

RCA NO. 290

ORIGINAL

SHEET NO. 1

CANCELING

SHEET NO.

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OCT 27 2005

State of Alaska  
Regulatory Commission of Alaska

GOLDEN HEART UTILITIES, INC.

TITLE PAGE

GOLDEN HEART UTILITIES, INC.

PO BOX 80370

FAIRBANKS, AK 99708-0370

WASTEWATER SERVICE

APPLICABLE TO ENTIRE SERVICE AREA

RATES, RULES AND REGULATIONS

TARIFF #2

CANCELING GHU TARIFF #1

PURSUANT TO:

TARIFF ADVICE NO: 26-290

EFFECTIVE: January 19, 2006

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY:

  
Dan Gavora

Title: President/CEO

CANCELING

SHEET NO.

GOLDEN HEART UTILITIES, INC.

TABLE OF CONTENTS

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## TABLE OF CONTENTS

## SECTION

BEGINNING AT  
SHEET #

## SERVICE AREA

Service Area Map - Golden Heart Utilities, Inc. ....6

Service Area Description - Golden Heart Utilities, Inc. ....7

## 1. RULES &amp; REGULATIONS

1.1 Adoption.....9

1.2 General .....9

1.3 Means of Contacting the Utilities.....9

1.4 Definitions .....10

## 2. NATURE OF SERVICE

2.1 Wastewater Treatment.....17

2.2 Wastewater Collection .....17

2.3 Special Contracts .....17

## 3. SERVICE FEES

3.1 Responsibility for Payment .....18

3.2 Disconnect and Reconnect Charges .....19

3.3 Monthly Billing .....19

3.4 Billing Disputes .....20

3.5 Past Due Accounts and Delinquent Accounts .....21

3.6 Ownership Change .....21

3.7 Financing of Service Fees .....21

3.8 Physical Disconnection From Utilities' Mains .....22

3.9 Restoration of Service .....25

3.10 Apportionment.....26

TARIFF ADVICE NO: 26-290

EFFECTIVE: January 19, 2006

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY:

Dan Gavora

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GOLDEN HEART UTILITIES, INC.

## TABLE OF CONTENTS

SECTION	BEGINNING AT SHEET #
3. SERVICE FEES (continued)	
3.11 Vacancies.....	26
3.12 Services Billed as Unit .....	26
3.13 Returned Checks/Failed Bank Draft.....	27
3.14 Aggregate Computation .....	27
3.15 Final Balances .....	27
3.16 Estimated Bills .....	28
3.17 Separate Computation .....	29
3.18 Separate Computation for Two or More Customers .....	29
3.19 Records Research and Copies .....	29
3.20 Regulatory Cost Charge .....	30
4. APPLICATION AND AGREEMENT	
4.1 Application: New Service (Properties Not Connected To System) .....	31
4.2 Application: Property Changeover (Properties Connected To System).....	32
4.3 Application: Conditions (All Customers).....	33
4.4 Agreement Terms and Conditions.....	34
4.5 Effective Date.....	38
4.6 Agreement Termination .....	38
5. DEPOSIT REQUIREMENTS	
5.1 Security Deposit .....	39
5.2 Security Deposit Refund .....	40
5.3 Interest on Security Deposit .....	40
6. POLICIES AND CONDITIONS OF SERVICE	
6.1 Availability of Wastewater Service.....	41
6.2 Service Connections .....	43
6.3 Financing CIAC .....	46

PURSUANT TO:

TARIFF ADVICE NO:

26-290

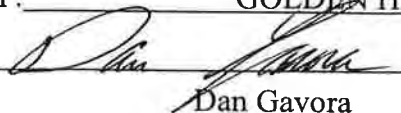
EFFECTIVE:

January 19, 2006

ISSUED BY:

GOLDEN HEART UTILITIES, INC.

BY:

  
Dan Gavora

Title: President/CEO

CANCELING

1<sup>st</sup> REVISION SHEET NO. 4**RECEIVED****MAR 24 2023**STATE OF ALASKA  
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GOLDEN HEART UTILITIES, INC.

TABLE OF CONTENTS

SECTION	BEGINNING AT SHEET #
---------	-------------------------

## 6. POLICIES AND CONDITIONS OF SERVICE (continued)

6.4	Unacceptable Wastes.....	47
6.5	Reconstruction of Utilities' Facilities.....	50
6.6	Notice for Locates .....	50
6.7	Townhouse/Condominium Complex .....	51
6.8	Metering Water to Determine Wastewater Fee .....	52
6.9	Joint/Common Service Line Connections .....	56
6.10	Industrial Waste.....	56
6.11	Cooling Waters at Utility Option .....	56
6.12	Compliance with National Categorical Pretreatment Standards as Promulgated by the US EPA .....	57
6.13	Damage to Utility Facilities or Equipment.....	57
6.14	Courtesy Leak Adjustment.....	57.1

N

## 7. SERVICE LINE REQUIREMENTS

7.1	General .....	58
7.2	Scope of Utilities' Personnel Work.....	59
7.3	Protection of Utilities' Equipment (Wastewater Only Metered Customers).....	59

## 8. MAIN EXTENSION POLICY

8.1	Extension of Existing Facilities - Zone 1 .....	61
8.2	Reimbursement Agreement - Zone 1 .....	61
8.3	Extension of Existing Facilities - Zone 2 .....	62
8.4	Reimbursement Agreement - Zone 2 .....	62
8.5	Extension of Existing Facilities - Zone 3 .....	63
8.6	Reimbursement Agreement - Zone 3 .....	63
8.7	Extension of Existing Facilities by Development Agr.....	64
8.8	Extension of Existing Facilities by the Customer without a Development Agreement.....	66
8.9	Extended Service Connection .....	67
8.10	Benefited Area.....	68

PURSUANT TO:

TARIFF ADVICE NO: 122-290

EFFECTIVE: **May 12, 2023**ISSUED BY: GOLDEN HEART UTILITIES, INC.BY: /s/ Oran Paul

Oran Paul

Title: President

CANCELING

1<sup>st</sup> REVISION

SHEET NO. 5

**RECEIVED**

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STATE OF ALASKA  
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GOLDEN HEART UTILITIES, INC.

## TABLE OF CONTENTS

## SECTION

BEGINNING AT  
SHEET #

9.....	RULE & RATE CHANGES .....	70
5221	Single Residential Units Metered Wastewater Service .....	71
52212	Duplex Residential Units Metered Wastewater Service .....	72
5225	Multiple Residential Units Metered Wastewater Service .....	73
5211	Single Residential Units Unmetered Wastewater Service .....	74
52114	Duplex Residential Units Unmetered Wastewater Service .....	75
52116	Triplex Residential Units Unmetered Wastewater Service .....	76
5222	Commercial Metered Wastewater Service .....	77
5223	Industrial Metered Wastewater Service .....	78
5224	Public Authority Metered Wastewater Service Ft. Wainwright .....	79
5240	Septage Hauler Wastewater Service .....	80
5242	Wholesale Metered Wastewater Service .....	82
5250	Interdepartmental Sales Wastewater Service .....	83
SCIAC-2	Onsite CIAC Golden Heart Utilities .....	84
SCIAC-3	Offsite CIAC Golden Heart Utilities .....	85
10.	SCHEDULE OF WASTEWATER NON-RECURRING FEES .....	86
11.	COST OF ENERGY ADJUSTMENT .....	90
12.	PLANT REPLACEMENT IMPROVEMENT SURCHARGE .....	93

N

Pursuant to U-15-089(18)/U-15-091(18)/U-15-092(18)

TARIFF ADVICE NO: 68-290

EFFECTIVE:

May 26, 2016

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY: Oran Paul

Oran Paul

Title: President

CANCELING

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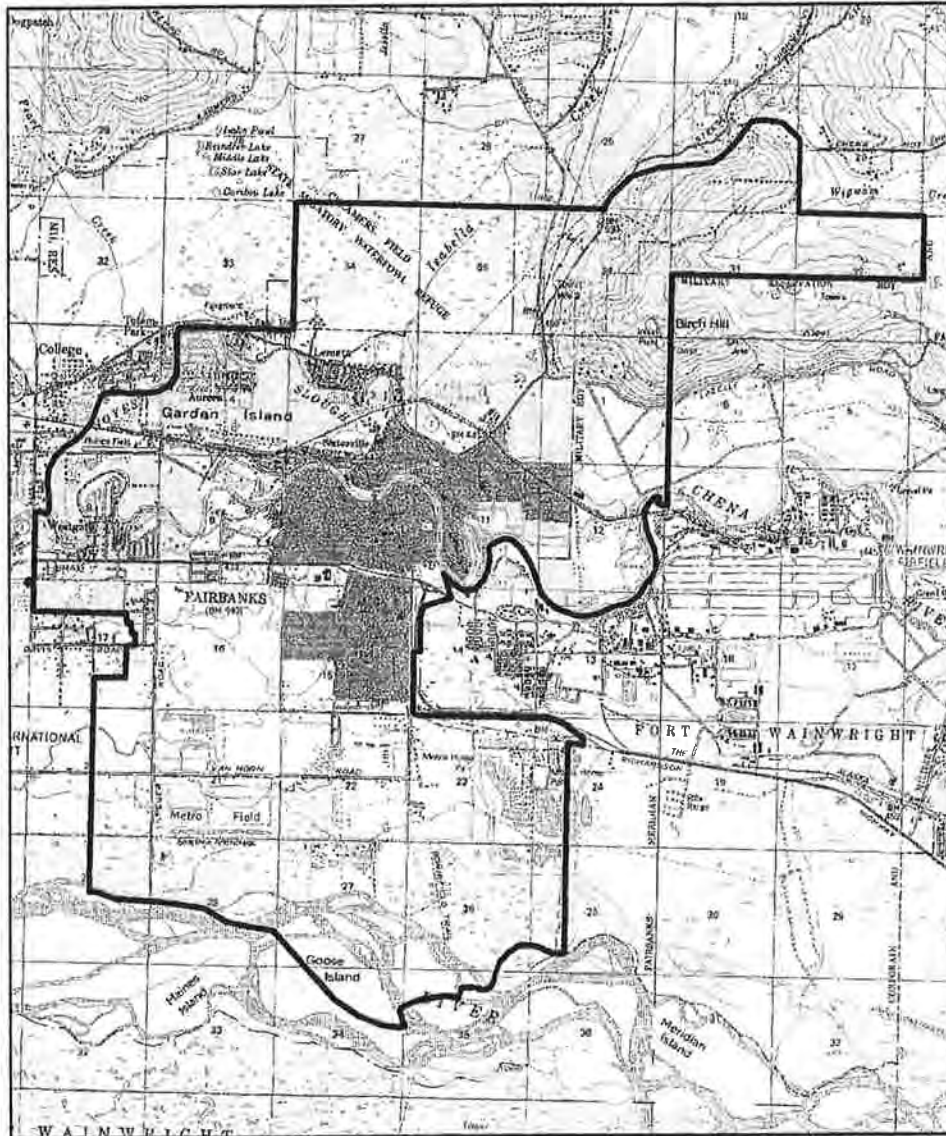
OCT 07 2008

GOLDEN HEART UTILITIES, INC.

SERVICE AREA MAP (WASTEWATER)

STATE OF ALASKA  
REGULATORY COMMISSION OF ALASKA

## GOLDEN HEART UTILITIES, INC. WASTEWATER SERVICE AREA



Golden Heart Utilities Sewer Service Area

PURSUANT TO: U-08-119(2)

February 26, 2009

TARIFF ADVICE NO.

EFFECTIVE:

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY:

Dan Gavora

Title: President/CEO

## CANCELING

1<sup>ST</sup> REVISION

SHEET NO. 7

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STATE OF ALASKA  
REGULATORY COMMISSION OF ALASKA

GOLDEN HEART UTILITIES, INC.

## SERVICE AREA (WASTEWATER)

## GOLDEN HEART UTILITIES, INC. SERVICE AREA DESCRIPTION

T1N	R1E	Sections:	That portion of 30 lying South of Chena Hot Springs Road and the Steese Highway; N1/2 of 31; N1/2 32
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T1S	R1W	<p>Sections:</p> <p>1; 2; 3; 4 except that portion of NW1/4 lying West of Noyes Slough; that portion of 5 lying South of Noyes Slough; 8 except for that portion lying West of the Noyes Slough and North of the Chena River; 9; 10; the N1/2 of 11; the SE1/4 of 11 except for that portion lying South of the left bank of the Chena River; the N1/2 of the SW1/4 of 11; The S1/2 of the SW1/4 of 11 except for that portion lying South of the left bank of the Chena River and lying East of the centerlines of the Steese Expressway and the Richardson Highway; that portion of 12 lying North and West of the left bank of the Chena River; that portion of 13 lying North of the left bank of the Chena River; that portion of the N1/2 of the NW1/4 of 14 lying West of the centerline of the Richardson Highway; 15; 16; that portion of 17 including the N1/2 of N1/2, the SE1/4 except for the NW1/4, the SE1/4 of NE1/4 except for a portion more particularly described as the W1/2 of Block 13 and Block 16 of the E. M. Jones Subdivision; that portion of the NE1/4 of 18 more particularly described as Lots 1 and 2 of Block One of West Addition Fairwest Subdivision, filed in the Fairbanks Recording District on January 24, 1968, as instrument No. 64-486; E1/2 of 20; 21; 22; 23; the W1/2 of the NW1/4 of 24; the W1/2 of the SW1/4 of 24; that portion of the W1/2 of the NE1/4 of the NW1/4 of 24 lying South of the South right-of-way of the New Richardson Highway and lying North of the North right-of-way of the Old Richardson Highway; and those portions of W1/2 of W1/2 of 25, 26, 27, 28, E1/2 of 29, 34, and 35 lying North of the right bank of the Tanana River</p>
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(All of the above with reference to the Fairbanks Meridian)

PURSUANT TO: U-08-119(2)

TARIFF ADVICE NO:

EFFECTIVE: February 26, 2009

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY:

Dan Gavora

**Title:** President/CEO

RCA NO. 290

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Regulatory Commission of Alaska

GOLDEN HEART UTILITIES, INC.

SERVICE AREA (WASTEWATER)

GOLDEN HEART UTILITIES, INC. SERVICE AREA DESCRIPTION (continued)

T1N R1W Sections: That portion of SE1/4 of 25 lying South and East of the Steese Highway; 34; 35; and 36

(All of the above with reference to the Fairbanks Meridian)

PURSUANT TO:

TARIFF ADVICE NO: 26-290

EFFECTIVE: January 19, 2006

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY:   
Dan Gavora

Title: President/CEO



CANCELING

2<sup>nd</sup> REVISION SHEET NO. 9**RECEIVED****OCT 10 2022**STATE OF ALASKA  
REGULATORY COMMISSION OF ALASKA

GOLDEN HEART UTILITIES, INC.

RULES &amp; REGULATIONS

## 1. RULES &amp; REGULATIONS

## 1.1 Adoption

(a) This tariff has been filed with the Regulatory Commission of Alaska in accordance with Alaska Statute 42.05.361.

(b) This tariff shall apply uniformly to all customers of Golden Heart Utilities, Inc. and College Utilities Corp. No individual officer, agent, or employee of Golden Heart Utilities, Inc. or College Utilities Corp. have the authority to waive, alter or amend these Rules and Regulations.

## 1.2 General

This tariff contains the rules and rates of Golden Heart Utilities, Inc. and College Utilities Corp., from here forward called "Utilities" unless otherwise specified.

## 1.3 Means of Contacting the Utilities

(a) The Utilities maintain a business office at 3691 Cameron Street, Suite 201, Fairbanks, Alaska 99709. The office is open for business Monday through Friday, 8 am to 5 pm with the exception of the following holidays: New Year's Day, Martin Luther King Jr. Day, Memorial Day, Fourth of July, Labor Day, Veteran's Day, Thanksgiving, day after Thanksgiving and Christmas. At this office customers may obtain service and rate information, make payments, submit applications for service, receive explanations of their bills, and inspect the Utilities' tariff. Information is also available on the Utilities' website [www.akwater.com](http://www.akwater.com).

(b) The Utilities' 24 hour emergency telephone number is: 907-479-3118

(c) The Utilities' business office telephone number is: 907-479-3118

(d) To request a line locate, call 811 (Alaska Digline) two business days prior to digging.

PURSUANT TO:

TARIFF ADVICE NO: 118-290

EFFECTIVE: **November 25, 2022**ISSUED BY: GOLDEN HEART UTILITIES, INC.BY: /s/ Oran Paul

Oran Paul

Title: President

RCA NO. 290

1<sup>st</sup> REVISION

SHEET NO. 10

CANCELING

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SHEET NO. 10

GOLDEN HEART UTILITIES, INC.

RULES &amp; REGULATIONS

**RECEIVED****AUG 02 2017**STATE OF ALASKA  
REGULATORY COMMISSION OF ALASKA**1.4 Definitions**

The following terms wherever used in this tariff, have the following meaning unless otherwise clearly stated.

**Account:** The separate service and billing record established by the Utilities for each parcel to which it provides wastewater service. The account is identified by number, and contains information such as: the customer's name and address, the size of the meter, and any amounts due to/from the customer.

**Actual Costs:** The true final cost of labor, material and overhead used to complete a main extension or addition of facilities, including the costs for property acquisition, design and engineering, legal fees, permit fees, administrative overhead and construction.

**Advance-In-Aid-of-Construction:** An advance made by or on behalf of customers or others for the purpose of construction, which is to be refunded wholly or in part.

**Alaska Digline:** 811 Alaska Digline, Inc. is a one number, centralized pre-excavation messaging center. A free service offered by the Utilities to help prevent damages to underground services.

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**AMR:** *abbrev.* Automatic meter read, a device installed by the Utilities that transmits an electronic radio signal for the purpose of obtaining a meter reading, which is used to compute a customer's monthly usage.

**Applicant:** A person requesting wastewater service from the Utilities.

PURSUANT TO:

TARIFF ADVICE NO: 83-290

EFFECTIVE:

**September 18, 2017**ISSUED BY: GOLDEN HEART UTILITIES, INC.BY: Oran Paul

Oran Paul

Title: President

CANCELING

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State of Alaska  
Regulatory Commission of Alaska

GOLDEN HEART UTILITIES, INC.

RULES &amp; REGULATIONS

## 1.4 Definitions (continued)

**Beneficial Owner:** A person who has acquired equitable title to the property, has the right to collect rents, or has the right to take possession following a default action by the prior owner.

**Billing Period:** An interval of about one month between successive meter reading dates (except for beginning or final billing periods).

**CIAC:** *abbrev.* Contribution-In-Aid-of-Construction, any amount of money, services, or property received by a wastewater utility from any person or governmental agency that is provided at no cost to the Utilities. It represents any addition or transfer to the capital of the Utilities, and is used to offset the acquisition, improvement, or construction costs of the Utilities' property, facilities, or equipment used to provide utility services to the public. Contributions received from governmental agencies and others for relocation of wastewater mains or other plant facilities are also included.

**Commercial Service:** Service that is used primarily for business purposes and not residential service. If the customer advertises the business through signage, newspapers, or in a variety of other media forms, then the entire service will be considered commercial.

**Condominium:** A single service with a single meter with an association responsible for bill payment to a building with individually owned dwelling or business units.

**Construction Deposit:** Cash payment to the Utilities for extension of Utilities' mains and improvements, either onsite or for a main extension.

**CUC:** *abbrev.* College Utilities Corp., one of the subjects of this tariff.

**Curtailment:** Restriction of utility service due to short term emergency due to natural disaster or human caused catastrophe.

**Customer:** An individual, firm, corporation, partnership, institution, or association receiving wastewater service from the Utilities.

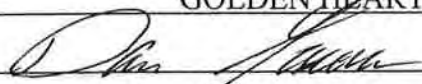
PURSUANT TO:

TARIFF ADVICE NO: 26-290

EFFECTIVE: January 19, 2006

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY:



Dan Gavora

Title: President/CEO

RCA NO. 290

ORIGINAL

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State of Alaska  
Regulatory Commission of Alaska

GOLDEN HEART UTILITIES, INC.

RULES & REGULATIONS

1.4 Definitions (continued)

**Delinquent:** Payment has not been received by the Utilities within 40 days from the date the bill is rendered.

**Developer Agreement:** The Utilities' mains may be extended within the Utilities' certificated service area, pursuant to a Development Agreement. The developer will be responsible under the Development Agreement to pay all costs of the system required to service the development.

**Duplex Residential Service:** Service to a building that contains two dwelling units. If the Utilities have knowledge or the customer advertises the building through signage, newspapers, or in a variety of other media forms, then the entire service will be considered duplex residential.

**Dwelling:** A building designed and used only for residential purposes that contains one or more dwelling units.

**Dwelling Unit:** A building or a portion thereof, providing independent and complete living quarters, including cooking, sleeping and toilet facilities.

PURSUANT TO:

TARIFF ADVICE NO:

26-290

EFFECTIVE:

January 19, 2006

ISSUED BY:

GOLDEN HEART UTILITIES, INC.

BY:



Dan Gavora

Title: President/CEO

RCA NO. 290

ORIGINAL

SHEET NO. 13

CANCELING

SHEET NO.

GOLDEN HEART UTILITIES, INC.

RULES &amp; REGULATIONS

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State of Alaska  
Regulatory Commission of Alaska

## 1.4 Definitions (continued)

**Estimated Costs (Cost to Construct):** The Utilities shall estimate the cost of labor, material and overhead to complete a main extension or addition of facilities. The Utilities strive to insure that their estimates are within plus or minus 15% of actual cost. However, material availability, weather, location and terrain conditions often make actual cost difficult to estimate. The customer may elect to finance exploration costs in order for the Utilities to provide a more accurate estimate.

If the actual costs of construction of a main line extension or addition of facilities exceed the written estimate provided by the Utilities, no charges in excess of the written estimate plus 15% may be collected by the Utilities from the customer unless the additional charges are the result of additional construction work requested or authorized by the customer subsequent to the initial written estimate. Other than additional costs necessitated by the customer, actual costs in excess of 115% of the initial written estimate shall be borne by the Utilities. If the actual costs of construction for the customer's share are less than the written estimate, the customer will be charged the lesser amount and, if the costs are prepaid, the difference between the actual cost of the construction and the advance payment made by the customer will be refunded to the customer.

PURSUANT TO:

TARIFF ADVICE NO: 26-290

EFFECTIVE: January 19, 2006

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY:   
Dan Gavora

Title: President/CEO

CANCELING

SHEET NO.

GOLDEN HEART UTILITIES, INC.

RULES &amp; REGULATIONS

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State of Alaska  
Regulatory Commission of Alaska

## 1.4 Definitions (continued)

**GHU:** *abbrev.* Golden Heart Utilities, Inc., one of the subjects of this tariff.

**Landlord:** A person who rents or leases a building to others.

**Main Extension:** A section of main, going from an existing main line to a new point.

**Meter Tampering:** The illegal act of damaging, bypassing, removing or altering of a meter, automatic meter reading devices or any other Utilities owned facility or equipment for which it is the customer's responsibility to provide a safe, warm, protected environment.

**Month:** An interval of approximately 30 days between successive normal meter reading dates.

**Multiple Residential Service:** Service to a building that contains more than two dwelling units. If the Utilities have knowledge or the customer advertises the structure through signage, newspapers, or in a variety of other media forms, then the entire service will be considered multiple residential and classified as a multiple residential account.

**Offsite:** Facilities which provide service to a larger portion of, or the entire service area normally located off the neighborhood site. These facilities include interceptors, lift stations, treatment plants, force main pump stations, force mains and other necessary plant to receive wastewater from the neighborhood collection system.

**Onsite:** Facilities which provide service to a smaller portion of a service area normally located on the neighborhood site. These facilities include manholes, connections, and collection mains 10" and under in diameter located on the neighborhood site to receive service from which wastewater is collected from a neighborhood. Service is normally received from an interceptor and lift station system outside the affected neighborhood.

PURSUANT TO:

TARIFF ADVICE NO: 26-290

EFFECTIVE: January 19, 2006

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY:

Dan Gavora

Title: President/CEO

CANCELING

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REGULATORY COMMISSION OF ALASKA

GOLDEN HEART UTILITIES, INC.

RULES &amp; REGULATIONS

## 1.4 Definitions (continued)

**Parcel:** An area of land enclosed by boundaries established lawfully by conveyance or plat of record that has not been divided lawfully by a subsequent conveyance or plat of record.

**Past Due:** Payment that has not been received by the Utilities within 25 days from the date the bill is rendered.

**Pretreatment Program:** The Environmental Protection Agency has established regulations that require the Utilities to implement and administer a pretreatment program to control pollutants from commercial and industrial users which could interfere with the operation of the Utilities' wastewater collection system, pass through or interfere with the Utilities' wastewater treatment processes and/or contaminate sludge. The program enforces discharge standards, issues discharge permits, takes samples of customer wastewater discharges, and performs inspections of the customer's premises.

**Property Owner:** A person who owns a parcel of land either by legal title or beneficial ownership.

**RCA:** *abbrev.* Regulatory Commission of Alaska, the state agency that regulates public utilities. The RCA was established on July 1, 1999, by the Alaskan State Legislative enactment to replace the Alaska Public Utilities Commission.

**RCC:** *abbrev.* Regulatory cost charge, a surcharge applied to all regulated customer billings to pay the Utilities' share of the RCA budget.

**Rendered Bill:** A bill for service that has been issued to a customer; unless personally delivered by the Utilities, a bill is rendered on the date it is postmarked, or electronically noticed to the customer.

C

PURSUANT TO:

TARIFF ADVICE NO: 66-290

EFFECTIVE: June 8, 2015

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY: Oran Paul

Oran Paul

Title: President

CANCELING

SHEET NO.

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OCT 27 2005

State of Alaska  
Regulatory Commission of Alaska

GOLDEN HEART UTILITIES, INC.

RULES &amp; REGULATIONS

## 1.4 Definitions (continued)

**Saddle:** Device used to connect the customer service line to the Utilities' main, installed and owned by the Utilities..

**Service:** The furnishing of wastewater collection and treatment to a given location.

**Service Line:** The pipe, cleanout and fittings extending from the Utilities' main to a building, installed by the customer, a qualified contractor, or the Utilities, owned and maintained by the customer.

**Shall:** Means "must" and makes the action referred to mandatory.

**Single Residential Service:** Wastewater service to a single dwelling.

**Tenant or Renter:** A person who pays rent to occupy or use a building.

**Townhouse:** A building with two or more dwelling units and connected by one or more common walls with each unit having a separate service line, meter and billing.

**Unit:** One dwelling or residential living space, or for commercial buildings, 1,000 square feet of floor space.

**Utilities:** Shall mean Golden Heart Utilities, Inc. and/or College Utilities Corp., or their duly appointed representative, sometimes referred to as the Utilities.

**Wastewater Main or Main:** The pipe, usually a minimum of 6" in diameter, located in a street, road, alley or easement for the collection of wastewater, installed, owned and maintained by the Utilities.

PURSUANT TO:

TARIFF ADVICE NO: 26-290

EFFECTIVE: January 19, 2006

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY:   
Dan Gavora

Title: President/CEO



RCA NO. 290

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JAN 17 2006

GOLDEN HEART UTILITIES, INC.

State of Alaska  
Regulatory Commission of Alaska

NATURE OF SERVICE

## 2. NATURE OF SERVICE

## 2.1 Wastewater Treatment

Golden Heart Utilities, Inc. operates the Fairbanks Area Wide Wastewater Treatment Plant at Fairbanks, Alaska in accordance with standards established and controlled by the Alaska Department of Environmental Conservation and the United States Environmental Protection Agency. College Utilities Corp. wastewater is conveyed to this treatment plant.

## 2.2 Wastewater Collection

The Utilities construct, own, operate, and maintain interceptor and wastewater collection mains to provide service to their customers.

## 2.3 Special Contracts

College Utilities Corporation/Fairbanks International Airport Special Contract

The agreement covers the terms, conditions and rates for discharging glycol laden snow melt from airplane deicing ramp into the College Utilities Corporation's wastewater collection system generally during the months of March, April, May and June of each year to accommodate spring runoff and the treatment of said waste by Golden Heart Utilities.

PURSUANT TO:

TARIFF ADVICE NO: 26-290

EFFECTIVE: January 19, 2006

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY:

  
Dan Gavora

Title: President/CEO

RCA NO. 290

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GOLDEN HEART UTILITIES, INC.

State of Alaska  
Regulatory Commission of Alaska

SERVICE FEES

## 3. SERVICE FEES

## 3.1 Responsibility for Payment

(a) All persons receiving service from the Utilities shall be obligated to pay for such service in accordance with the appropriate rate schedules.

(b) Failure to receive a bill or delinquent notice addressed to the then current billing address of the customer in the records of the Customer Service office of the Utilities will not prevent charges for service from becoming delinquent, or excuse the obligation to pay the charges.

(c) In the case of a landlord-tenant relationship, the landlord shall be held liable for all billings. The billing shall not be rendered directly from the Utilities to the tenant without written authorization from the property owner, except for the following entities, the University of Alaska, Fairbanks North Star Borough, City of Fairbanks, Alaska Railroad Corporation, and the Fairbanks International Airport. The property owner remains responsible for the account when the bills are sent to the tenant. If a tenant is delinquent in paying for utility service, the Utilities, at their option, may void the arrangement of rendering the bill to the tenant.

(d) Property Ownership Transfer at Customer's Request: If a customer, either in person, by telephone, electronically, or in writing, requests that billing for service be transferred to a new applicant due to property ownership change, the Utilities may hold that customer responsible for all services up to the later of the date the ownership transfer is to be made or three working days after the customer places the request.

PURSUANT TO:

TARIFF ADVICE NO: 26-290

EFFECTIVE: January 19, 2006

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY:

  
Dan Gavora

Title: President/CEO

CANCELING

ORIGINAL

SHEET NO. 19

GOLDEN HEART UTILITIES, INC.

SERVICE FEES

**RECEIVED****APR 16 2015**STATE OF ALASKA  
REGULATORY COMMISSION OF ALASKA**3.2 Disconnect and Reconnect Charges**

When the Utilities disconnect the customer's service line under any of the options in Section 3.8, the disconnection and estimated reconnection costs, the delinquent amount, deposits or any related Utility costs must be paid before the service is restored. The Utilities reserve the right to refuse new or reconnected service to a customer at the same or any other location until all monies due the Utilities have been paid. The Utilities will not be responsible for any damages that occur as a result of discontinuance of service. See Schedule of Wastewater Non-Recurring Fees Rule 3.2.

**3.3 Monthly Billing**

The Utilities will bill monthly for services rendered.

**a) Service by mail**

Unless specifically requested as provided in section (b), monthly bills will be mailed to the customer.

N

**b) Electronic billing**

Customers may request to have bills presented in an electronic format and available for viewing via the internet. Electronic bills shall be deemed rendered on the date of the electronic notification by the utility.

N

Customers may pay the Utilities more than the amount due; the Utilities will accept such payments and show the payment as a credit on the next bill.

CIAC charges for service shall be paid by the customer when the saddles are installed on the main. Monthly charges for service shall commence from the date the premises are connected with the utilities' facilities carrying the wastewater service. A Customer is liable for payment of service to the premises until physically disconnected from the system. See also Section 3.8, Physical Disconnection From Utilities' Main, and Section 4.5, Effective Date.

C

PURSUANT TO:

TARIFF ADVICE NO: 66-290

EFFECTIVE: June 8, 2015

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY:



Oran Paul

Title: President

RCA NO. 290

ORIGINAL

SHEET NO. 20

CANCELING

SHEET NO.

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JAN 17 2006

GOLDEN HEART UTILITIES, INC.

State of Alaska  
Regulatory Commission of Alaska

SERVICE FEES

**3.4 Billing Disputes**

(a) The customer shall pay all current undisputed charges and promptly request a billing adjustment of the disputed amount. The request may be by telephone but shall be followed with a written request. The Utilities shall respond to the substance of each service complaint or other customer correspondence within 10 working days of its receipt. If the Utilities do not resolve a complaint to the customer's satisfaction, the customer may refer the matter to the RCA at the following address:

Regulatory Commission of Alaska  
701 West 8<sup>th</sup> Avenue, Suite 300  
Anchorage, Alaska 99501  
907-276-6222 or 1-800-390-2782

(b) The customer shall file appeals to the RCA on the Utilities' resolution notice, with the Utilities being provided a copy of the appeal at the following address:

Golden Heart Utilities, Inc. or College Utilities Corp.  
PO Box 80370  
Fairbanks, Alaska 99708-0370  
907-479-3118

(c) A customer may dispute an item on the Utilities' bill and withhold payment of the disputed amount only until the dispute has been resolved. Billing dispute appeals denied by the RCA shall be paid in full or payment arrangements satisfactory to the Utilities made within 15 working days of receipt of the RCA decision.

PURSUANT TO:

TARIFF ADVICE NO: 26-290

EFFECTIVE: January 19, 2006

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY:

  
Dan Gavora

Title: President/CEO

CANCELING

ORIGINAL

SHEET NO. 21

**RECEIVED****JUN 27 2017**STATE OF ALASKA  
REGULATORY COMMISSION OF ALASKA

GOLDEN HEART UTILITIES, INC.

SERVICE FEES

**3.5 Past Due Accounts and Delinquent Accounts**

Past due accounts shall be charged interest at the rate of 10.5% a year (.875% a month). An account is past due if not paid within 25 days after the date the bill is rendered. Interest will commence on the 26th day. A bill will be considered delinquent if not paid within 40 days after the date rendered.

The amount due and payable by the customer may include costs and actual attorney fees incurred by the Utilities for collection of any amounts that become delinquent.

N  
N**3.6 Ownership Change**

(a) If the building to which service is rendered changes ownership, the new owner shall be required to reapply as under Section 4.2.

(b) New owner means an owner with separate and distinct legal title from the customer of the Utilities, and a beneficial owner, under a contract of sale, deed of trust, or other similar document, which beneficial owner has equitable title to the property, or the right to collect the rents and profits from the property of the customer of the Utilities, or the right to take possession of the property following default under a contract of sale, deed of trust, or other similar document.

**3.7 Financing of Service Fees**

Overdue monthly service fee accounts may be financed at the option of the Utilities. Deferred payment agreements with customers will be in writing. The Utilities will offer comparable terms and conditions to customers with similar payment problems. In determining a reasonable deferred payment schedule, the Utilities and customer shall consider the following conditions, size of the delinquent account; customer's ability to pay; customer's payment history; length of time the debt has been outstanding; circumstances that resulted in the outstanding debt; and any other relevant factors related to the circumstances of the customer. Allowable finance charges will apply to unpaid balance.

PURSUANT TO:

TARIFF ADVICE NO: 81-290

EFFECTIVE:

**August 21, 2017**ISSUED BY: GOLDEN HEART UTILITIES, INC.BY: Oran Paul

Oran Paul

Title: President

CANCELING

ORIGINAL

SHEET NO. 22

GOLDEN HEART UTILITIES, INC.

SERVICE FEES

**RECEIVED**

APR 16 2015

STATE OF ALASKA  
REGULATORY COMMISSION OF ALASKA**3.8 Physical Disconnection from Utilities' Main****(a) Upon Customer's Request**

(1) Customer shall notify the Utilities in writing 30 days in advance of intent to physically disconnect service. T

(2) Customer is liable for payment for all wastewater service to the premises until the earlier of 30 days after written request has been received at the Utilities' office or the disconnection by the utility occurs. Customer is also responsible for the Utilities' costs to disconnect service. T

**(b) Utility Disconnection without Notice:** The Utilities will disconnect service to a customer without advance written notice for any of the following reasons. Customer is responsible for the Utilities' costs to disconnect service.

(1) An immediate hazard exists which threatens the safety or health of the customer, general population, the Utilities' personnel or facilities.

(2) The Utilities have evidence of meter tampering or fraud by the customer.

(3) A customer has failed to comply with curtailment procedures imposed by the Utilities during an emergency.

(4) The customer's connection or discharge creates an immediate hazard that threatens the operation of the wastewater treatment plant and the Utility's ability to meet the terms and conditions of the National Pollutant Discharge Elimination Services permit issued by the United States Environmental Protection Agency.

PURSUANT TO:

TARIFF ADVICE NO: 66-290

EFFECTIVE: June 8, 2015

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY:



Oran Paul

Title: President

RCA NO. 290

ORIGINAL

SHEET NO. 23

CANCELING

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GOLDEN HEART UTILITIES, INC.

SERVICE FEES

State of Alaska  
Regulatory Commission of Alaska

3.8 Physical Disconnection from Utilities' Main (continued)

(c) Utility Disconnection with Notice: The Utilities will commence disconnection procedures in accordance with the notice procedures in Section 3.8(d) for any of the following reasons. Customer is responsible for the Utilities' costs to disconnect service.

(1) A customer has failed to pay for utility service within 40 days after initial rendering of the bill and the customer has not entered into a deferred payment agreement with the Utilities.

(2) A customer has failed to meet or maintain the Utilities' deposit requirements.

(3) A customer has knowingly and continually failed to provide the Utilities with reasonable access to their meter, equipment, or property.

(4) A customer has breached a special contract between the Utilities and the customer for utility service.

(5) Disconnection is required in order for the Utilities to comply with an order or regulation of a governmental agency with proper jurisdiction.

(6) Where there is any installation which, in the opinion of the Utilities, is hazardous to the operation of the Utilities' system or its service to other members.

PURSUANT TO:

TARIFF ADVICE NO: 26-290

EFFECTIVE: January 19, 2006

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY:

Dan Gavora

Title: President/CEO

CANCELING

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REGULATORY COMMISSION OF ALASKA

GOLDEN HEART UTILITIES, INC.

SERVICE FEES

## 3.8 Physical Disconnection from Utilities' Main (continued)

## (d) General Policy for Notice of Disconnection

(1) This provision does not apply to customers being disconnected without notice or to customers in default of a deferred payment agreement.

(2) At least 15 days before the scheduled date of disconnection, the Utilities will mail or deliver to the customer a written notice of intent to disconnect service. The Utilities will simultaneously forward a copy of the disconnection notice to any landlord and/or any third party designated by the customer on a service application. The disconnection notice will contain all the information required by Title 3 of the Alaska Administrative Code Section 52.450(c) (1).

(3) Not less than three working days prior to disconnection the Utilities will make reasonable attempts to contact the customer by telephone or by visit of an authorized Utilities' representative to the premises about to be disconnected. If by telephone, the Utilities will keep records of all attempted and completed telephone contacts showing at least the time, the person making the attempt, and the outcome. If by visit to the premises, the Utilities' authorized representative will hand-deliver a "Disconnect Notice" to the customer, or if no personal contact is possible, leave the notice in a prominent place. The Disconnect Notice or completed telephone call will provide the customer with information required by Title 3 of the Alaska Administrative Code Section 52.450(c) (3).

(4) If the customer lives 25 or more miles from the nearest location from which the Utilities deliver notices and if telephone contact cannot be made, the Utilities will mail the customer no less than five working days prior to disconnection a first class, postage prepaid letter as an alternative to the hand-delivered Disconnect Notice.

PURSUANT TO:

TARIFF ADVICE NO: 66-290

EFFECTIVE: June 8, 2015

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY: 

Oran Paul

Title: President



RCA NO. 290

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JAN 17 2006

State of Alaska  
Regulatory Commission of Alaska

GOLDEN HEART UTILITIES, INC.

SERVICE FEES

**3.8 Physical Disconnection from Utilities' Main (continued)**

(5) If the Utilities have been informed that a residence is occupied by a person seriously ill, elderly, handicapped, or dependent on life support systems, the Utilities shall provide at least 30 days notice before the scheduled date of disconnection. In any case in which the Utilities are notified after issuance of a termination notice that a customer's residence is occupied by a person seriously ill, elderly, handicapped, or dependent on life support systems, the Utilities shall extend the disconnection date by 15 days and notify the customer of the extension.

**3.9 Restoration of Service**

The Utilities shall restore service within three working days after correction of the conditions that resulted in the disconnection. Correction may include execution of a deferred payment agreement. (See Section 3.7). If service is restored during a period other than regular working hours at the customer's request, the Utilities may impose an after-hours charge for reconnection. The customer is responsible for all of the Utilities' costs of disconnection and reconnection of the service line to the Utilities' main.

PURSUANT TO:

TARIFF ADVICE NO: 26-290

EFFECTIVE: January 19, 2006

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY:

  
Dan Gavora

Title: President/CEO

RCA NO. 290

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JAN 17 2006

State of Alaska  
Regulatory Commission of Alaska

GOLDEN HEART UTILITIES, INC.

SERVICE FEES

**3.10 Apportionment**

(a) **Unmetered Accounts:** For new connections and changes in ownership that occur at any time other than the first day of the month, service shall be charged for the apportionment at a daily rate, determined by the current flat rate wastewater charge divided by 30 days and rounded to the nearest cent. Said charges shall accrue or be determined from the day service is discontinued, changed or commences.

(b) **Metered Accounts:** For new connections and changes in ownership that occur at any time other than the billing date, when service is initiated or when accounts are final billed, the minimum monthly charge will automatically be prorated based on the changeover date.

**3.11 Vacancies**

Except as stated in Section 3.10, the monthly charges of the Utilities shall not be adjusted or apportioned for a vacancy, except in case of a unit being out of service for more than one month as a result of an act of God. Said fee shall be apportioned provided that the Utilities have been notified at the time the vacancy, as a result of such an act, occurs.

**3.12 Services Billed as Unit**

All charges owed by any customer at an individual service location for wastewater and water service rendered by the Utilities shall be billed as a unit on one statement. However, charges may be paid separately.

PURSUANT TO:

TARIFF ADVICE NO: 26-290

EFFECTIVE: January 19, 2006

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY:

Dan Gavora

Title: President/CEO

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SHEET NO.

GOLDEN HEART UTILITIES, INC.

SERVICE FEES

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OCT 27 2005

State of Alaska  
Regulatory Commission of Alaska**3.13 Returned Checks/Failed Bank Draft**

Any check/bank draft which has been given to the Utilities for any purpose, and is returned by the financial institution is subject to a fee for each utility account for which payment was tendered. Any returned checks/failed bank draft shall be considered as non-payment until redeemed. If, within a twelve-month period, more than one check/bank draft presented by an individual is dishonored, that customer may be denied the privilege of paying for services by personal check/bank draft, and may thereafter be required to pay in cash or by other means approved by the Utilities. See Schedule of Non-Recurring Fees Rule 3.13.

**3.14 Aggregate Computation**

Service fees shall be computed in aggregate only when several service lines of a single customer utilize one customer owned service line and one meter to receive wastewater service from the Utilities' main.

**3.15 Final Balances**

Final balances due the Utilities or customer of \$5.00 or less, resulting from a terminated billing, will not be processed. Upon customer request, the Utilities will make refunds of \$5.00 or less.

PURSUANT TO:

TARIFF ADVICE NO: 26-290

EFFECTIVE: January 19, 2006

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY:



Dan Gavora

Title: President/CEO

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GOLDEN HEART UTILITIES, INC.

SERVICE FEES

STATE OF ALASKA  
REGULATORY COMMISSION OF ALASKA**3.16 Estimated Bills**

(a) If the Utilities are unable to read a meter at the usual or scheduled time due to locked premises, weather conditions, road conditions, presence of dangerous animals, inoperable/inaccurate meters, customer denying access or other circumstances that make it not reasonably feasible to read the meter, the Utilities will issue an estimated bill.

T

(b) If, for a reason described in Section 3.16(a), the Utilities are unable to read a meter during a scheduled meter reading cycle, the Utilities shall estimate the consumption for the billing period considering, where applicable, the customer's usage during the same month of the previous year or the amount of usage during the preceding month or months.

(c) The Utilities may discontinue service if unable to read the meter at the usual or scheduled time due to conditions created by the customer. See also Section 4.4(h)(2), Inspection by Utilities of Premises. If discontinuation of service is warranted, the Utilities will follow general procedures for disconnection with notice as described in Section 3.8(c).

DN

(d) Adjustment of the estimated billing to actual use will be made when the next actual meter reading is obtained.

N

D -After the second consecutive month of estimating a customer's bill, the Utilities must obtain an accurate reading of the meter unless the meter is inaccessible due to severe weather or other dangerous conditions.

PURSUANT TO:

TARIFF ADVICE NO: 66-290

EFFECTIVE: June 8, 2015

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY: Oran Paul

Oran Paul

Title: President

TA NO. 290

ORIGINAL

SHEET NO. 29

CANCELING

SHEET NO.

GOLDEN HEART UTILITIES, INC.

SERVICE FEES

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JAN 17 2006

State of Alaska  
Regulatory Commission of Alaska**3.17 Separate Computation**

Service Fees shall be computed separately for each service line of a single customer under the applicable Rate Schedules of this tariff except as provided in Section 3.14.

**3.18 Separate Computation for Two or More Customers**

Service fees shall be computed separately for each customer when two or more customers utilize a single service line.

**3.19 Records Research and Copies**

(a) Copies of records furnished to a customer at his/her request shall be provided without charge for the first ten pages. Customers will be charged for copies in excess of ten as shown in the Schedule of Wastewater Non-Recurring Fees Rule 3.19.

(b) Customer request for research of records that are not readily available will be charged at an hourly rate for the time required to fill the request. See Schedule of Wastewater Non-Recurring Fees Rule 3.19.

PURSUANT TO:

TARIFF ADVICE NO: 26-290

EFFECTIVE: January 19, 2006

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY: 

Dan Gavora

Title: President/CEO

RCA No. 290 22nd Revision Sheet No. 30  
Canceling  
21st Revision Sheet No. 30

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**JUN 24 2024**

STATE OF ALASKA  
REGULATORY COMMISSION OF ALASKA

GOLDEN HEART UTILITIES, INC.

3.20 Regulatory Cost Charge

The Regulatory Cost Charge is a special surcharge applied to all regulated retail customer billings to pay the Utility's share of the budget of the Commission.

Regulatory Cost Charge 0.866% of billing I

Pursuant to U-24-010(2)

Effective July 1, 2024

Issued By: Golden Heart Utilities, Inc.

By: Anna Merrill

Title: Director of Regulatory Affairs

CANCELING

1<sup>st</sup> REVISION SHEET NO. 31

GOLDEN HEART UTILITIES, INC.

APPLICATION &amp; AGREEMENT

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NOV 28 2016

STATE OF ALASKA  
REGULATORY COMMISSION OF ALASKA

## 4. APPLICATION &amp; AGREEMENT

## 4.1 Application: New Service (Properties Not Connected To System)

(a) Any person desiring to purchase wastewater service from the Utilities shall make application upon a printed form furnished for that purpose, signed by the applicant and filed in the office of the Utilities. The application shall contain a legal description of the premises where such wastewater service is desired, together with relevant details as requested by the Utilities. See Schedule of Non-Recurring Fees 4.1. In submitting an application, the customer agrees to accept service under the terms and conditions of this tariff.

(b) Written Agreement Condition of Service: No person shall construct any connection to the wastewater main or the Utilities' wastewater system, without first entering into a written agreement with the Utilities.

(c) Date Restriction: Applications to purchase wastewater service are accepted year round, but no installation will be undertaken between September 15 and May 1 unless approved by the utility and the applicant agrees to pay any excess cost of installation due to weather conditions during that period.

C

PURSUANT TO:

TARIFF ADVICE NO: 76-290 EFFECTIVE: December 15, 2016

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY: Title: President

Oran Paul

RCA NO. 290

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State of Alaska  
Regulatory Commission of Alaska

GOLDEN HEART UTILITIES, INC.

APPLICATION &amp; AGREEMENT

**4.2 Application: Property Changeover (Properties Connected To System)**

(a) **Change of Ownership:** Upon purchasing a property that is connected to the Utilities' system, the new property owner will contact the Utilities. The Utilities will confirm ownership, request customer contact information, determine security deposit requirements, and schedule a property changeover inspection. If the new property owner fails to contact the Utilities, the Utilities will confirm ownership and transfer responsibilities for utility payment into the property owner's name. The Utilities will contact the new property owners. This application for service and the Utilities' acceptance may be verbal provided however that the applicant must have established credit or provide a security deposit. See Schedule of Non-Recurring Fees 4.2.

(b) **Change of Renter:** At the option of the Utilities, upon written request of the property owner, the Utilities can issue the bill to the renter. The owner or new renter will contact the Utilities and provide customer contact information. The Utilities will ensure the Responsibility for Payment Form is current and schedule a meter read. See Schedule of Non-Recurring Fees 4.2.

PURSUANT TO:

TARIFF ADVICE NO: 26-290

EFFECTIVE: January 19, 2006

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY:

Dan Gavora

Title: President/CEO



CANCELING

1<sup>st</sup> REVISION

SHEET NO. 33

**RECEIVED****JUN 27 2017**STATE OF ALASKA  
REGULATORY COMMISSION OF ALASKA

GOLDEN HEART UTILITIES, INC.

APPLICATION &amp; AGREEMENT

## 4.3 Application: Conditions (All Customers)

(a) In the absence of an executed agreement or other written agreement, such a verbal agreement shall be conclusively presumed to exist if wastewater service is made available by the Utilities for use by the customer or the customer's premises. The furnishing of service by the Utilities may not be construed as a waiver of the requirement of satisfying other requirements established by these rules and regulations.

(b) An applicant for wastewater service, either new service or a property changeover, shall be required to pay all previous indebtedness, if any, to the Utilities for which he is responsible, before new service will be connected.

(c) The Utilities reserve the right to refuse service to an applicant for wastewater service, either new service or a property changeover, whom is indebted to the Utilities and attempts by some agency relationship, or otherwise, to obtain new service until payment is made of all money due to the Utilities or has made arrangements acceptable to the Utilities for payment.

(d) An applicant, either new service or a property changeover, shall be deemed responsible for any and all delinquencies or indebtedness upon the account relating to the property to which utility service is rendered from the earlier of the following dates.

(1) The applicant acquired beneficial title or ownership to the property.

(2) The applicant acquired legal ownership to the property.

(e) A fee will be charged to initiate an account for new service. See Schedule of Non-Recurring Fees Rule 4.1. A fee will be charged to change ownership on an existing service or recognize changes under the applicable Responsibility for Payment Form. See Schedule of Non-Recurring Fees Rule 4.2.

(f) An applicant, either new service or a property changeover, shall be responsible for all billings for services under the terms and conditions of this tariff including costs and actual attorney fees incurred by the Utilities for collection of any amounts that become delinquent.

N

N

N

N

PURSUANT TO:

TARIFF ADVICE NO: 81-290

EFFECTIVE:

**August 21, 2017**ISSUED BY: GOLDEN HEART UTILITIES, INC.BY: Oran Paul

Oran Paul

Title: President

CANCELING

SHEET NO.

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OCT 27 2005

State of Alaska  
Regulatory Commission of Alaska

GOLDEN HEART UTILITIES, INC.

APPLICATION &amp; AGREEMENT

**4.4 Agreement Terms and Conditions**

The application agreement, provided for in the preceding section, shall constitute an agreement, on the part of the applicant, with the Utilities regarding the following:

- (a) **Payment:** To pay for the wastewater service applied for; at the rates, in the manner, and for the time specified, in such agreement.
- (b) **Charges:** Shall reserve to the Utilities the right to charge and collect the rates provided for in the tariff.
- (c) **Rate Changes:** To change the rates at any time in conformance with covenants made to the Regulatory Commission of Alaska.
- (d) **Limiting Responsibility:** Shall provide that the Utilities shall not be held responsible for any damage by fire, flooding, or other causes resulting from defective piping, fixtures, or appliances on the premises supplied with wastewater and installed by any owner or occupant of such premises.
- (e) **Limiting Liability:** That inspection of piping, fixtures and appliances shall not constitute any liability against the Utilities or the employees thereof for damages to persons or property resulting from defective piping, fixtures or appliances installed by the owner or occupant of such premises.
- (f) **Service Interruption:** The Utilities shall not be liable whatsoever for any damages resulting from a backing up of wastewater through open traps in fixtures located in a basement or otherwise or from open joints in wastewater lines located in basement or elsewhere.
- (g) **Interruption not Breach of Contract:** Nor shall such failure or interruption for any reasonable period of time be held to constitute a breach of contract on the part of the Utilities, or in any way relieve the user of said service from performing the obligations of his/her agreement.

PURSUANT TO:

TARIFF ADVICE NO: 26-290

EFFECTIVE: January 19, 2006

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY:

  
Dan Gavora

Title: President/CEO

CANCELING

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APR 16 2015

STATE OF ALASKA  
REGULATORY COMMISSION OF ALASKA

GOLDEN HEART UTILITIES, INC.

APPLICATION &amp; AGREEMENT

## 4.4 Agreement Terms and Conditions (continued)

## (h) Inspection by Utilities of Premises:

(1) A customer shall permit properly identified Utility employees to enter the customer's premises at all reasonable hours for inspection, sampling, testing or records examination. The Utilities may inspect a customer's facilities to determine system integrity and compliance with the requirements of this tariff, provisions of the City of Fairbanks General Code related to the Utilities' service, the Utilities' Pretreatment Program, and to ensure any wastewater discharge permit or order are being met. The Utilities may set up on a customer's property devices that are necessary for sampling, testing, inspecting, compliance monitoring, records examination and copying or metering.

T

(2) If a customer does not provide properly identified Utility employees reasonable access to the customer's premises as required by this Rule, at the time requested by the Utilities, the Utilities will notify the customer by door hanger or other written notice of the obstruction of access. In addition, the Utilities may attempt to notify occupants of a dwelling by telephone, or other means reasonably calculated to provide notice of a restricted access. If access is not available after the expiration of 24 hours from posting or delivery of other written notice, the Utilities may discontinue service until assurance of future access, satisfactory to the Utilities, has been provided.

PURSUANT TO:

TARIFF ADVICE NO: 66-290

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ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY:



Oran Paul

Title: President

RCA NO. 290

ORIGINAL

SHEET NO. 35.1

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SHEET NO.

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JAN 17 2006

State of Alaska  
Regulatory Commission of Alaska

GOLDEN HEART UTILITIES, INC.

APPLICATION & AGREEMENT

4.4 Agreement Terms and Conditions (continued)

(i) Service Line Maintenance Responsibility:

(1) The customer service line shall be kept in repair by the owner or occupant of the premises who is responsible for all breaks in the line and for any damages resulting incidentally therefrom, other than those caused by acts of the Utilities.

(2) In the case of a frozen wastewater service, the customer shall be responsible for thawing the service line from the main to the building, unless the freezing condition can be subsequently demonstrated to have been the result of a malfunction of the Utilities' system. In the case of joint use of a customer line, all users will be jointly responsible. Leaks in the customer owned wastewater service line will be handled in accordance with the terms of 6.1(c).

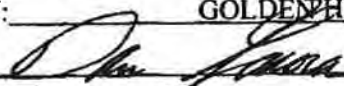
PURSUANT TO:

TARIFF ADVICE NO: 26-290

EFFECTIVE: January 19, 2006

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY:

  
Dan Gavora

Title: President/CEO

CANCELING

SHEET NO.

GOLDEN HEART UTILITIES, INC.

APPLICATION &amp; AGREEMENT

## 4.4 Agreement Terms and Conditions (continued)

## (i) Service Line Maintenance Responsibility:

(1) The customer service line shall be kept in repair by the owner or occupant of the premises who is responsible for all breaks in the line and for any damages resulting incidentally therefrom, other than those caused by acts of the Utilities.

(2) In the case of a frozen wastewater service, the customer shall be responsible for thawing the service line from the main to the building, unless the freezing condition can be subsequently demonstrated to have been the result of a malfunction of the Utilities' system. In the case of joint use of a customer line, all users will be jointly responsible. Leaks in the customer owned wastewater service line will be handled in accordance with the terms and conditions of Section 6.1(c).

PURSUANT TO:

TARIFF ADVICE NO: 26-290

EFFECTIVE: January 19, 2006

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY: Dan Gavora

Title: President/CEO

CANCELING

ORIGINAL

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STATE OF ALASKA  
REGULATORY COMMISSION OF ALASKA

GOLDEN HEART UTILITIES, INC.

APPLICATION &amp; AGREEMENT

## 4.4 Agreement Terms and Conditions (continued)

(j) **Illegal Use:** No one, without first applying for service and receiving written approval from the Utilities, will be allowed to make connections to the Utilities' mains or to make alterations in any conduit, pipe, or other fitting connecting directly therewith, or to turn wastewater service off or on for any premises or to discharge into Utility manholes or mains. Such unauthorized activities by a user, or anyone subject to the control of the user, will subject the user to the actual expense of repairing the facility, the fees for the violation, i.e., illegal dumping, and in addition, to any damage resulting there from. There shall be a minimum fee for each call occasioned by such unauthorized activities. See Schedule of Non-recurring Fees Rule 4.4(j).

T

(k) **After Hours Service Calls:** After-hours service calls are those on holidays, Saturdays, Sundays, and between the hours of 4:30 pm and 8:00 am, Monday through Friday. Payment of an after-hours minimum call out fee will be required. See Schedule of Non-Recurring Fees Rule 4.4(k).

(l) **Normal Service Calls:** Normal service calls are those between 8:00 am and 4:30 pm, Monday through Friday. Payment of a minimum call out fee will be required. See Schedule of Non-Recurring Fees Rule 4.4(l).

(m) **Customer Complaints:** The Utilities shall make every attempt to respond as soon as possible to the substance of each service complaint and other customer correspondence but no longer than 10 working days after its receipt. If the Utilities do not resolve a complaint to the customer's satisfaction, the customer may refer the matter to the Regulatory Commission of Alaska at the following address:

Regulatory Commission of Alaska  
701 W 8<sup>th</sup> Avenue, Suite 300  
Anchorage, Alaska 99501  
907- 276-6222 or 1-800-390-2782

(n) **Meters:** To allow the Utilities to install meter(s) to register the water used, for purposes of computing wastewater charges.

PURSUANT TO:

TARIFF ADVICE NO: 66-290

EFFECTIVE: June 8, 2015

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY:

O - 7 - 1 - 1

Oran Paul

Title: President

RCA NO. 290

ORIGINAL

SHEET NO. 37

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OCT 27 2005

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Regulatory Commission of Alaska

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PURSUANT TO:

TARIFF ADVICE NO: 26-290

EFFECTIVE: January 19, 2006

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY:



Dan Gavora

Title: President/CEO

CANCELING

SHEET NO.

GOLDEN HEART UTILITIES, INC.

APPLICATION &amp; AGREEMENT

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Regulatory Commission of Alaska

## 4.5 Effective Date

All agreements shall take effect from the date they are signed unless a different date is specified in the agreement. Rates will be charged and bills rendered for wastewater service from the date or dates the premises were connected with the Utilities' facilities for wastewater collection.

## 4.6 Agreement Termination

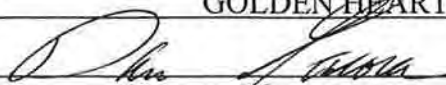
All agreements shall be binding for the period specified in the agreements and shall continue in effect 30 days after written notice of discontinuance is filed in the office of the Utilities, and until all charges and penalties imposed have been paid in full.

PURSUANT TO:

TARIFF ADVICE NO: 26-290 EFFECTIVE: January 19, 2006

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY:

  
Dan GavoraTitle: President/CEO



CANCELING

ORIGINAL SHEET NO. 39

GOLDEN HEART UTILITIES, INC.

DEPOSIT REQUIREMENTS

**RECEIVED****OCT 10 2022**STATE OF ALASKA  
REGULATORY COMMISSION OF ALASKA

## 5. DEPOSIT REQUIREMENTS

## 5.1 Security Deposit

(a) At time of making application for wastewater service, all applicants, with the exception of those qualifying for waiver under 5.1(b), shall be required to deposit with the Utilities at their office, an amount of money which shall not be less than those listed on the Schedule of Non-Recurring Fees for Wastewater Deposits Rule 5.1 or more than the amount equivalent to two months estimated service fees, which amount shall be derived and computed by the Utilities.

(b) The deposit will be waived for all applicants who meet the Utilities' credit rating report standards or who have established a satisfactory payment record with the Utilities. Once a satisfactory payment record has been established with the Utilities, no security deposits are required for the same customer on additional services. A customer shall be deemed to have established and maintained a satisfactory payment record when they have paid all utility bills promptly for a period of two consecutive calendar years with no more than one payment past due during the previous 12 consecutive months.

T

PURSUANT TO:

TARIFF ADVICE NO: 118-290

EFFECTIVE: **November 25, 2022**ISSUED BY: GOLDEN HEART UTILITIES, INC.BY: /s/ Oran Paul

Oran Paul

Title: President/CEO

RCA NO. 290

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**JAN 17 2006**

State of Alaska  
Regulatory Commission of Alaska

**GOLDEN HEART UTILITIES, INC.**

**DEPOSIT REQUIREMENTS**

**5.2 Security Deposit Refund**

(a) Security deposits will be refunded within 25 days after the disconnection of service or 25 days after the transfer of ownership has been received. Any charges, arrears, or penalties shall be deducted from the amount of the deposit prior to this refund.

(b) The Utilities will retain a customer deposit for a maximum of two years, providing that in the interim period, the Utilities have not been forced to disconnect that customer's services for reasons of delinquency in payment of charges, and that the customer has not been past due more than once in the previous 12 consecutive months.

**5.3 Interest on Security Deposit**

The Utilities shall pay interest on deposits of over \$100. Deposits will be placed in an interest bearing account and will be refunded at the interest rate earned by the Utilities at the time of the refund.


**PURSUANT TO:**

**TARIFF ADVICE NO: 26-290**

**EFFECTIVE: January 19, 2006**

**ISSUED BY: GOLDEN HEART UTILITIES, INC.**

**BY:**



**Dan Gavora**

**Title: President/CEO**

CANCELING

SHEET NO.

GOLDEN HEART UTILITIES, INC.

POLICIES &amp; CONDITIONS OF SERVICE

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Regulatory Commission of Alaska

## 6. POLICIES AND CONDITIONS OF SERVICE

## 6.1 Availability of Wastewater Service

Whenever a Utilities' wastewater main is available to collect wastewater, or a main is laid adjacent to improved property, any property owner after applying and paying all fees may have installed, or cause to be installed at his/her expense, a connection to said main. Said connection shall be installed in a manner consistent with the Utilities' standard of design, quality of materials, and construction as shown in the Utilities' Standards of Construction and Service Line Standards for such service. Wastewater service shall not be furnished unless, and until, the Utilities approve the installation.

(a) Service Availability: Wastewater service will be made available to those applicants whose property is adjacent to existing wastewater collection main, or extensions thereto, provided that it is determined by the Utilities that such service will not jeopardize service to existing customers, nor in any way impair the function of the wastewater system. The granting and continuance of all wastewater service shall be the sole responsibility of the Utilities. The Utilities shall not authorize continuance of service to applicants or customers who are delinquent in payment of their utility bills, or who fail to comply with the Utilities' regulations.

(b) CIAC Fees Due Prior to Service: Wastewater service shall be made available to applicants only if applicable on-site and off-site CIAC fees have been paid, or if acceptable arrangements for payment have been made with the Utilities. CIAC fees shall be applied to the entire benefiting property abutting the wastewater main where the customer's service line is to be connected and any proximate benefiting property receiving wastewater service by means of this new wastewater service connection such as adjoining property with service to work shops, garages, wash racks, mobile home and RV facilities, cabins, or other similar improvements. The CIAC fees will be applied to these adjoining properties even if serviced by temporary connections or on a seasonal basis. CIAC fees shall also be applied to areas such as parking facilities that are an integral part of the benefiting property receiving service.


PURSUANT TO:

TARIFF ADVICE NO: 26-290

EFFECTIVE: January 19, 2006

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY:

  
Dan Gavora

Title: President/CEO

RCA NO. 290

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State of Alaska  
Regulatory Commission of Alaska

POLICIES &amp; CONDITIONS OF SERVICE

## 6.1 Availability of Wastewater Service (continued)

(c) Service Line Problems: If a condition exists in a customer owned service line that adversely affects the Utilities' mains or operations, the Utilities will provide notice to the customer to make the necessary repairs. If no response is received from the customer within 24 hours of notice, the Utilities will either disconnect the service on a time and materials basis at the customer's expense or repair the condition on a time and material basis at the customer's expense.

(d) Problems: If a problem occurs with a customer owned service line, the customer shall first call the Utilities to verify main line status. Failure to contact the Utilities will absolve the Utilities from any costs associated with the repair.

(e) Faulty Service Lines: Wastewater service will not be furnished where building wastewater service connections are broken, obstructed, inferior, defective, leaky, or imperfect, so that wastewater or drainage escapes into the surrounding soil or into adjacent premises or infiltration and inflow enters the faulty service line. When such conditions are discovered, the Utilities reserve the right to discontinue service unless immediate repairs or replacements are made. Such replacements or repairs shall be made by, and at the expense of, the applicant.

PURSUANT TO:

TARIFF ADVICE NO: 26-290

EFFECTIVE: January 19, 2006

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY:

Dan Gavora

Title: President/CEO

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State of Alaska  
Regulatory Commission of AlaskaGOLDEN HEART UTILITIES, INC.  
POLICIES & CONDITIONS OF SERVICE

## 6.2 Service Connections

## (a) Inspection

(1) New Service: Prior to construction of a new service connection, the customer is required to notify the Utilities of the planned service connection. The Utilities shall, before connecting any premises with the wastewater system, require the piping, fixtures and appliances to be in proper condition. The service line shall be installed in accordance with the Utilities' Service Line Standards. The first inspection shall be done prior to insulation and a second inspection shall be done after insulation and prior to backfill. The customer is required to contact the Utilities to schedule inspections. See Schedule of Non-Recurring Fees Rule 6.2(a).

(2) Existing Service: Prior to performing any modifications or repairs to an existing service connection, a customer is required to notify the Utilities of the planned modifications or repairs. All modifications or repairs of existing service connections must be inspected by the Utilities first prior to insulation and second after insulation and prior to backfill. Upon an inspection that reveals the piping, fixtures and appliances are installed in accordance with the Utilities' Service Line Standards, the Utilities will approve repairs and reconnect an existing premises with the wastewater system. The customer is required to contact the Utilities to schedule inspections. See Schedule of Non-Recurring Fees Rule 6.2(a).

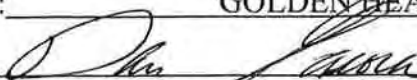
PURSUANT TO:

TARIFF ADVICE NO: 26-290

EFFECTIVE: January 19, 2006

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY:



Dan Gavora

Title: President/CEO

RCA NO. 290

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Regulatory Commission of Alaska

GOLDEN HEART UTILITIES, INC.

POLICIES &amp; CONDITIONS OF SERVICE

## 6.2 Service Connections (continued)

## (a) Inspection

(3) Compliance: If a service connection or service line is installed and backfilled without the Utilities' inspection and approval, the Utilities may require proof that the service connection or service line complies with the Utilities' Service Line Standards which may include excavation of the service connection or service line at the customer's expense. The customer is responsible for maintaining the integrity of the service line. Customers who fail to adhere to the Utilities' Service Line Standards or other requirements of this tariff shall be responsible for the actual costs of repairs, damages, and necessary inspection fees. See Schedule of Non-Recurring Fees Rule 6.2(a).

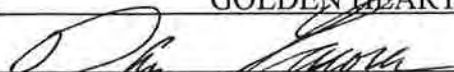
PURSUANT TO:

TARIFF ADVICE NO: 26-290

EFFECTIVE: January 19, 2006

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY:



Dan Gavora

Title: President/CEO

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State of Alaska  
Regulatory Commission of Alaska

GOLDEN HEART UTILITIES, INC.

POLICIES &amp; CONDITIONS OF SERVICE

## 6.2 Service Connections (continued)

(b) Point of Connection: The point of connection, materials, fittings and equipment to be installed by the customer in order to connect his/her premises with the wastewater system shall be as specified by the Utilities. The customer shall be required to provide all materials necessary, in accordance with the Utilities' Service Line Standards, and perform all required excavation and backfill to properly connect premises to the wastewater system, except that the Utilities shall provide and install the saddle.

(c) Size of Service Piping: The determination of the size of service piping shall be made by the customer subject to approval by the Utilities.

(d) Service Line Saddle: Each residential customer in single or multiple type dwelling and each small commercial customer shall be entitled to a 4" service line saddle. The Utilities reserve the right to charge the Utilities' costs associated with oversizing due to size of service, such as special manhole or saddle of special size.

(e) Title to Service Line: Title to the building wastewater service line from the main to the customer's building is, and shall at all times remain, the sole property of the customer.

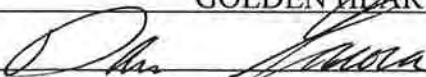
PURSUANT TO:

TARIFF ADVICE NO: 26-290

EFFECTIVE: January 19, 2006

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY:



Dan Gavora

Title: President/CEO

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Regulatory Commission of Alaska

GOLDEN HEART UTILITIES, INC.

POLICIES & CONDITIONS OF SERVICE

6.3 Financing CIAC

The Utilities, subject to the availability of funds and an acceptable credit rating for the customer, may provide for installment payments of Contribution In Aid of Construction. The Utilities may require, as a condition of such financing, a mortgage that shall charge interest at prevailing rates on the total amount financed herein. Further, the Utilities may discontinue service for failure of a customer to pay any installment when it falls due, following the same notice provisions as for service billings in Section 3.8(c) of this tariff. The customer will be subject to payment of the disconnection and reconnection charges as provided in Schedule of Non-recurring Fees Rule 3.2.

PURSUANT TO:

TARIFF ADVICE NO: 26-290 EFFECTIVE: January 19, 2006

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY:   
Dan Gavora

Title: President/CEO



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State of Alaska  
Regulatory Commission of Alaska

GOLDEN HEART UTILITIES, INC.

POLICIES &amp; CONDITIONS OF SERVICE

**6.4 Unacceptable Wastes**

Neither the applicant nor any occupant of the premises receiving wastewater service shall discharge or cause to be discharged any storm water, surface water, roof run-off, surface drainage, or unpolluted industrial process water into the Utilities' wastewater collection main or into the building wastewater service connection so as to reach said Utilities' wastewater collection main, nor shall they discharge any wastes with the following characteristics:

- (a) Any liquid or vapor having a temperature higher than 140 degrees F;
- (b) Any water or waste which may contain more than one hundred parts per million by weight of fat, oil or grease. If waste discharged violates this standard, the Utilities reserve the right to require installation and subsequent maintenance of a grease trap at customer's expense. Said grease trap must comply with requirements found in Chapter 8 of the Environmental Protection Agency Design Manual for onsite systems;
- (c) Any gasoline, benzine, naptha, fuel oil or flammable or explosive liquid, solid, or gas;
- (d) Any garbage that has not been properly shredded through a disposal unit or other shredding device;
- (e) Any ashes, cinders, sand, mud, straw shaving, metal, glass, tar, wood or any other solid or viscous substance capable of causing obstruction to the wastewater mains or outlets or the proper operation of said wastewater system;

PURSUANT TO:

TARIFF ADVICE NO: 26-290

EFFECTIVE: January 19, 2006

ISSUED BY: GOLDEN HEART UTILITIES, INC.BY: 

Dan Gavora

Title: President/CEO

CANCELING

SHEET NO.

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OCT 27 2005

State of Alaska  
Regulatory Commission of Alaska

GOLDEN HEART UTILITIES, INC.

POLICIES &amp; CONDITIONS OF SERVICE

## 6.4 Unacceptable Wastes (continued)

(f) Any water or waste having a toxic or poisonous substance in sufficient quantity as to constitute a hazard to humans or animals;

(g) Any noxious or malodorous gas or substance capable of creating a public nuisance;

(h) Any water or waste containing more than five hundred parts per million by weight of suspended solids. The term "suspended solids" as used in this sub-paragraph shall mean solids that either float on the surface of, or are in suspension in water, wastewater or other liquids and which are removable by laboratory filtering; and

(i) Any water or waste having a "pH" less than 5.0 or greater than 10.0, or having any other corrosive property capable of causing damage or hazard to structures, pipes, equipment and personnel of the wastewater system. The term "pH" as used in this sub-paragraph shall mean the logarithm of the reciprocal of the weight of hydrogen ions in grams per liter of solution.

(j) There shall be a penalty for discharge under this section. In addition, storm or spring runoff discharge will also be charged by gallons of waste discharged as estimated by the Utilities' personnel. See Schedule of Non-Recurring Charges Rule 6.4(j).

(k) If the Utilities discover a violation of this tariff, Section 82 of the City of Fairbanks General Code, or the Utilities' Pretreatment Program that requires follow up inspections, a service callout fee will be charged for each follow up inspection. See Schedule of Non-Recurring Charges Rules 4.4(k) and 4.4(l).

PURSUANT TO:

TARIFF ADVICE NO: 26-290

EFFECTIVE: January 19, 2006

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY:

  
Dan Gavora

Title: President/CEO

CANCELING

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POLICIES & CONDITIONS OF SERVICE

## 6.4 Unacceptable Wastes (continued)

(l) The following pollutant limits are established to protect against pass through and interference. No person shall discharge wastewater containing in excess of the following daily maximum allowable discharge limits:

<u>Concentration (mg/l)</u>	<u>Material</u>	
4.35	Arsenic	
0.33	Cadmium	
1.23	Chromium	
3.38	Copper	
1.20	Cyanide	
0.69	Lead	
0.19	Mercury	
4.74	Nickel	
25.0	Oil and grease (petroleum or mineral oil products)	
100.0	Oil and grease (animal and vegetable based)	
0.0*	PCB	T
0.0*	Pesticides (all)	T
0.50	Phenol	
0.43	Silver	
1.00	Sulfide	T
5.0	Tin	
2.61	Zinc	
*no detectable amount		T

PURSUANT TO:

TARIFF ADVICE NO: 66-290

EFFECTIVE: June 8, 2015

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY: Oran Paul  
Oran PaulTitle: President

CANCELING

1<sup>st</sup> REVISION

SHEET NO. 50

**RECEIVED****AUG 02 2017**STATE OF ALASKA  
REGULATORY COMMISSION OF ALASKA

GOLDEN HEART UTILITIES, INC.

POLICIES &amp; CONDITIONS OF SERVICE

**6.5 Reconstruction of Utilities' Facilities**

(a) This rule shall apply to the moving, resetting, removal or reconstruction of manholes and cleanouts, or other facilities in all areas of the Utilities' service area. When streets and/or roads follow construction of the Utilities' facilities, the Utilities will make every effort to set manholes and cleanouts at the appropriate locations where they may occur in the streets so that affected parties will be able to pave or improve streets without further disturbance or moving of Utilities' facilities. This will be done at no additional expense. In order to qualify for the presetting of Utilities' facilities to approximate street grades, the affected parties will have to furnish the exact expected grade of the finished improvement (be it street, curb, etc.) at the exact location that the Utilities propose to install said facility.

(b) If the Utilities install any of the above mentioned facilities in areas where roads, driveways or other improvements are neither contemplated nor known by the Utilities, anyone desiring said facilities to be raised, lowered, or moved, at some future time, will have to pay the Utilities' cost for accomplishing said work.

(c) If the affected parties make changes to the existing roadway or driveway that requires that facilities be moved, or that raises or lowers the street grade in such a way as to require the Utilities' facilities to be raised, lowered, or moved, the affected party will have to pay the Utilities' costs for accomplishing said work.

**6.6 Notice for Locates**

(a) In accordance with Alaska Statutes 42.30.400 the Utilities shall require notice prior to any excavation near the Utilities' mains. To request a line locate, call 811 (Alaska Digline) not less than two (2) nor more than fifteen (15) full business days prior to excavation.

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PURSUANT TO:

TARIFF ADVICE NO: 83-290

EFFECTIVE:

**September 18, 2017**ISSUED BY: GOLDEN HEART UTILITIES, INC.BY: Oran Paul

Oran Paul

Title: President

CANCELING

SHEET NO.

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State of Alaska  
Regulatory Commission of Alaska

GOLDEN HEART UTILITIES, INC.

POLICIES &amp; CONDITIONS OF SERVICE

## 6.7 Townhouse/Condominium Complex

## (a) Townhouses

(1) Townhouses may not be master metered.

(2) Connections after June 1, 1984 shall be made to each dwelling unit and shall be treated as a standard connection as described in the Utilities' Service Line Standards. Individual billings will be rendered.

(3) Townhouses constructed prior to June 1, 1984 will be considered by the Utilities as individual ownerships of dwelling units unless there is a joint agreement for payment and maintenance of the service line.

(b) Condominiums: A single connection with a single utility meter with individually owned condominium dwelling units or business units shall be allowed. Responsibility for billing and payment shall be the responsibility of the developer of the complex who shall make application for service. This responsibility shall continue until such time as a duly formed Homeowners or Property Owners Association is formed. Such Association may then make application for service and assume full responsibility for payment and maintenance and all Rules and Regulations contained herein as in the case of individual ownership.

PURSUANT TO:

TARIFF ADVICE NO: 26-290

EFFECTIVE: January 19, 2006

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY:

  
Dan GavoraTitle: President/CEO

CANCELING

SHEET NO.

GOLDEN HEART UTILITIES, INC.

POLICIES &amp; CONDITIONS OF SERVICE

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State of Alaska  
Regulatory Commission of Alaska**6.8 Metering Water to Determine Wastewater Fee**

If the customer is not on a metered public water source and the Utilities or the customer desires the customer to be metered for computation of wastewater service fee, the Utilities shall install a meter of the appropriate size on the raw water source. All commercial and multiple dwelling customers are required to be metered. If the water source to be metered contains sand or other debris that would interfere with the Utilities' meter, a sand strainer or other similar device shall be installed at customer expense ahead of the meter.

(a) **Meter Installation:** Meters will be installed by the Utilities in accordance with the Utilities' requirements.

(1) AMR devices are installed by the Utilities. The AMR transponder, on the customer premises, transmits the monthly meter read with an electronic radio signal.

(2) Any tampering or damage to any metering device shall result in a charge as described in the Schedule of Non-Recurring Fees Rule 6.8(a) in addition to the costs associated with repairing or replacing the metering equipment.

PURSUANT TO:

TARIFF ADVICE NO: 26-290

EFFECTIVE: January 19, 2006

ISSUED BY: GOLDEN HEART UTILITIES, INC.BY: 

Dan Gavora

Title: President/CEO

RCA NO. 290

ORIGINAL

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GOLDEN HEART UTILITIES, INC.

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Regulatory Commission of Alaska

## 6.8 Metering Water to Determine Wastewater Fee (continued)

## (b) Meter Bypass

(1) A meter bypass will be installed for 2" or larger meters. A meter bypass may be installed for meters less than 2" only if the Utilities determine that the bypass is necessitated by considerations of public health or welfare. A meter bypass shall be sealed in the closed position at the time the meter is installed by the Utilities.

(2) The bypass may be used only during periods when the meter has been removed for repair and only on the express authorization of the Utilities. If a seal is removed and a bypass valve is opened without the permission of the Utilities, the customer shall be billed for the period during which the bypass was operative at the average monthly consumption for the preceding year plus 20%. In addition, the Utilities may discontinue service until such time as adequate assurances are provided that the unauthorized use of the bypass valve will not occur in the future.

PURSUANT TO:

TARIFF ADVICE NO: 26-290

EFFECTIVE: January 19, 2006

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY:   
Dan Gavora

Title: President/CEO

RCA NO. 290

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SHEET NO. 54

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Regulatory Commission of Alaska

6.8 Metering Water to Determine Wastewater Fee (continued)

(c) Meter Standards and Testing

(1) Meters provided by the Utilities will conform to the specifications and tolerances established by the American Water Works Association for meters.

(2) If a customer requests a meter accuracy check, he must pay charges as stated in Schedule of Non-recurring Fees Rule 6.8(c). Should the meter, upon testing by the Utilities, prove inaccurate by more than 2% and there is no evidence of meter tampering, the charges will be refunded and billing adjusted. The customer will be furnished a test report stating the accuracy factor of the tested meter.

(d) Adjustment of Bills for Meter Over-Register: If a meter in service is tested and found to have over-registered the amount of raw water to be discharged to the wastewater system delivered by more than 2%, the Utilities shall recalculate the bills for service from the known date of error, and shall make a refund or credit for the entire over-registered amount if it exceeds \$5.00. If the beginning date of error is unknown, the Utilities shall refund or credit the most recent customer of record for the billed error for the period since the meter was last tested, not to exceed six months, or the period during which the most recent customer of record received service through the meter, whichever period is less.

PURSUANT TO:

TARIFF ADVICE NO:

26-290

EFFECTIVE: January 19, 2006

ISSUED BY:

GOLDEN HEART UTILITIES, INC.

BY:

  
Dan Gavora

Title: President/CEO



RCA NO. 290

1<sup>st</sup> REVISION

SHEET NO. 55

CANCELING

ORIGINAL

SHEET NO.

GOLDEN HEART UTILITIES, INC.

POLICIES & CONDITIONS OF SERVICE

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6.8 Metering Water to Determine Wastewater Fee (continued)

(e) Adjustment of Bills for Meter Under-Register: If a meter in service is tested and found to have under-registered the amount of raw water to be discharged to the wastewater system, the Utilities may charge a customer for the under-billings for usage not to exceed six (6) months of billings.

C

(f) Make-Up Bills:

(1) The Utilities may render a "make-up" bill for service inadvertently not billed as a result of a Utility billing error. Services that were not billed as a result of an estimated billing are not considered a make-up bill under this section and an adjusted bill will be issued as provided for in Section 3.16.

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(2) The initial make-up bill must be issued within six months after provision of the previously unbilled service. The period for payment of the make-up bill may, at the option of the customer, extend at least as long as the period during which the excess amount accrued; or extend as long as necessary so that the quantity of service billed in any one billing period is not greater than 150 percent of the normal estimated quantity for that period.

PURSUANT TO:

TARIFF ADVICE NO: 66-290

EFFECTIVE: June 8, 2015

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY: Oran Paul

Oran Paul

Title: President

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State of Alaska  
Regulatory Commission of Alaska

POLICIES &amp; CONDITIONS OF SERVICE

**6.9 Joint/Common Service Line Connections**

(a) The Utilities Standards of Construction state that a service connection shall serve no more than one lot. No service connection may cross a lot line other than for which it is intended to provide service. A structure shall be served by a single service connection. Where multiple buildings occupy a single lot there shall be one service connection for each building on a lot, unless the Utilities approve the branch service extension in writing.

(b) If two or more customers are supplied through a single building wastewater service connection that was not installed in accordance with the Utilities' standards, any violation of the rules and regulations of the Utilities by either or any of such customers shall be a violation as to all and the Utilities may take such action as can be taken for a single customer. See Section 3.8(b)(c), 4.4(j) and 6.1(c).

**6.10 Industrial Waste**

Neither the applicant nor any occupant of the premises shall discharge, or cause to be discharged, into the building wastewater service connection or into the wastewater main any "industrial wastes" consisting of solids, liquids or gaseous wastes resulting from any industrial or manufacturing operation or process, or from the development of any natural resource, without first obtaining written permission for such discharge from the Utilities.

**6.11 Cooling Waters at Utility Option**

Cooling water may be allowed to discharge into the Utilities' wastewater collection system at the option of the Utilities, however, written permission must be obtained from the Utilities.

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GOLDEN HEART UTILITIES, INC.

BY:



Dan Gavora

Title: President/CEO

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**RECEIVED****APR 16 2015**STATE OF ALASKA  
REGULATORY COMMISSION OF ALASKA**6.12 Compliance with National Pretreatment Standards as Promulgated by the United States Environmental Protection Agency**

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(a) If the Utilities discover that a discharger has failed to meet the administrative requirements of the Utilities' pretreatment program a penalty will be charged. See Schedule of Non-Recurring Fees Rule 6.12(a). If follow up inspections are required to bring the discharger into compliance, a service callout fee will be charged for each follow up inspection. See Schedule of Non-Recurring Fees Rule 4.4(l).

(b) National Categorical Pretreatment Standards as promulgated by the United States Environmental Protection Agency pursuant to the Clean Water Act shall be met by all dischargers of the regulated industrial categories. An application for modification of the National Categorical Pretreatment Standards may be considered for submittal to the regional administrator by GHU, when GHU's wastewater treatment system achieves consistent removal of the pollutants as defined by 40 CFR Section 403.7(c). The Utilities shall implement, and discharger shall comply with, the pretreatment program as required in Section 82 of the City of Fairbanks General Code and the United States Environmental Protection Agency Pretreatment regulations as required in 40 CFR 403.7.

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Pretreatment inspection and testing of all dischargers of the regulated industrial categories will be completed in compliance with applicable regulations and standards. An inspection and testing fee shall be charged as provided in Schedule of Non-Recurring Fees Rule 6.12(b).

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**6.13 Damage to Utility Facilities or Equipment**

Any customer responsible for damaging Utility facilities or equipment may be billed and shall pay for repairs or rehabilitation of any damage, including the cost of replacing facilities or equipment damaged beyond repair. See Schedule of Wastewater Non-Recurring Fees Rule 6.13.

PURSUANT TO:

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EFFECTIVE: June 8, 2015

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BY: Oran Paul

Oran Paul

Title: President

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GOLDEN HEART UTILITIES, INC.

COURTESY LEAK ADJUSTMENT

**6.14 COURTESY LEAK ADJUSTMENT**

The Utilities are not responsible for monitoring customer usage, notifying customers of leaks, or locating leaks. All repairs are the responsibility of the owner/occupant unless the damage can be shown to have been caused by acts of the Utilities.

- (a) Water leak adjustments must be requested by contacting the Utilities' Customer Service Department within three months of completing plumbing repairs to fix the leak or five months from the date the leak was discovered, whichever occurs sooner. Requests must be accompanied by a plumber's receipt or other proof of the repair. Water usage must have returned to a normal level of usage before an adjustment request can be reviewed.
- (b) To be considered for an adjustment, the consumption will need to exceed twice the average monthly usage over the previous twelve (12) month period. This monthly average will not include any bills that have been estimated or that have fewer days than the normal 28-33 day billing cycle, or for periods of zero usage and/or non-occupancy of premise. If insufficient history exists, a class average may be used.
- (c) The Utilities will not consider adjustments for the use of irrigation, pools, or ice rinks.
- (d) If a leak occurs on a readily available water pipe (toilet leak, leaking faucet, leaking hose bib, etc) the Utilities will credit 50 percent of the excess water and wastewater consumption charges for residential customers. Excess is defined as the metered gallons above the calculated average.
- (e) If a leak occurs in a non-accessible area such as underground lines, pipes within walls, or hot water heaters, and it is verified by the Utilities to have not gone down the sewer, the Utilities will credit 50 percent of the excess water consumption charges and 100 percent of the excess wastewater consumption charges for residential customers.

PURSUANT TO:

TARIFF ADVICE NO: 122-290

EFFECTIVE:

**May 12, 2023**ISSUED BY: GOLDEN HEART UTILITIES, INC.BY: /s/ Oran Paul

Oran Paul

Title: President/CEO

CANCELING

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REGULATORY COMMISSION OF ALASKA

GOLDEN HEART UTILITIES, INC.

COURTESY LEAK ADJUSTMENT

**6.14 COURTESY LEAK ADJUSTMENT (continued)**

(f) For all customer classes, 100 percent of the excess wastewater consumption charges will be credited back if the Utilities can verify the leak did not enter the sewer system.

(g) Financial adjustments associated to billed usage/consumption will be allowed one (1) time per rolling two (2) year period. Should a customer have a second leak which is greater than 125% of the previous adjustment, based on dollar value, within the two-year time frame for a leak adjustment, the customer may appeal to the Utilities for an additional leak adjustment, net of the previous adjustment. A second adjustment will not be considered for improper repair of the first.

(h) When a leak continues for three (3) or more billing periods, there will be no adjustment for the third or subsequent billing period.

(i) If a leak was caused by a third party (theft, vandalism, contractor error, etc.) and is reimbursable or otherwise covered by the third party or insurance, then no adjustment will be made by the Utilities.

(j) After all documentation has been received by the Utility, a determination will be made regarding what type of leak occurred and if it is adjustable, and then a letter will be sent to the mailing address on file within the billing system stating approval or disapproval of the leak and the reasoning behind the decision. All adjustments are final and will be made at the sole discretion of the Utilities.

PURSUANT TO:

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EFFECTIVE: **May 12, 2023**ISSUED BY: GOLDEN HEART UTILITIES, INC.BY: /s/ Oran Paul  
Oran PaulTitle: President/CEO

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SERVICE LINE REQUIREMENTS

State of Alaska  
Regulatory Commission of Alaska

**7. SERVICE LINE REQUIREMENTS**

**7.1 General**

(a) As a guide for the applicant or his/her engineer and/or contractor regarding an installation, the Utilities have prepared Service Line Standards, a current copy of which is available to all customers at the Utilities' office or on their website at [www.akwater.com](http://www.akwater.com). These standards are modified from time to time, generally on an annual basis during the first quarter of the year. When substantive revisions occur, the Utilities will publicly notice its customers. These standards will be enforced. It is the responsibility of the individual to ensure they have the most recent version of the Utilities' Service Line Standards.

(b) Service lines must comply with the most recent Edition of the Uniform Plumbing Code and the Utilities' Service Line Standards. If there is a difference between the standards, the higher standard will prevail.

(c) Except for extended service agreements approved under the provisions of Section 8.9 of this tariff, a service connection shall serve no more than one parcel, and no service connection may cross a parcel line other than that for which it is intended to provide service unless an easement has been provided. Where multiple buildings occupy a single parcel, there shall be one service connection for each building on a parcel, unless the Utilities have approved a branched service extension in writing.

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BY: 

Dan Gavora

Title: President/CEO

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GOLDEN HEART UTILITIES, INC.

SERVICE LINE REQUIREMENTS

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## 7.2 Scope of Utilities' Personnel Work.

(a) The Utilities' personnel will install the saddle. No person, other than the Utilities' personnel, shall attempt to make a hole in any Utility main or attempt to install a saddle.

(b) Utility personnel will inspect the service line twice, once just prior to insulation and once just after insulation but prior to backfill. See Schedule for Non-Recurring Charges Rule 6.2(a).

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## 7.3 Protection of Utilities' Equipment (Wastewater Only Metered Customers)

(a) The meter, owned by the utility, must be installed in a warm, accessible location and remain so during the life of the service. Care and caution will be exercised by the customer to locate the water meter in a location where the temperatures will not drop below freezing. See Schedule of Wastewater Non-Recurring Fees Rule 7.3(a)

(b) The customer is responsible at all times for the safekeeping and appropriate use of Utility facilities and equipment and the customer shall take all reasonable precautions against damage to or interference with the intended function of Utility facilities and equipment. See also Damage To Utility Facilities or Equipment Policy 6.13.

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BY: Oran Paul

Oran Paul

Title: President

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ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY: 

Dan Gavora

Title: President/CEO



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ORIGINAL SHEET NO. 61

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GOLDEN HEART UTILITIES, INC.

MAIN EXTENSION POLICY

**8. MAIN EXTENSION POLICY****8.1 Extension of Existing Facilities - Zone 1**

Zone 1: A portion of the Utility service area to which domestic service is provided, all of the service area not included in Zones 2 or 3.

A request for extension(s) of existing facilities into unserved areas may be initiated by the owner(s) of property that would benefit and receive service from the extended facilities. The Utilities may survey the affected property owner(s) to determine those desiring service and those who would be willing to participate in funding their proportionate share of the estimated construction costs. The method used to compute the CIAC and line extension amounts will be in accordance with Section 8.10 Benefited Area and the Rate Schedule GHU SCIAC-2 or CUC SCIAC-2 depending on the service area. If all the benefited property owners are not willing to participate, those desiring service will determine if they want to advance funds to cover the allocated cost of the non-participants. Advances will be subject to a reimbursement agreement per Section 8.2.

**8.2 Reimbursement Agreement - Zone 1**

Property owner(s) requesting an extension of existing facilities will finance the entire onsite construction costs with a customer advance and construction deposit that will be reimbursed in whole or in part by the Utilities as other benefiting properties connect to the extension within five (5) years after December 31 of the year in which construction of the extension was completed. The original participating owner(s) to the agreement, or their successors if applicable, will be reimbursed for advances over the onsite CIAC charge allocated to their properties. Reimbursement will be distributed based on the same percentage of each participating owner's original advance to the total advance. No interest will be paid on the deposit. Customer advance and construction deposits that are no longer eligible for refund (i.e. have exceeded the five- (5-) year limit) will become the property of the Utilities and will be recorded as CIAC. The Utilities may elect to participate with the original participating owner(s) in the agreement. If the Utilities elect to participate it will be reimbursed along with the original participating owners to the agreement on a prorated basis, or as otherwise agreed in writing.

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TARIFF ADVICE NO: 124-290 EFFECTIVE: August 14, 2023

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY: Oran Paul

Title: President

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REGULATORY COMMISSION OF ALASKA

GOLDEN HEART UTILITIES, INC.

MAIN EXTENSION POLICY

**8.3 Extension of Existing Facilities - Zone 2**

Zone 2: The Alaska Railroad Reserve, a portion of GHU's service area to which industrial service is provided.

A request for extension(s) of existing facilities shall be initiated by petition signed by the owner(s) or lessee(s), of 90% of the proposed benefiting area or properties. GHU, at its option, may extend its facilities for less than 90% of the property owner(s) or lessee(s). The method used to compute the CIAC will be in accordance with Section 8.10 Benefited Area.

**8.4 Reimbursement Agreement - Zone 2**

In the event an extension request contains less than the required 90% participation, the applicants may enter into a reimbursement agreement with GHU. Under this arrangement, the person (s) desiring the extension will finance the entire construction cost with a customer advance and construction deposit, and will be reimbursed in whole or in part by GHU as other benefiting properties connect to the extension within five (5) years after December 31 of the year in which construction of the extension was completed. The original person(s) to the agreement, or their successors if applicable, will be reimbursed for amounts provided over and above the standard CIAC charge. No interest will be paid on this amount. Customer advance and construction deposits that are no longer eligible for refund (i.e. have exceeded the five- (5-) year limit) will become the property of GHU and will be recorded as CIAC. GHU may elect to participate with the original participating owner(s) in the agreement. If GHU elects to participate it will be reimbursed along with the original participating owner(s) to the agreement on a prorated basis, or as otherwise agreed in writing.

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ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY: Oran Paul

Title: President

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REGULATORY COMMISSION OF ALASKA

GOLDEN HEART UTILITIES, INC.

MAIN EXTENSION POLICY

**8.5 Extension of Existing Facilities - Zone 3**

Zone 3: The Fairbanks International Airport Reserve, a portion of CUC's service area to which industrial service is provided.

A request for extension(s) of existing facilities shall be initiated by petition signed by the owner(s) or lessee(s), of 90% of the proposed benefiting area or properties. CUC, at its option, may extend its facilities for less than 90% of the property owner(s) or lessee(s). The method used to compute the CIAC will be in accordance with Section 8.10 Benefited Area.

**8.6 Reimbursement Agreement - Zone 3**

In the event an extension request contains less than the required 90% participation, the applicants may enter into a reimbursement agreement with CUC. Under this arrangement, the person(s) desiring the extension will finance the entire construction cost with a customer advance and construction deposit, and will be reimbursed in whole or in part by CUC as other benefiting properties connect to the extension within five (5) years after December 31 of the year in which construction of the extension was completed. The original person(s) to the agreement, or their successors if applicable, will be reimbursed for amounts provided over the CIAC. No interest will be paid on this amount. Customer advance and construction deposits that are no longer eligible for refund (i.e. have exceeded the five- (5-) year limit) will become the property of CUC and will be recorded as CIAC. CUC may elect to participate with the original participating owner(s) in the agreement. If CUC elects to participate it will be reimbursed along with the original participating owner(s) to the agreement on a prorated basis, or as otherwise agreed in writing.

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GOLDEN HEART UTILITIES, INC.

MAIN EXTENSION POLICY

**8.7 Extension of Existing Facilities by Development Agreement**

Wastewater mains may be extended within the Utilities' certificated service areas, pursuant to a Development Agreement. The developer will be responsible under the Development Agreement, to pay all costs of the system required to service the development, and will be reimbursed in whole or part by the Utilities as other benefiting properties connect to the extension within five (5) years after December 31 of the year in which construction of the extension was completed. The developer, or its successors if applicable, will be reimbursed for amounts provided over the CIAC. No interest will be paid on this amount. Customer advance and construction deposits that are no longer eligible for refund (i.e. have exceeded the five- (5-) year limit) will become the property of the Utilities and will be recorded as CIAC. The Utilities may elect to participate with the developer in the extension. If the Utilities elect to participate, it will be reimbursed along with the developer on a prorated basis, or as otherwise agreed in writing. Extensions of the Utilities' system by Development Agreement will be accomplished under the following conditions, which are included as part of the Development Agreement:

- (a) The developer shall furnish all labor, materials and equipment necessary for the construction of wastewater mains and facilities necessary for the development. The developer shall pay all design, engineering, and staking costs and shall obtain all necessary governmental agency approval of plans, specifications, etc., including final approval after preparation of as-builts. The developer shall also obtain all necessary permits, and rights-of-way, for the development. All plans, specifications and construction contracts shall be subject to approval by the Utilities.
- (b) The developer shall post performance and payment bonds to assure completion of the project free of all encumbrances and shall, after the Utilities' acceptance of the project, post a bond assuring a one year guarantee against defects.
- (c) The developer shall be required to retain the services of a qualified, registered engineer to provide for the design, survey and an authorized project representative, and for the preparation and certification of as-builts.
- (d) Ownership of all wastewater mains and necessary facilities shall accrue to the Utilities after construction of the wastewater system has been completed and the Utilities have accepted the project.

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BY: Oran Paul

Title: President

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MAIN EXTENSION POLICY

State of Alaska  
Regulatory Commission of Alaska

**8.7 Extension of Existing Facilities by Development Agreement (continued)**

(e) The developer shall pay to the Utilities as consideration for connection to the Utilities' existing system the offsite CIAC charge as computed in the Development Agreement according to the Utilities' tariff.

(f) Developers may request to have lift station and force main facilities included under the Development Agreement Contract. Should the Utilities, at their option, grant the request, the facilities would be contributed to the Utilities, and the developer would not be reimbursed by the Utilities for these offsite facilities.

(g) Should the Utilities require the installation of a pipe larger than a standard 10" diameter, the Utilities shall pay to the developer the cost of oversizing the facility. The oversizing cost shall be computed on the differential purchase price on pipe and insulation according to the price listing maintained by the Utilities and updated at least annually. The Utilities will not be responsible for additional costs involved in installation, design or overhead of the oversized facility.

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BY:



Dan Gavora

Title: President/CEO

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REGULATORY COMMISSION OF ALASKA

GOLDEN HEART UTILITIES, INC.

MAIN EXTENSION POLICY

**8.8 Extension of Existing Facilities by the Customer without a Development Agreement**

Wastewater mains may be extended within the Utilities' certificated service areas, pursuant to a request by a customer without a Development Agreement. The customer will be responsible under this section, to pay all costs of the system required to service the customer's project, and will be reimbursed in whole or in part by the Utilities as other benefiting properties connect to the extension within five (5) years after December 31 of the year in which construction of the extension was completed. The original customer, or its successor if applicable, will be reimbursed for amounts provided over the CIAC. No interest will be paid on this amount. Customer advance and construction deposits that are no longer eligible for refund (i.e. have exceeded the five- (5-) year limit) will become the property of the Utilities and will be recorded as CIAC. The Utilities may elect to participate with the original customer in the extension. If the Utilities elect to participate, it will be reimbursed along with the original customer on a prorated basis, or as otherwise agreed in writing. Extensions of the Utilities' system under this section will be accomplished under the following conditions:

- (a) The Utilities shall furnish all labor, materials and equipment necessary for the construction of wastewater mains and facilities necessary for the customer's project. The Utilities shall accomplish all design, engineering, staking, and shall obtain all necessary governmental agency approval of plans, specifications, etc., including final approval after preparation of as-builts. The Utilities shall also obtain all necessary permits, and rights-of-way, for the project. All of the above shall be at the expense of the customer.
- (b) Ownership of all wastewater mains and necessary facilities shall accrue to the Utilities after construction of the wastewater system has been completed.
- (c) The customer shall pay to the Utilities as consideration for connection to the Utilities' existing system the offsite CIAC charge as computed according to the Utilities' tariff.

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BY: Oran Paul

Title: President

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MAIN EXTENSION POLICY

State of Alaska  
Regulatory Commission of Alaska

8.9 Extended Service Connection

In cases where the Utilities are providing wastewater service in the vicinity of property desiring service but mains have not yet and cannot yet be installed immediately contiguous to the subject property, and cannot yet be installed under a main extension agreement, the potential customer may be eligible for service by agreeing to the following terms and conditions:

- (a) A standard service line connection shall be installed at a point on the main designated by the Utilities.
- (b) The service line shall be installed by the customer, at his/her expense.
- (c) The customer is responsible for maintenance of extended service line.
- (d) At the time of application for service, customer shall pay to the Utilities the offsite CIAC charge in effect at that time.
- (e) At such time as collection mains are extended or installed to a point contiguous to the property being served, the property owner agrees to connect to the new onsite main at his/her expense and pay the appropriate onsite CIAC charges. If the Utilities determine the extended service connection has no adverse affect on the Utilities' collection mains/interceptors the customer may continue to be connected to the Utilities' collection mains/interceptors with the extended service, after having paid the onsite CIAC.
- (f) During the interim period, until such described wastewater mains are installed, the customer acknowledges and accepts full responsibility for all and any conditions which may affect his/her extended, temporary service connection, from the point he/she starts his/her installation at the existing wastewater main to his/her premises.

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Dan Gavora

Title: President/CEO

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MAIN EXTENSION POLICY

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State of Alaska  
Regulatory Commission of Alaska**8.10 Benefited Area**

(a) The benefited area to be utilized by the Utilities for main extensions consists of all of the property abutting the proposed main from the end of the existing system through the area or areas desiring service. The benefited area shall include the property to be serviced, that is, property abutting on both sides of the main or right-of-way in which the main is constructed. The benefited area shall contain all area required by the Utilities to complete service loops, intra system ties or otherwise provide for an integrated system. The benefited area does include but is not limited to all improvements to the benefiting property and includes lawns, gardens, fences, garages, wash racks, parking facilities, designated wet lands, and other similar areas and improvements.

(b) However, if the Utilities are prohibited by a governmental agency from constructing wastewater connections under any portion of a road right-of-way, only those properties that can actually be served will be included in the benefited area.

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Dan Gavora

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GOLDEN HEART UTILITIES, INC.

RULE & RATE CHANGES

**RECEIVED**

OCT 27 2005

State of Alaska  
Regulatory Commission of Alaska

9. RULE & RATE CHANGES

The Utilities reserve the right at any time to alter, amend, change, or add to these rules, regulations, and conditions of service, or to substitute other rules and regulations, and to change rates, subject to the approval of the Regulatory Commission of Alaska, or other regulatory body having jurisdiction thereof.

PURSUANT TO:

TARIFF ADVICE NO: 26-290

EFFECTIVE: January 19, 2006

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY:



Dan Gavora

Title: President/CEO

RATE SCHEDULE NUMBER 5221				
SINGLE RESIDENTIAL UNITS / METERED WASTEWATER SERVICE				
APPLICABLE TO:				
All single residential units with metered wastewater service.				
RATES:				
Customer fixed fee charges shall be the minimum monthly fee for customers receiving both water and wastewater service. Customer fixed fee charges and a meter fee shall be the minimum monthly fee for customers receiving only wastewater service.				
Usage charge shall be in addition to the minimum monthly fee and based upon consumption measured by the water meter during the period from September through April.				
For customers receiving both water and wastewater service, usage charge on consumption from May through August shall have a maximum, said maximum being the average consumption from September through April rounded up to the next 1,000 gallons. For new customers with no history, the maximum shall be 6,000 gallons.				
Customer Fixed Fee	Minimum Monthly Fee			
\$22.55	\$22.55			I
Meter Size (Inches)	Customer Fixed Fee	Meter Charge	Minimum Monthly Fee (sewer only customer)	
3/4"	\$22.55	\$17.65	\$40.20	I
1"	\$22.55	\$28.22	\$50.77	I
1 1/2"	\$22.55	\$56.34	\$78.89	I
Usage Charge Per 1,000 Gallons		\$18.01		I

PURSUANT TO: U-24-030(1)/U-24-031(1)

TARIFF ADVICE NO: 132-290EFFECTIVE: 9/27/2024

ISSUED BY:GOLDEN HEART UTILITIES, INC.

BY: /s/ Oran PaulTitle: President

Oran Paul

RATE SCHEDULE NUMBER 52212 DUPLEX RESIDENTIAL UNITS / METERED WASTEWATER SERVICE				
APPLICABLE TO:				
All duplex residential units with metered wastewater service.				
RATES:				
Customer fixed fee charges shall be the minimum monthly fee for customers receiving both water and wastewater service. Customer fixed fee charges and a meter fee shall be the minimum monthly fee for customers receiving only wastewater service.				
Usage charge shall be in addition to the minimum monthly fee and based upon consumption measured by the water meter during the period from September through April.				
For customers receiving both water and wastewater service, usage charge on consumption from May through August shall have a maximum, said maximum being the average consumption from September through April rounded up to the next 1,000 gallons. For new customers with no history, the maximum shall be 10,000 gallons.				
<u>Customer Fixed Fee</u>	<u>Minimum Monthly Fee</u>			
\$29.67	\$29.67			I
<u>Meter Size (Inches)</u>	<u>Customer Fixed Fee</u>	<u>Meter Charge</u>	<u>Minimum Monthly Fee (sewer only customer)</u>	
3/4"	\$29.67	\$17.65	\$47.32	I
1"	\$29.67	\$28.22	\$57.89	I
1 1/2"	\$29.67	\$56.34	\$86.01	I
Usage Charge Per 1,000 Gallons		\$17.97		I

PURSUANT TO: **U-24-030(1)/U-24-031(1)**

TARIFF ADVICE NO: 132-290EFFECTIVE: 9/27/2024

ISSUED BY:GOLDEN HEART UTILITIES, INC.

BY: /s/ Oran PaulTitle: President

Oran Paul

RATE SCHEDULE NUMBER 5225				
MULTIPLE RESIDENTIAL UNITS / METERED WASTEWATER SERVICE				
APPLICABLE TO:				
All multiple residential units with metered wastewater service.				
RATES:				
Customer fixed fee charges shall be the minimum monthly fee for customers receiving both water and wastewater service. Customer fixed fee charges and a meter fee shall be the minimum monthly fee for customers receiving only wastewater service.				
Usage charge shall be in addition to the minimum monthly fee and based upon consumption measured by the water meter.				
<u>Customer Fixed Fee</u>	<u>Minimum Monthly Fee</u>			
\$74.53	\$74.53			
				I
<u>Meter Size (Inches)</u>	<u>Customer Fixed Fee</u>	<u>Meter Charge</u>	<u>Minimum Monthly Fee (sewer only customer)</u>	
3/4"	\$74.53	\$17.65	\$92.18	I
1"	\$74.53	\$28.22	\$102.75	I
1 1/2"	\$74.53	\$56.34	\$130.87	I
2"	\$74.53	\$90.14	\$164.67	I
3"	\$74.53	\$169.06	\$243.59	I
Usage Charge Per 1,000 Gallons		\$18.80		I

PURSUANT TO: U-24-030(1)/U-24-031(1)

TARIFF ADVICE NO: 132-290EFFECTIVE: 9/27/2024

ISSUED BY:GOLDEN HEART UTILITIES, INC.

BY: /s/ Oran PaulTitle: President

Oran Paul

74

74

## RATE SCHEDULE

STATE OF ALASKA  
REGULATORY COMMISSION OF ALASKA

President

RCA NO. 290	12th REVISION	SHEET NO.	75	<b>RECEIVED</b> <b>AUG 13 2024</b> <small>STATE OF ALASKA REGULATORY COMMISSION OF ALASKA</small>
CANCELING				
11th REVISION	SHEET NO.	75		
GOLDEN HEART UTILITIES, INC.				
RATE SCHEDULE				

RATE SCHEDULE NUMBER 52114

DUPLEX RESIDENTIAL UNITS / UNMETERED WASTEWATER SERVICE

APPLICABLE TO:

All duplex residential units with unmetered wastewater service.

RATES:

Customer <u>Fixed Fee</u>	Customer <u>Usage</u>	Total <u>Monthly Fee</u>	
\$29.67	\$251.54	\$281.21	I

PURSUANT TO: <b>U-24-030(1)/U-24-031(1)</b>			
TARIFF ADVICE NO:	132-290	EFFECTIVE:	9/27/2024

ISSUED BY:	GOLDEN HEART UTILITIES, INC.		
BY:	<u>/s/ Oran Paul</u> Oran Paul	Title:	<u>President</u>

RATE SCHEDULE NUMBER 52116			
TRIPLEX RESIDENTIAL UNITS / UNMETERED WASTEWATER SERVICE			
APPLICABLE TO:			
All triplex residential units with unmetered wastewater service.			
RATES:			
Customer Fixed Fee	Customer Usage (1)	Total Monthly Fee	
\$74.53	\$370.23	\$444.76	I
	(1) Customer Usage	\$123.41 per unit per month	I

PURSUANT TO: **U-24-030(1)/U-24-031(1)**

TARIFF ADVICE NO: 132-290EFFECTIVE: 9/27/2024

ISSUED BY:GOLDEN HEART UTILITIES, INC.

BY: /s/ Oran PaulTitle: President

Oran Paul



RATE SCHEDULE NUMBER 5222				
COMMERCIAL METERED WASTEWATER SERVICE				
APPLICABLE TO:				
All commercial buildings with metered wastewater service.				
RATES:				
Customer fixed fee charges shall be the minimum monthly fee for customers receiving both water and wastewater service. Customer fixed fee charges and a meter fee shall be the minimum monthly fee for customers receiving only wastewater service.				
Usage charge shall be in addition to the minimum monthly fee and based upon consumption measured by the water meter.				
<u>Customer Fixed Fee</u>	<u>Minimum Monthly Fee</u>			
\$95.51	\$95.51			I
<u>Meter Size (Inches)</u>	<u>Customer Fixed Fee</u>	<u>Meter Charge</u>	<u>Minimum Monthly Fee (sewer only customer)</u>	
3/4"	\$95.51	\$23.17	\$118.68	I
1"	\$95.51	\$38.68	\$134.19	I
1 1/2"	\$95.51	\$77.10	\$172.61	I
2"	\$95.51	\$123.41	\$218.92	I
3"	\$95.51	\$231.55	\$327.06	I
4"	\$95.51	\$386.00	\$481.51	I
6"	\$95.51	\$771.75	\$867.26	I
8"	\$95.51	\$1,234.88	\$1,330.39	I
10"	\$95.51	\$1,775.79	\$1,871.30	I
Usage Charge Per 1,000 Gallons		\$18.80		I

PURSUANT TO: U-24-030(1)/U-24-031(1)

TARIFF ADVICE NO: 132-290EFFECTIVE: 9/27/2024

ISSUED BY:GOLDEN HEART UTILITIES, INC.

BY: /s/ Oran PaulTitle: President

Oran Paul

RATE SCHEDULE NUMBER 5223  
INDUSTRIAL METERED WASTEWATER SERVICE

APPLICABLE TO:

All users of the wastewater system that discharge Industrial Wastes. Industrial wastes shall mean solid, liquid or gaseous waste resulting from any industrial, manufacturing, trade, or business process or from the development, recovery or processing of natural resources, that are in compliance with the local limits stated within the Environmental Protection Agency’s approved pretreatment program.

RATES:

The industrial user rate shall be composed of the following elements:

- A.

Billing Fee
- B.

Hydraulic Rate/ 1,000 gallons
- C.

BODs (Biological Oxygen Demand) in pounds/1,000 gallons as measured by wastewater department personnel
- D.

TSS (Total Suspended Solids) in pounds/1,000 gallons as measured by wastewater personnel

Note: 1 pound/1,000 gallons is 120.6 mg/l

Rates for points of delivery:

1.	At Septic Station GHU WWTP	2.	At Collection System	
	A. \$391.64		\$8.38	I
	B. \$3.5577 /1,000 gallons		\$17.6929 /1,000 gallons	I
	C. \$1.2131 /pound/1,000 gallons		\$1.2131 /pound/1,000 gallons	I
	D. \$1.2131 /pound/1,000 gallons		\$1.2131 /pound/1,000 gallons	I

PURSUANT TO: U-24-030(1)/U-24-031(1)

TARIFF ADVICE NO: 132-290EFFECTIVE: 9/27/2024

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY: /s/ Oran PaulTitle: President

Oran Paul

RATE SCHEDULE NUMBER 5224 PUBLIC AUTHORITY METERED WASTEWATER SERVICE (FORT WAINWRIGHT)			
APPLICABLE TO:			
Fort Wainwright, Alaska, a U.S. Army military installation that has a wholly owned wastewater collection system that interconnects to the GHU wastewater system on the Old Richardson Highway.			
RATES:			
Customer fixed fee shall be the minimum monthly fee.			
Usage charge shall be in addition to the minimum monthly fee and based upon consumption measured by the wastewater flow meter.			
Usage rate per 1,000 gallons:		\$5.9294	I
<u>Customer Fixed Fee</u>	<u>Minimum Monthly Fee</u>		
\$17,910.24	\$17,910.24		I
PURSUANT TO: <b>U-24-030(1)/U-24-031(1)</b>			
TARIFF ADVICE NO: 132-290		EFFECTIVE: 9/27/2024	

ISSUED BY:GOLDEN HEART UTILITIES, INC.

BY: /s/ Oran PaulOran PaulTitle: President

CANCELING

GOLDEN HEART UTILITIES, INC.  
RATE SCHEDULE

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STATE OF ALASKA  
REGULATORY COMMISSION OF ALASKA

RATE SCHEDULE NUMBER 5240  
SEPTAGE HAULER WASTEWATER SERVICE

APPLICABLE TO:

Bulk septage hauler customers who deliver waste septage across the measuring scale at the GHU wastewater treatment plant.

RATES:

Customer fixed fee shall be the minimum monthly fee.

Usage charge shall be in addition to the minimum monthly fee and based upon consumption measured by the weigh scale.

Usage rate per 1,000 gallons: \$122.72 I

<u>Customer Fixed Fee</u>	<u>Minimum Monthly Fee</u>	
\$470.31	\$470.31	I

PURSUANT TO: U-24-030(1)/U-24-031(1)

TARIFF ADVICE NO: 132-290EFFECTIVE: 9/27/2024

ISSUED BY:GOLDEN HEART UTILITIES, INC.

BY:/s/ Oran Paul  
Oran Paul

Title: President

RCA NO. 290

ORIGINAL

SHEET NO. 81

CANCELING

SHEET NO.

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State of Alaska  
Regulatory Commission of Alaska

GOLDEN HEART UTILITIES, INC.

RATE SCHEDULE

RATE SCHEDULE DELETED

(To be accomplished by inter-company expense transfer)

DOCKET NO:

TARIFF ADVICE NO: 26-290

EFFECTIVE: January 19, 2006

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY:



Dan Gavora

Title: President/CEO

CANCELING

RECEIVED  
AUG 13 2024

GOLDEN HEART UTILITIES, INC.  
RATE SCHEDULE

STATE OF ALASKA  
REGULATORY COMMISSION OF ALASKA

RATE SCHEDULE NUMBER 5242  
WHOLESALE METERED WASTEWATER SERVICE

APPLICABLE TO:

Lakeview Collection System, a wholly owned collection system that interconnects to the GHU wastewater system at Easy Street, south of Van Horn Road.

RATES:

Customer fixed fee shall be the minimum monthly fee.

Usage charge shall be in addition to the minimum monthly fee and based upon consumption measured by the Wastewater meter.

Usage rate per 1,000 gallons: \$8.37 I

<u>Customer Fixed Fee</u>	<u>Minimum Monthly Fee</u>	
\$607.87	\$607.87	I

PURSUANT TO: U-24-030(1)/U-24-031(1)

TARIFF ADVICE NO: 132-290EFFECTIVE: 9/27/2024

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY: /s/ Oran Paul Title: President  
Oran Paul

RATE SCHEDULE NUMBER 5250				
INTERDEPARTMENTAL SALES / WASTEWATER SERVICE				
APPLICABLE TO:				
GHU water department facilities with wastewater service.				
RATES:				
Customer fixed fee charges shall be the minimum monthly fee for customers receiving both water and wastewater service. Customer fixed fee charges and a meter fee shall be the minimum monthly fee for customers receiving only wastewater service.				
Usage charge shall be in addition to the minimum monthly fee and based upon consumption measured by the water meter.				
<u>Customer Fixed Fee</u>	<u>Minimum Monthly Fee</u>			
\$95.51	\$95.51			I
<u>Meter Size (Inches)</u>	<u>Customer Fixed Fee</u>	<u>Meter Charge</u>	<u>Minimum Monthly Fee (sewer only customer)</u>	
3/4"	\$95.51	\$23.17	\$118.68	I
1"	\$95.51	\$38.68	\$134.19	I
1 1/2"	\$95.51	\$77.10	\$172.61	I
2"	\$95.51	\$123.41	\$218.92	I
3"	\$95.51	\$231.55	\$327.06	I
4"	\$95.51	\$386.00	\$481.51	I
6"	\$95.51	\$771.75	\$867.26	I
8"	\$95.51	\$1,234.88	\$1,330.39	I
Usage Charge Per 1,000 Gallons		\$18.80		I

PURSUANT TO: **U-24-030(1)/U-24-031(1)**

TARIFF ADVICE NO: 132-290EFFECTIVE: 9/27/2024

ISSUED BY:GOLDEN HEART UTILITIES, INC.

BY: /s/ Oran PaulTitle: President

Oran Paul

RCA NO. 290

ORIGINAL

SHEET NO. 84

CANCELING

SHEET NO.

GOLDEN HEART UTILITIES, INC.

RATE SCHEDULE

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OCT 27 2005

State of Alaska  
Regulatory Commission of Alaska

## RATE SCHEDULE NUMBER SCIAM-2

## ONSITE

## CONTRIBUTION IN AID OF CONSTRUCTION (CIAC)

## SERVICE NOT AVAILABLE

## APPLICABLE TO:

Customers in the service area with lots which do not have service available directly from existing mains. In order to serve the customer, the Utility will need to perform major expansion of its main lines.

Onsite CIAC portion limited to cost to construct an equivalent 10" diameter main. The oversizing cost shall be computed on the differential purchase price on pipe and insulation.

## RATE:

Systems constructed shall be assessed for the onsite portion, if applicable, on the basis of prorating to the benefited property 100% of the cost incurred by the Utility, including overhead and interest during construction.

Additionally, a charge for offsite CIAC at a rate of two and one half cents (\$.025) per square foot of assessable area shall be charged prior to connection to the Utility main. (For pumping, interceptor and collection-trunk wastewater components) See Rate Schedule SCIAM-3.

The cost of connection saddles shall be included in the offsite CIAC.

TARIFF ADVICE NO: 26-290

EFFECTIVE: January 19, 2006

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY:



Dan Gavora

Title: President/CEO



CANCELING

ORIGINAL SHEET NO. 85

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**JUN 27 2023**

STATE OF ALASKA  
REGULATORY COMMISSION OF ALASKA

GOLDEN HEART UTILITIES, INC.

RATE SCHEDULE

RATE SCHEDULE NUMBER SCIAAC-3  
OFFSITE  
CONTRIBUTIONS IN AID OF CONSTRUCTION (CIAC)

APPLICABLE TO:

All customers.

RATES:

Two and one half cents (\$.025) per square foot of tract being served.

SPECIAL CONDITIONS

Owners of residential properties containing a single one family residence may elect to limit their offsite CIAC to a designated one-half acre. The Offsite CIAC on the remaining property may thus be postponed until the remainder is developed.

Customers who are currently connected to GHU's system will not be charged Offsite CIAC.

GHU will not charge Offsite CIAC for properties located within the Fairbanks town site area, which is described as being bounded on the north by the Chena River, south by Airport Road, west by Lathrop Street and east by the New Steese Highway. This special condition applies to all properties that are located within the town site, or "core area" regardless as to whether or not they are currently receiving utility service.

GHU will charge Offsite CIAC to properties located anywhere within its service area in the event GHU can show proof that the Offsite CIAC or Tie-in Charges have not been paid to either GHU or the City of Fairbanks, or have not been assessed or are not subject to a city assessment.

See Section 1.4 for definitions of Offsite, Onsite, and Contributions in Aid of Construction. T

PURSUANT TO:

TARIFF ADVICE NO: 124-290 EFFECTIVE: August 14, 2023

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY: Oran Paul Title: President

RCA NO. 290

3<sup>rd</sup> REVISION

SHEET NO. 86

CANCELING

2<sup>nd</sup> REVISION

SHEET NO. 86

**RECEIVED****JUN 27 2017**STATE OF ALASKA  
REGULATORY COMMISSION OF ALASKA

GOLDEN HEART UTILITIES, INC.

NON-RECURRING FEES

## SCHEDULE OF WASTEWATER NON-RECURRING FEES

<u>RULE</u>	<u>SERVICE</u>	<u>CHARGE</u>	
3.2	DISCONNECT/RECONNECT	Based On Utility Costs	
3.5	DELINQUENT ACCOUNT COLLECTION	Based On Utility Costs	N
3.8	PHYSICAL DISCONNECTION NOTICE	\$17.50 Per Utility/Per Acct.	
3.13	RETURNED CHECKS/ FAILED BANK DRAFT	\$12.50 Per Utility/Per Acct.	
3.19	RECORDS RESEARCH COPIED SHEETS AFTER FIRST 10	\$30.69 Per Hour \$.08 Per Side/Page	
4.1	NEW SERVICE ACCOUNT	\$33.75	
4.2	ACCOUNT CHANGEOVER RENTER ACCOUNT APPLICATION	\$26.25 \$26.25	
4.4(j)	ILLEGAL USE (Unauthorized Activity)	\$200.00 Plus estimated gallonage charges	
4.4(k)	AFTER HOURS SERVICE CALLOUTS (For callouts of more than two hours, charges are based on actual time and equipment rates).	\$250.00 Min./2 Hrs or Less	
4.4(l)	NORMAL SERVICE CALLOUTS (For normal service callouts of more than one hour, charges are based on actual time and equipment rates).	\$90.00 Min./1 Hour or Less	

TARIFF ADVICE NO: 81-290

EFFECTIVE:

**August 21, 2017**

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY:

O-A-P-1

Oran Paul

Title: President

CANCELING

ORIGINAL

SHEET NO. 87

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NOV 17 2005

State of Alaska  
Regulatory Commission of Alaska

GOLDEN HEART UTILITIES, INC.

NON-RECURRING FEES

## SCHEDULE OF WASTEWATER NON-RECURRING FEES (continued)

<u>RULE</u>	<u>SERVICE</u>	<u>CHARGE</u>	<u>L<sup>1</sup></u>
5.1	Security Deposit		
	RESIDENTIAL SERVICE	\$50.00 per connection	
	MULTI RESIDENTIAL SERVICE Includes apartments where all utilities are charged on one account. Where each unit is individually metered, deposits will be computed at the residential single unit rate with a separate account established for each unit.	\$50.00 per unit	
	COMMERCIAL OR INDUSTRIAL SERVICE	\$250.00 per connection	
	NEW BULK SEPTAGE HAULERS	\$4,500.00 per account	
	TEMPORARY SERVICE: Construction, Industrial or Commercial use.	Based on Utilities' Cost	
	IMPAIRED CREDIT Maximum	2 months estimated service	T L <sup>1</sup>

L<sup>1</sup> Material previously located on Sheet 86

PURSUANT TO:

TARIFF ADVICE NO: 27-290

EFFECTIVE: January 23, 2006

ISSUED BY: GOLDEN HEART UTILITIES, INC.BY:   
Dan GavoraTitle: President/CEO

CANCELING

1<sup>st</sup> REVISION

SHEET NO. 88

GOLDEN HEART UTILITIES, INC.

NON-RECURRING FEES

**RECEIVED**

APR 16 2015

STATE OF ALASKA  
REGULATORY COMMISSION OF ALASKA

## SCHEDULE OF WASTEWATER NON-RECURRING FEES (continued)

<u>RULE</u>	<u>SERVICE</u>	<u>CHARGES</u>	
6.2 (a)	SERVICE CONNECTION INSPECTION Charge is for two inspections: 1) prior to field applied insulation and 2) prior to backfill. Additional inspections required due to the customer will be charged based upon Utilities' costs.	\$90.00	I
	Minimum fee/additional inspections.	\$25.00	
6.4 (j)	UNACCEPTABLE WASTES Penalty for discharge per incident		
	First Offense	\$35.00	
	Second Offense	\$50.00	
	All additional offenses	\$100.00	
	Additional charge for storm or spring run off discharges.	Total usage based on Utility gallonage estimate using Commercial RS 5222.	
6.8 (a)	METER TAMPERING	\$200.00	
6.8 (c)	METER TESTING AT CUSTOMER'S REQUEST (refundable if meter proves inaccurate by more than 2%)		
	¾" through 1" meters	\$50.00	
	1 ½" or larger meters	Utilities' Costs	

TARIFF ADVICE NO: 66-290

EFFECTIVE: June 8, 2015

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY: Oran Paul

Oran Paul

Title: President

RCA NO. 290

3<sup>rd</sup> REVISION

SHEET NO. 89

CANCELING

2<sup>nd</sup> REVISION

SHEET NO. 89

**RECEIVED****MAY 09 2017**STATE OF ALASKA  
REGULATORY COMMISSION OF ALASKA

GOLDEN HEART UTILITIES, INC.

NON-RECURRING FEES

## SCHEDULE OF WASTEWATER NON-RECURRING FEES

<u>RULE</u>	<u>SERVICE</u>	<u>CHARGES</u>
6.12 (a)	NATIONAL CATEGORICAL PRETREATMENT STANDARDS- Penalty for failing to comply with the Utilities Pretreatment Program per incident.	\$25.00
6.12(b)	PRETREATMENT INSPECTION AND TESTING	Based on Utilities' Cost
6.13	DAMAGE TO UTILITY FACILITIES OR EQUIPMENT	Based on Utilities' Cost
7.3(a)	PROTECTION OF UTILITIES' EQUIPMENT	Based on Utilities' Cost
RS 5240	Septage hauler Card Issuance/Replacement discharge per incident	\$14.50/Per Card

Charges for materials and services that have not been specifically provided in this tariff will be billed at cost, including labor, transportation, materials, or other applicable direct and indirect costs and overhead.

N  
N

TARIFF ADVICE NO: 80-290

EFFECTIVE:

June 23, 2017

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY:



Oran Paul

Title: President

CANCELING

4<sup>th</sup> REVISION SHEET NO. 90**RECEIVED****AUG 13 2024**STATE OF ALASKA  
REGULATORY COMMISSION OF ALASKA

GOLDEN HEART UTILITIES, INC.

COST OF ENERGY ADJUSTMENT

**COST OF ENERGY ADJUSTMENT CLAUSE****a. Applicability:**

The categories of purchased power, purchased heat, purchased natural gas and transportation expense (limited to fuel used in utility-owned vehicles) are volatile and largely beyond the control of the utility. The cost of energy adjustment provides a mechanism to adjust rates for the changes in the cost of energy.

**b. Cost of Energy Adjustment:**

The Cost of Energy included in the base rate per 1000 gallons sold is \$1.76672. I

Invoices to customers will be increased to reflect the amounts by which the cost of energy per 1000 gallons sold exceeds the base rate and decreased to reflect the amount by which the cost of energy per 1000 gallons sold is less than the base rate in accordance with the procedure set forth in (d) from Sheet 90.

**c. Cost of Energy Balance Account:**

The utility shall maintain a Cost of Energy Balance Account commencing February, 2010. The Cost of Energy Balance Account will commence with a zero balance on February 1, 2010 with balances thereafter reflecting the sum of the debit and credit entries prescribed below:

1. A debit entry equal to the actual purchased power, purchased heat, purchased natural gas and transportation expense (limited to fuel used in utility-owned vehicles) during each month.
2. A credit entry equal to the number of gallons sold during the month multiplied by the cost of energy included in the base rate.
3. A credit entry equal to the number of gallons sold during the month multiplied by the cost of energy adjustment per 1000 gallons sold as computed in (d) from Sheet 91.
4. Any necessary correcting entries to adjust the cost of energy or the cost and volume of energy in (1) above, subject to subsequent review and approval by the Commission.

PURSUANT TO: **U-24-030(1)/U-24-031(1)**

TARIFF ADVICE NO: 132-290

EFFECTIVE: 9/27/2024

ISSUED BY: GOLDEN HEART UTILITIES, INCBY: /s/ Oran Paul

Oran Paul

Title: President

d. Determination of Wastewater Cost of Energy Adjustment:

CURRENT COST OF ENERGY PROJECTION:

	GHU	CUC	USA	Total Cost Projection	
Purchased Power	\$ 1,586,950	\$ 129,052	\$ -	\$ 1,716,003	
Purchased Heat	\$ 3,719	\$ 3,251	\$ -	\$ 6,970	
Purchased Natural Gas	\$ 155,828	\$ 4,865	\$ -	\$ 160,693	
Transportation	\$ 103,019	\$ 30,523	\$ 3,398	\$ 136,940	
Total Energy Cost (a)	\$ 1,849,516	\$ 167,692	\$ 3,398	\$ 2,020,605	R

CURRENT SALES VOLUMES PROJECTION:

	GHU	CUC	Total Sales Projection	
Residential Metered	129,130,351	52,522,734	181,653,085	
Duplex Metered	39,980,524	7,879,524	47,860,048	
Multiple Residential	133,982,699	36,900,304	170,883,003	
Commercial	221,571,762	89,811,701	311,383,463	
Interdept. Metered	387,939,450	63,975,000	451,914,450	
Public Auth. FWW, UAF	1,555,224	-	1,555,224	
Industrial - Fish Hatchery	5,461,082	-	5,461,082	
Septage Hauler	9,219,332	-	9,219,332	
Wholesale - Lakeview	933,191	196,065	1,129,256	
Total Sales Volume (b)	929,773,614	251,285,328	1,181,058,942	I

ENERGY ADJUSTMENT RATE CALCULATION:

1. Total Projected Energy Cost	\$ 2,020,605	
2. Balancing Account Balance at 9/30/2024	\$ (174,795)	R
3. Total (1+2)	\$ 1,845,810	
4. Projected Total Sales Volume (in thousands)	1,181,059	
5. Projected Cost of Energy per 1000 gallons (3/4)	\$ 1.56284	
6. Base Cost of Energy per 1000 gallons	\$ 1.76672	
7. Cost of Energy Adjustment per 1000 gallons (5-6)	\$ (0.20388)	R

Pursuant to U-24-030(4)/U-24-031(4)

TARIFF ADVICE NO: 134-290EFFECTIVE: 11/1/2024

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY: /s/ Oran PaulTitle: President

Oran Paul

CANCELING

JAN 26 2010

SHEET NO.

STATE OF ALASKA  
REGULATORY COMMISSION OF ALASKA

GOLDEN HEART UTILITIES, INC.

COST OF ENERGY ADJUSTMENT

## e. Cost of Energy Filing Requirements and Supporting Documents: N

The utility shall submit each cost of energy adjustment request as a tariff filing within 45 days after the end of each quarter year. The filing shall include:

1. Copy of invoices supporting the purchased power, purchased heat, purchased natural gas and transportation expense (limited to fuel used in utility-owned vehicles);
2. Gallons sold by utility, by customer class, by month;
3. Fluctuation analysis and explanation for changing month-to-month costs by category;
4. The Cost of Energy calculation;
5. Documentation in support of projected costs and sales for the future period;
6. Calculation of monthly balances in the cost-of-energy balancing account; and
7. Revised tariff sheets.

Within 45 days after the last day of any month in which the absolute value of the cost-of-energy balancing account balance exceeds 10 percent of the utility's annual allowed energy adjustment costs, the utility shall submit a Cost of Energy tariff filing. N

PURSUANT TO:

TARIFF ADVICE NO: 39-290

EFFECTIVE: February 1, 2010

ISSUED BY: GOLDEN HEART UTILITIES, INC.

BY: O - H - P - L

Oran Paul

Title: C.O.O.



CANCELING

SHEET NO. 93

**RECEIVED****MAY 15 2015**

GOLDEN HEART UTILITIES, INC.

PLANT REPLACEMENT IMPROVEMENT SURCHARGE MECHANISM

STATE OF ALASKA  
REGULATORY COMMISSION OF ALASKA**PLANT REPLACEMENT AND IMPROVEMENT SURCHARGE MECHANISM  
(PRISM)**

N

**a. Applicability:**

To recover the reasonable and prudent fixed costs incurred to repair, improve, or replace certain non-revenue producing plant placed in service between general rate cases. The costs of extending facilities to serve new customers are not recoverable through the PRISM.

**b. Eligible Property:**

The PRISM-eligible property will consist of the following:

- Collection sewers, collecting mains, and service laterals, including sewer taps, curbstops, and lateral cleanouts, installed as in-kind replacements for customers.
- Collection mains and valves for gravity and pressure systems and related facilities such as manholes, grinder pumps, air and vacuum release chambers, cleanouts, main line flow meters, valve vaults, and lift stations installed as replacements or upgrades for existing facilities that remain in service beyond reasonable service life, are in prematurely deteriorated condition, or are required to be upgraded to meet quality-of-service standards or applicable law.
- Collection main extensions installed to implement solutions to wastewater problems that present a significant health or safety concern for customers currently receiving service from the utility.
- Collection main rehabilitation including inflow and infiltration projects.
- Unreimbursed costs related to highway relocation projects where the utility must relocate its facilities.
- Other capitalized costs related to plant described above.

**c. Effective Date:**

The PRISM rate will become effective for bills rendered on or after October 1, 2016.

Pursuant to U-15-089(19)/U-15-091(19)/U-15-092(19)

TARIFF ADVICE NO: 68-290

EFFECTIVE: June 16, 2016

ISSUED BY: GOLDEN HEART UTILITIES, INC

BY: 

Oran Paul

Title: President

CANCELING

SHEET NO. 94

GOLDEN HEART UTILITIES, INC.

PLANT REPLACEMENT IMPROVEMENT SURCHARGE MECHANISM

**RECEIVED****JUN 08 2016**STATE OF ALASKA  
REGULATORY COMMISSION OF ALASKA

## d. Computation:

The initial charge in this tariff is 0.00%. The PRISM rate to become effective October 1, 2016, shall be calculated to recover the fixed costs of eligible plant additions that have not previously been reflected in the rate base calculation and will have been placed in service between January 1, 2015, and July 31, 2016. Thereafter, the PRISM will be updated semi-annually by tariff advice filing to reflect eligible plant placed in service during the six-month periods ending two months prior to the effective date of each PRISM update.

N

Effective Date  
of Change

April 1

October 1

Date to which PRISM-eligible  
Plant Additions reflected

January 31

July 31

The fixed costs of eligible PRISM projects will consist of depreciation, return, and taxes (State, Federal and local) plus any correction or adjustment requested and approved by the commission.

**Depreciation:** The depreciation expense shall be calculated by applying the annual accrual rates determined by the most recently approved or accepted depreciation study to the original cost of PRISM-eligible plant.

**Return:** The after tax return shall be calculated using the approved capital structure and weighted average cost of capital in the utility's most recent general rate case.

**Taxes:** The income taxes shall be calculated using the statutory State and Federal income tax rates. Property taxes shall be calculated using the local tax rates currently in effect.

The plant improvement surcharge rate will be expressed as a percentage, carried to two decimal places, that is applied to all classes of service as a percentage of each customer's billed revenue.

The percentage is calculated by dividing the total annual eligible fixed costs (divided by two) by the projected semi-annual revenue.

Pursuant to U-15-089(19)/U-15-091(19)/U-15-092(19) EFFECTIVE: June 16, 2016

ISSUED BY: GOLDEN HEART UTILITIES, INC

BY:



Oran Paul

Title: President

CANCELING

19<sup>th</sup> REVISION SHEET NO. 95**RECEIVED****AUG 21 2024**STATE OF ALASKA  
REGULATORY COMMISSION OF ALASKA

GOLDEN HEART UTILITIES, INC.

PLANT REPLACEMENT IMPROVEMENT SURCHARGE MECHANISM

## d. Computation: (continued)

Formula: The formula for calculating the plant replacement surcharge percentage is as follows:

$$\text{PRISM} = \frac{((\text{EP} \times \text{WACC}) + \text{Dep} + \text{Taxes} + e)/2}{\text{PSAR}}$$

Where:

EP = the original cost of PRISM eligible plant net of accumulated depreciation. To the extent bonus depreciation is applicable to eligible plant, the Utility will make an adjustment to subtract related ADIT.

WACC = the weighted average cost of capital approved in the utility's most recent general rate case.

Dep = the depreciation expense related to PRISM eligible plant.

Taxes = the state and federal statutory tax rates applied to the equity return, and local property taxes applicable to the PRISM eligible plant.

e = the amount calculated under the annual reconciliation or any correction or adjustment of actual entries used in the calculation of the surcharge rate.

PSAR = the projected semi-annual revenues to be collected from customers.

**PRISM WASTEWATER SURCHARGE RATE:** The PRISM percentage is 2.35%

I

PURSUANT TO:

TARIFF ADVICE NO: 133-290

EFFECTIVE: 10/10/2024

ISSUED BY: GOLDEN HEART UTILITIES, INCBY: /s/ Oran Paul

Oran Paul

Title: President

CANCELING

SHEET NO. 96

**RECEIVED****JUN 08 2016**STATE OF ALASKA  
REGULATORY COMMISSION OF ALASKA

GOLDEN HEART UTILITIES, INC.

PLANT REPLACEMENT IMPROVEMENT SURCHARGE MECHANISM

## e. Consumer Protections:

N

Surcharge Cap: The PRISM rate may not exceed 5.0 percent of the amount billed to customers under the otherwise applicable tariff rates.

Semiannual Reconciliation: The utility will reconcile all plant improvement surcharge revenue to eligible fixed costs on a semiannual basis. Any over or under collection will be included as an eligible fixed cost reduction or increase in the next PRISM rate update following the reconciliation.

Cap reset: The PRISM rate must be reset to zero at the effective date of revised base rates set in a general rate case that incorporates the capital costs previously recovered through the plant improvement surcharge. The surcharge rate may also be reset to zero or another reduced rate that the commission establishes by order, if the commission, based on annual report data or otherwise, finds that the utility's earned rate of return, including surcharge revenues, exceeds the rate of return used to calculate the surcharge rate.

Customer Notice: The utility will notify customers by bill insert before filing periodic revisions of a surcharge rate.

Long-term Infrastructure Improvement Plan: The utility will file a long-term infrastructure improvement plan no less often than every five years. The original plan is included with the initial tariff filing. The updated plan requirements, as described in 3 AAC 52.815(c), will be filed no later than March 31.

Asset Optimization Plan: Within one year after filing the initial long-term infrastructure improvement plan, and annually thereafter by March 31, the utility shall file an asset optimization plan as described in 3 AAC 52.815(d).

Pursuant to U-15-089(19)/U-15-091(19)/U-15-092(19)

EFFECTIVE:

June 16, 2016

ISSUED BY: GOLDEN HEART UTILITIES, INCBY: Oran Paul

Oran Paul

Title: President