89          | \$60.89           |
| 1"   | \$87.48               | \$101.48         | \$101.48          |
| 1-1/2"                                       | \$174.95              | \$202.95         | \$202.95          |
| 2"   | \$279.92              | \$324.72         | \$324.72          |
| 3"   | \$559.84              | \$649.44         | \$649.44          |
| 4"   | \$874.75              | \$1,014.75       | \$1,014.75        |
| 6"   | \$1,749.50            | \$2,029.50       | \$2,029.50        |
| 8"   | \$2,799.20            | \$3,247.20       | \$3,247.20        |
| 10"  | \$5,073.55            | \$5,885.55       | \$5,885.55        |
|  | \$6.70                | \$7.77           | \$7.79            |

**WASTEWATER RATES (continued)**2

|                              | Utility's          | Utility's          | Commission  |
|------------------------------|--------------------|--------------------|-------------|
|                              | <b>Rates Prior</b> | Proposed           | Approved    |
|                              | To Filing          | <b>Final Rates</b> | Rates       |
| General Service (GS2)        |                    |                    |             |
| 5/8" x 3/4"                  | \$70.00            | \$81.21            | \$81.38     |
| 3/4"                         | \$105.00           | \$121.82           | \$122.07    |
| 1"                           | \$175.00           | \$203.03           | \$203.45    |
| 1 1/2"                       | \$350.00           | \$406.05           | \$406.90    |
| 2"                           | \$560.00           | \$649.68           | \$651.04    |
| 3"                           | \$1,120.00         | \$1,299.36         | \$1,302.08  |
| 4"                           | \$1,750.00         | \$2,030.25         | \$2,034.50  |
| 6"                           | \$3,500.00         | \$4,060.50         | \$4,069.00  |
| 8"                           | \$5,600.00         | \$6,496.80         | \$6,510.40  |
| 10"                          | \$10,150.00        | \$11,775.45        | \$11,800.10 |
| Charge per 1,000 gallons     | \$6.70             | \$7.77             | \$7.79      |
| General Service (GS3)        |                    |                    |             |
| Flat Rate                    | \$62.95            | \$73.03            | \$73.19     |
| General Service (GS4)        |                    |                    |             |
| Flat rate (905 ERCs)         | \$56,969.75        | \$66,092.15        | \$66,236.95 |
| Bulk Service (BS1)           |                    |                    |             |
| All Meter Sizes (58 ERCs)    | \$2,029.42         | \$2,354.22         | \$2,354.22  |
| Charge per 1,000 gallons     | \$5.59             | \$6.48             | \$6.48      |
| General Reuse Service (GRS1) |                    |                    |             |
| All Meter Sizes              | \$0.00             | \$0.00             | \$0.00      |
| Charge per 1,000 gallons     | \$0.00             | \$0.00             | \$0.00      |

**Meter Installation Charge**: The Commission also approved an increase in the meter installation charge to \$591.83 for a 5/8"x 3/4" water meter, which is the standard size of a residential water meter. This change reflects that all future water meters will be compatible with its Advanced Metering infrastructure.

**Miscellaneous Service Charges**: While the miscellaneous service charges did not change, the Commission ordered the terminology to change consistent with Commission Rules. Thus the previous initial connection and disconnection charges are obsolete and now subsumed into the premises visit charge which is \$40.06 during normal business hours and \$49.62 after hours.

The rates shall be effective for service rendered as of the Commission's stamped approval date on the tariff sheets provided the customers have received notice. If the effective date of the new rates falls within a regular billing cycle, the initial bills at the new rate may be prorated. The old rates shall be prorated based on the number of days in the billing cycle before the effective date of the new rates. The new rates shall be prorated based on the number of days in the billing cycle on or after the effective date of the new rates. If you have any questions about your bill, please contact the Utility at 1-866-842-8432.

Sunshine Water Services Company